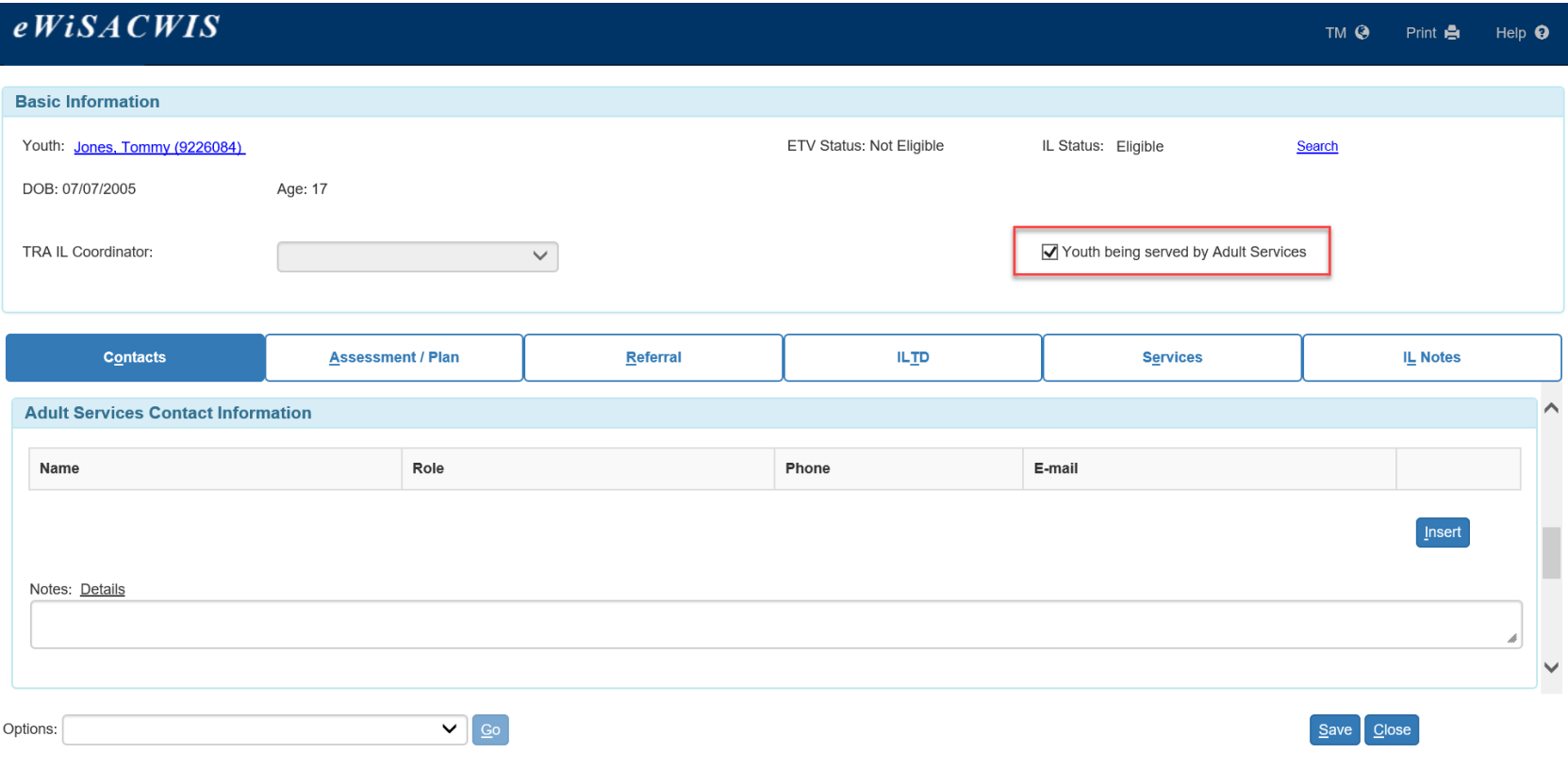


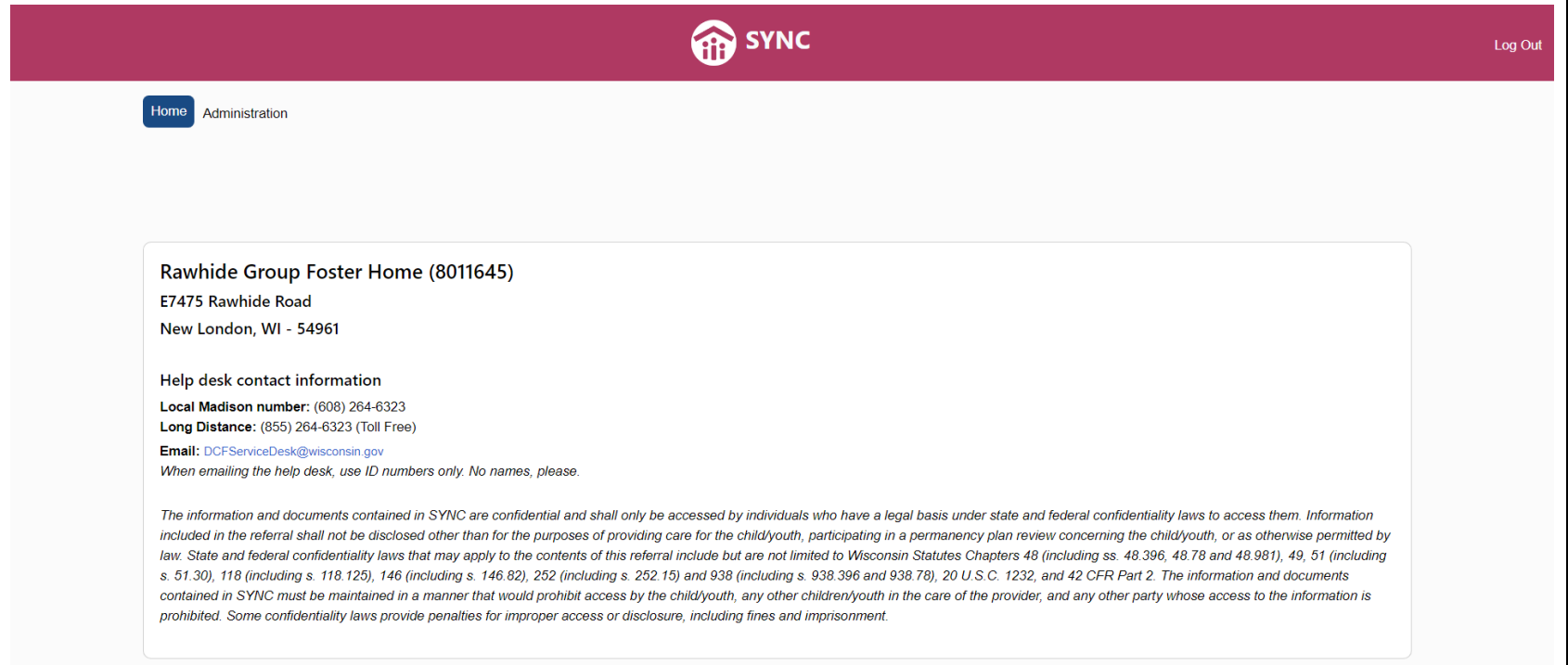
eWiSACWIS Release Notes

June 10, 2023

Below you will find details relating to changes brought with the June 2023 eWiSACWIS release. These changes may affect workflow, data entry, procedures, and reporting. Some of the changes are the result of policy changes, legislative changes, eWiSACWIS Team input, and issues reported to the help desk by users. For more information and step-by-step user guides, please visit the eWiSACWIS Knowledge Web: <https://dcf.wisconsin.gov/knowledgeweb/home>.

