# **Person Management**

The Person Management page processes changes and is a page to maintain person records (information). A person is defined as any individual who has a role defined as:

- Receiving services,
- Providing services,
- Receiving payment under the terms of a contract,
- Being of interest to a case, inquiry, or referral, or
- Being an employee who is a user of the system.

**Note:** Person information may be created by any worker with security to the page. Only workers assigned to the Case or Provider with which the person is associated can update person information.

**Note:** Enter as much information as possible in Person Management, and update information throughout the life of a case. Much of the information entered here prefills to other work in the Application, such as the Case and Permanency Plans.

**Note:** Red fields throughout the application indicate the elements that are or will be reportable to the Federal Adoption and Foster Care Analysis and Reporting System (AFCARS).

#### **Related User Guides**

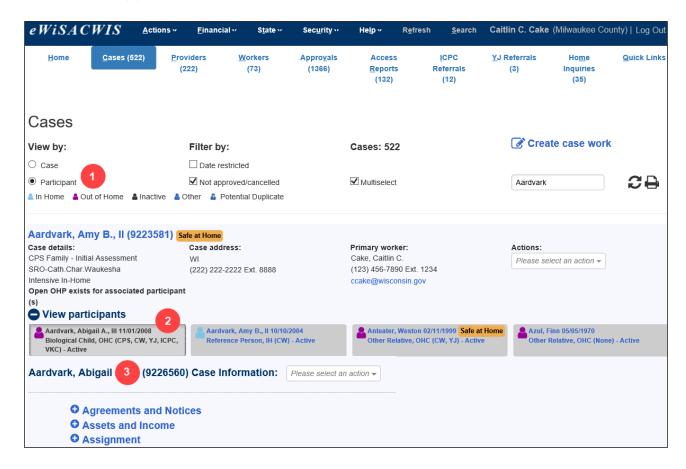
- Education Records
- KIDS Data Comparison
- Safe at Home Documentation Guide
- Wisconsin Immunization Registry (WIR) Color Coding Definitions

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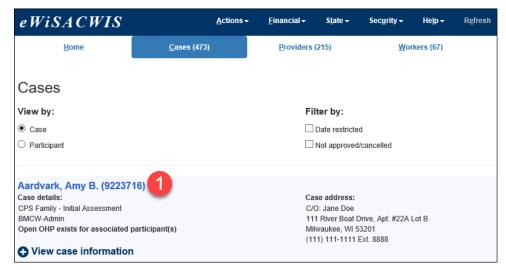
## **Access by Participant View**

1. On the Cases tab of the Desktop, (1) select the Participant View radio button, (2) select a participant, and (3) click the name hyperlink to open the Person Management page.

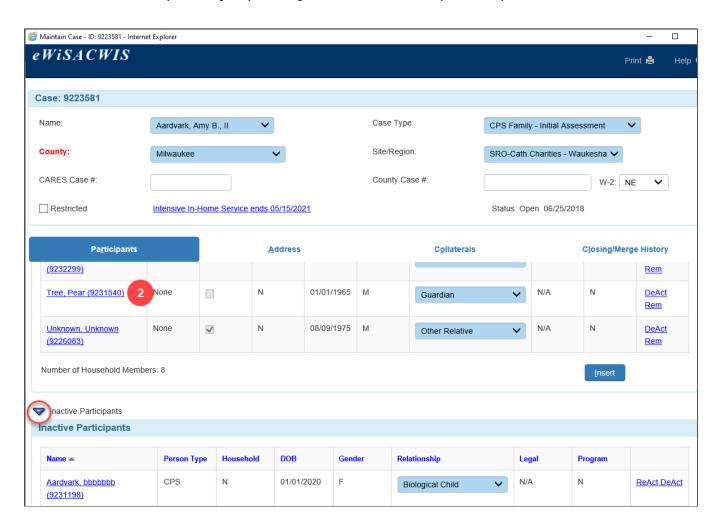


# **Access by Case Name**

1. On the Cases tab of the Desktop, click the case name hyperlink to open the Maintain Case page.

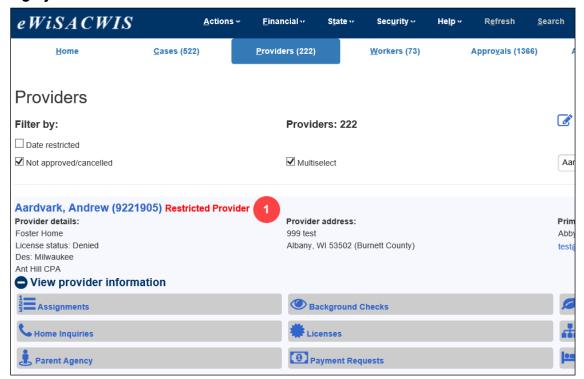


2. On the Maintain Case page, click the name hyperlink of the participant found in either the Active Participants or Inactive Participants section to open the Person Management page. View Inactive Participants by expanding the Inactive Participants expando.

