Horizon App for Mac OSX

These are steps to download and install the **Omnissa Horizon Client** to enable remote connection to your DCF VDI on MacOS
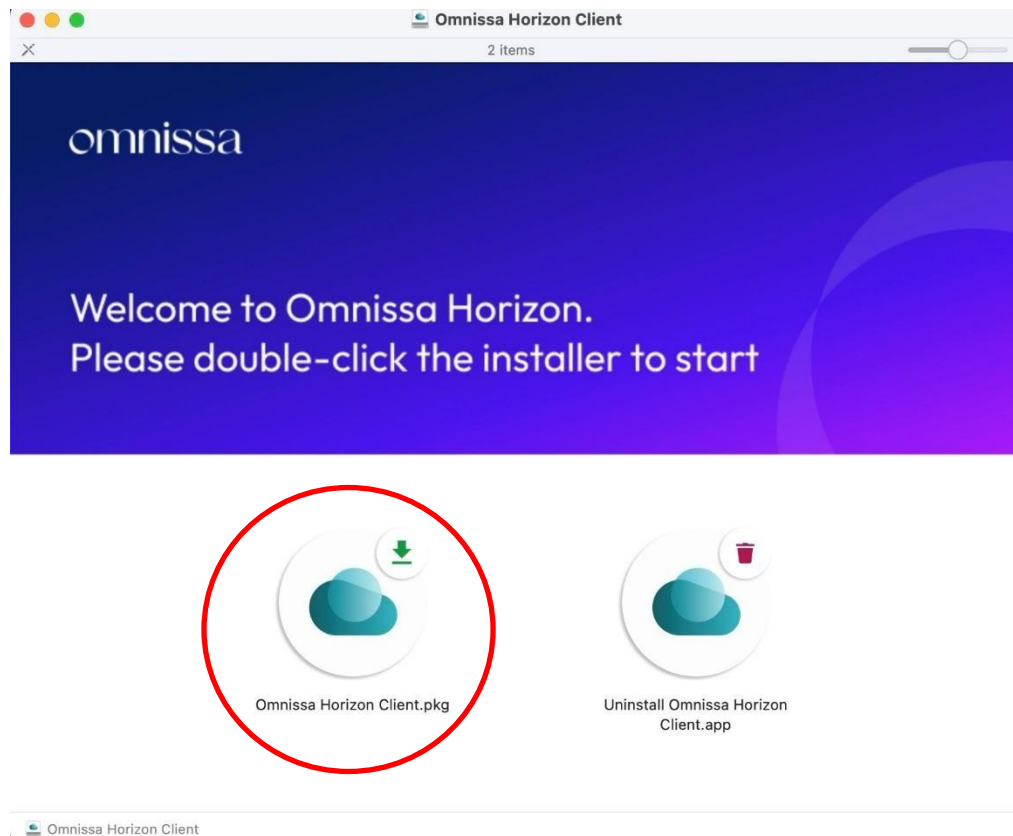
1. Click this link https://dcfvdi.wisconsin.gov or copy and paste it into your favorite browser (example pictures show Internet Explorer).
2. On the webpage that comes up, click on **Install Omnissa Horizon Client**
3. Under the **Omnissa Horizon Client for Mac** click **Go to Downloads**

Product	Release Date	
⌄ **Omnissa Horizon Client for Windows**		
Omnissa Horizon Client for Windows	2025-04-15	GO TO DOWNLOADS
⌄ **Omnissa Horizon Client for macOS**		
Omnissa Horizon Client for macOS	2025-04-15	GO TO DOWNLOADS

4. Click **DOWNLOAD NOW**

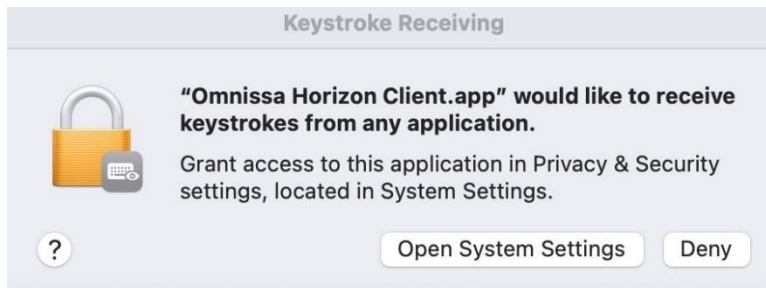| File	Information	
Omnissa Horizon Client for macOS		DOWNLOAD NOW
File size: 139.91 MB		
File type: dmg		
Read More		

