



Jeanine B. Settlement Agreement Report  
of the  
Division of Milwaukee Child Protective Services  
January – December 2019

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# Introduction

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## Background to Jeanine B. Settlement Agreement

This report provides information on the progress of the Division of Milwaukee Child Protective Services (DMCPS), formerly the Bureau of Milwaukee Child Welfare,<sup>1</sup> towards meeting the requirements of the Jeanine B. Settlement Agreement.

In 1993, the American Civil Liberties Union Children's Rights Project (now Children's Rights, Inc.) filed suit in the Federal District Court for the Eastern District of Wisconsin on behalf of an estimated class of 5,000 children who were receiving child welfare services in Milwaukee County. The Milwaukee County Executive, the Director of the Milwaukee County Human Services Division, the Governor, and the Secretary of the Department of Health and Social Services<sup>2</sup> were named as defendants.

The complaint was a broad-based challenge to the administration of the Milwaukee County Child Welfare System, alleging that it failed in its obligation to provide adequate child welfare services to children and families. The complaint alleged that the State failed to adequately supervise and fund the Milwaukee County system.

In response to the lawsuit and to improve the safety and well-being of children, the State of Wisconsin assumed direct responsibility for administering and funding Milwaukee County child welfare effective January 1, 1998. The lawsuit subsequently continued only against the state defendants. In 2002, the parties reached a settlement of the litigation. The Settlement Agreement requires DMCPS to achieve specific outcomes regarding the permanency, safety and well-being of Milwaukee County children in out-of-home care. Only one of the outcomes identified in the Settlement Agreement, placement stability, has not yet been met.

## Format of Report

This is the annual report for 2019. It includes outcomes of DMCPS's performance from January 1, 2019 through December 31, 2019.

This report is divided into three sections. The first section describes the performance towards meeting the **remaining enforceable provision**. The second section includes the status of **provisions that are no longer subject to enforcement**. DMCPS has been released from enforcement of these provisions after meeting the required benchmarks for two consecutive six-month periods, as provided in the Settlement Agreement. The third section includes the status of **non-enforceable process indicators and outcomes** inclusive of safety, well-being and permanency objectives included in the Settlement Agreement. This information was identified in previous reports as "monitoring items." Provisions that are no longer operative are excluded from this report. For example, Section I.B.5 of the Settlement Agreement is inoperative because the Subsidized Guardianship Waiver was not obtained before January 1, 2003; the controlling requirement is I.B.4.

## Data

Most of the data presented in this report was generated from the electronic Wisconsin Statewide Automated Child Welfare Information System (eWiSACWIS). To create a more streamlined document for the reader, the rounding of performance percentages (past and present) occurs in most instances.

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<sup>1</sup> On October 4, 2015, the Bureau of Milwaukee Child Welfare (BMCW) was reorganized as a division of the Department of Children and Families and renamed the Division of Milwaukee Child Protective Services (DMCPS).

<sup>2</sup> The Department was subsequently renamed the Department of Health and Family Services. Beginning in July 2008, responsibility for DMCPS, at that time known as BMCW, was transferred to the newly created Department of Children and Families.

**Annual Performance of Placement Stability, Remaining Enforceable Provision, CY 2003 – CY 2019**

§I.D.9 At least the following percentages of children in DMCPs custody within the period shall have had three or fewer placements during the previous 36 calendar months of their current episode in DMCPs custody. The number of placements will exclude time-limited respite care placements and returns to the same caregiver after an intervening placement during the same out-of-home care episode. Those children in DMCPs custody through the Wraparound Milwaukee program shall be excluded from this calculation. Initial assessment center placements also will be excluded from the calculation.

