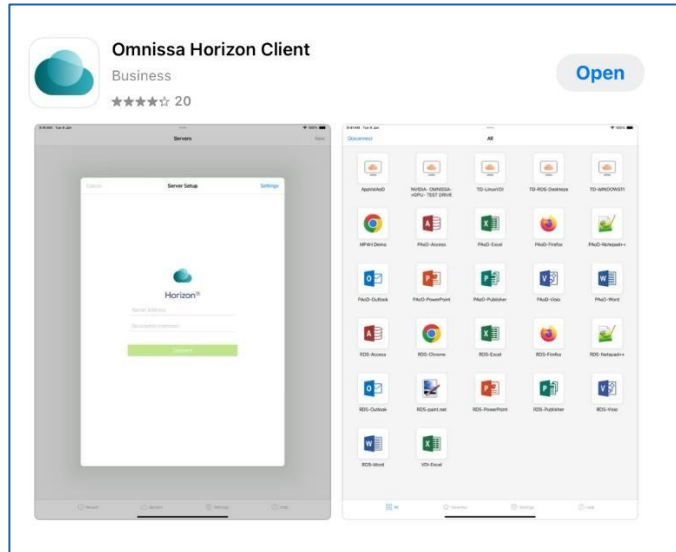


Installing VDI on your iOS Device

These are steps to download and install the Omnissa Horizon Client on your iOS device to connect to your DCF VDI.

Omnissa Horizon Installation

1. Open the App Store
2. Search for **Omnissa Horizon Client**
3. Select **Get**
4. Wait for installation to complete

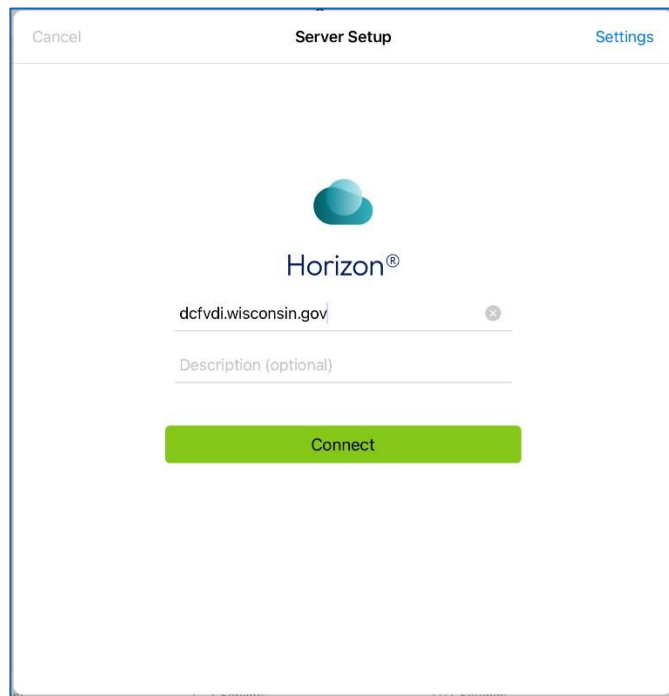


VDI Login

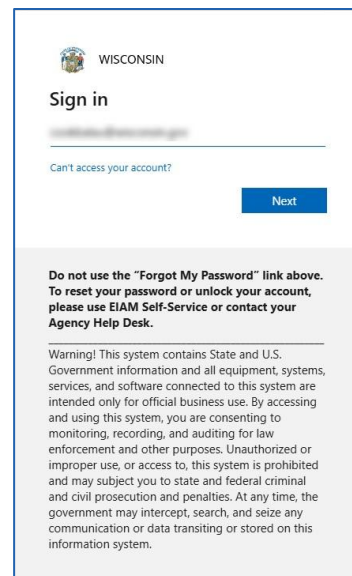
1. Open the Omnissa Horizon Client
2. You will receive a pop-up message:
"Horizon" would like to send you notifications Select if you would like notifications.