Topic	Description
Access	44742: A new automated email was created and will be sent to Tribal Child Welfare Professionals and county staff when a new CPS or Services report is received for a child who is a member or potential member of that tribe.
Independent Living	<p>44319: A new checkbox was added to the top of the Independent Living page to designate when a Youth has transitioned to adult care while still eligible for youth services. A new Adult Services Contact Information section was added to the Contacts tab when the checkbox is checked.</p> 

45692: A new website called SYNC (Supporting Youth and Children) will go live on July 1, 2023 that allows group homes and residential care centers in Wisconsin to receive and respond to referrals, as well as update and store documentation on youth in their care.



Out of Home Placement

SYNC is only for congregate care providers. County CPS and YJ professionals will not need to log in to SYNC, as they will use eWiSACWIS to communicate directly with providers using SYNC.

When a referral is sent to a congregate care provider, the provider will receive a notification, log in to SYNC, and review and respond to the request from the county placing agency. The CPS/YJ Professional who made the referral in eWiSACWIS will receive a notification and see the provider's responses in eWiSACWIS.

When a congregate care provider updates the case record for a youth in their care, such as writing a case note or uploading a new document, the CPS/YJ professional will receive a notification and view those updates directly in the youth's case in eWiSACWIS.

See the SYNC website at <https://dcf.wisconsin.gov/sync> for more information.

Out of Home Placement (Continued)

45123: A new **Congregate Care Referral** page was created to allow CPS and YJ professionals to compile and send a placement referral to one or more group homes or residential care centers with suitable programs and services, and then track the responses from each provider (whether it was accepted, declined, or added to a wait list).

Referrals sent to providers using SYNC include relevant data from the youth's Person Management record and images and documents such as the most recent CANS. It is the responsibility of the CPS/YJ professional sending the referral to ensure that any required releases of information are obtained and that information sent to prospective providers is appropriate.

The Congregate Care Referral page will include:

- A Child/Youth Information tab that draws from the **Person Management** page
- A Documentation tab that automatically attaches commonly used documents and allows a user to attach additional documents or images
- A Potential Matches tab to allow CPS/YJ professionals to select providers to receive the referral

eWiSACWIS Print Help

Basic

Child/Youth:	Abby Amy (9221780)	County:	Milwaukee	Referral Number:	
Gender:	Female	Child Welfare Professional:	Frank Fox	Supervisor:	Doris Deer
Age at Referral:	3	Phone / Email:	(608) 555-9999	Phone / Email:	spoonm@dhs.state.wi.us

Child/Youth Information Documentation Potential Matches

Referral

Target Placement Date: Media / Restricted Case Undisclosed Placement

Reason for Referral:

Options:

	<p>New notifications will be created to support both group care providers using SYNC and CPS/YJ Professionals using eWiSACWIS:</p> <ul style="list-style-type: none"> • Automatic notifications will be sent to providers when referrals are sent or withdrawn by CPS/YJ Professionals • Primary assigned CPS/YJ professionals will receive notifications when new information is documented, or documents/images are uploaded by providers about youth in their care <p>Note that the Congregate Care Referral page will be available on July 1, 2023 when the new SYNC website goes live. See the SYNC website at https://dcf.wisconsin.gov/sync for more information.</p> <p>45487: New fields were added to the Information for Out of Home Care Providers, Parts A & B pages and documents:</p> <ul style="list-style-type: none"> • Chosen Name and Pronouns fields were added to child, parents, and guardians • Expecting or parenting youth • Email Address, Birth Date, and Primary and Secondary Languages were added to parents and guardians • Labels for Mother and Father were updated to Parent 1 and Parent 2 • References to Worker were updated to Professional throughout
Print Case	45949: Print Case requests are now generated hourly instead of daily.
Systemwide	<p>The user interface of the following pages was updated to support modern browsers and the ability to adjust to smaller screens on mobile devices:</p> <ul style="list-style-type: none"> • 43462: Title IV-E Eligibility • 41821: Approval Management • 45781: Adoption Assistance Agreement • 45541: Maintain Resource Links • 45554: Legal Documentation
Workload Management	43344: A new task, "Potentially Inactive Case" was created to notify supervisors of potentially inactive cases that might require follow-up. A potentially inactive case is one in which there has been no face-to-face contact or approved casework for 81 or more days. Youth Justice-only cases are excluded at this time.