## This webinar is being recorded.



# eWiSACWIS Webinar

June 2025



## Agenda

- June 2025 Release
- Development Roadmap for 2025 and 2026
- Recurring Webinar Series



# June 2025 Release



## **Topics**

- SYNC Enhancements
- Re-design of YJ Case Information Page



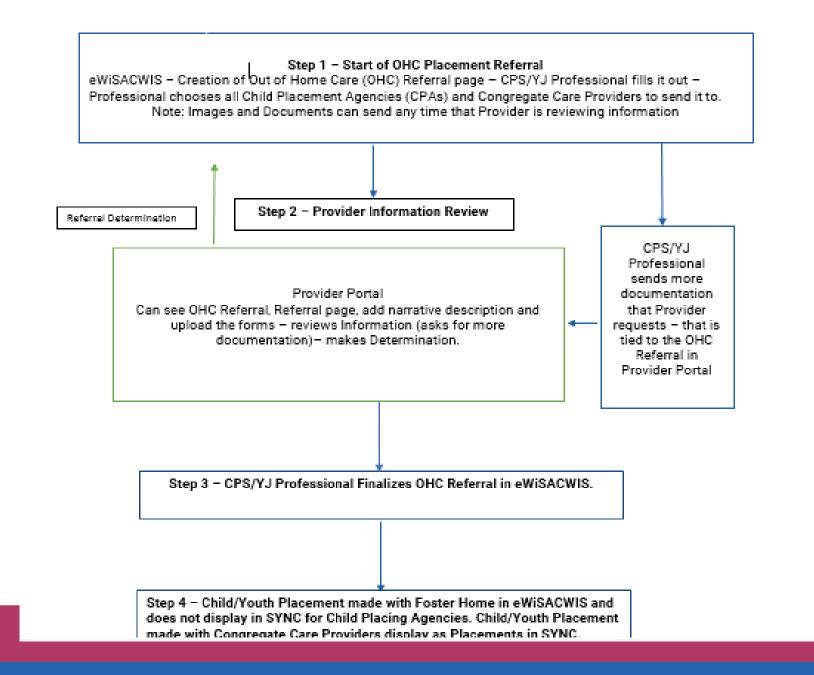
## **SYNC Enhancements**



# Workflow Walkthrough

**SYNC Enhancements** 







#### **Modified SYNC Page: Home Tab**



Home

Active Referrals Search Referrals Administration

#### Community Care Resources Inc (22566)

6716 Stone Glen Dr

Middleton, WI - 53562

#### **DCF Service Desk Contact Information**

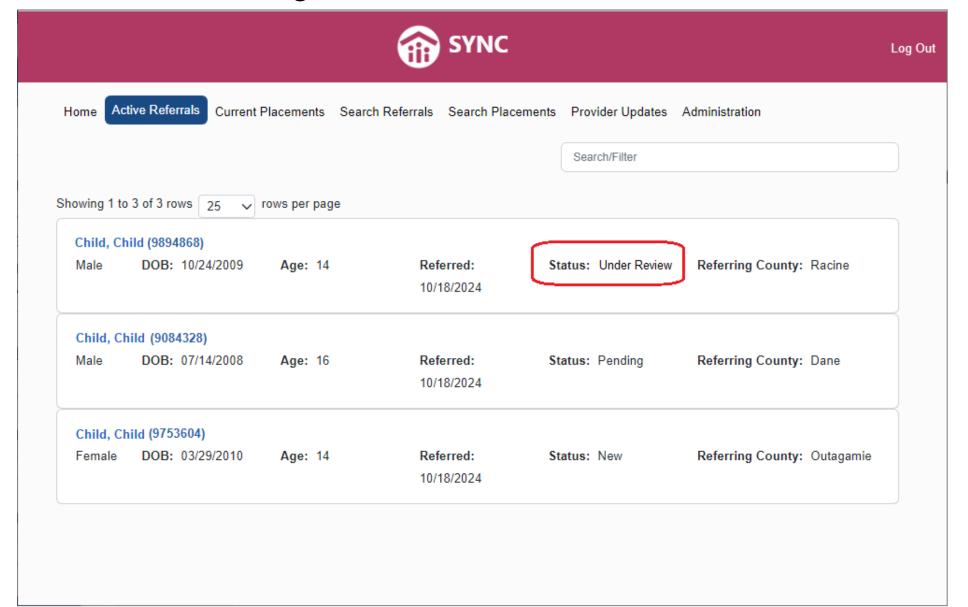
Phone: (608) 264-6323

Email: DCFServiceDesk@wisconsin.gov

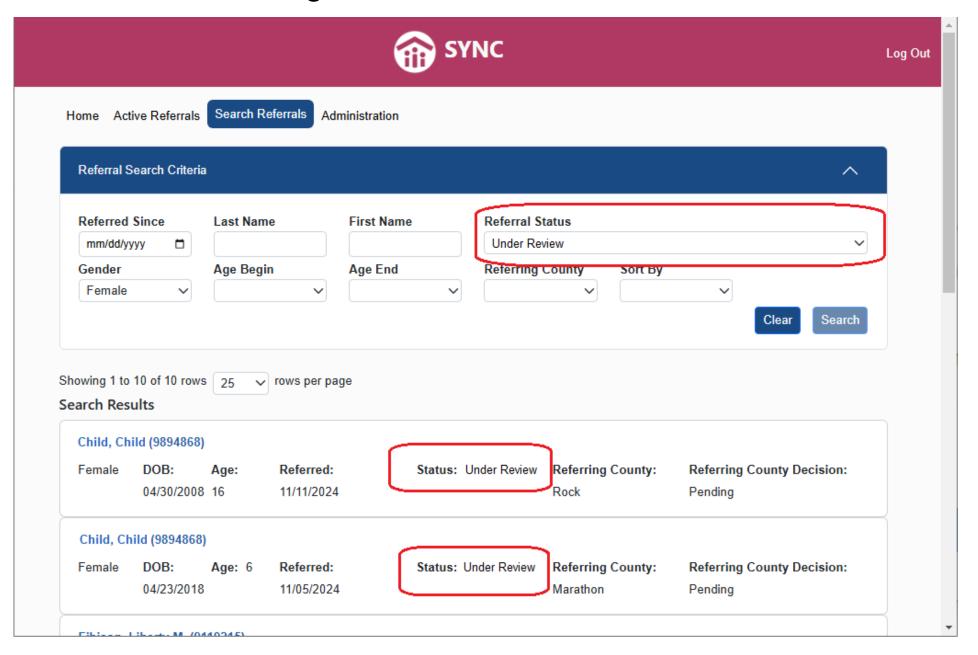
When emailing the DCF Service Desk, please do not include Personally Identifiable Information (PII) of any kind. Please use ID numbers only.

The information and documents contained in SYNC are confidential and shall only be accessed by individuals who have a legal basis under state and federal confidentiality laws to access them. Information included in the referral shall not be disclosed other than for the purposes of providing care for the child/youth, participating in a permanency plan review concerning the child/youth, or as otherwise permitted by law. State and federal confidentiality laws that may apply to the contents of this referral include but are not limited to Wisconsin Statutes Chapters 48 (including ss. 48.396, 48.78 and 48.981), 49, 51 (including s. 51.30), 118 (including s. 118.125), 146 (including s. 146.82), 252 (including s. 252.15) and 938 (including s. 938.396 and 938.78), 20 U.S.C. 1232, and 42 CFR Part 2. The information and documents contained in SYNC must be maintained in a manner that would prohibit access by the child/youth, any other children/youth in the care of the provider, and any other party whose access to the information is prohibited. Some confidentiality laws provide penalties for improper access or disclosure, including fines and imprisonment.

