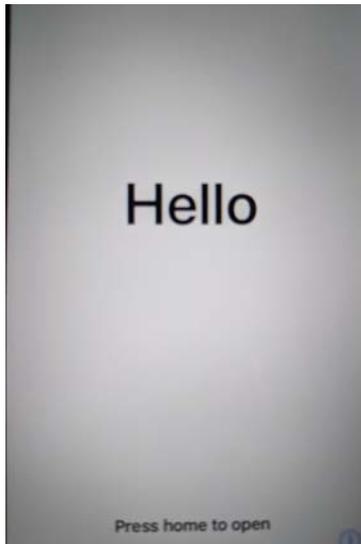


# iOS Re-image Guide

Once a Workstation Support Tech verifies that your iOS device is ready to be re-imaged follow these steps:

1. Power on the iOS device
- 2.



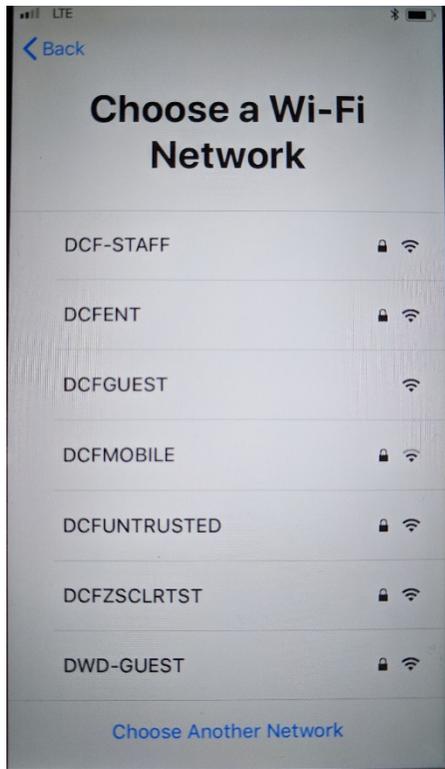
Go through the **Hello** welcome screen

3. Select 'English' for the language
4. Select 'United States'
- 5.



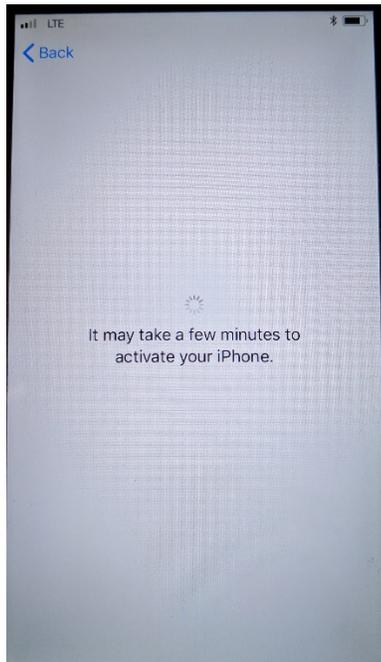
Under the **Quick Start** menu, select 'Set Up Manually'

6.



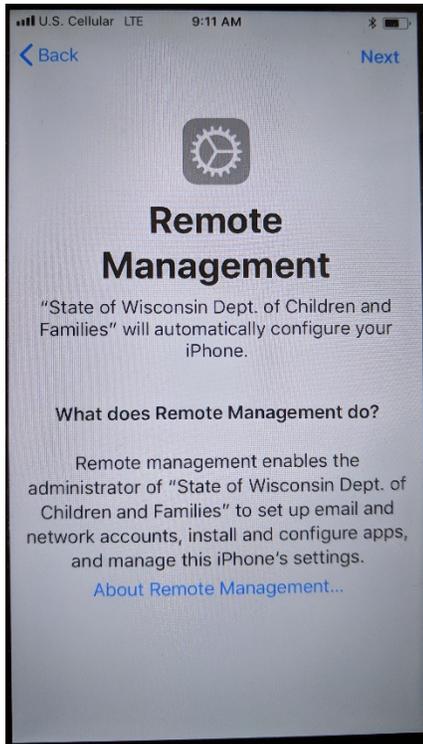
Under **Choose a Wi-Fi Network** either select 'Use Cellular Connection'. If you have a Wi-Fi only iPad, you will need to use MiFi hotspot.

7.