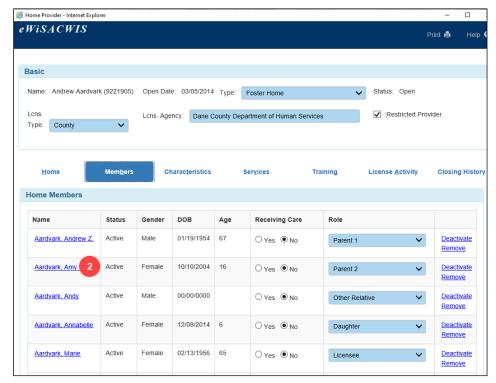


## Accessing the Person Management Page from the Provider tab

# **Accessing by Home Provider**



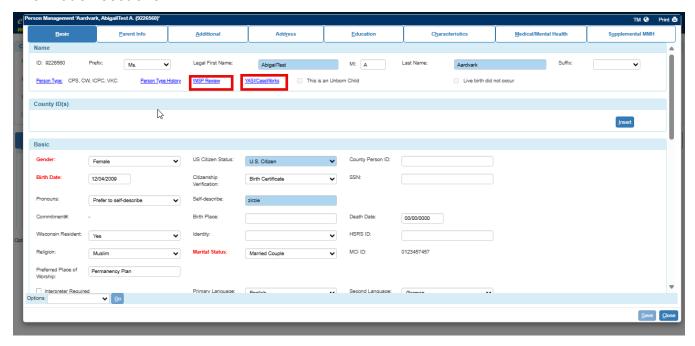
- 1. On the Provider tab of the Desktop, click the Home Provider name hyperlink to open the Maintain Case page.
- 2. On the Home
  Provider page, click
  the name hyperlink
  of the participant
  found in the Home
  Members section to
  open the Person
  Management page.



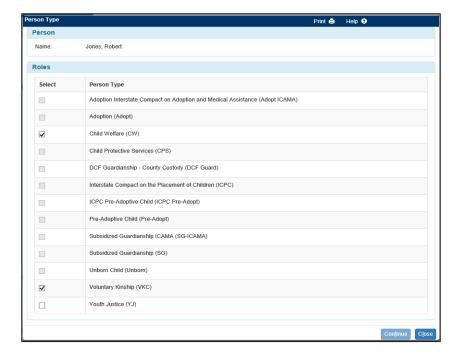
# **Updating a Person Management Page**

#### **Basic Tab**

The Basic tab contains Name, Basic, County Id(s), Race/Ethnicity, Tribal Identification, Abandonment History, Adoption and/or Guardianship Information, and Armed Services Information sections.



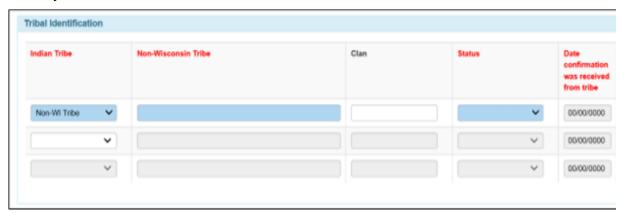
• Name: This section contains the Person ID, name, person type (and history), and unborn child options. The **Person Type** is similar to Case Type but is person specific. The Person Type may be automatically set by the Application, otherwise, the Person Type needs to be selected for a child who has prior involvement with county or state child welfare or youth justice agency. To update the Person Type, click the <u>Person Type</u> hyperlink. This will open the Person Type page. On the Person Type page, select or unselect the appropriate Person Type(s).



