Initial Assessment – Narrative

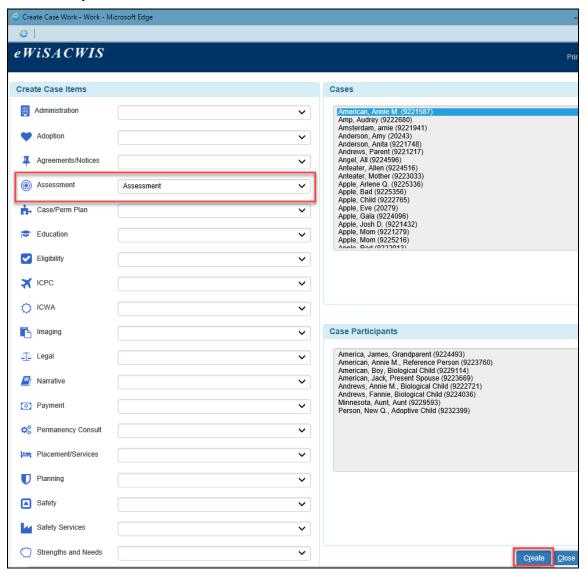
Note: In order to create an Initial Assessment – Narrative, an assignment to the case is needed.

Related User Guides:

Documenting ICWA In Notification & Review Process for Substantiated Maltreaters See

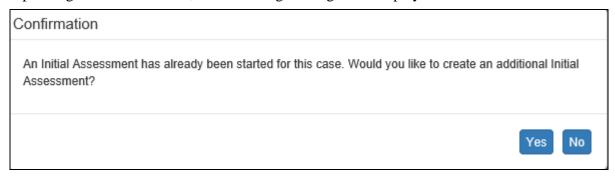
<u>Initial Face-to-Face Contacts</u> Serious Incident (Act 78)

- 1. From the desktop, go to the Cases tab and click the Create Case Work hyperlink Oreate Case Work' or select 'Create Case Work' from the Actions drop-down next to the specific case to open the Create Case Work page.
- 2. On the Create Case Work page, select 'Assessment' from the Assessment drop-down, and then select the family from the Cases section. Click Create.

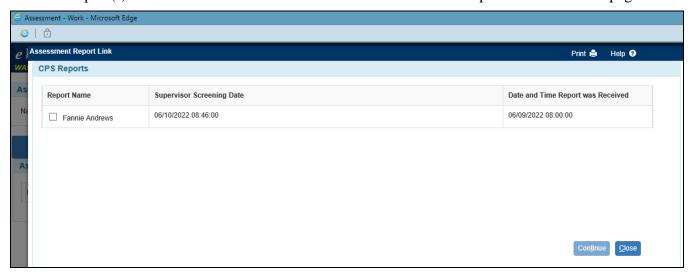


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3. If a pending assessment exists, the following message will display:

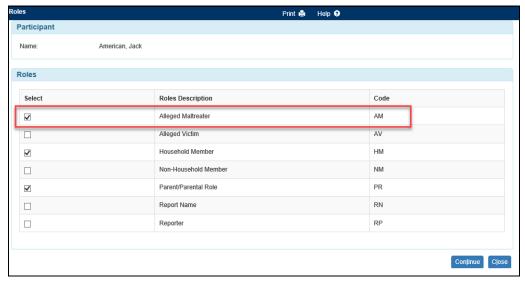


- Click Yes to open the Assessment Report Link page. Click No to close the message and return to the desktop.
- 4. If a pending assessment does not exist, the Assessment Report Link page opens and shows all screened-in CPS Reports available to be linked to the Assessment. Select the checkbox next to the CPS Report(s) to be linked to the Assessment and click Continue to open the Assessment page.

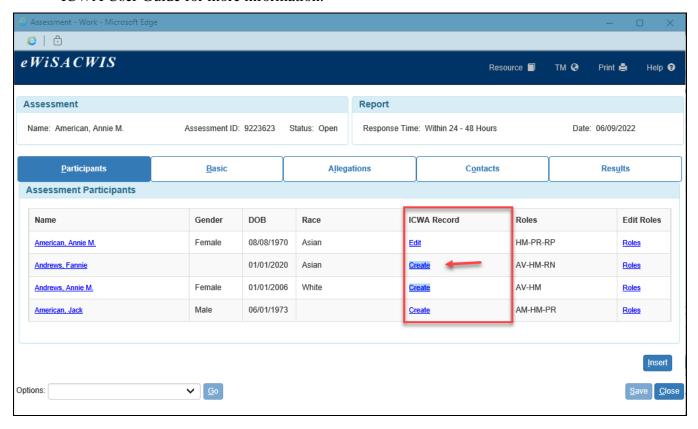


Assessment- Participants Tab

5. The Assessment page opens to the Participants tab. Click the <u>Roles</u> hyperlink to add the role of Alleged Maltreater to the appropriate participant(s).

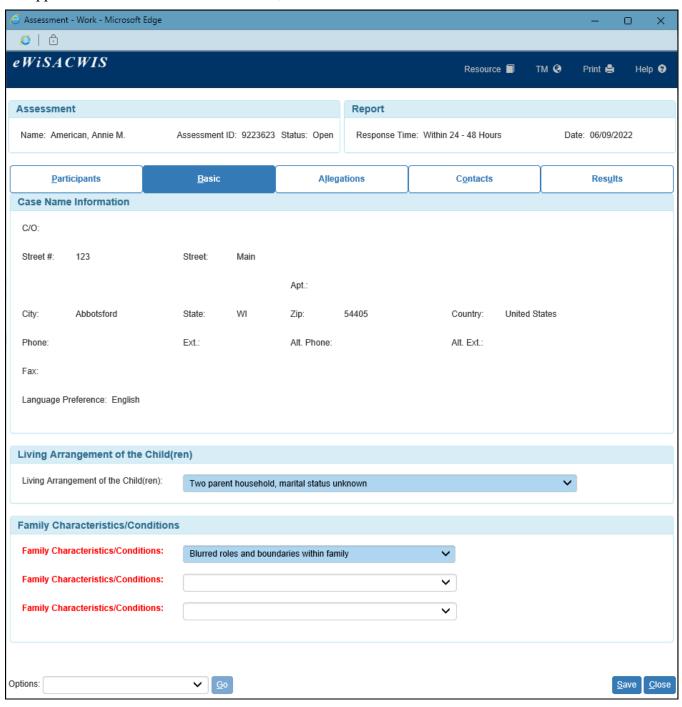


- Additional active case participants can be added by clicking Insert.
- In the ICWA Record column, a <u>Create</u>, <u>Edit</u>, or <u>View</u> (when in view only mode) hyperlink will display for each participant. All participants under 18 should have an ICWA record documented. If a participant is under 18 and has a birth date documented the Create hyperlink will be highlighted. The Assessment cannot be approved until and ICWA record is documented. See the ICWA User Guide for more information.