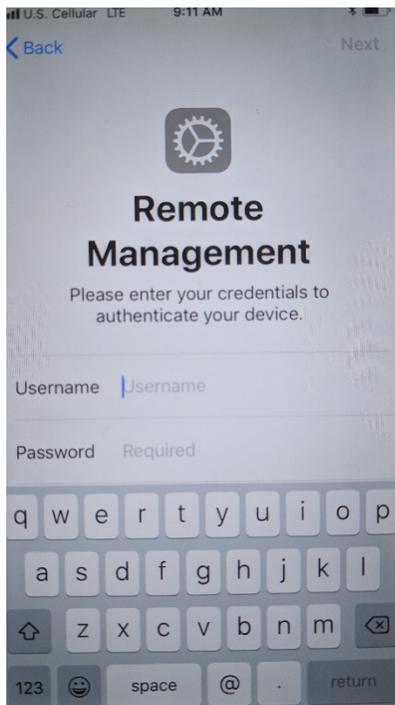
Wait for setup window to load

8.



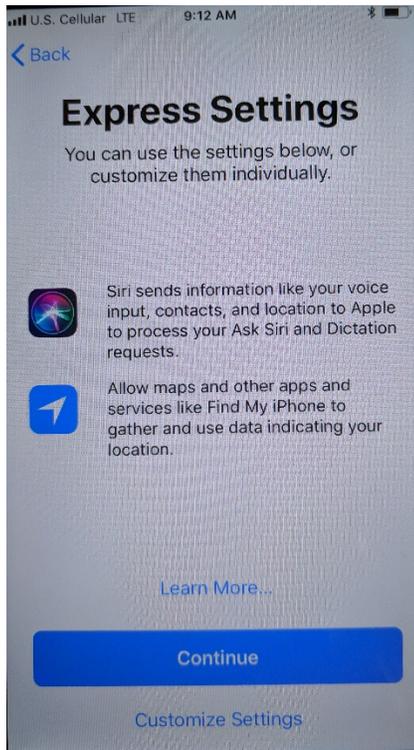
The **Remote Management** screen will appear (if you do not see the Remote Management screen, speak with the Workstations Support Technician)

9. Select 'Next'

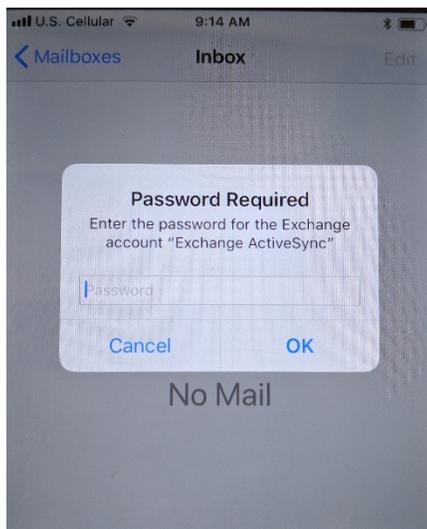


Type in your ACCOUNTS/IAM username and password

10. Select 'Next'
11. Wait for Configuration to complete
- 12.



- Under **Express Settings** select 'Continue'
13. Select 'Get Started'
  14. Apps will install
  - 15.



Enter your ACCOUNTS/IAM username and password when prompted for Exchange Password

16.