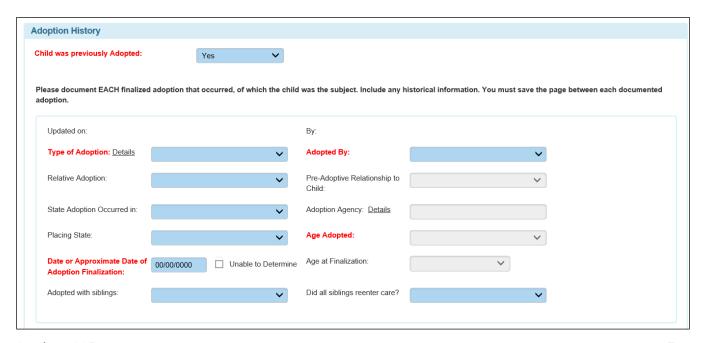
- The <u>WiSP Review</u> hyperlink appears when worker have security to access the WiSP. Clicking the <u>WiSP Review</u> hyperlink, opens the WiSP Review page which is used to set up WiSP accounts for the participant, viewing message center with communication to and from a participant, as well as the reviewing of goals and steps to achieve.
- •The <u>YASI/CaseWorks</u> hyperlink appears when workers have security to access the YASI tool from the Application, and the child is between 10 and 22 years old. When clicking the <u>YASI/CaseWorks</u> hyperlink, if more youth information is needed on the Person Management page, a message prompt will appear requesting the needed information.
- **County ID**: This section is available for documenting county specific application ID numbers. Inserting a row will allow for documentation of the Type of application and the County ID for that application. This field will populate on the Youth Justice Case Information page of the Youth named on the case to allow for workers to easily reference other information regarding the Case.
- **Basic**: This section contains general person information. The <u>KIDS Data Comparison</u> hyperlink appears in the lower left corner of the Basic section only when the Application has received verified demographic or address information from KIDS. Clicking the hyperlink opens a KIDS Data Comparison page where the demographic and address information from KIDS can be accepted.
- Race/Ethnicity: Use this section to document Race and Ethnicity. Worker can also Create, Edit or View the ICWA record from this section. Check the 'Prefer to self-describe' checkbox if applicable values are not available. If the person has an ICWA record created the <a href="Edit ICWA Record">Edit ICWA Record</a> hyperlink will display. If an ICWA Record does not exist, there will be a <a href="Create ICWA Record">Create ICWA Record</a> hyperlink. If either a Race of American Indian/Alaska Native or an Ethnicity of Native American are selected, the Tribal Identification section will be enabled.

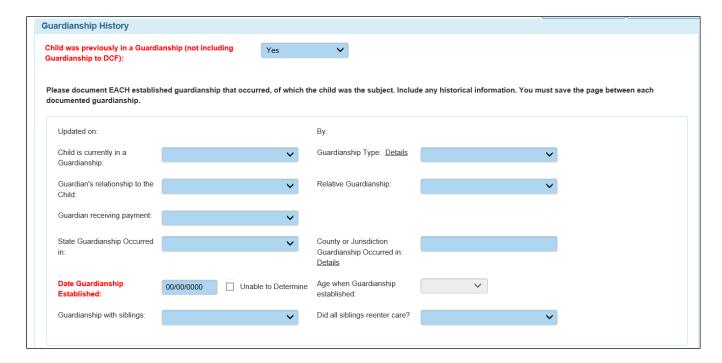


• **Tribal Identification**: Use this section to document Indian Tribe information if appropriate. The Indian Tribe field becomes enabled when a Race of American Indian/Alaska Native or Ethnicity of Native American is selected.



- **Abandonment History**: Use this section to document if the child is currently or was previously abandoned.
- Adoption History & Guardianship History: Use these sections to document a known history of adoptions and/or guardianships for the child. The default value for the 'Child was previously Adopted' and 'Child was previously in a Guardianship' is Not Determined. Upon selecting a value of Yes, additional data fields display to capture more information about the adoption or guardianship episode.



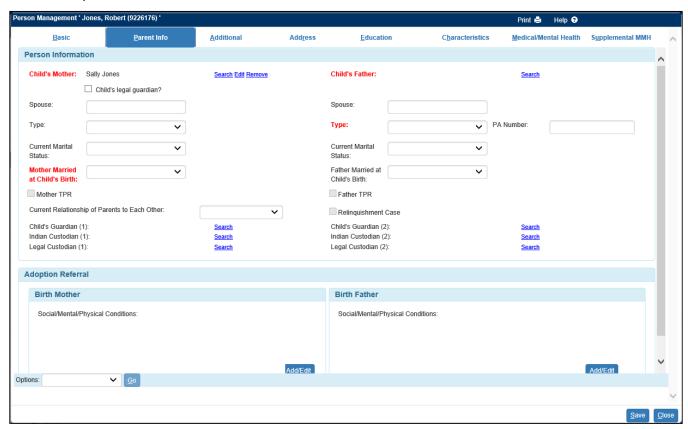


Once an adoption and/or guardianship episode has been entered and saved, a View History checkbox will be displayed. An Insert button will also display to allow multiple episodes to be entered. Fields remain editable until the Insert button is selected to add a new episode. A <a href="Delete">Delete</a> hyperlink becomes available as soon as a new episode is inserted. Additional information is available for some fields by placing the cursor over the <a href="Details">Details</a> flare next to the field.