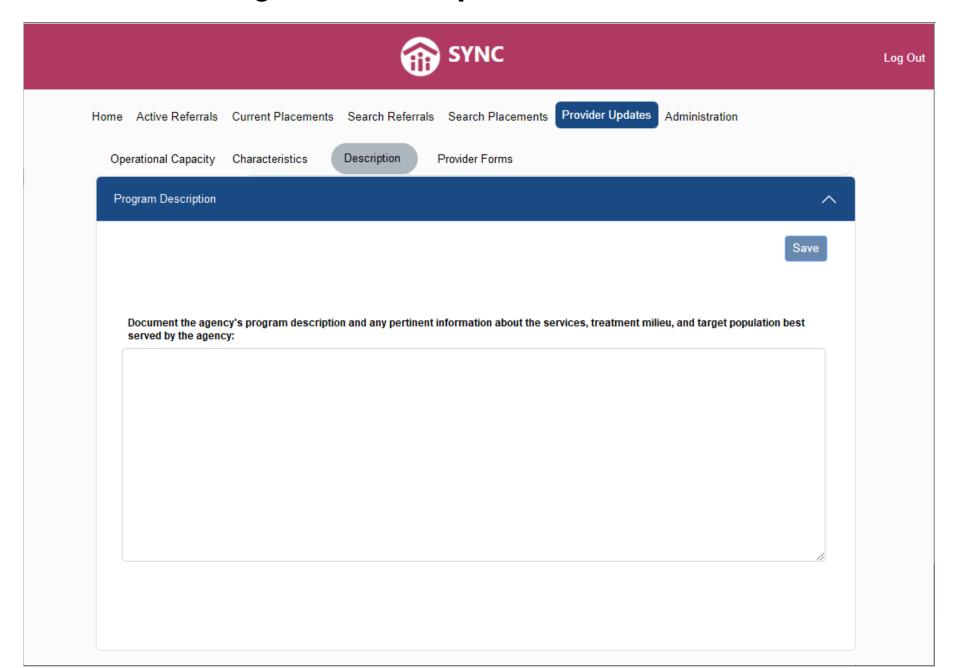
### **Modified SYNC Page: Active Referrals**



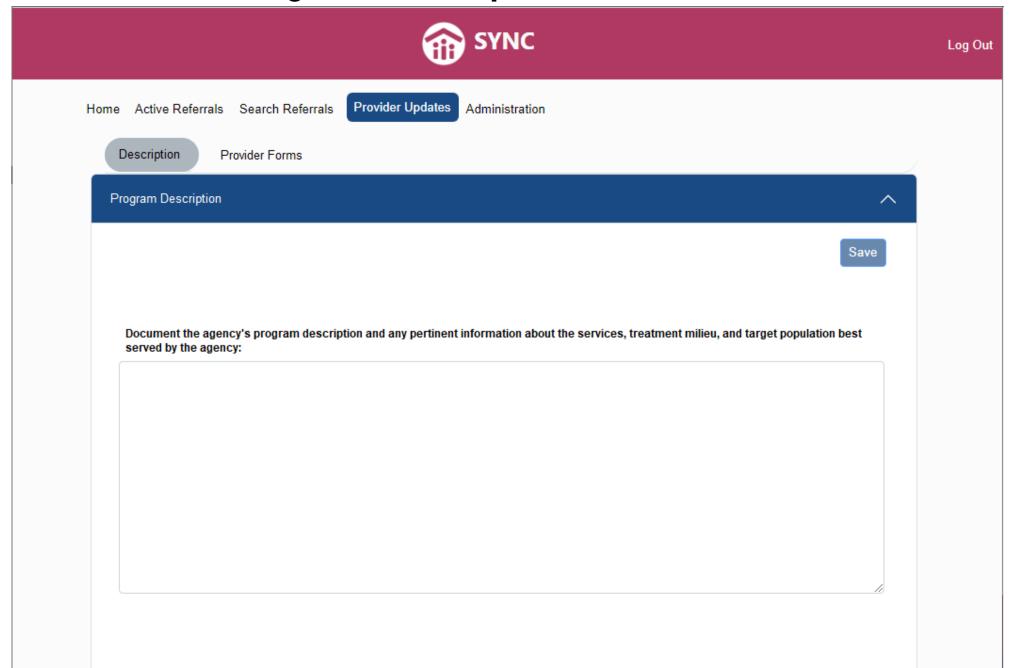
#### **Modified SYNC Page: Search Referrals**



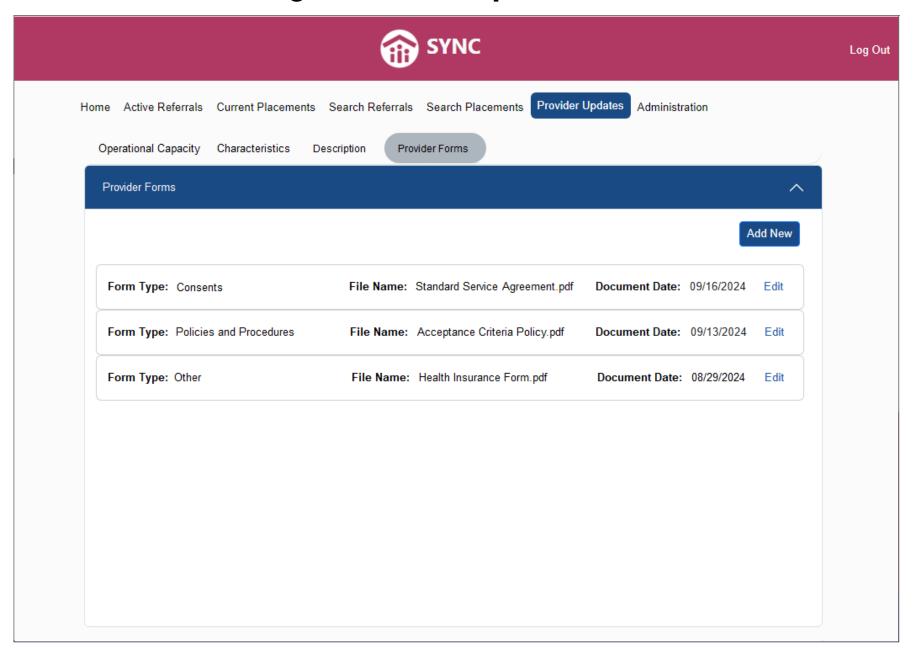
## **Modified SYNC Page: Provider Updates**



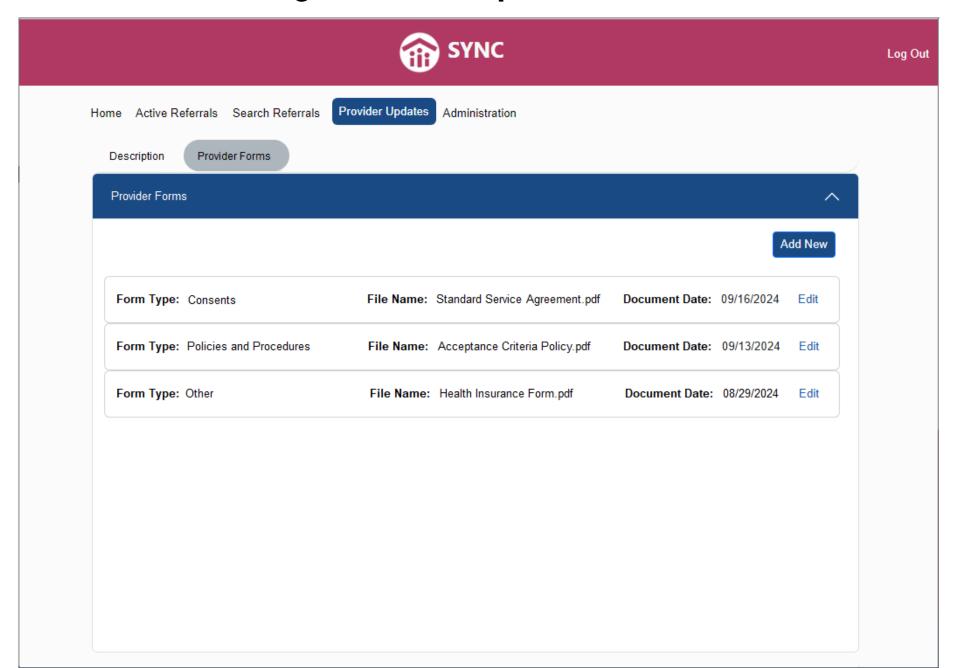
#### **Modified SYNC Page: Provider Updates**