**Past Performance**

**Current Performance**

**CY 2003 Standard >=80%**  
**CY 2004 Standard >=82%**

**CY 2005 – CY 2019 Standard >=90%**

CY 2003 Result	CY 2004 Result	CY 2005 Result	CY 2006 Result	CY 2007 Result	CY 2008 Result	CY 2009 Result	CY 2010 Result	CY 2011 Result	CY 2012 <sup>3</sup> Result	CY 2013 Result	CY 2014 Result	CY 2015 Result	CY 2016 Result	CY 2017 Result	CY 2018 Result	CY 2019 Result
76%	72%	72%	73%	75%	77%	78%	80%	82%	84%	87%	87%	88%	87%	87%	88%	89.2%

<sup>3</sup> Note: The formula for this performance standard was modified effective July 1, 2012, pursuant to agreement among the parties and Court approval. The original formula was in effect for the first six months of 2012. The modified formula was used to calculate data in the second six months of 2012, forward.

## **Section I. Remaining Enforceable Provision**

### **Placement Stability**

I.D.9. At least the following percentages of children in DMCPs custody within the period shall have had three or fewer placements during the previous 36 calendar months of their current episode in DMCPs custody. The number of placements will exclude time-limited respite care placements and returns to the same caregiver after an intervening placement during the same out-of-home care episode. Those children in DMCPs custody through the Wraparound Milwaukee program shall be excluded from this calculation. Initial assessment center placements also will be excluded from the calculation.

<b>CY 2019 Performance Standard</b>	<b>First Six-Month (Jan-Jun)</b>	<b>Second Six-Month (Jul-Dec)</b>	<b>CY 2019 Annual Performance</b>
>= 90%	89.6%	88.7%	89.2%

**A. CY 2019 placement stability performance is 89.2 percent whereas the standard is 90 percent.**

Performance during CY 2019 (89.2 percent) has increased from the previous CY (88.1 percent). The data in Table 1.1 show historical performance since 2003.

*Table 1.1: Semi-annual and annual placement stability performance, CY 2003 – CY 2019*

	<b>January - June</b>	<b>July - December</b>	<b>Annual Performance</b>
CY 2019	89.6%	88.7%	89.2%
CY 2018	88%	88%	88%
CY 2017	87%	87%	87%
CY 2016	87%	86%	87%
CY 2015	88%	88%	88%
CY 2014	88%	87%	87%
CY 2013	87%	88%	87%
CY 2012 <sup>4</sup>	82%	86%	84%
CY 2011	81%	82%	82%
CY 2010	79%	81%	80%
CY 2009	78%	79%	78%
CY 2008	76%	78%	77%
CY 2007	74%	75%	75%
CY 2006	73%	73%	73%
CY 2005	71%	72%	72%
CY 2004	71%	73%	72%
CY 2003	75%	77%	76%

<sup>4</sup> Note: The formula for this performance standard was modified effective July 1, 2012, pursuant to agreement among the parties and Court approval. The original formula was in effect for the first six months of 2012. The modified formula was used to calculate data in the second six months, forward.

**B. 2019 performance for the ongoing case management partner agencies was 89.0 percent for CWCS and 89.2 percent for SaintA. 2019 performance for DMCPs Initial Assessment was 99.5 percent.**

The data in Table 1.2 show the monthly and annual performance by each agency for 2019.

- CWCS (Children’s Hospital of Wisconsin Community Services) achieved an annual performance rate of 89.0 percent.
- SaintA achieved an annual performance rate of 89.2 percent.
- DMCPs Initial Assessment achieved an annual performance rate of 99.5 percent.

*Table 1.2: Placement stability performance by agency and by month for 2019*

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Annual Performance
<b>CWCS</b>													
Percentage of children with three or fewer placements	89.5%	89.3%	89.9%	89.9%	89.8%	89.7%	89.1%	89.2%	88.7%	87.9%	87.6%	87.4%	89.0%
<b>SaintA</b>													
Percentage of children with three or fewer placements	88.3%	89.4%	89.6%	89.4%	89.7%	90.0%	89.1%	88.9%	89.0%	88.8%	89.0%	89.1%	89.2%
<b>Initial Assessment</b>													
Percentage of children with three or fewer placements	100%	100%	100%	100%	95.7%	100%	100%	100%	100%	100%	100%	100%	99.5%
<b>DMCPs Totals</b>													
Children with three or fewer placements	1,734	1,734	1,752	1,728	1,730	1,708	1,685	1,667	1,670	1,645	1,632	1,611	
Children in OHC	1,948	1,939	1,951	1,926	1,926	1,900	1,890	1,871	1,877	1,861	1,845	1,824	
Percentage of children with three or fewer placements (monthly)	89.0%	89.4%	89.8%	89.7%	89.8%	89.9%	89.2%	89.1%	89.0%	88.4%	88.5%	88.3%	
Percentage of children with three or fewer placements (cumulative)	89.0%	89.2%	89.4%	89.5%	89.6%	89.6%	89.5%	89.5%	89.4%	89.3%	89.3%	89.2%	89.2%
Children with four or more placements	214	205	199	198	196	192	205	204	207	216	213	213	