• Armed Services Information: Use this section to document Armed Service Active Duty.

### **Parent Info Tab**

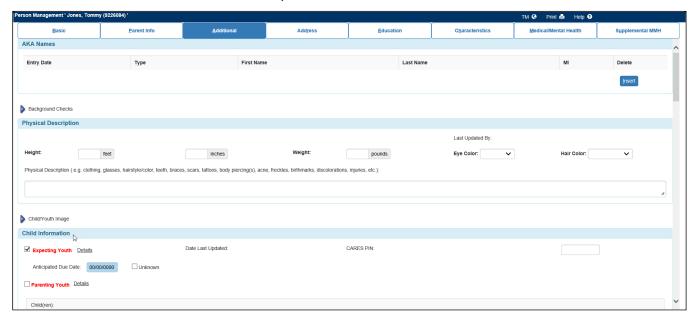
The Parent Info tab allows for documentation of the child's mother and father and their relationship to each other.



 Use the <u>Search</u> hyperlinks to locate and enter existing persons. Additionally, options are available to enter the child's Guardian, Indian Custodian and/or the Legal Custodian. Use the <u>Search Edit Remove</u> hyperlinks to manage the information. Information entered the **Adoption Referral** section prefills into the Adoption Referral.

#### **Additional Tab**

The Additional tab collects information about AKA Names, Background Check, Child Information, as well as the Relationship information.



- **AKA Names** (Also Known As Names) such as maiden names, nicknames, previous names, and aliases can be entered. AKA names can also be included in a person search. By clicking the collapsed expandos , completed **Background Checks** (see the Background Checks User Guide) and any **Child/Youth Images** can be added.
- Physical Description such as Height, Weight, Eye Color and a Physical Description narrative
  can be documented in this section. Last Updated By will be system generated with the
  worker who updated that section last.
- Child Information is where Expecting Youth, Anticipated Due Date, and Parenting Youth can be documented. Children will display if the Person ID is documented on the Parent tab of another Person Management record. Child Resides with this Minor Parent, Child of a Minor Parent Receives a Kinship Payment, Child receives a Disability Payment, and Monthly Amount of any Child Unearned Income can also be documented. These fields will be prefilled to a Permanency Plan on the Placement tab.
- Relationships between all participants in a case are also displayed on this tab.

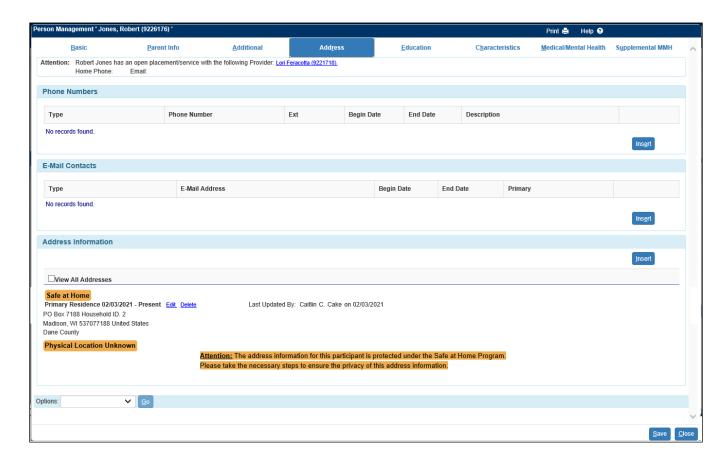


#### Address Tab

The Address tab provides functionality to view, add, change, or delete one or more addresses as well as the Email and Phone records for a person.

**Note:** Creating an Out-of-Home Placement automatically updates the child's current Primary Residence address with the provider's address and is not editable. Additionally, the address for a home provider cannot be updated via the Person Management page (it must be done via the Create Physical Address page via the provider record).

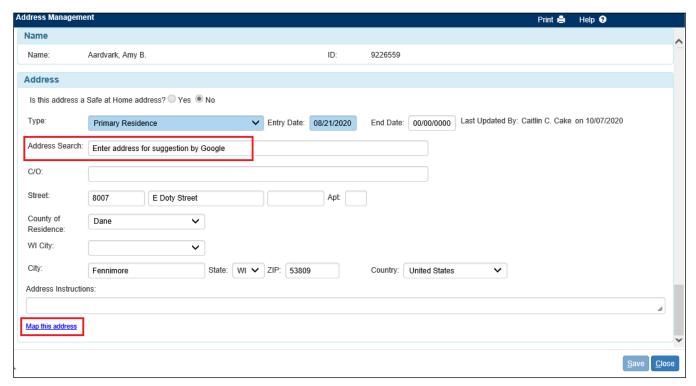
Visual indicators for Safe at Home display if the child or Parent 1 is enrolled in the Safe at Home program and the child's or provider's address has been documented as a Safe at Home address, i.e. standard Safe at Home address of PO Box 7188 Madison, WI 53707-7188.



