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Governor Scott Walker
Secretary Eloise Anderson

Division of Milwaukee Child Protective Services

DATE: April 27, 2017
TO: All Wisconsin Medicaid Service Providers
FROM: Robin Joseph, Division Administrator
Division of Milwaukee Child Protective Services
RE: Child Information for Medical Coverage as a Foster Child

The Department of Children and Families, and the Division of Milwaukee Child Protective Services are committed to improving the access to quality health services for foster children in Milwaukee County.

This letter verifies coverage for the foster child listed below. The majority of children entering care already have Medicaid coverage; however, in some cases the child is not enrolled or enrollment cannot be verified. In these cases, the Wisconsin Department of Children and Families guarantees coverage as all children taken into foster care are Title 19 eligible.

We understand that not having the number or card is not efficient for providers as you may have to hold claims for a few days before billing Forward Health to allow time for the recipient eligibility manual record to update the Medicaid master file. We apologize for the inconvenience. Medicaid coverage is usually processed within 72 hours. If you do not find the child has been enrolled within that period, please call Forward Health at 1-800-362-3002 between the hours of 7:00 a.m. and 5:00 p.m.

We thank you for fulfilling your legal obligation to provide medical services for our community's most vulnerable children. If you have questions, please call the numbers noted above.

Date _____

Child's name _____

Child's DOB _____

Medicaid/Title 19 Child's Member ID# _____

The Member ID could not be verified at this time.

Assigned initial assessment specialist/case manager:

Name Phone