Assessment-Basic Tab

6. Next, click the Basic tab and select the appropriate Living Arrangement of the Child(ren) option and up to three Family Characteristics/Conditions. The first drop-down is required. If there are no applicable characteristics or conditions, select 'None Observed.'



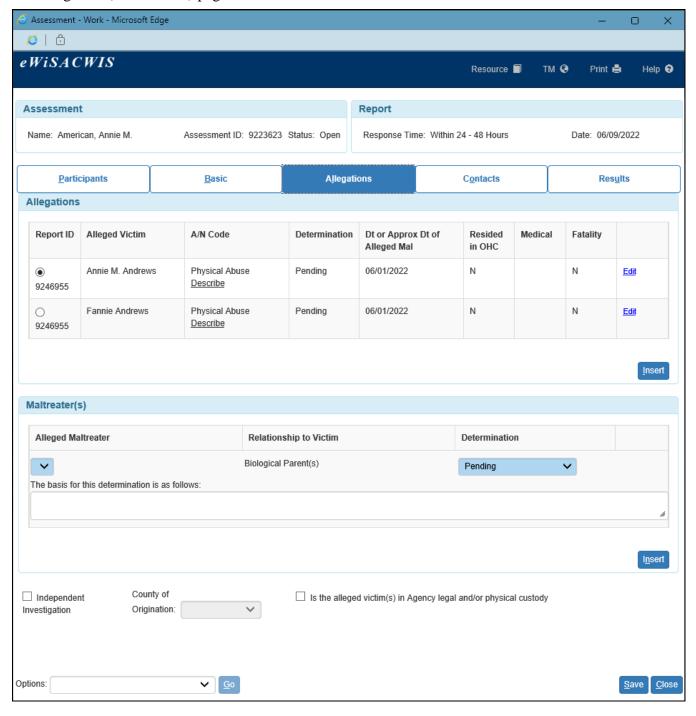
Assessment- Allegations Tab

- 7. The Allegations tab will pre-fill with the allegations documented on the CPS Report.
 - Complete the allegation(s) by selecting the <u>Edit</u> hyperlink, which will open the Allegation (Assessment) page. When completing an existing allegation that was entered on the Access Report page, enter a maltreatment determination, date of maltreatment, answer the medical

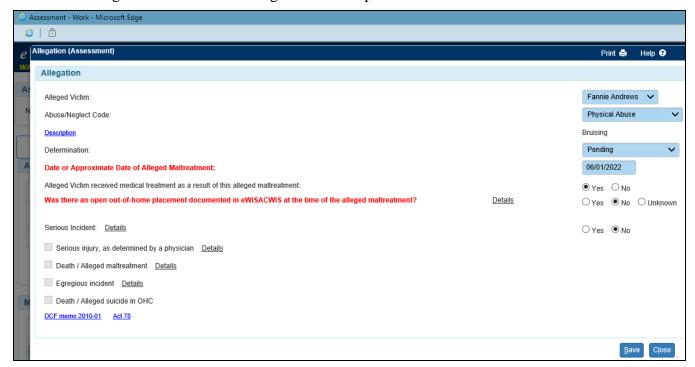
treatment question, and if the allegation is a serious incident identify the type of serious incident. Select the maltreatment determination.

Note: If a death has occurred, see the section "Recording a Date of Death for a Child" in this guide. If allegations rise to the level of a serious Incident, Wisconsin Act 78 requires county agencies and the Division of Milwaukee Child Protective Services (DMCPS) to report these incidents to the Division of Safety & Permanence (DSP) within 2 working days of the agency learning about the incident. See the Serious Incident (Act 78) User Guide for more information.

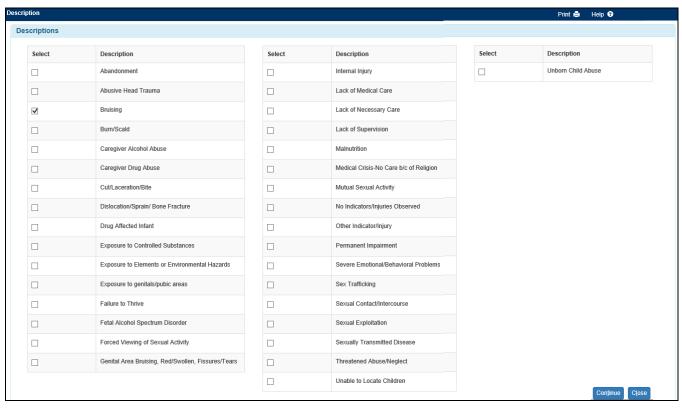
8. Additional allegations can be added. Click Insert within the Allegations section to open the Allegation (Assessment) page.



9. When inserting a new allegation, select an Alleged Victim from the drop-down. Select the type of abuse or neglect from the Abuse/Neglect Code drop-down.



10. Next, click the <u>Description</u> hyperlink to open the Description page. Select up to three values that apply and click Continue to return to the Allegation (Assessment) page. For definitions of the Descriptions, click the Resource button at the top of the page.



- 11. Enter the Date or Approximate Date of Alleged Maltreatment.
- 12. Select the appropriate radio buttons for the remaining questions.

Serious Incidents

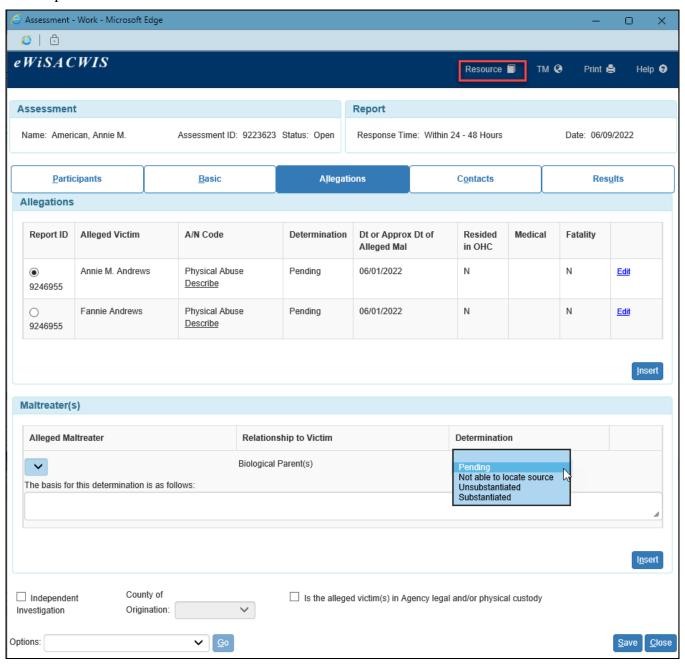
- If 'Yes' is selected for Serious Incident, select the appropriate checkboxes related to the Serious Incident.
- If allegations rise to the level of a serious Incident, Wisconsin Act 78 requires county agencies and the Division of Milwaukee Child Protective Services (DMCPS) to report these incidents to the Division of Safety & Permanence (DSP) within 2 working days of the agency learning about the incident. See the Serious Incident (Act 78) User Guide for more information.
- Click the <u>DCF memo 2010-01</u> and <u>Act 78</u> hyperlink to access the memo and act regarding Child Welfare Public Disclosure 2009 Wisconsin Act 78.