- The Insert button on the bottom of each section allows a new phone number, email contact
  or address to be inserted. In the Address Information section, the View All Addresses
  checkbox will show either all addresses associated with the person record when checked
  or hide all addresses where the "Entry Date" is equal to the "End Date" when unchecked.
- On the Address tab, click the <u>Edit</u> hyperlink or Insert button in the Address Information section to update or create a new address.

**Note:** The Safe at Home address fields, except for the Household ID field, are not editable. If the Person is in an open Out of Home Placement, the 'No' button for 'Is this address a Safe at Home address' will be selected and disabled.

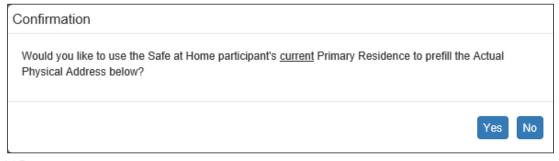
- Select the appropriate address type from the Type dropdown: Primary Residence, Mailing, Secondary Residence, Responsible Person, Last Known, Parent Home Address, Parent Not Residing in Household, and Work.
- In the Address Search field, begin typing the address for a list of results to populate. Once the desired address appears, select it from the list and it will prefill the most accurate address information in the fields that follow.
  - Click the Map this address hyperlink to open a map with the address pinpointed.
  - Click Save to return to the Address tab.



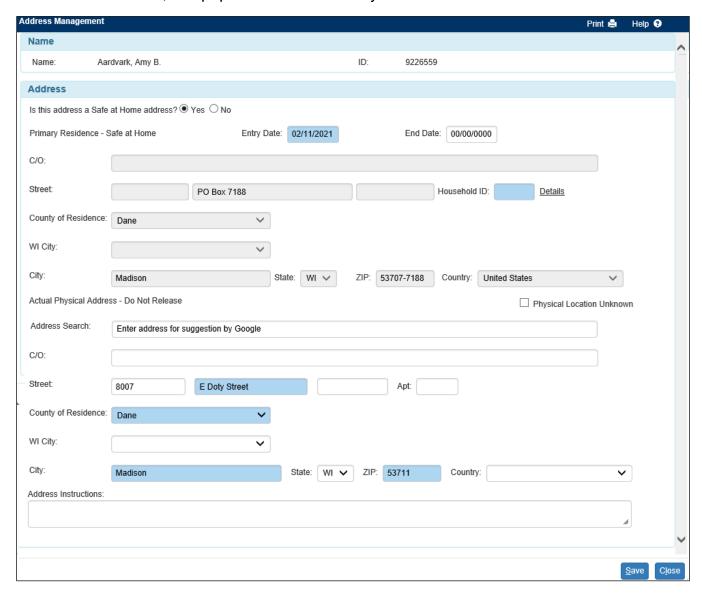
**Note:** For best results in using the Address Search field, it is recommended that you allow your physical location to be shared when the message appears at the bottom of the screen. To always allow, Click Options for this site and select Always Allow.



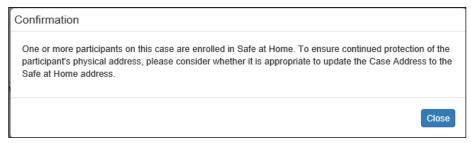
 When creating a new address and the No button for 'Is this address a Safe at Home address?' is changed to 'Yes, the following message displays:



- Clicking No on the message sets the Type field to Primary Residence Safe at Home, populates the now read only address fields with the Safe at Home address, and adds a required Household ID field to the address. Actual Physical Address fields are also added.
- Clicking Yes on the message sets the Type field to Primary Residence Safe at Home, populates the now read only address fields with the Safe at Home address, adds a required Household ID field, and populates the Actual Physical Address fields:

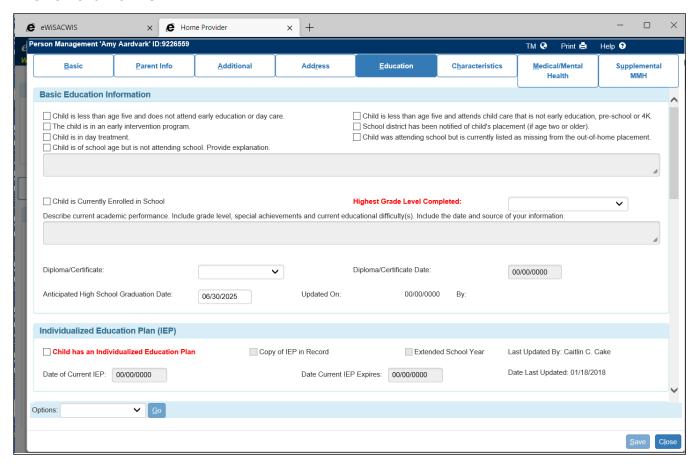


• When initially saving the record where the person's address is the Safe at Home address, the following message displays:



#### **Education Tab**

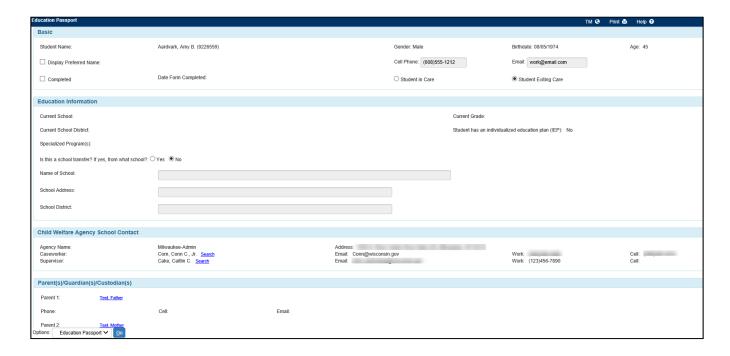
The Education tab is a record of a child's education history. The tab allows workers to document and maintain an ongoing history of School Districts of Jurisdiction, notifications generated, and all schools that a child has attended throughout the history of his or her involvement with DCF.



• The **Birth to 3 - Individualized Family Service Plan (IFSP)** section will show additional fields for children under the age of 3. Here, workers can create a manual Birth to 3 referral or view auto referrals submitted by the Application.

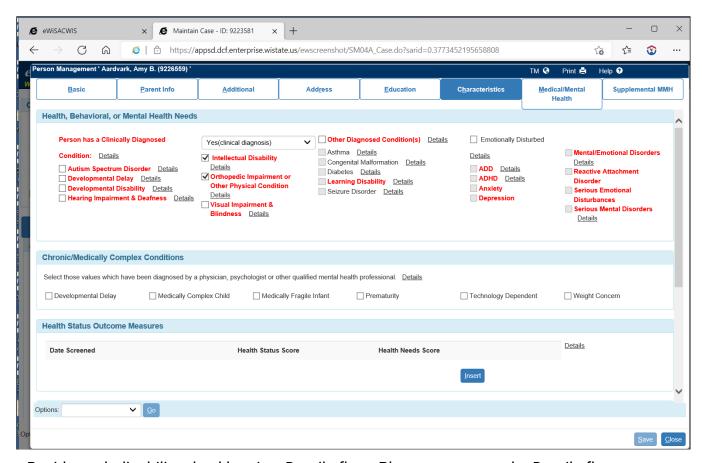


The Education Passport page is launched from the Insert button or Edit link in the **Education Passport** section. See the <u>Education Records</u> User Guide for more information.



#### **Characteristics Tab**

The Characteristics tab, which consists of both AFCARS and NCANDS elements (indicated in red), is used to document a person's Health, Behavioral, or Mental Health Needs Information, Chronic/Medically Complex Conditions, Health Status Outcome Measures, and Substance Use/Behavior Problems. Primary Caretaker(s) Information can also be documented on the tab.



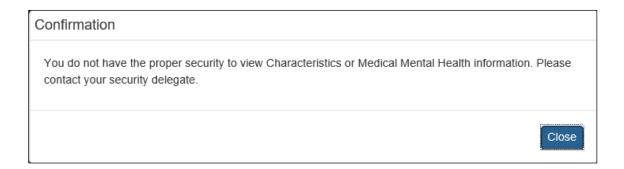
• Beside each disability checkbox is a Details flare. Place cursor over the <u>Details</u> flare next to a value for additional information.