5. After the file downloads, open it, and double-click the **Omnissa Horizon Client.pkg** to begin installation.
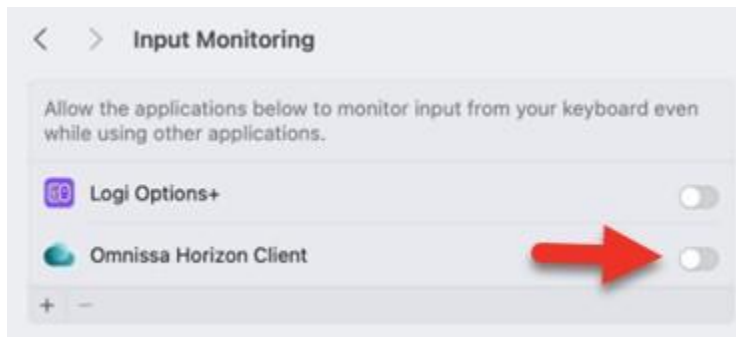
6. Follow the prompts to install Omnissa Horizon Client and **Close** the installer.
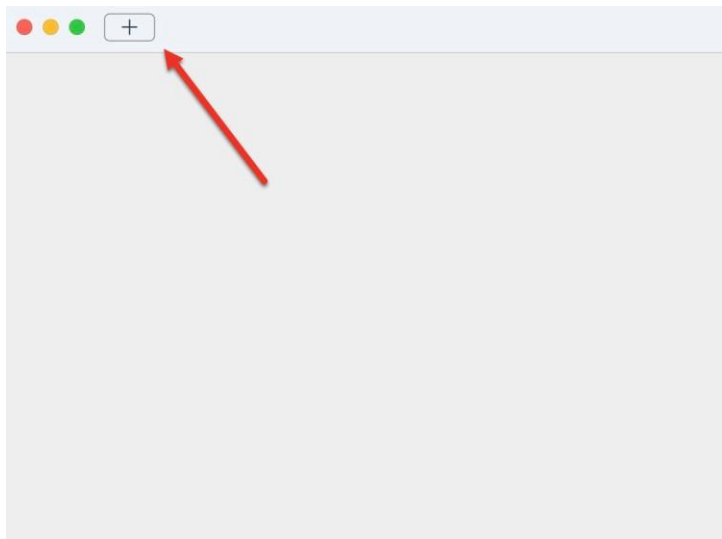7. Open the Applications list and select Omnissa Horizon Client.

8. Depending on your Mac OS version, you may receive a dialog asking to allow Horizon Client to receive keystrokes.
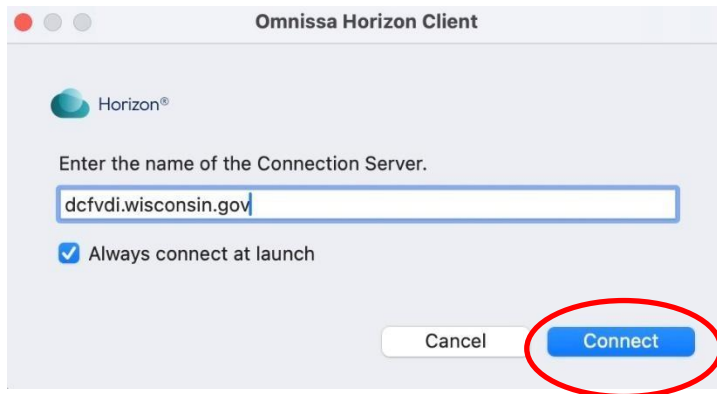

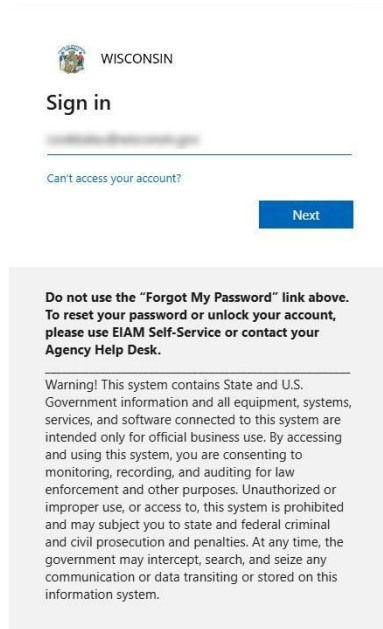9. If so, click Open System Settings and enable Omnissa Horizon Client.

10. The Omnissa Horizon Client will launch. Click the Add button.
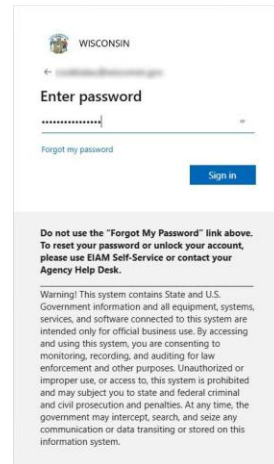
11. Enter *dcfvdi.wisconsin.gov* in the Connection Server field. Ensure the *Always connect at launch* checkbox is selected and click **Connect**.
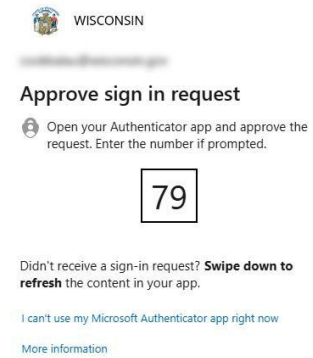