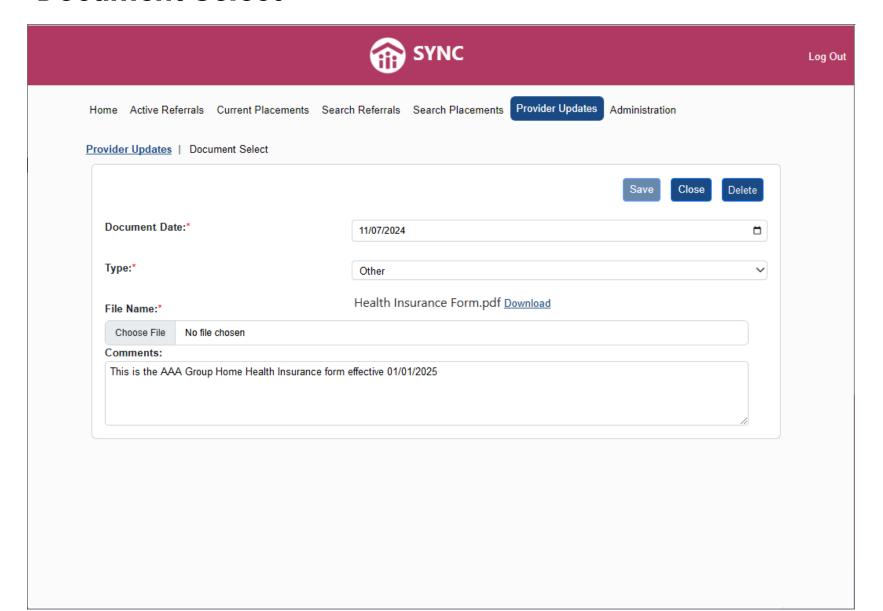
## **Modified SYNC Page: Provider Updates >Provider Forms Tab**



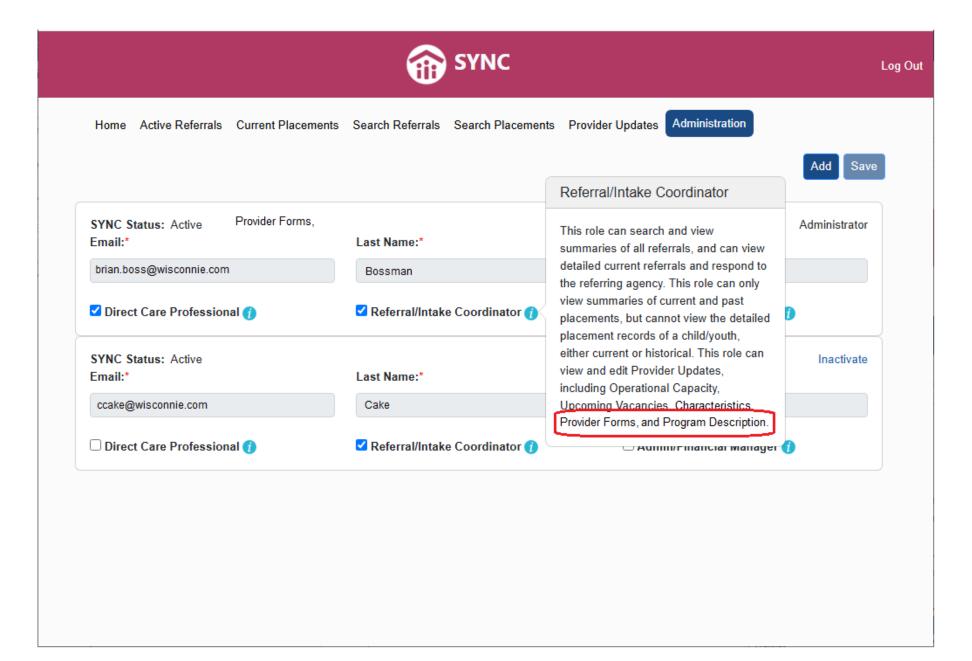
#### Modified SYNC Page: Provider Updates >Provider Forms Tab



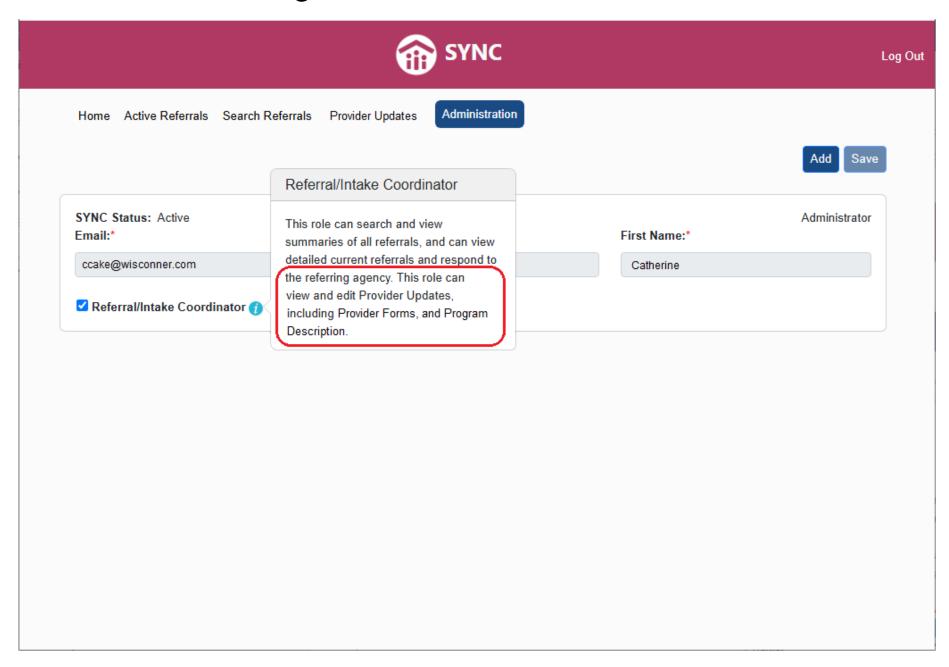
# New SYNC Page: Provider Updates – Provider Forms Tab – Document Select



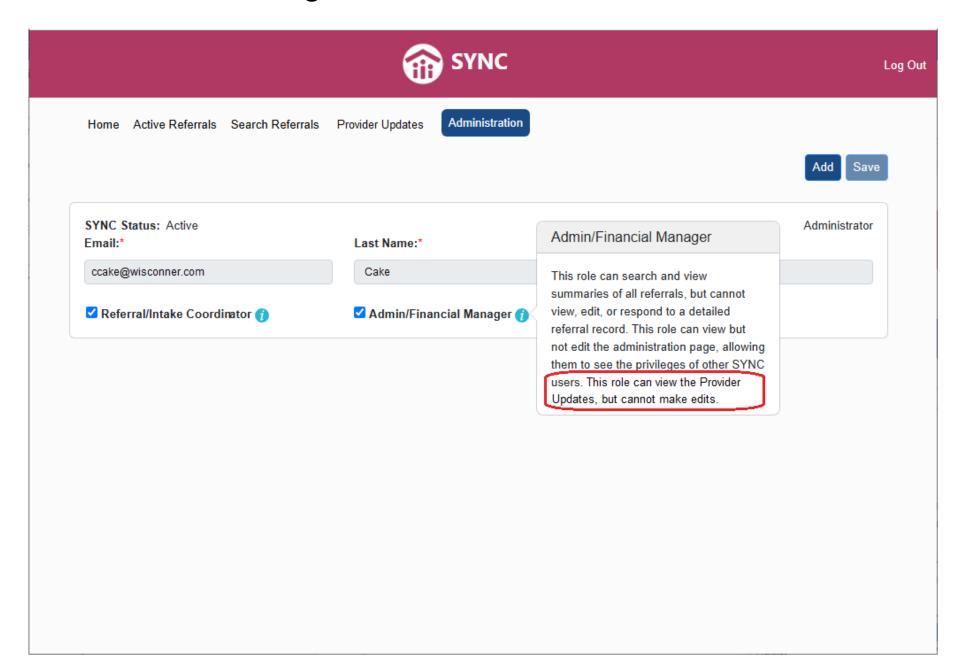
#### **Modified SYNC Page: Administration Tab**