Note: If a death has occurred, see the "Recording a Date of Death for a Child" section of this guide.

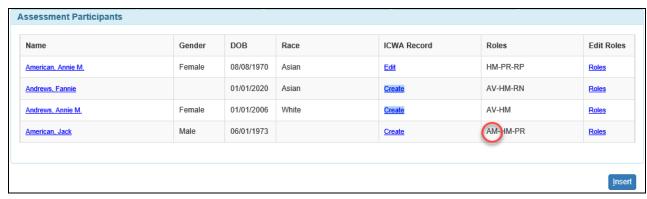
13. Click the Save button when completed. Click the Close button to return to the Assessment page.

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14. Next, complete the Maltreater(s) section on the Allegations tab. For substantiated allegations, complete the narrative for 'The basis for this determination is as follows.'



• Only individuals with the role of 'AM' (Alleged Maltreater) on the Participants tab will be available in the Alleged Maltreater drop-down.

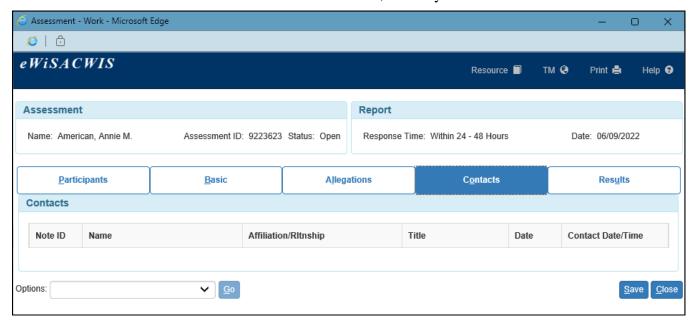


- Each allegation may have different maltreaters. Select the radio button next to the allegation to view the maltreater(s) for that allegation.
- Click Insert within the Maltreater(s) section to add a maltreater for an allegation. For example, when both parents are alleged maltreaters, only one maltreater row will exist from the access report. Insert an additional row for the second parent.
- There must be at least one substantiated maltreater when the maltreatment has been substantiated.

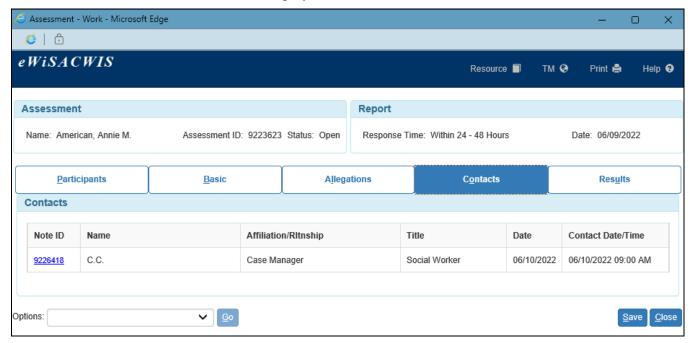
Note: If maltreatment is unsubstantiated, all maltreaters will default to unsubstantiated.

Assessment- Contacts Tab

15. The Contacts tab is view only, displaying any linked Assessment Contacts. If, at this time, no contacts have occurred/been entered to eWiSACWIS, this may be blank.



Once entered, each contact will display:



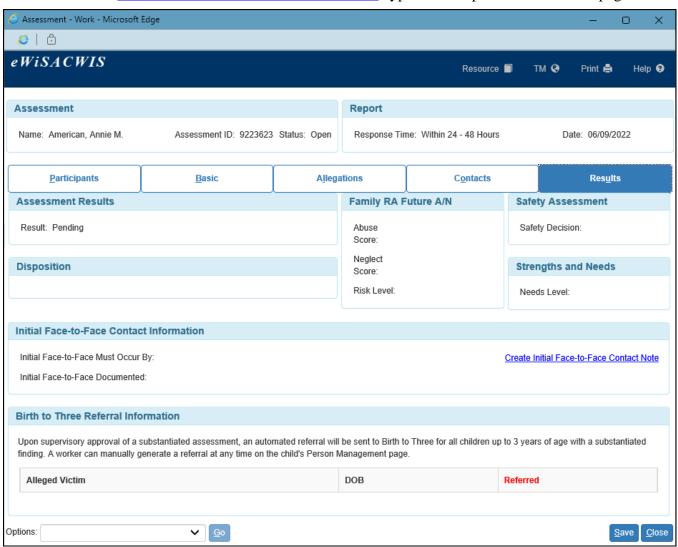
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Assessment- Results Tab

- 16. The Results tab is mostly view only, pre-filling from the Assessment and Safety Assessment, Analysis and Plan when completed.
 - If the child is under three years old and has a substantiated allegation(s), an automated referral will be submitted by eWiSACWIS nightly. The referral requires there to be a Gender and Date of Birth document on Person Management of the alleged victim. These fields will need to be documented for a Birth to Three referral to be created. Once an approved substantiation is saved, the Birth to Three Referral Information section will show a pending referral. Once sent over night, it will display as sent in the Referred column. A manual referral can be submitted on the Education tab of Person Management. Only one referral type will be allowed by eWiSACWIS per day.

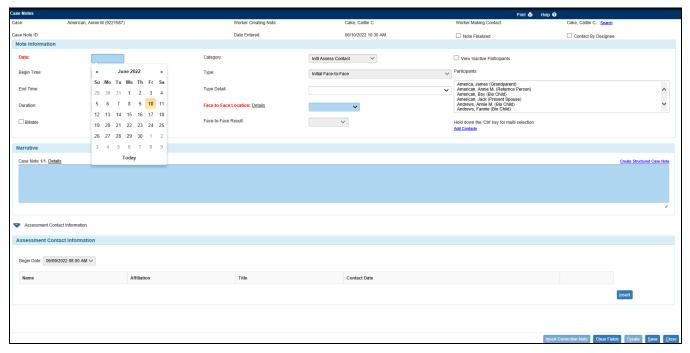


• Select the <u>Create Initial Face-to-Face Contact Note</u> hyperlink to open the Case Notes page.

