VMWare Horizon Client Installation Instructions for Windows 10

These are steps to download and install the VMware Horizon Client to enable remote connection to your DCF VDI. You will need to know what type of operating system you have, whether it is Windows 7 or Windows 10 and if it is 32 or 64 bit, and have rights to install software on the machine.
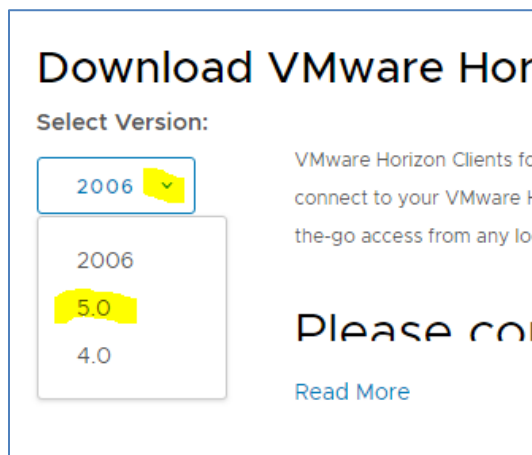
1) Click this link
   https://dcfvdi.wisconsin.gov
   or copy and paste it into your favorite browser (example pictures show Internet Explorer).

2) On the web page that comes up, click on **Install VMWare Horizon Client**
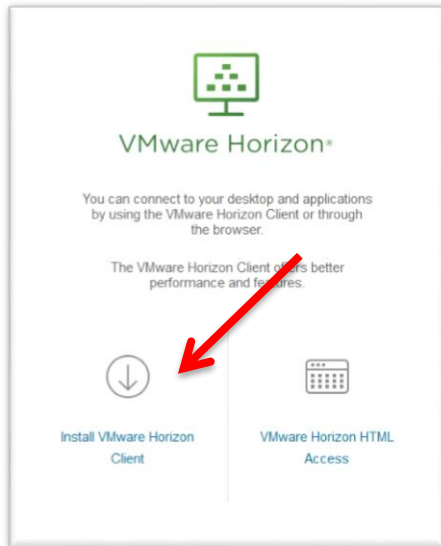
3) One the new web page, Change the Version from 2006 to 5.0

4) Click on **Go to Downloads** for the client appropriate for your computer (if you don't know, you can contact the DCF Service Desk for assistance. Our contact information is at the end of this document).

5) Click the **Download** button for your appropriate software version.

6) You may be prompted with a Security Alert. If so, click **Yes** to proceed. If not, skip to step 6.

7) When prompted to **Run**, **Save** or **Cancel**, click **Run**.

Do you want to run or save **VMware-Horizon-Client-4.5.0-5650915.exe** (151 MB) from **download3.vmware.com?** | Run | Save | ▼ | Cancel | ✕
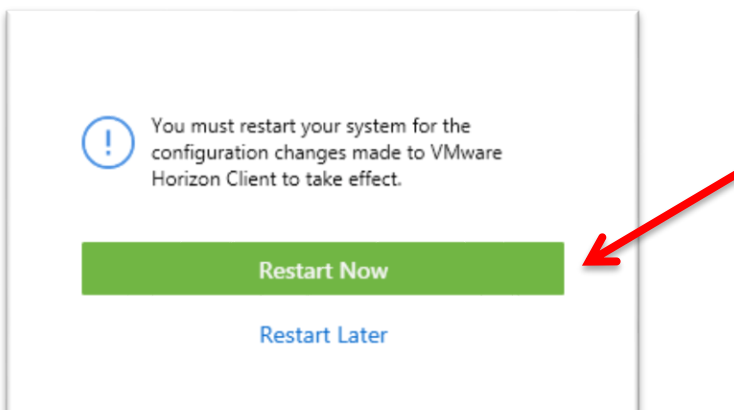
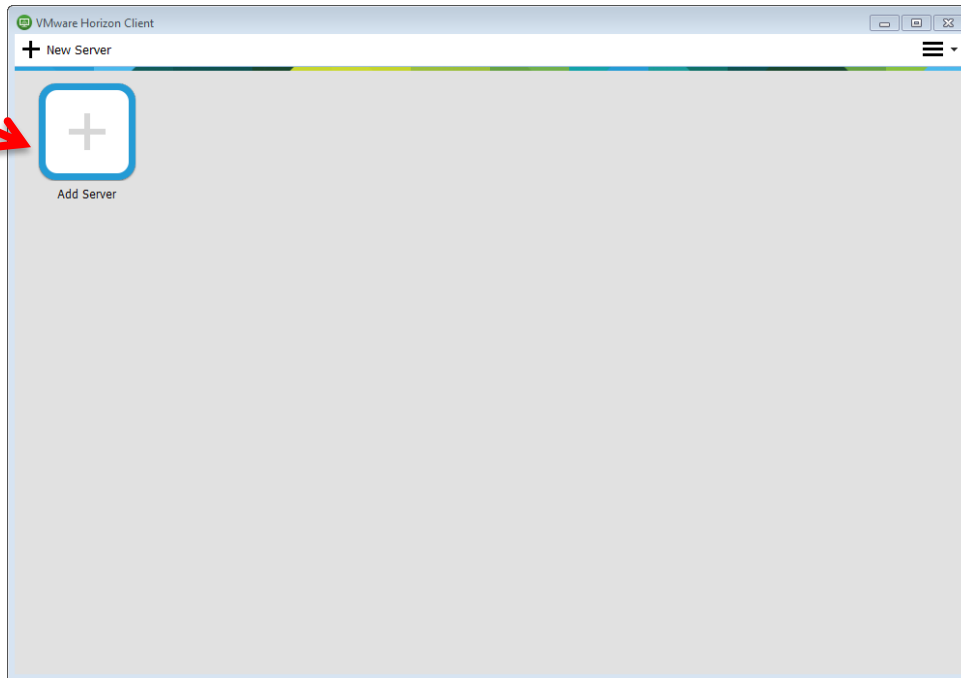8) Click A**gree & Install** to begin installing the client.