#### **Modified SYNC Page: Administration Tab**



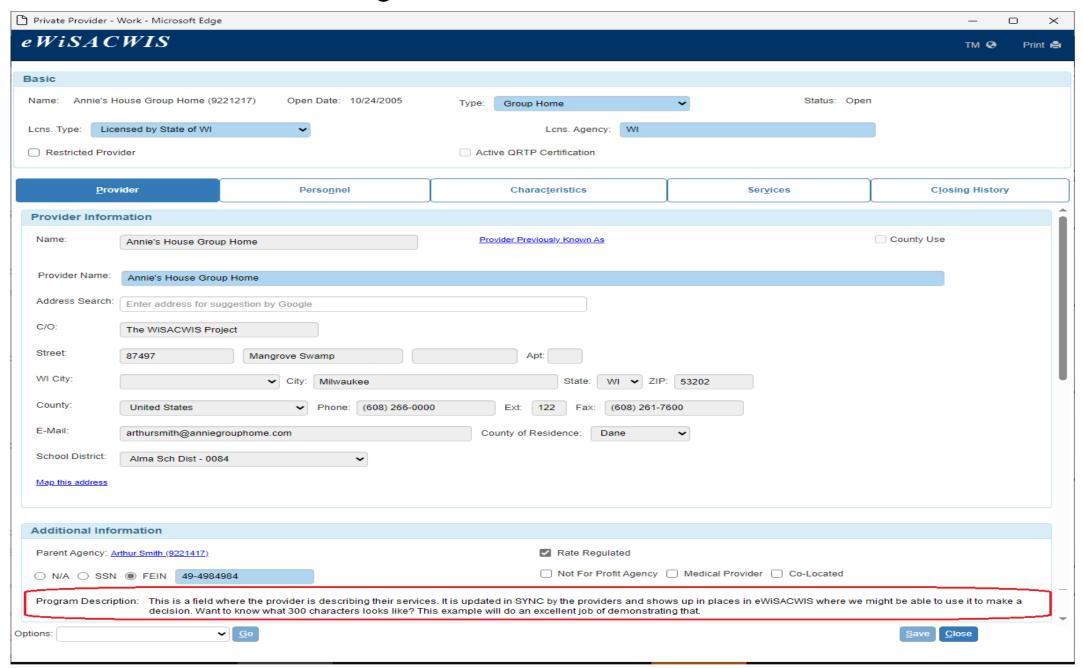
### **Modified SYNC Page: Administration Tab**



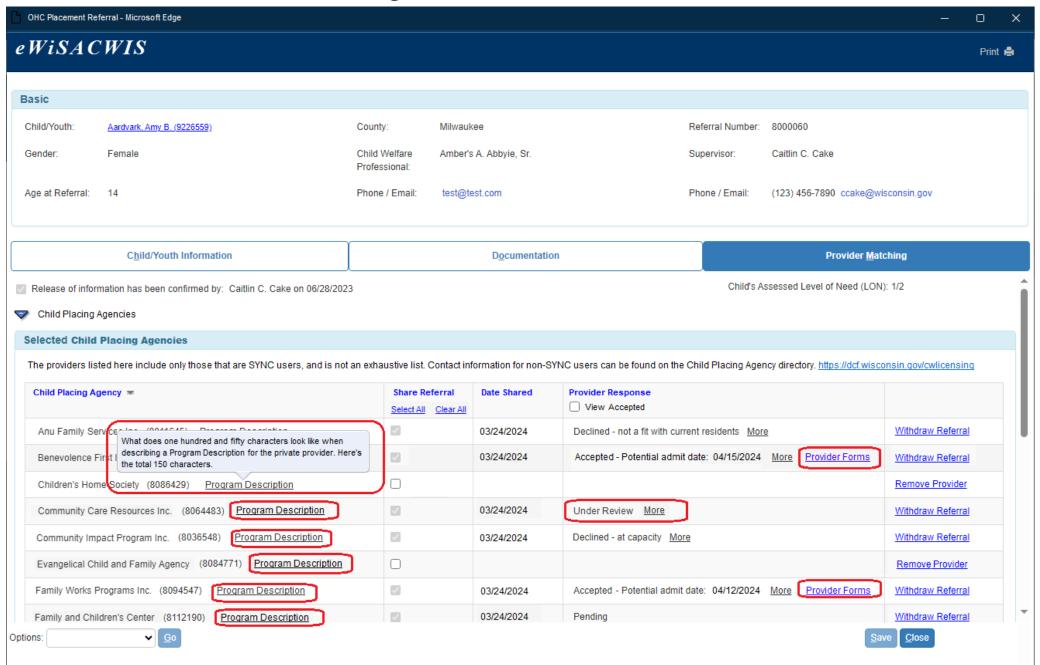
# SYNC Enhancements – Updates on eWiSACWIS



#### Modified eWiSACWIS Page: Private Provider



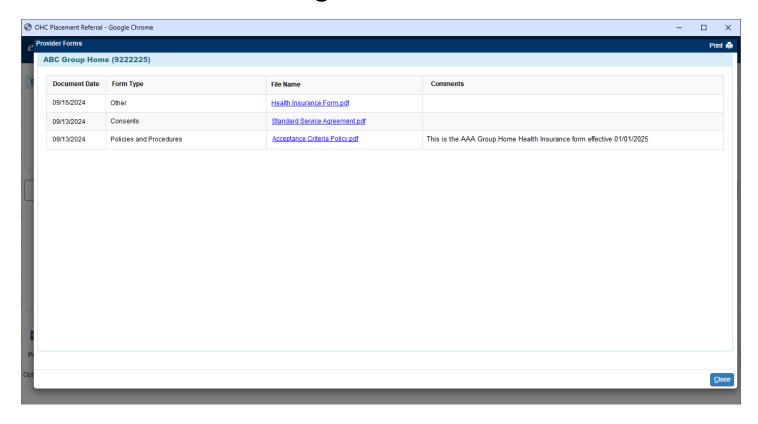
#### Modified eWiSACWIS Page: OHC Placement Referral



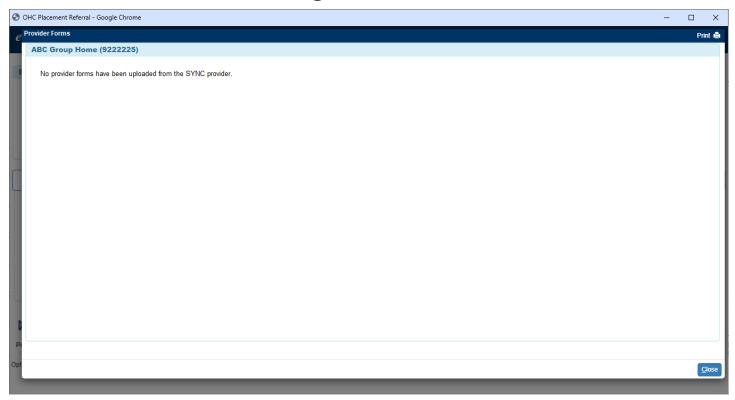
### Modified eWiSACWIS Page: Geographical Placement Resource (GPR)



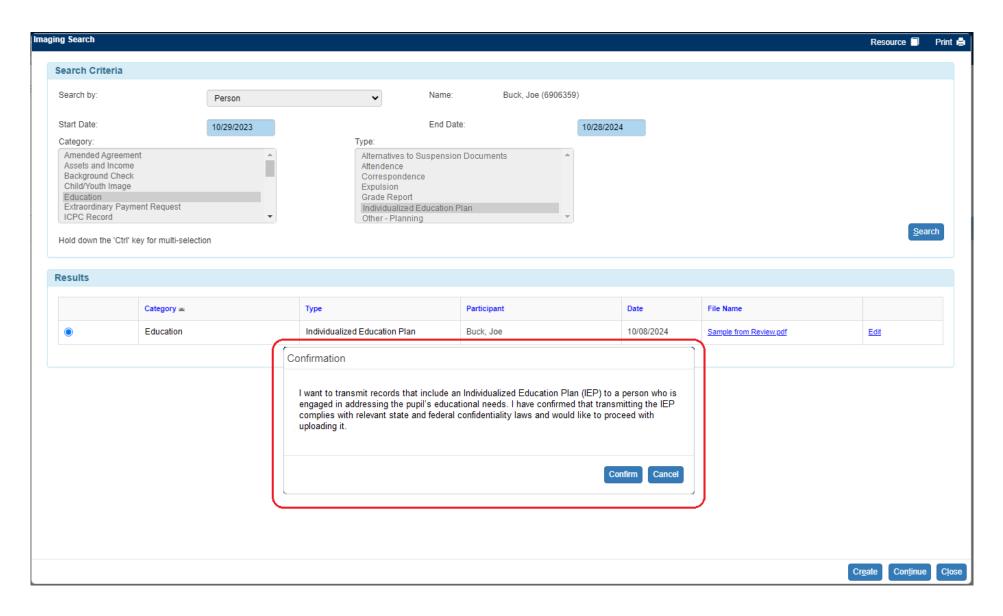
## **New eWiSACWIS Page: Provider Forms**