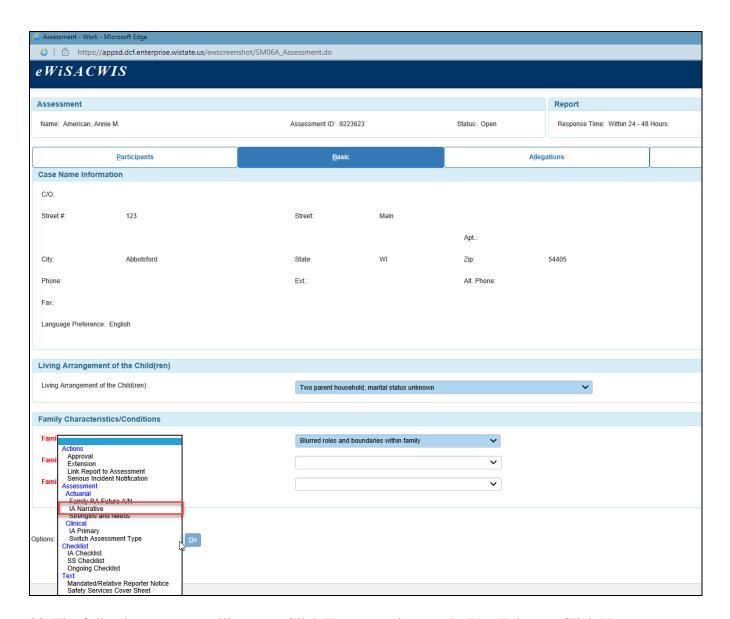


Note: After the page is saved, the Initial Face-to-Face Contact Information automatically calculates when the Initial Face-to-Face Must Occur By. When created from the Results tab of the Assessment, the Case Note Category will pre-fill as 'Initial Assessment Contact' and Type as 'Initial Face-to-Face.' Enter the appropriate information and narrative. Once completed, click the Save button. For more information on this process see the Initial Face-to-Face Contacts User Guide.

17. Click Close to return to the Results tab of the Assessment page.



- 18. On the Assessment page, the date the Initial Face-to-Face Documented date and time pre-fill. The Case Note ID number pre-fills and is a hyperlink to the case note.
- 19. Return to the Basic tab. From the Options drop-down, select 'IA Narrative' and click Go.

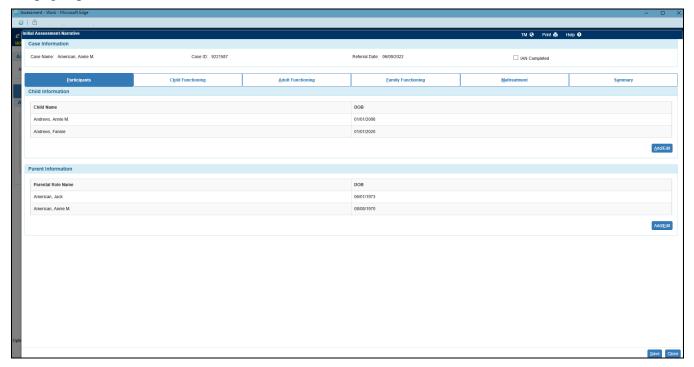


20. The following message will appear. Click Yes to continue to the IA – Primary. Click No to return to the Assessment page and not save.

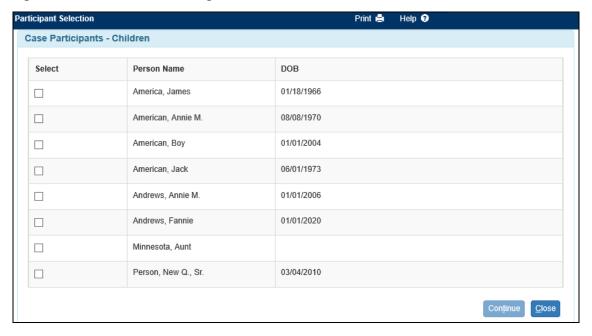


IA Narrative - Participants Tab

21. On the Initial Assessment - Narrative page, first identify the participants by clicking Add/Edit within the appropriate Child or Parent Information section. When clicked, the Case Participant/Collaterals page opens.



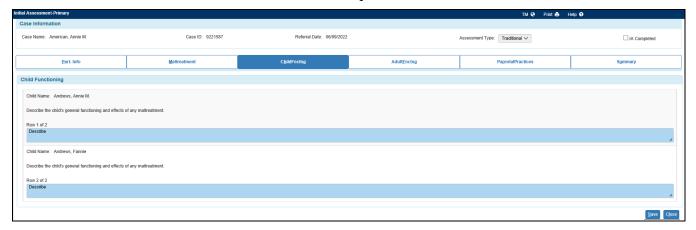
22. Select the checkbox next to the participant to be added to the assessment. Select Continue to add the participant and return to the Participants tab.



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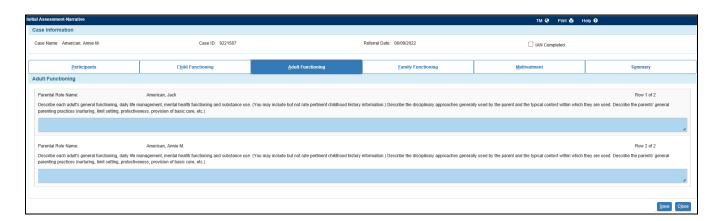
IA Narrative - Child Functioning Tab

23. Next, answer the safety questions and complete the narrative on the Child Functioning tab. Each child identified on the Part. Info tab will have a required narrative section.



