

About Communicating

Use of form: Wisconsin Works (W-2) Agency's Refugee Program Liaisons involved in the Wilson-Fish TANF Coordination Program (WFTCP) can share these questions with WFTCP participants to discuss their digital / communications literacy.

Instructions: Please read and answer each question.

1. Internet Access

- a. How often do you use the internet? What device(s) do you use (computer, laptop, tablet, Smartphone)?

- b. Do you know how to change or add privacy settings on the devices you use?

- c. Do you use websites that require a password? Do you use different passwords for each website?

- d. Do you access the internet at home or at a public place (library, store, coffee shop)?

- e. Do you know how to identify and avoid interacting with risky websites?

- f. Do you know how to protect your personal information while using the internet?

- g. Which internet search engine(s) do you use (Google, Safari, other)? Do you know how to adjust privacy settings on these?

- h. Do you know about two-way verification and how it works to protect your identity?

2. Email

- a. Do you have an email account? Which device do you use to read and send emails (computer, laptop, tablet, Smartphone)?

- b. Do you know what a secure password is? Do you know how to create a secure password?

- c. Do you know how to identify risky incoming emails? Do you know what Spam is?

- d. Do you know how to avoid opening risky emails? Do you know how to avoid / block receipt of risky emails?

3. Cellphone / Smartphone

- a. What do you use your cellular phone or Smartphone for? If you have a Smartphone, is it an iPhone, Android or other?

- b. Which applications (APPS) do you use on your cellular phone or Smartphone?

- c. Do you have a cellular phone plan? If you have a plan, do you know what services it includes?

- d. Do you understand your limits on talk, text and data in your cellular phone plan?

- e. Do you understand how to read your cellular phone bills?

4. Internet Access/Use by Your Children

- a. Do you allow your children to use a cellphone, Smartphone or computer to access the internet?

 - b. What rules do you tell your children to follow when using the internet?

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