## Section II. Provisions No Longer Subject to Enforcement

Provisions No Longer Subject to Enforcement	CY 2003	CY 2004	CY 2005	CY 2006	CY 2007	CY 2008	CY 2009	CY 2010	CY 2011	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019
§I.B.2 Children reaching 15 of the last 22 months in out-of-home care ... Termination of Parental Rights (TPR) petition filed ..., or an allowable Adoption and Safe Families Act (ASFA) exception documented in their case, by the end of their fifteenth month in care. * final performance standard >= 90%	77%	88%	29%	79%	85%	<b>90%</b>	88%	90%	82%	87%	89%	91%	91%	88%	97%	89%	83%
§I.B.3 ... children in DMCPs custody for more than 15 of the last 22 months in out-of-home care without a TPR previously filed or an available exception previously documented shall have had a TPR petition filed ..., an exception documented ... * final performance standard >= 90%	88%	93%	<b>93%</b>	89%	90%	95%	95%	90%	91%	100%	100%	100%	100%	100%	100%	0%**	100%
§I.B.4 ... percentage of children in DMCPs out-of-home care ... for more than 24 months ... calculated against a baseline of 5,533 children in DMCPs out-of-home care. * final performance standard <=25%	44%	30%	23%	<b>18%</b>	18%	18%	16%	14%	11%	12%	11%	11%	12%	14%	13%	12%	12%
§I.B.6 ... percentage of children who are reunified with parents or caretakers at the time of discharge... shall be reunified within 12 months of entry into out-of-home care. * final performance standard >= 71%	45%	63%	72%	71%	69%	64%	57%	61%	68%	<b>65%</b> <sup>5</sup>	70%	62%	58%	54%	58%	63%	49%
§I.B.7 ... adoption is finalized ... within 24 months of entry into care. * final performance standard >= 30%	14%	16%	22%	32%	<b>34%</b>	38%	33%	37%	32%	34%	35%	34%	32%	33%	26%	33%	25%

KEY: **Bold** values in cells indicate that the performance met the standard for that period allowing for release from the provision.

\*\* 2018 Belated ASFA involved two children with permanency goal of TPR/Adoption. The agency has identified adoptive resource for these siblings and the ADA will be filing for the TPR.

<sup>5</sup> DMCPs met the performance standard for two consecutive six-month periods (July – December 2011 and January – June 2012), as required for release from provision. Data point reflects 2012 annualized performance.