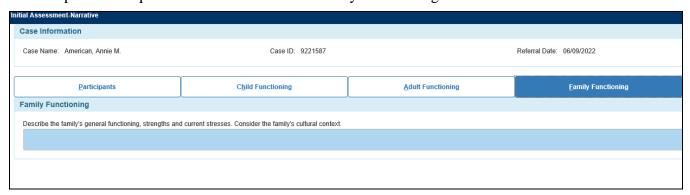
IA Narrative - Adult Functioning Tab

24. On the Adult Functioning tab, complete the required narrative for each adult identified on the Participants tab.



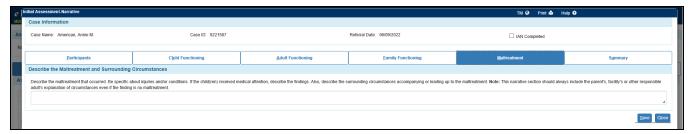
IA Narrative – Family Functioning Tab

25. Complete the required narrative text on the Family Functioning tab.



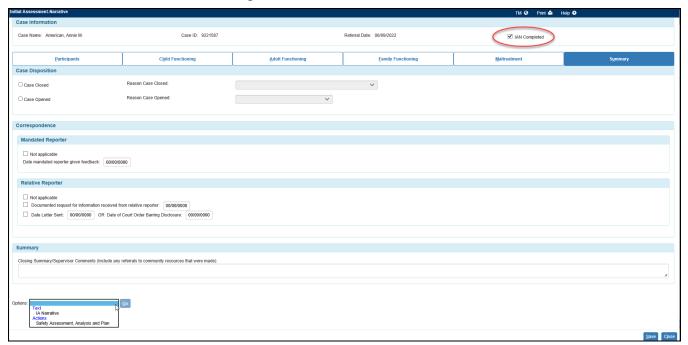
IA Narrative - Maltreatment Tab

26. Complete the narrative section on the Maltreatment tab.



IA Narrative - Summary Tab

- 27. The Summary tab is the last tab of the Initial Assessment Narrative page. Complete the Case Disposition section. The Correspondence section includes the Mandated Reporter and Relative Reporter sections. These text templates are available via the Options drop-down on the Assessment page. The Summary section contains case closing and/or supervisor comments.
- 28. When the Initial Assessment Narrative is complete, open the text template from the Options dropdown. Next, check the 'IAN Completed' checkbox and click Save.

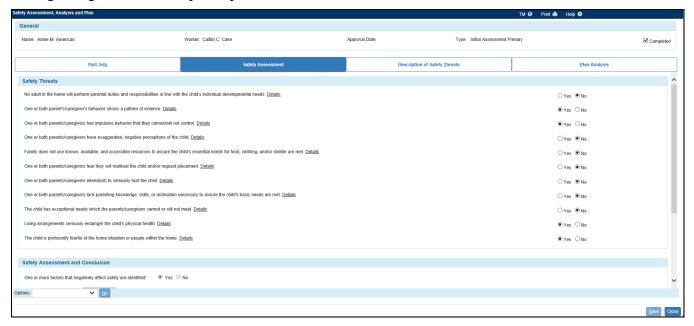


29. Under Options, select 'Safety Assessment, Analysis and Plan' and click Go. You will receive the following message. Click Yes to save the Assessment and continue to the Safety Assessment, Analysis and Plan. Click No to return to the Initial Assessment – Narrative page.



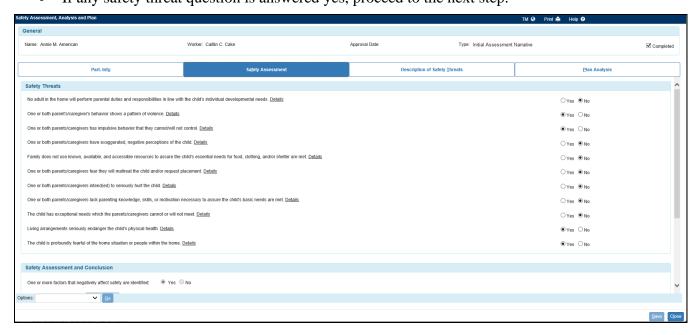
Safety Assessment, Analysis and Plan – Part. Info (Participant Information) Tab

30. On the Safety Assessment, Analysis and Plan page, select 'Initial Assessment Narrative' from the Type drop-down. The Part. Info tab will pre-fill with the same participants identified on the Participants tab of the Initial Assessment – Narrative. Select Add/Edit if changes need to be made regarding the identified participants.



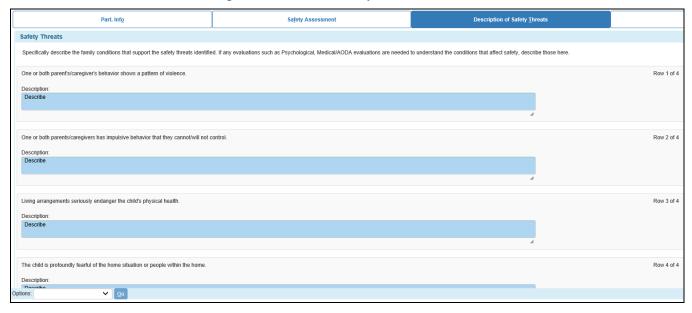
Safety Assessment, Analysis and Plan – Safety Assessment Tab

- 31. The Safety Assessment tab contains 11 Safety Threats. Answer the questions and scroll down to the Safety Assessment and Conclusion section. Enter the Date of Safety Assessment. The DMCPS Safety Services section does not apply.
 - If all safety questions are answered 'No,' enter the date of the safety assessment, open the 'Safety Assessment' template from the Options drop-down, check the 'Completed' box in the upper right-hand corner and click Save and Close to return to the Initial Assessment Narrative.
 - If any safety threat question is answered yes, proceed to the next step.



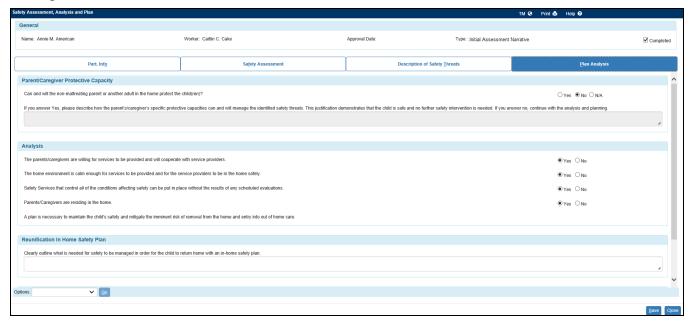
Safety Assessment, Analysis and Plan – Description of Safety Threats Tab

32. The Description of Safety Threats tab displays the Safety Threats selected on the Safety Assessment tab, with required narrative text to describe each identified safety threat. The Services Available/Accessible section questions are view only on this tab.

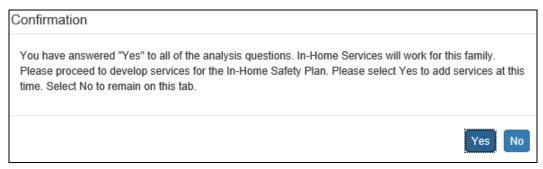


Safety Assessment, Analysis and Plan – Plan Analysis Tab

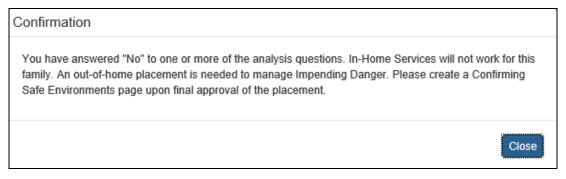
33. On the Plan Analysis tab, the answer to the first question, 'Can and will the non-maltreating parent or another adult in the home protect the child(ren),' affects how the rest of the tab works. If you answer 'Yes,' the corresponding narrative becomes required and the Analysis questions are disabled. If you answer 'No' or 'N/A,' the narrative is disabled and the Analysis questions are enabled and required.