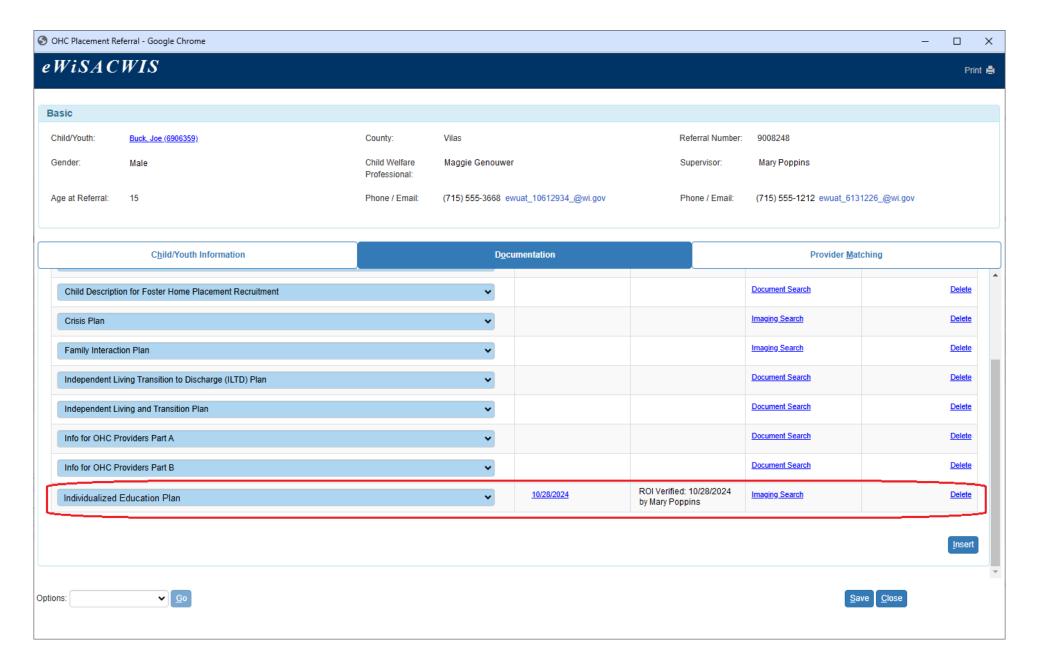
## **New eWiSACWIS Page: Provider Forms**



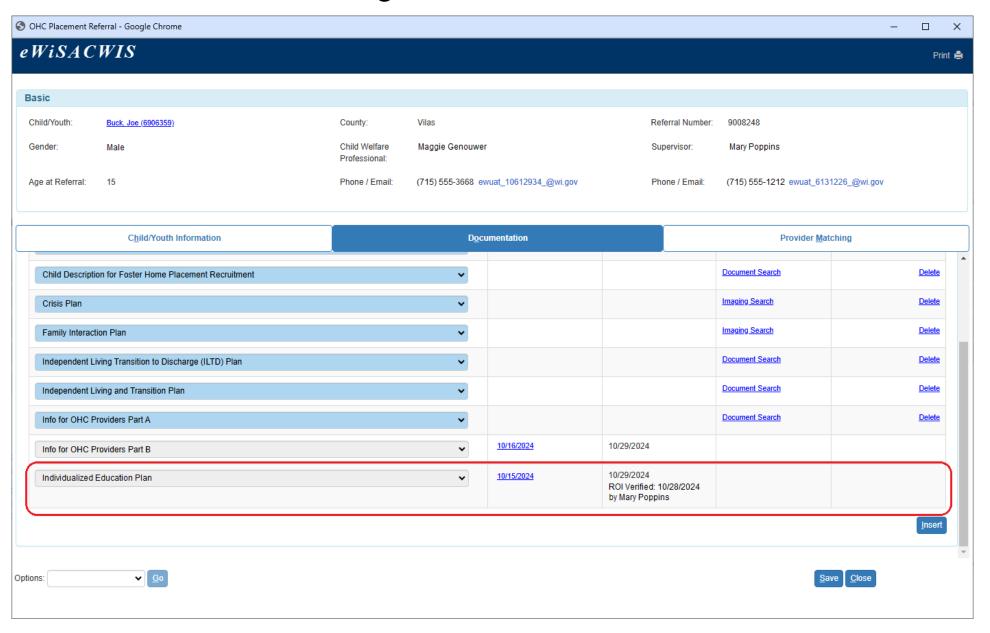
#### Modified eWiSACWIS Page: Imaging Search



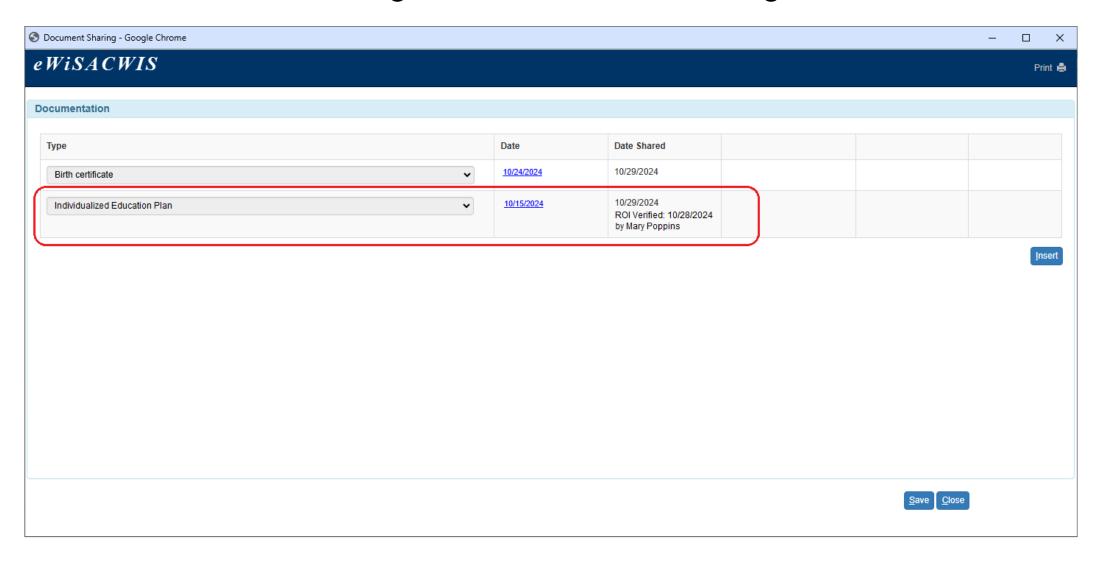
#### Modified eWiSACWIS Page: OHC Placement Referral - Documentation Tab



### Modified eWiSACWIS Page: OHC Placement Referral - Documentation Tab



#### Modified eWiSACWIS Page: Documentation Sharing



#### Modified eWiSACWIS Page: Desktop View

When displaying the OHC Placement Referral on the Cases tab, the Provider Response of 'Under Review' displays among the existing response values.