Provisions No Longer Subject to Enforcement (cont.)	CY 2003	CY 2004	CY 2005	CY 2006	CY 2007	CY 2008	CY 2009	CY 2010	CY 2011	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017	CY 2018	CY 2019
§I.C.1 ... Children in DMCPs custody shall be free of substantiated abuse or neglect allegations within the period by a foster parent or staff of a facility required to be licensed. * final performance standard <=0.60%	0.57%	0.79%	0.81%	0.15%	0.93%	<b>0.39%</b>	0.40%	0.24%	0.22%	0.23%	0.15%	0.24%	0.15%	0.22%	0.18%	0.12%	0.23%
§I.C.2 ... reports within the period alleging abuse or neglect of a child in DMCPs custody shall be referred to the independent investigation agency... within three business days. * final performance standard >= 90%	99%	99%	99%	<b>97%</b>	98%	95%	99%	98%	97%	99%	98%	98%	97%	97%	97%	99%	98%
§I.C.3 ... reports referred for independent investigation ... shall be assigned to an independent investigator within three business days of the independent investigation agency's receipt of the referral from DMCPs. * final performance standard >= 90%	99%	99%	99%	<b>96%</b>	98%	100%	100%	100%	100%	100%	100%	100%	98%	99%	98%	99.5%	100%
§I.C.4 Determination of the independent investigation within 60 days of receipt of the referral. * final performance standard >= 90%	98%	98%	99%	<b>98%</b>	96%	100%	100%	100%	99%	98%	100%	97%	97%	94%	99%	100%	98%
§I.D.1-2 DMCPs shall ensure that Ongoing Case Managers have caseloads not to exceed an average... of 11 families per case carrying manager per site ... (Average)	10	10	10	<b>10</b>	12	11	11	10	9	8	9	9	8	8	8	8	9
§I.D.3 By January 1, 2003...meets 90% compliance with monthly face-to-face contact.	90%	97%	97%	<b>97%</b>	96%	92%	94%	96%	97%	98%	99%	98%	98%	98%	98%	98%	98%
§I.D.7 ... By December 31, 2003, DMCPs developed Special Diagnostic Assessment Centers for children ... Placement in such centers follows applicable state law.	NA	81%	82%	79%	76%	76%	78%	<b>97%</b>	100%	100%	100%	98%	98%	98%	99%	96%	95%

**KEY:** Bold values in cells indicate that the performance met the standard for that period allowing for release from the provision.

**Numbers Behind the Provisions No Longer Subject to Enforcement (January through December 2019)**

- §I.B.2 Of the 593 children reaching 15 of the last 22 months in out-of-home care, 491 (83 percent) children had a Termination of Parental Rights (TPR) petition filed or an allowable ASFA exception documented.
- §I.B.3 Of the 7 children in DMCPs custody for more than 15 of the last 22 months in out-of-home care without a TPR petition previously filed or an allowable exception indicated, 7 children (100 percent) belatedly had a TPR petition filed or an allowable exception documented.
- §I.B.4 On average each month, 658 (12 percent) children in DMCPs out-of-home care were in care for 24 or more months (measured against the baseline of 5,533 children).
- §I.B.6 Of the 535 children reunified with parents or caretakers, 263 (49 percent) were reunified within 12 months of entry into out-of-home care.
- §I.B.7 Of the 228 children with a finalized adoption, 58 (25 percent) of the finalizations occurred within 24 months of the child’s entry into care.
- §I.C.1 Of the 3,033 children in an out-of-home care placement, 7 children (0.23 percent) were the victims of child abuse or neglect by staff of a facility required to be licensed (two children with treatment foster homes – non-relative, two children with licensed foster homes - non-relative, one child with a licensed foster home - relative, and two children in court-ordered-kinship).
- §I.C.2 Of the 188 reports referred to the independent investigation agency, 184 (98 percent) were referred within three business days.
- §I.C.3 Of the 189 reports referred for independent investigation, 189 (100 percent) were assigned to an independent investigator within three business days of the referral from DMCPs.
- §I.C.4 Of the 168 investigations completed by the independent investigative agency, 165 (98 percent) of the determinations were completed within 60 days of receipt of the referral.
- §I.D.3 Of the 23,671 (cumulative total) expected monthly face-to-face contacts, 23,212 (98 percent) were achieved.
- §I.D.7 ... The Centers were developed prior to December 31, 2003. Of the 153 placement episodes, 146 (95 percent) were within the established timelines.
- §I.D.1-2 DMCPs shall ensure that Ongoing Case Managers have ... caseloads not to exceed 11 families per case carrying manager per site.... Compliance with this provision at any given point in time is measured by averaging the current monthly caseload average with the corresponding averages for the preceding two months. Performance was between 8.2 cases and 9.1 cases per Ongoing Case Manager.