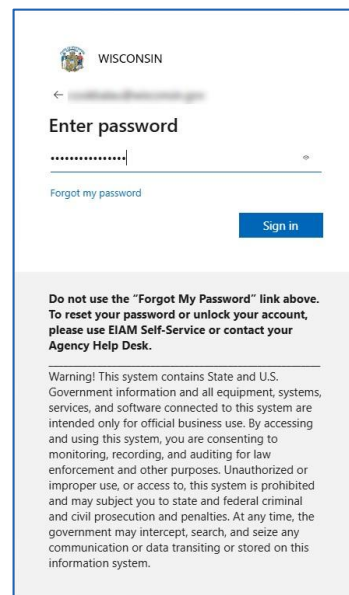
3. Under Server Address type in:
dcfvdi.wisconsin.gov
4. Select **Connect**



5. A web browser window will open, presenting an Entra login page. Enter your DCF email address and tap Next.



6. Enter your password and tap **Sign In**.



The screenshot shows the WISCONSIN login interface. At the top is the WISCONSIN logo. Below it is a back arrow and a blurred URL. The main heading is "Enter password". There is a password input field with a masked password "*****" and a toggle icon on the right. Below the input field is a link that says "Forgot my password". A blue "Sign in" button is positioned to the right of the input field. At the bottom, there is a warning section with a heading "Do not use the 'Forgot My Password' link above. To reset your password or unlock your account, please use EIAM Self-Service or contact your Agency Help Desk." followed by a detailed warning paragraph about system security and unauthorized access.

WISCONSIN

← [https://wisconsin.gov](#)

Enter password

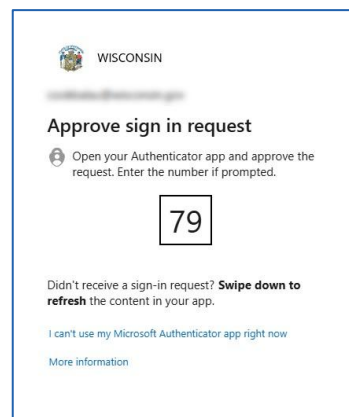
[Forgot my password](#)

Sign in

Do not use the "Forgot My Password" link above. To reset your password or unlock your account, please use EIAM Self-Service or contact your Agency Help Desk.

Warning! This system contains State and U.S. Government information and all equipment, systems, services, and software connected to this system are intended only for official business use. By accessing and using this system, you are consenting to monitoring, recording, and auditing for law enforcement and other purposes. Unauthorized or improper use, or access to, this system is prohibited and may subject you to state and federal criminal and civil prosecution and penalties. At any time, the government may intercept, search, and seize any communication or data transiting or stored on this information system.

7. Verify login with your Microsoft Authenticator App
You will see an Approve sign in request.



The screenshot shows the WISCONSIN "Approve sign in request" screen. At the top is the WISCONSIN logo. Below it is a back arrow and a blurred URL. The main heading is "Approve sign in request". There is a circular icon with a checkmark and a plus sign. Below the icon is the text "Open your Authenticator app and approve the request. Enter the number if prompted." A large box displays the number "79". Below this, there is a note: "Didn't receive a sign-in request? **Swipe down to refresh** the content in your app." At the bottom, there is a link that says "I can't use my Microsoft Authenticator app right now" and another link that says "More information".

WISCONSIN

← [https://wisconsin.gov](#)

Approve sign in request

Open your Authenticator app and approve the request. Enter the number if prompted.

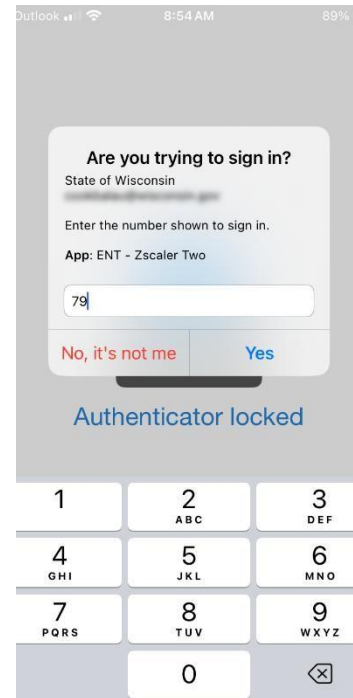
79

Didn't receive a sign-in request? **Swipe down to refresh** the content in your app.