9) After the install completes, click **Finish**.
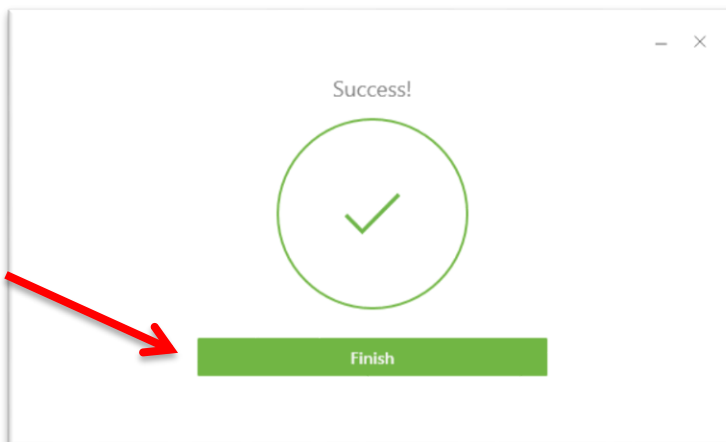
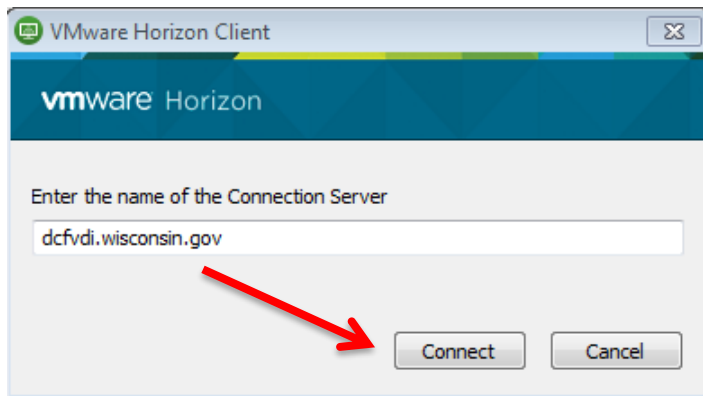10) You will be prompted to restart your computer after this install is complete. Click **Yes**.

11) After your computer restarts, open the VMWare Horizon Client software. You will be prompted to add a server. Double-click the **Add Server** button.

12) In the *Enter the name of the Connection Server* field, enter the following server name: **dcfvdi.wisconsin.gov** Click **Connect.**

13) You will then be prompted to enter your credentials. Please follow the instructions for **Using Two-Factor Authentication** to continue logging in.

If you have any questions or concerns with these instructions please contact the DCF Service Desk:
☎ 608-264-6323 – Madison Local
☎ 414-264-6323 – Milwaukee Local
☎ 855-264-6323 – Toll Free
✉ DCFServiceDesk@wisconsin.gov – Open a ticket by email