	Active OHC Placement Referrals				
	OHC Placement Referral	11/30/2023	Sample, Sally	Pending - Referral Not Shared	Milwaukee
	OHC Placement Referral	07/12/2024	Aardvark, Amy B.	Pending - Referral Not Shared	Milwaukee
	OHC Placement Referral	10/30/2024	Azul, Finn	Pending Decision	Milwaukee
	ABC Group Home (9222225)			Under Review	
	Historic OHC Placement Referrals				
	OHC Placement Referral	06/21/2023	Aardvark, Amy B.	Finalized	Milwaukee
	ABC Shelter Care (9221825)			Declined	
	AA, Ace (9222485)			Under Review	
	ABC Group Home (9222225)			Pending	
	OHC Placement Referral	06/28/2023	Aardvark, Amy B.	Finalized	Milwaukee
	OHC Placement Referral	07/03/2023	Ace, Flora	Finalized	Milwaukee
	ABC Group Home (9222225)			Declined	
	McGwire, Sally (20193)			Declined	
0	OHC Placement Referral	07/05/2023	Ace, Flora	Finalized	Milwaukee

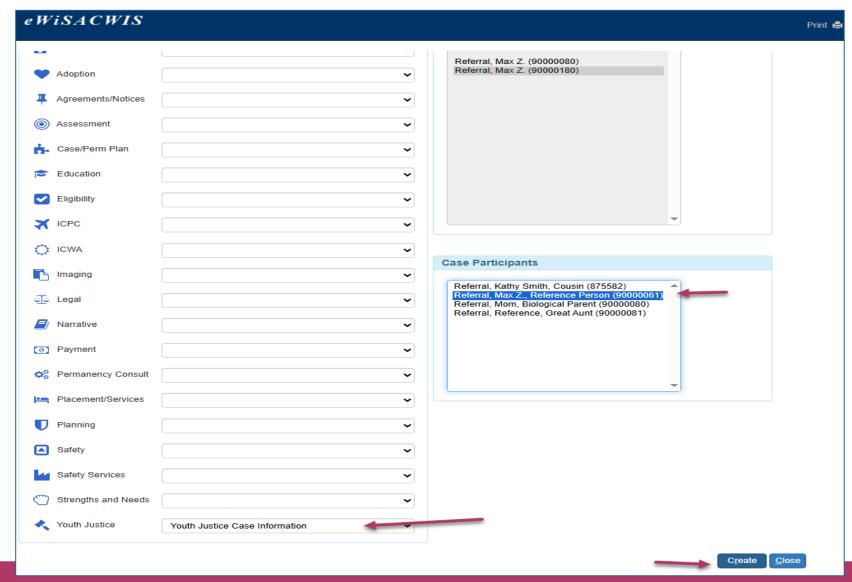
# Youth Justice Case Information Page



- Redesigned Case Information page to more accurately reflect the work performed by child welfare professionals (CWP) and the flow of a Youth Justice case. When a youth receives multiple referrals, the CWP will be able to group referrals into one intake inquiry and create an episode, which represents an uninterrupted period of time that a youth is involved in the Youth Justice system.
- Once a Youth Justice (YJ) Referral has been linked to a new or existing case, professionals are ready to record the intake recommendation, the DA decision, create or document a DPA, document formal petitions, consent decrees, victim information, restitution, community service, and other Youth Justice Case related work.
- To create a Youth Justice Case Information page, professionals will need to have an assignment to a case with at least one pending YJ Referral linked to it.