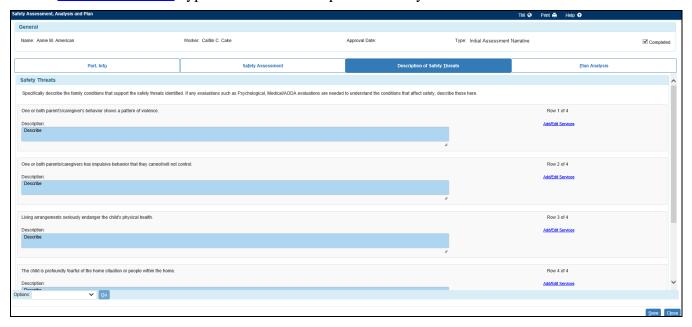
34. If all of the Analysis questions are answered 'Yes' you will receive the following message. Selecting Yes will take you to the Description of Safety Threats tab to enter the In-Home Services that will be implemented to ensure safety of the child(ren) in the home. Selecting No returns you to the Plan Analysis tab.



35. If one or more of the Analysis questions are answered 'No' the following message will appear directing you to complete a Confirming Safe Environments:



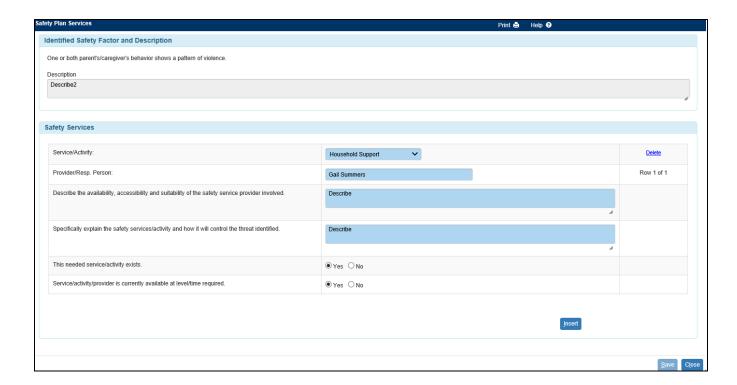
36. If in-home services may work for this family, enter the services that will be implemented by clicking the Add/Edit Services hyperlink on the Description of Safety Threats tab.



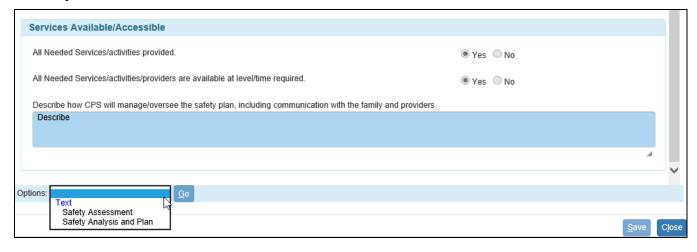
37. Clicking the Add/Edit Services link will launch a message. Click Yes to save and continue, or click No to return to the Safety Assessment, Analysis and Plan page without saving.



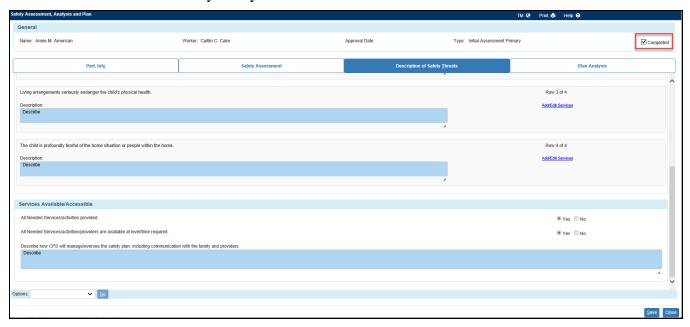
38. The Safety Plan Services page will open, displaying the identified safety factor, the description why that factor was selected, and an empty Safety Services section. Click the Insert button to insert a service. Select the appropriate Service/Activity that is being implemented to address the safety factor, enter the name of the provider or responsible person providing the service, any additional information about the service being provided, and answer the two questions about the service and provider being available. Click the Insert button again to add as many services being established to address this safety factor. When all services are entered, select Save and then Close.



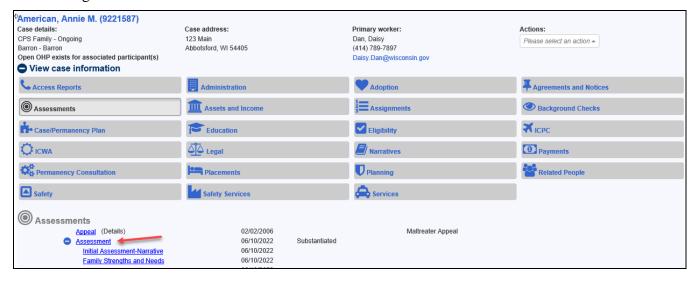
39. The Service/Activity and Provider/Responsible Person displays on the Description of Safety Threats tab. The Services Available/Accessible questions now have answers pre-filled. If both of the Services Available/Accessible questions are answered 'Yes,' then document a narrative for 'Describe how CPS will manage/oversee the safety plan, including communication with the family and providers.'



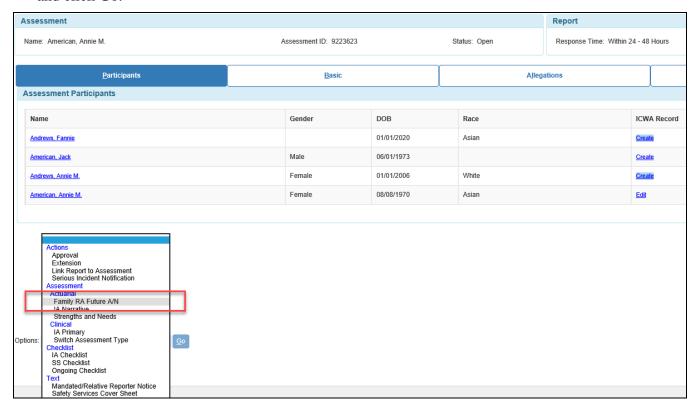
40. Open the two templates associated with the Safety Assessment, Analysis and Plan page: the 'Safety Assessment' and the 'Safety Analysis and Plan.'



