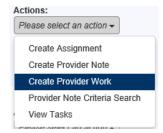
Change a Physical Address

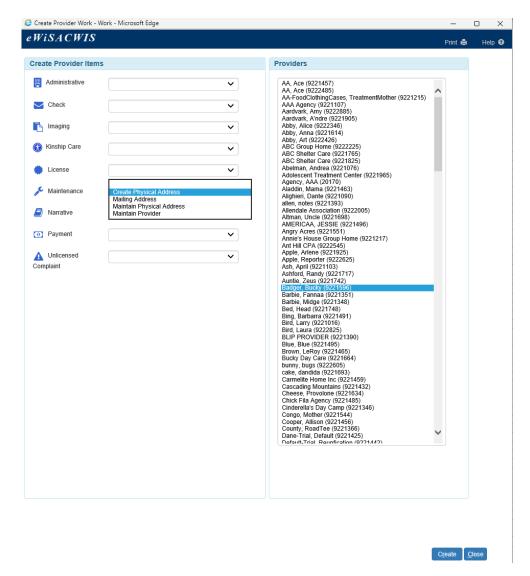
Note: In order to change a provider's address, you need an assignment to the provider record.

1. From the desktop, go to the Provider tab and click the Create Provider Work hyperlink Create provider work or select Create Provider Work from the Actions drop-down next to the specific provider to open the Create

Provider Work page.

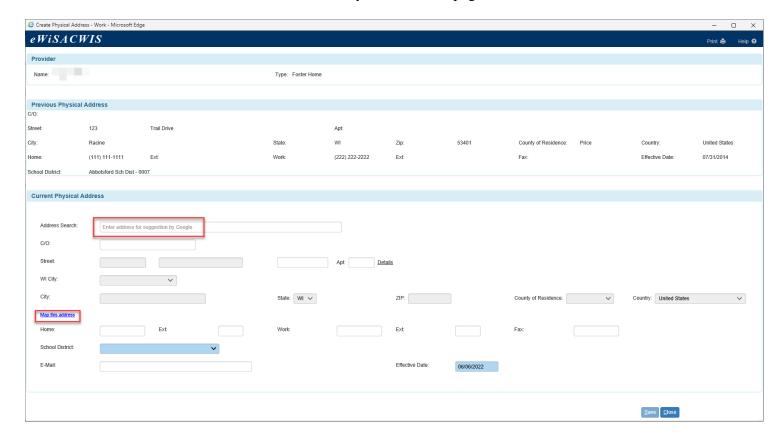


2. On the Create Provider Work page, select Create Physical Address from the Maintenance drop-down and select the appropriate provider. Click the Create button. This will open the Create Physical Address page.

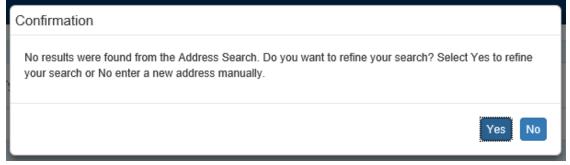


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- 3. On the Create Physical Address page, in the Address Search field, begin typing the address for a list of results to populate. Once the desired address appears, select it from the list and it will pre-fill the most accurate address information in the fields that follow. The Effective Date will default to today's date, but it can be changed.
 - Fields that do not pre-fill can be manually entered including C/O, Address Line 3, and Apt
 - Click the 'Map this address' hyperlink to open a map with the address pinpointed.
 - Click Save to return to the Create Physical Address page

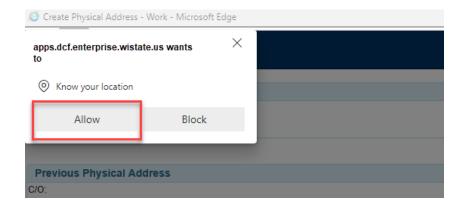


4. If you cannot locate an address using the Address Search field, a message will display indicating no results were found. Select No to enter a new address manually.



Note: For best results in using the Address Search field, it is recommended that you allow your physical location to be shared when the message appears on your screen. To allow, Click Allow for this site when message displays.

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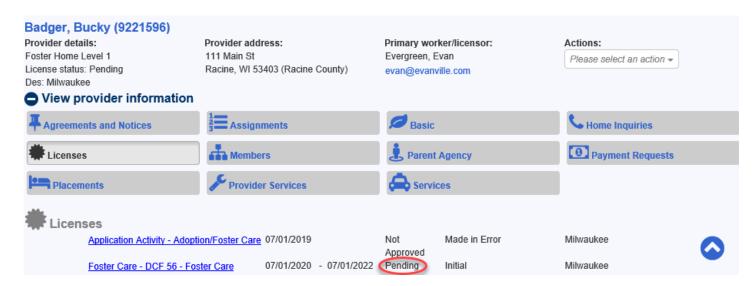
5. If the provider has an Active-Regular license, you will receive the following message:



Click the Close button on the message.

Note: When a provider moves and a new physical address is entered, eWiSACWIS closes the current license the day before the Effective Date entered on the Create Physical Address page and creates a new pending license as of the Effective Date.

- 6. On the Create Physical Address page, click the Close button to return to your desktop.
- 7. If the provider had an Active-Regular license, access the new Pending license from your desktop and complete the re-licensing process. Please see the associated <u>Modifying a License</u> User Guide.



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