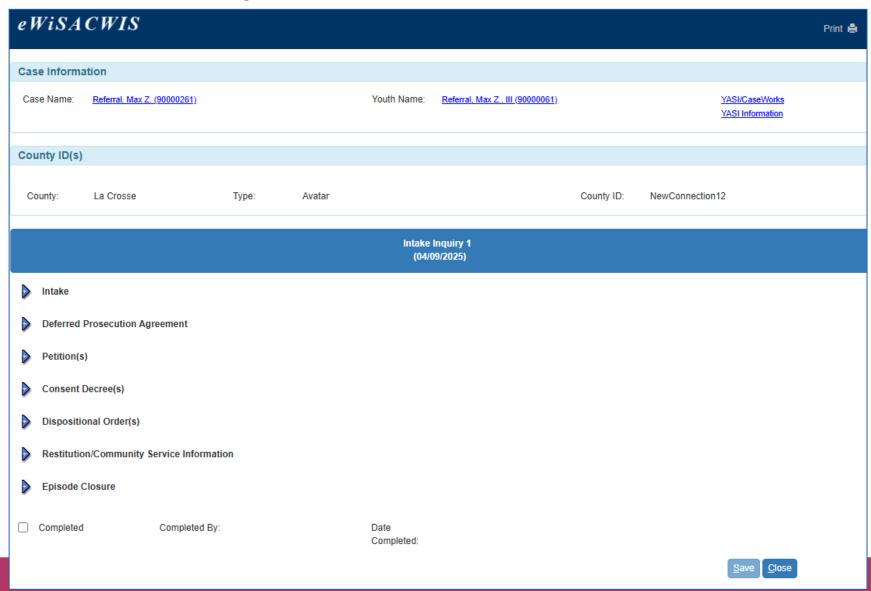


#### **Youth Justice Case Information via Case Work**



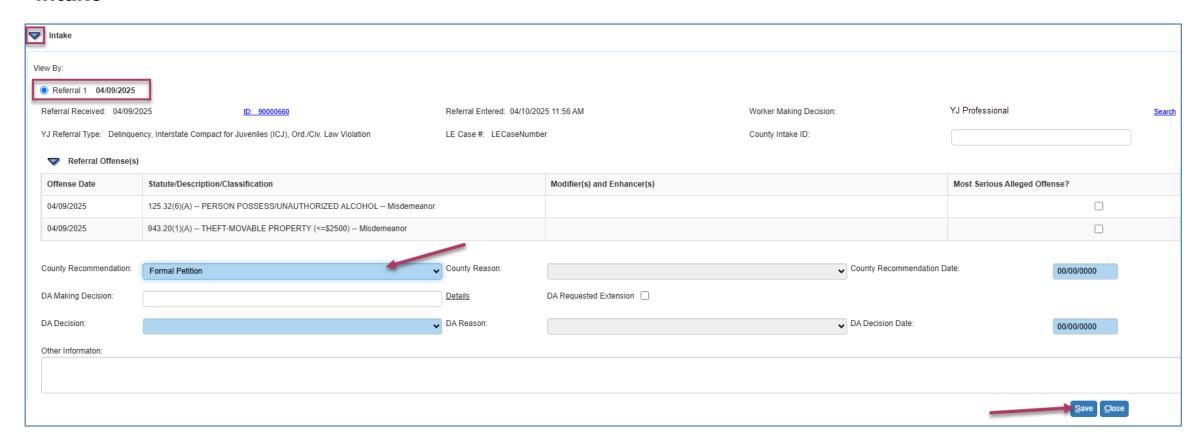


#### **Case Information Page**



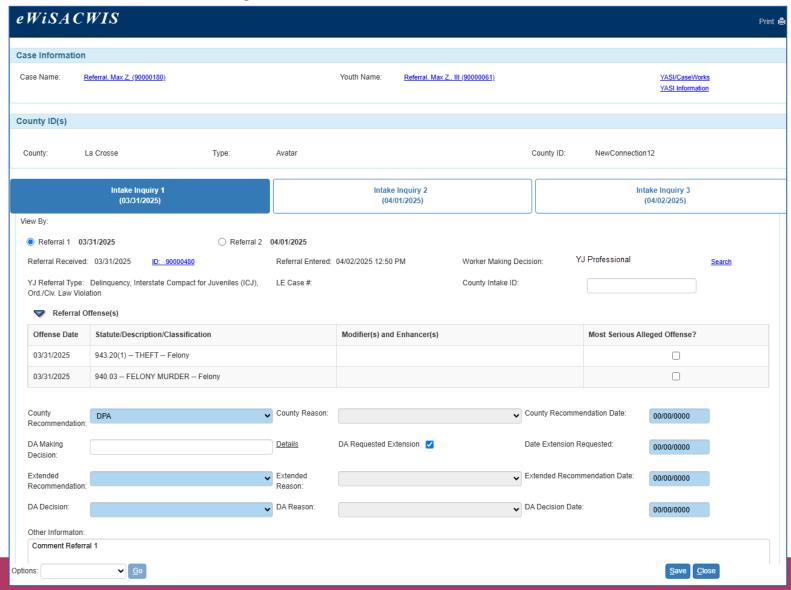


#### Intake



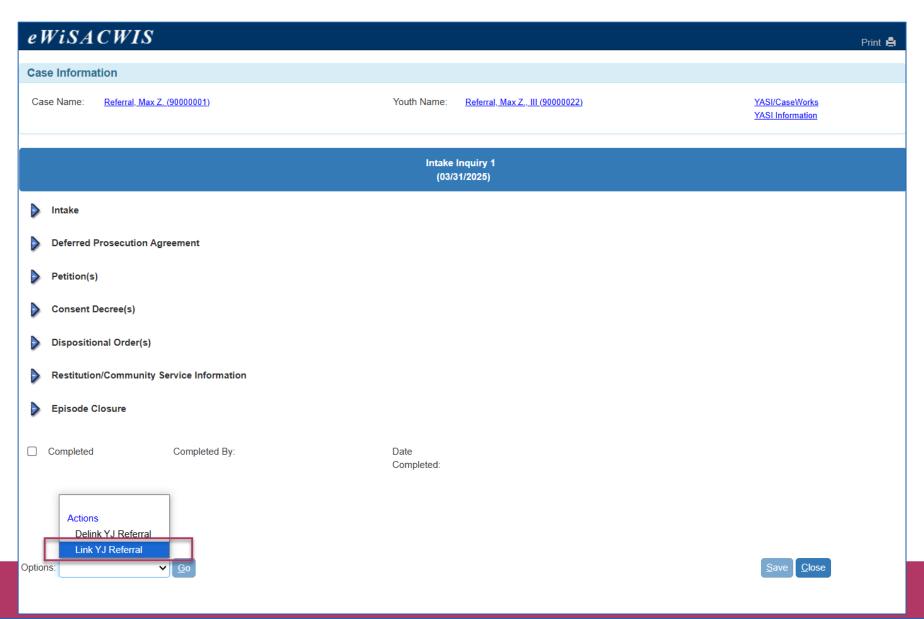


#### **Case Information Page**



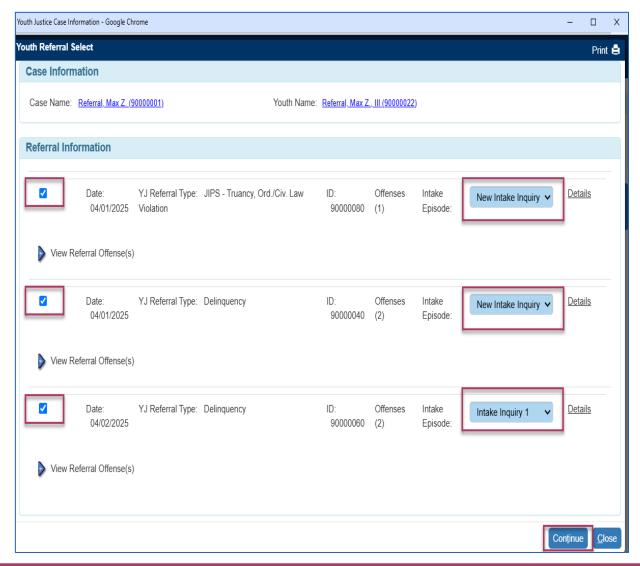


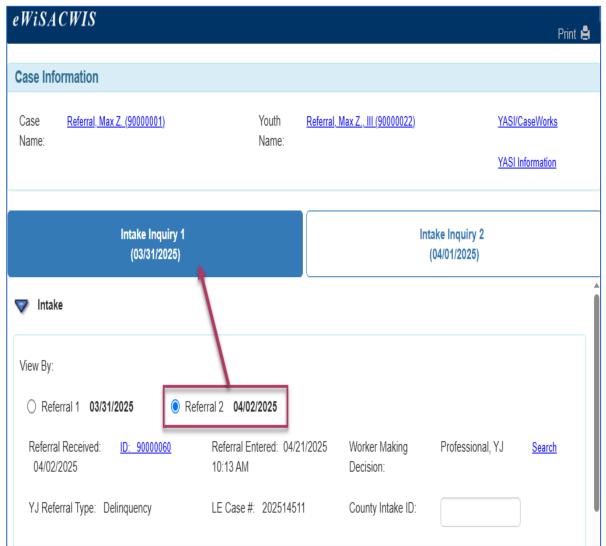
#### **Link YJ Referral**





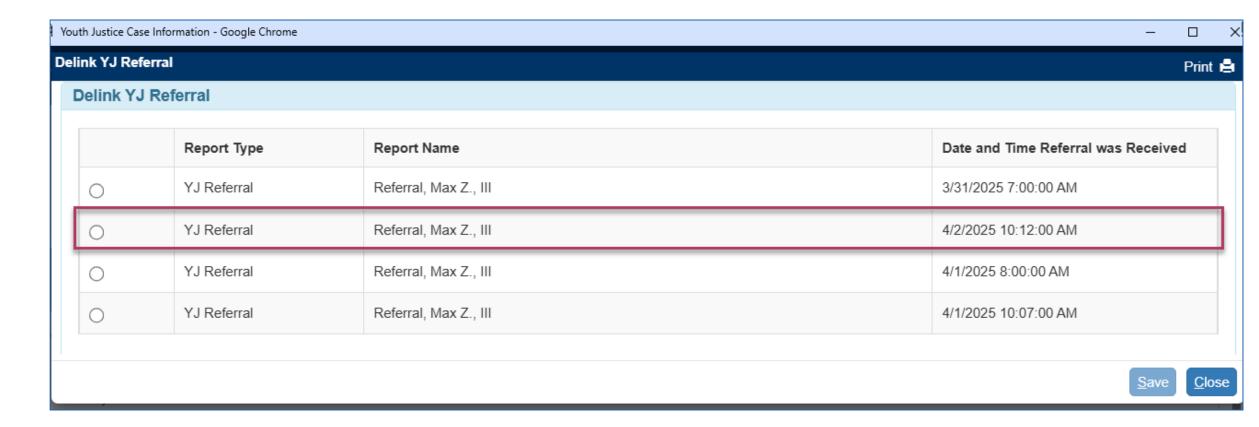
#### **Youth Referral Select**





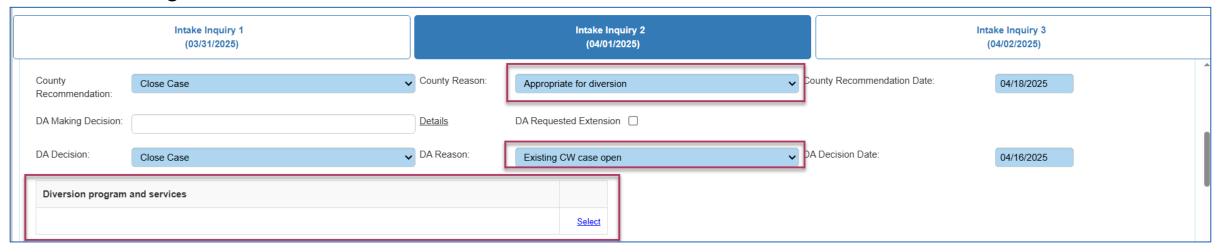


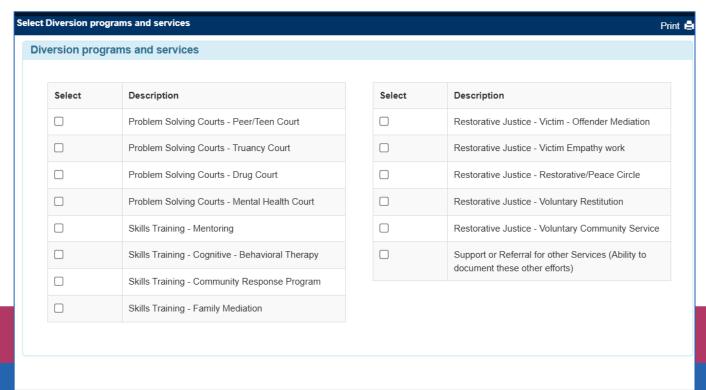
#### **Delink YJ Referral**





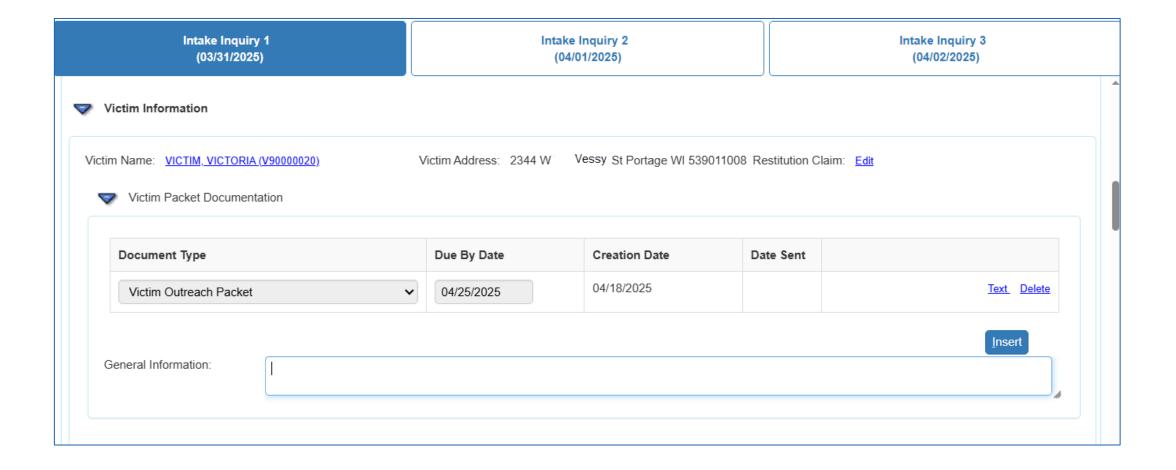
#### **Diversion Programs and Services**