- 41. Select the 'Completed' checkbox and save the page to complete the Safety Assessment, Analysis and Plan.
- 42. You are returned to your desktop. Click on the hyperlink for the pending Assessment to continue working.



43. The next section of the assessment is the Family Risk Assessment of Future Abuse and Neglect. On the Basic tab of the Assessment page, select 'Family RA Future A/N' from the Options drop-down and click Go.

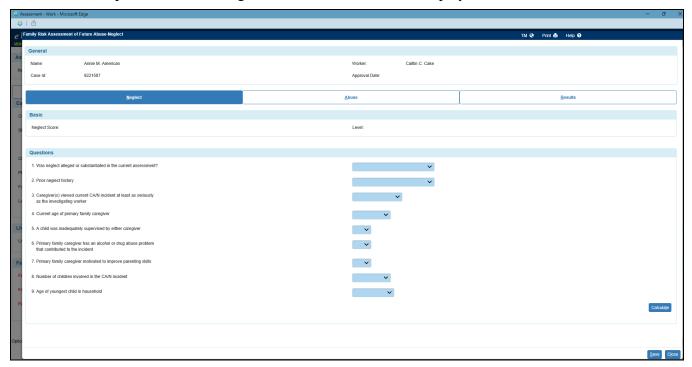


• The following message will appear. Click Yes to save and continue to the Family Risk Assessment of Future Abuse and Neglect. Click No to return to the Assessment.



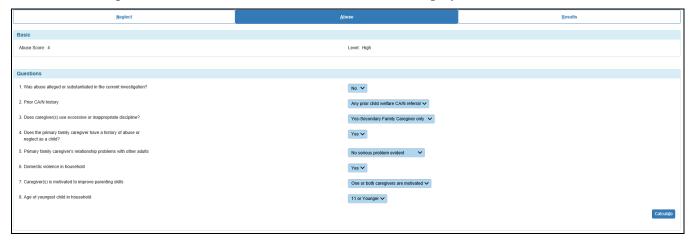
IA Narrative - Family Risk Assessment of Future A/N - Neglect Tab

44. Answer the questions on the Neglect tab. Click Calculate to display the risk score.



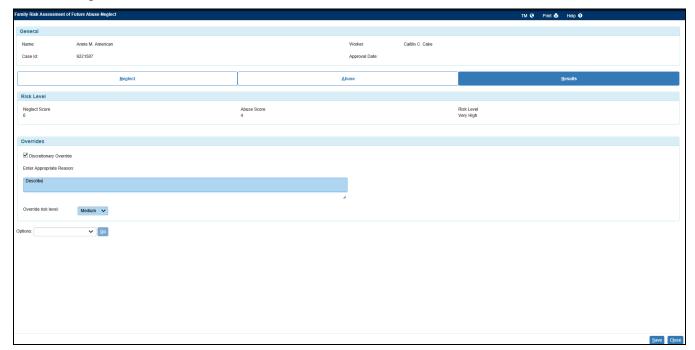
IA Narrative – Family Risk Assessment of Future A/N - Abuse Tab

45. Answer the questions on the Abuse tab. Click Calculate to display the risk score.

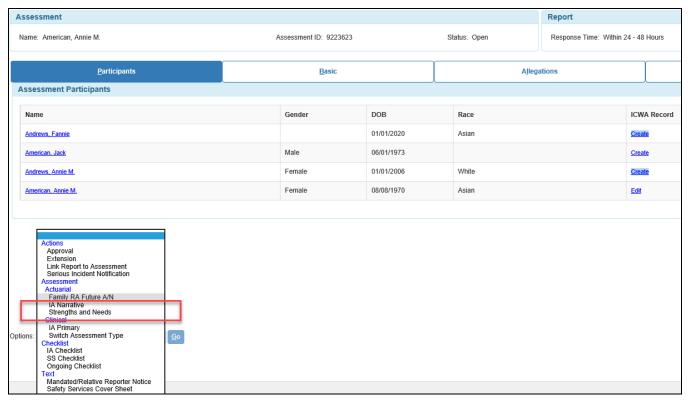


IA Narrative – Family Risk Assessment of Future A/N - Results Tab

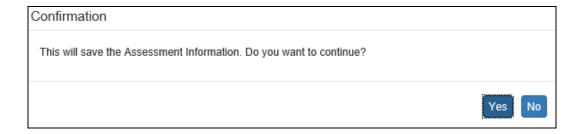
46. The Results tab displays the overall Risk Level. A discretionary override is available to change the risk level if necessary. From the Options drop-down, select 'Family RA of Future A/N' to open the text template. Click Save and Close to return to the Assessment.



47. To complete the Strengths and Needs Assessment, select 'Strengths and Needs' from the Options drop-down on the Basic tab of the Assessment page and click Go.

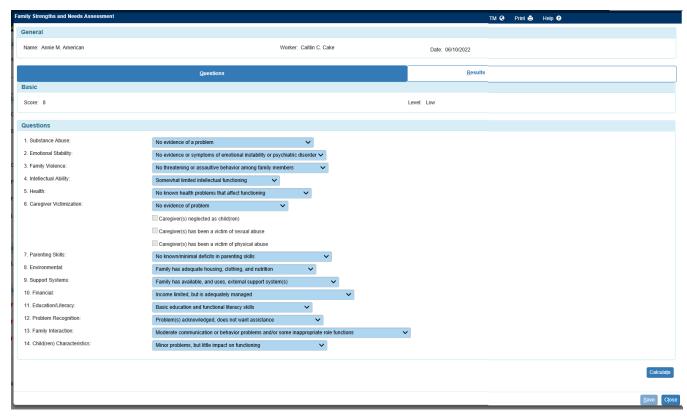


• The following message will appear. Click Yes to save and continue to the Family Strengths and Needs Assessment. Click No to return to the Assessment.

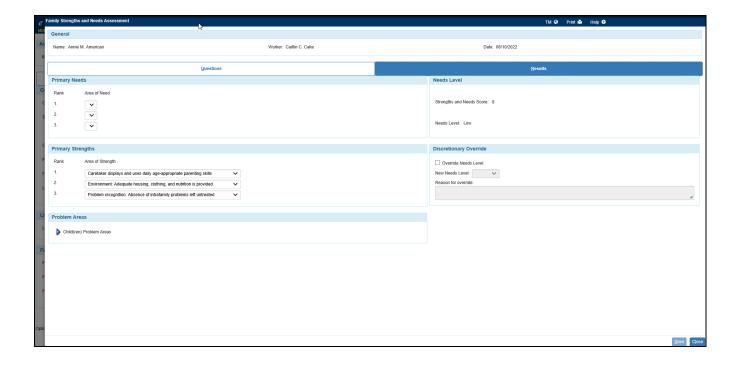


IA Narrative - Family Strength and Needs Assessment - Questions & Results Tabs

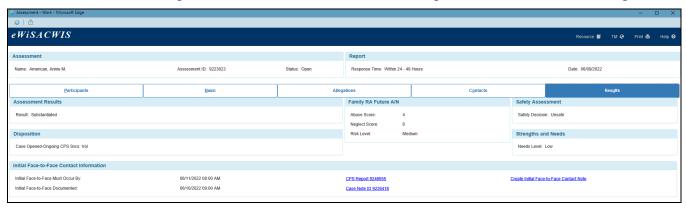
48. On the Questions tab, answer the questions and click the Calculate button to display the score and level.