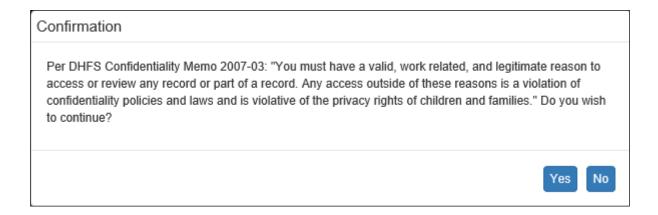
### Medical/Mental Health Tab

The Medical/Mental Health tab is used to document Health Concerns, Allergies, Primary Health Care Providers, Immunizations, Growth Chart Measurements, Health Insurance, Emergency Contact information and other pertinent medical information.

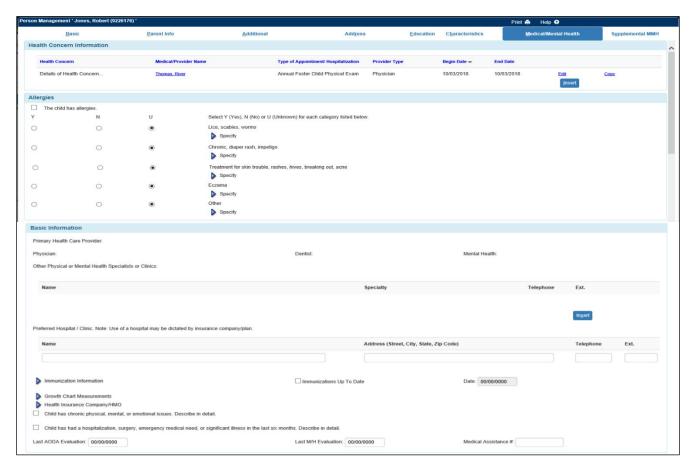
**Note:** The following message will appear for those people who <u>do not have</u> security to view the Characteristics, Medical / Mental Health, or Supplemental MMH information on person records. They will not be able to view the information.



**Note:** The following message will appear for those people who <a href="https://have.the.com/have">have</a> the proper security to view the Characteristics, Medical/Mental Health, or Supplemental MMH information on person records. They will be able to view the information.



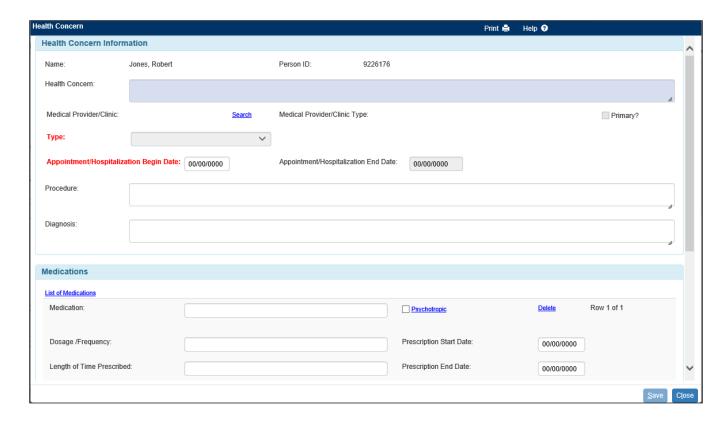
1. To enter a new Health Concern, click the Insert button in the **Health Concern Information** section, or click the <u>Copy</u> hyperlink next to an existing row to copy the associated Medical/Provider Name information.



2. Clicking on the Insert button inside the Health Concern Information section will open the **Health Concern** page. The Health Concern page is used to document a health concern, medical provider type and address, and whether that medical provider is a primary provider.

**Note:** If the Primary checkbox is selected, the medical provider's name appears back on the Medical/Mental Health tab. Additionally, the provider's name and demographic information prefills to the Permanency Plan.

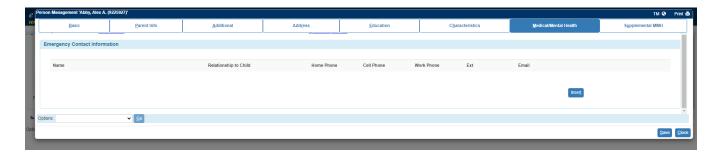
**Note:** Appointment/Hospitalization Begin Date; All types except for Hospitalization, are considered an appointment (occurred on the same day) and will automatically prefill the end date with the same date. Hospitalization will allow for entry of a date range.



**Note:** Depending on the Appointment/Hospitalization Type selected, additional information may be required. For instance, if the Type 'Well Child Exam/Visit' (Medical Provider/Clinic Type = Physician), indicate the Health Check Period.