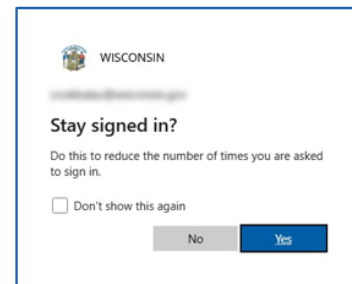
[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

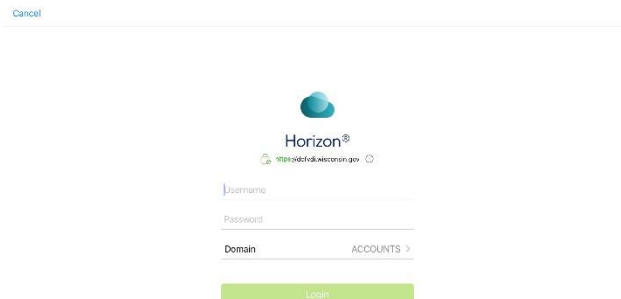
8. On your mobile device, you will be presented a notification from Microsoft Authenticator. Open it.
 - a. If you did not receive a notification, open the Microsoft Authenticator app manually.
9. On the "Are you trying to sign in?" screen, enter the number you were presented earlier on iPad, and tap **Yes**.



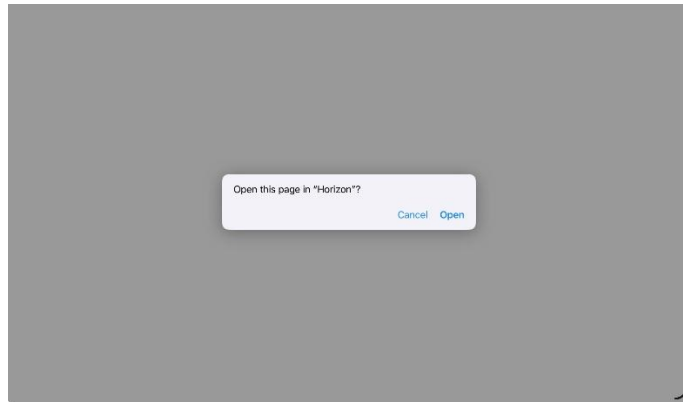
10. At the Stay Signed In prompt, tap **No**.



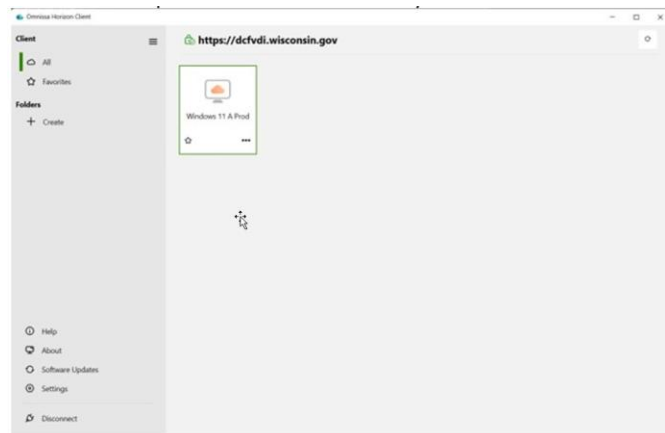
11. Enter our ACCOUNTS username and password and tap **Login**.



12. At the Open this page in "Horizon", tap **Open**.



13. The Horizon Client will open. Double tap the tile for your VDI to launch it.



14. Tap **Login**.