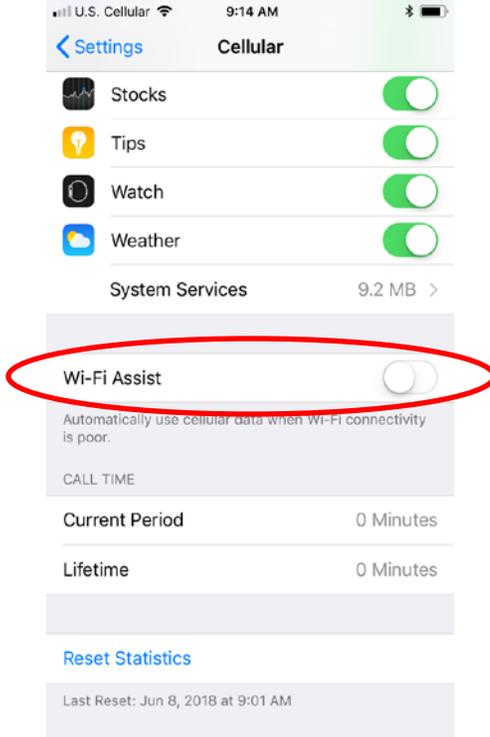


Create a passcode when you are prompted for an iphone/ipad passcode

17. For **US Cellular**, update or verify Carrier settings.
  - a. Tap **'Settings', 'General', 'About'**.
  - b. If/When prompted, tap **'OK'** to update carrier settings.
18. For **Verizon**, activate the iOS device.
  - a. This may fail if data service is at 1x.
  - b. Tap **'Settings', 'Cellular', and 'View Account'**.
  - c. After a minute or two you will be prompted to activate the iOS device. Tap **'OK'**.
  - d. The wireless service will recycle and if successful tell you the data plan has been updated. Tap **'OK'**. You will also see your data service go from 3G to LTE (if LTE is in range)

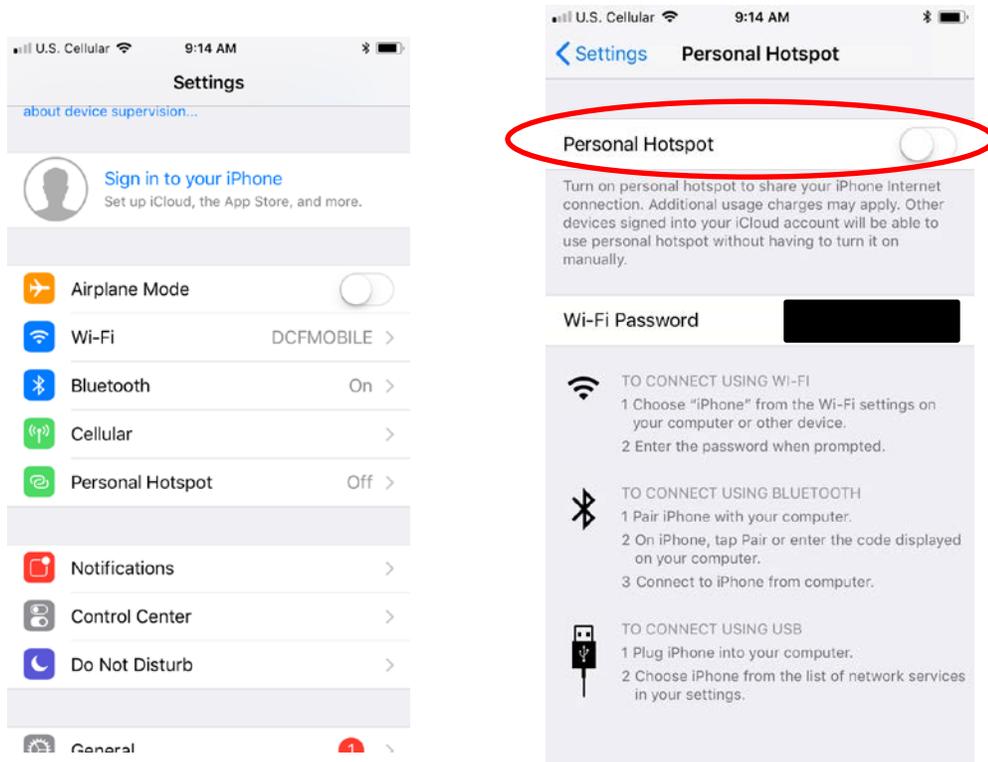
19. Confirm the following features are set:

a.



Tap **Settings**, **Cellular**, Scroll to very bottom, **Wi-Fi Assist**: disabled

b.



Tap **Settings**, **Personal Hotspot**, **Personal Hotspot**: disabled

20. Configure Emergency contact info in Health
  - a. Open the Health app
  - b. Select 'Next'
  - c. Name: set to user's first and last name
  - d. Select 'Next'
  - e. Select 'Create Medical ID'
  - f. Show when Locked: enabled
  - g. Select 'Next'
  - h. Select 'Done'
21. From the top of the screen, swipe down to see the Today view.
22. When prompted, tap '**OK**' to allow Weather to use Current Location.
23. Let the Workstation Support Tech know that you have completed the steps. The tech may ask you to perform additional tasks.