49. On the Results tab, complete the Primary Needs, Primary Strengths, and Problem Areas sections. If the Needs Level is different from the level calculated, enter information into the Discretionary Override section.

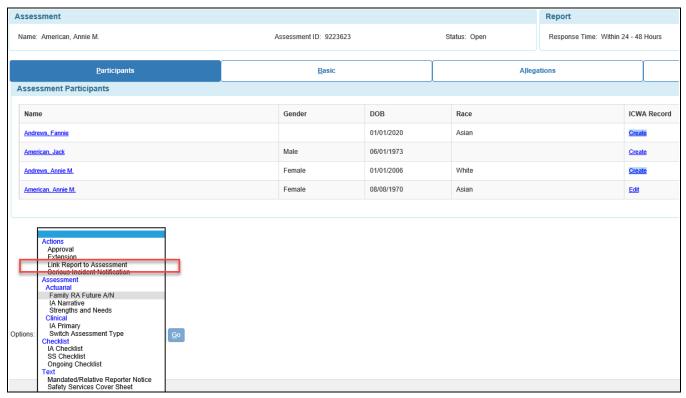


- 50. Click Save and Close to return to the Assessment.
- 51. On the Results tab of the Assessment, the Family RA Future A/N, Safety Assessment, and Strengths and Needs sections all pre-fill with the information from those pieces of work that were completed.

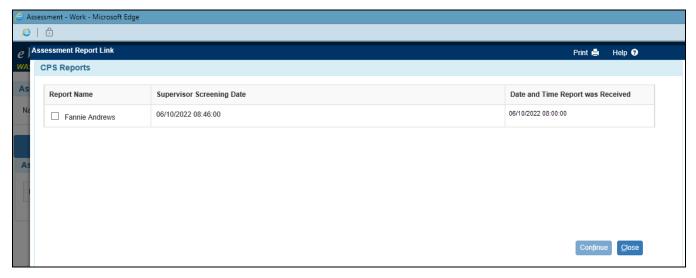


Linking a CPS Report to Assessment

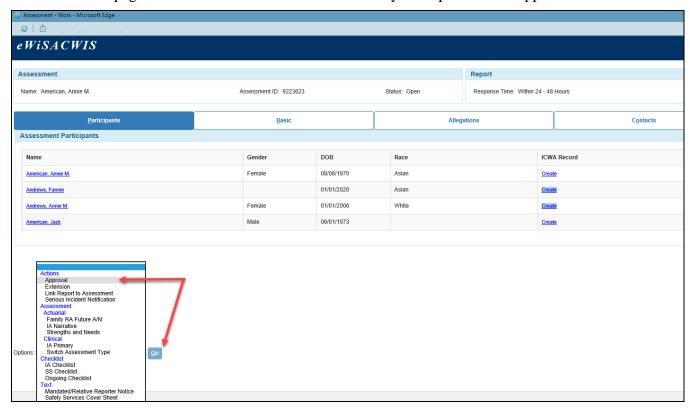
52. If during the Initial Assessment a new CPS Report is screened in, you can link that CPS Report to this assessment. From the Participants tab, select 'Link Report to Assessment' from the Options drop-down and click Go.



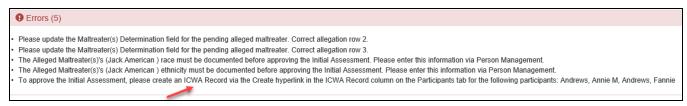
• On the Assessment Report Link page, select the appropriate CPS Report(s) and then click Continue. This will automatically associate the CPS Report to this Assessment and return you to the Assessment page.



53. From the Participants tab, select 'Approval' from the Options drop-down and click Go. On the Approval History page, select the 'Approve' radio button and click Continue. You are returned to the Assessment page. Click Save to send the assessment to your supervisor for approval.



54. The following message will display as a reminder to complete the Screening tab of the ICWA Record. Any other required fields will also display and error message and where to correct it.

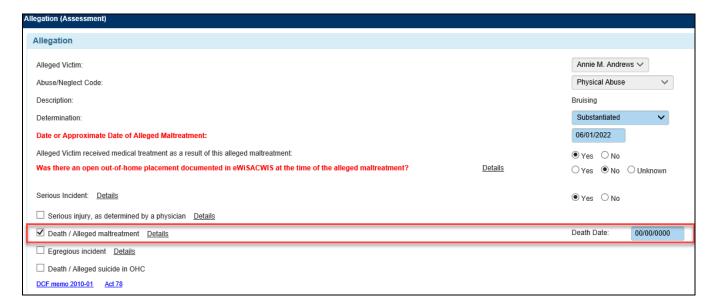


55. To create or view an ICWA record for a child, click the Create/View ICWA Record hyperlink at the lower left of the Participants tab on the Assessment page (see step 5 above). For more information regarding completing the ICWA Record see the Documenting ICWA User Guide.

Recording a Date of Death for a Child

A date of death for a child can be recorded on the following pages: Person Management, Allegation (Access Report), Allegation (Assessment), Serious Incident Notification, and Placement & Service Ending.

In Assessment, the field will dynamically display if a death is indicated on the page and is required when a determination other than pending is selected. If a Death Date is already entered on Person Management, the date pre-fills to the page. If a Death Date is changed on the Allegation page, Death Date on Person Management will be updated after the Assessment is approved. The Death Date field will always remain editable on Person Management but will freeze on the Assessment and will not be able to be changed after it has been approved.



Note: The Death Date on an approved Access Report or Assessment, or the most recently entered date of death in Person Management will pre-fill to the Serious Incident Notification. The Death Date field displays when the 'Death/Alleged Maltreatment' or 'Death/Alleged Suicide' checkbox is selected on the page. If allegations rise to the level of a Serious Incident, Wisconsin Act 78 requires county agencies and the Division of Milwaukee Child Protective Services (DMCPS) to report these incidents to the Division of Safety & Permanence (DSP) within 2 working days of the agency learning about the incident. See the Serious Incident (Act 78) User Guide for more information.