12. A web browser window will open, presenting an Entra login page. Enter your DCF email address and click Next.
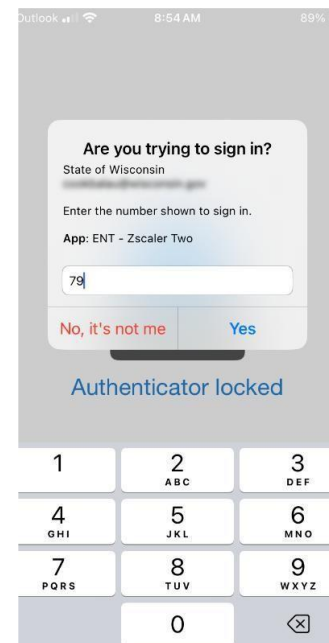

13. Enter your password and click Sign In.

14. Verify login with your Microsoft Authenticator App You will see an Approve sign in request screen.
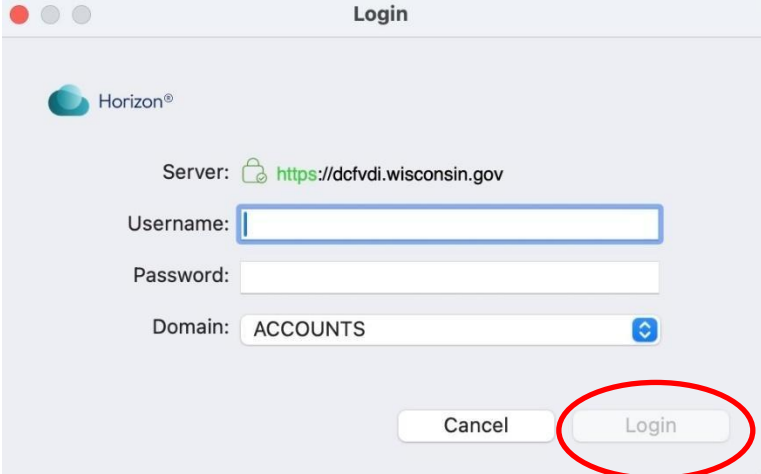

15. On your mobile device, you will be presented a notification from **Microsoft Authenticator**. Open it.
    a. If you did not receive a notification, open the **Microsoft Authenticator** app manually.

16. In Microsoft Authenticator, enter the number you were presented earlier on your Mac, and click Yes.
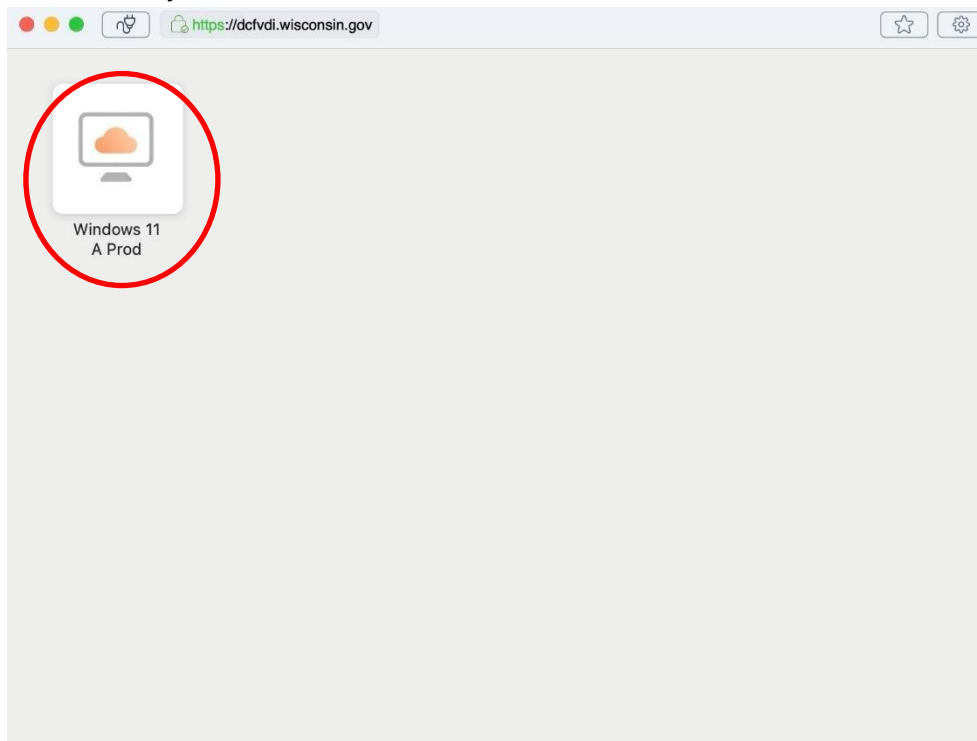
17. Ensure *ACCOUNTS* is selected in the Domain field. Enter your ACCOUNTS username and password. Click **Login**.

18. Double-click your VDI.

For additional details regarding Multifactor Authentication, please see the [DCF VDI Login with Entra Authenticator App](#) instructions.

If you encounter any issues please contact the DCF Service Desk:
- 608-264-6323 – Madison Local
- 414-264-6323 – Milwaukee Local
- 855-264-6323 – Toll Free
- DCFServiceDesk@wisconsin.gov – Open a ticket by email