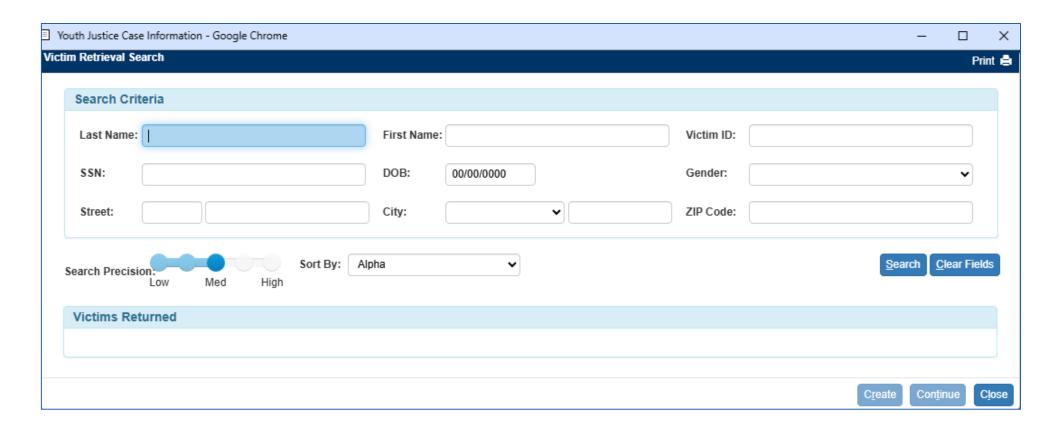


#### **Victim Information**



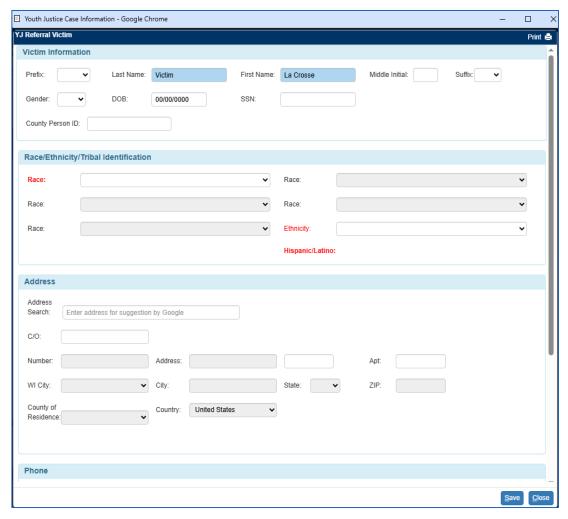


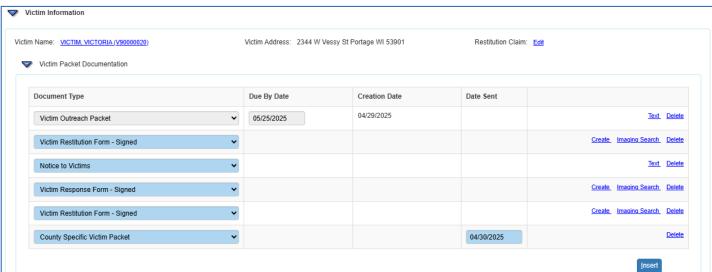
#### **Victim Retrieval**





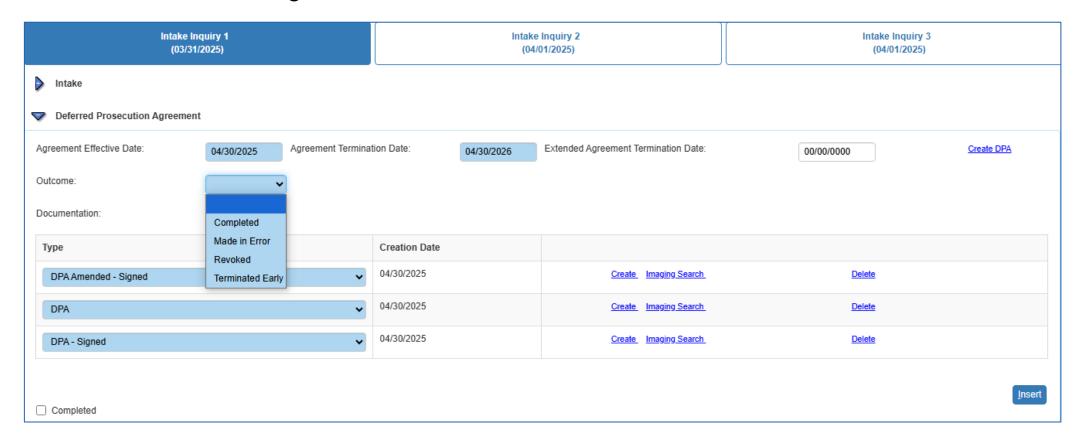
#### **Intake: YJ Referral Victim**





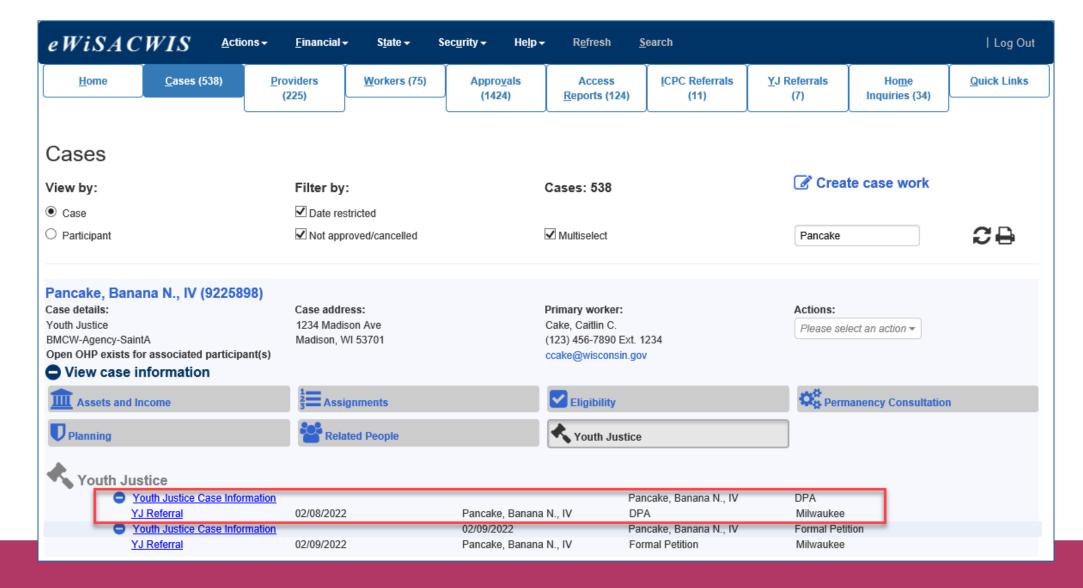


#### **Deferred Prosecution Agreement**





#### Youth Justice Case Information page under the Cases tab of the assigned worker(s)





### October 2025

- Improvements to ICPC workflows
- Updates to support DCF Rule 56



# Recurring Webinar Series



## **Webinar Topics**

- Upcoming Releases
- Review of common workflow struggles, regular helpdesk calls
- General feedback sessions
- What else might you like to see these sessions used for?
- Next Session: Thursday, June 19th at Noon.





# Thank You!

Thank you, everyone, for your participation.