*Table 2: Caseload*

	Nov 2018	Dec 2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Open Cases			1,534	1,519	1,517	1,515	1,529	1,520	1,536	1,499	1,507	1,506	1,466	1,466
Active Ongoing Case Managers at End of Month			187	179	178	175	174	166	166	175	177	174	177	174
Monthly Average	8.2	8.3	8.2	8.5	8.5	8.7	8.8	9.2	9.3	8.6	8.5	8.7	8.3	8.4
Performance			8.2	8.3	8.4	8.6	8.7	8.9	9.1	9.0	8.8	8.6	8.5	8.5

### **Section III. Other Process Indicators and Outcomes**

<b>Process Indicators (Monitor Only)</b>	<b>CY 2003</b>	<b>CY 2004</b>	<b>CY 2005</b>	<b>CY 2006</b>	<b>CY 2007</b>	<b>CY 2008</b>	<b>CY 2009</b>	<b>CY 2010</b>	<b>CY 2011</b>	<b>CY 2012</b>	<b>CY 2013</b>	<b>CY 2014</b>	<b>CY 2015</b>	<b>CY 2016</b>	<b>CY 2017</b>	<b>CY 2018</b>	<b>CY 2019</b>
Family assessments completed within 90 days	96%	97%	95%	95%	88%	66%	96%	90%	95%	91%	98%	85%	82%	89%	85%	85%	85%
Initial health screens – within five business days	58%	76%	67%	75%	61%	62%	69%	89%	86%	88%	75%	71%	83%	88%	87%	93%	92%
Placement packets to foster parents	91%	85%	97%	73%	86%	88%	92%	97%	73%	77%	92%	92%	94%	94%	97%	90%	<b>94%</b>
Annual medical exam	75%	74%	73%	85%	78%	80%	91%	91%	95%	94%	94%	91%	89%	91%	93%	93%	93%
Annual dental exam	57%	65%	64%	78%	67%	68%	87%	87%	92%	86%	84%	76%	74%	79%	81%	83%	81%
Initial Permanency Plans within 60 days	97%	97%	98%	95%	90%	82%	82%	85%	87%	80%	84%	70%	76%	86%	85%	85%	81%
Annual and Administrative Permanency Plan Reviews	77%	77%	92%	91%	92%	85%	85%	95%	93%	93%	94%	93%	92%	92%	96%	95%	95%
Re-entry within 12 months of a prior out-of-home care episode	9%	7%	7%	10%	11%	8%	8%	10%	8%	9%	6%	6%	9%	7%	7%	7%	7%
Ongoing Case Manager turnover	30%	39%	33%	26%	34%	35%	30%	25%	34%	25%	39%	34%	32%	29%	28%	33%	34%
Children per caseload (twelve month average)	19.5	18.5	17.0	18.4	21.9	20.9	20.2	17.1	15.7	14.2	13.6	15.5	13.6	13.2	13.3	13.4	14.2

**KEY:** Cells where the font is in **BOLD** indicate that performance has improved compared to the previous review period.

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**Numbers Behind the Process Indicators (January through December 2019)**

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Of the 537 required family assessments, 456 (85 percent) were completed within 90 days.

Of the 814 expected initial health screens, 749 (92 percent) were completed within five business days.

Of the 100 children in the sample who changed placements or experienced their first placement, 94 providers (94 percent) received and signed for a copy of the Information for Foster Parent's Face Sheet and Checklist.

On average each month, 1,938 of 2,086 children (93 percent) were current with their annual medical exams.

On average each month, 1,410 of 1,739 children (81 percent) were current with their annual dental exams.

Of the 841 Initial Permanency Plans, 684 (81 percent) were completed within 60 days.

Of the 4,154 Annual and Administrative Permanency Plan Reviews, 3,952 (95 percent) were conducted timely.

Of the 955 children who entered out-of-home care, 70 children (7 percent) entered care within 12 months of a prior out-of-home care episode.

At the start of 2019, there were 191 Ongoing Case Managers. During the year, 96 Ongoing Case Managers separated from their position and 94 were hired.

On average each month, 176 Ongoing Case Managers worked with an average of 2,500 children.

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