- 3. Enter any medications prescribed in the Medications section on the page. Click the Insert button to add multiple medications. Use the <u>List of Medications</u> hyperlink to find the exact spelling of a medication. Use the Psychotropic checkbox to identify if the medication is psychotropic. Click Save to return to the Medical/Mental Health tab in Person Management.
- 4. On the Medical/Mental Health tab of the Person Management page, a summary row prefills to the Health Concern Information section. Select the <u>Edit</u> hyperlink to modify the Health Concern. Click a column header to sort multiple Health Concerns by that column.
- 5. A Physician, Dentist or Mental Health provider designated as primary on a Health Concern will display in the Basic Information section.

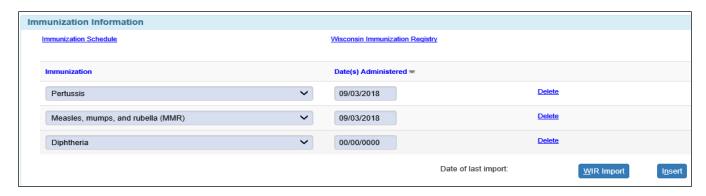


6. Click the Immunization Information expando. Immunization information for children who have received immunizations in Wisconsin can be imported directly from the Wisconsin Immunization Registry (WIR). Click the WIR Import button to import available records.



**Note:** If more than one child is found, a selection page with additional information appears. **Note:** Clicking the Immunization Schedule hyperlink opens the CDC immunization schedules.

7. Click the Insert button to enter immunizations not in WIR (e.g. immunizations administered outside of Wisconsin or that may not be yet be entered in WIR). Select the appropriate immunization from the dropdown and enter the date administered. Click Save when finished.



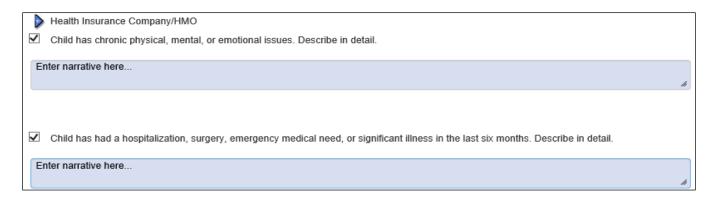
**Note:** A duplicate immunization entry may occur when one has been manually inserted, and then is added via the WIR Import. In this circumstance, delete the manually entered row by selecting the <u>Delete</u> hyperlink next to the immunization.

**Note:** Click the <u>Wisconsin Immunization Registry</u> hyperlink to open the enhanced view of the child's immunization history and recommended immunizations in WIR.

- 8. Click the Growth Chart Measurements expando to view or enter information. Click the Insert button to insert a new row within which the Percentile(s) of measurement(s), Age of Child, and Date of Measurements can be recorded.
- 9. Click the Health Insurance Company/HMO expando to view or enter information. Click the Insert button to insert a new row within which the Insurance Company/HMO, Phone #, Policy #, Group # and Subscriber information can be recorded.



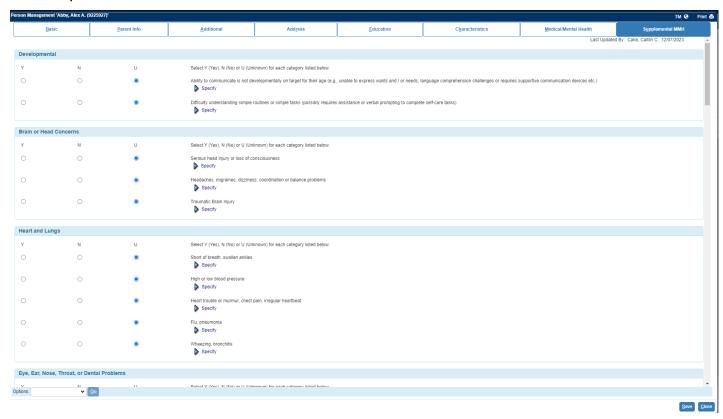
If applicable, select the checkbox for "Child has chronic physical, mental, or emotional issues. Describe in detail." or "Child had had a hospitalization, surgery, emergency medical need, or significant illness in the last six months. Describe in detail." Once selected, a narrative box displays and is required for the question.



10. Complete the Last AODA and/or Mental Health (MH) Evaluation and associated dates, along with Emergency Contact Information. Select the Save button to save information across all tabs within Person Management.

# **Supplemental MMH Tab**

The Supplemental MMH tab is used to record supplemental Medical and Mental Health information that is not recorded elsewhere in the Application but is needed to prefill information in other areas of the system. The page features radio buttons, date fields, and drop down expandos used for narratives and notes.



# **Options- Assets and Income**

The Options dropdown on each tab on Person Management has the value of 'Assets and Income'. See the <u>Assets and Income</u> User Guide for more information.

