1. Program Information

Please have all your data prepared and ready to enter before you begin this survey.

You may come back to this survey at any time to make changes, as long as you're using the same computer. If you use a different computer, you will start a new survey. If that happens please contact Kaitlin Tolliver and ask to remove the one that is incorrect.

1. Agency Name

2. Name of person completing survey

3. Phone number of person completing survey

4. Email address of person completing survey

5. Agency Website Link

6. Number of non-shelter service sites.

Count the number of service sites (i.e., office locations) where a program provides non-residential services. The number should be 1 if the program has a single program site with no shelter facility. If a program maintains satellite locations, they should be counted here. This is not a count of the number of hotels and safe homes used.

7. Number of shelter facilities.

Count the shelter facilities providing immediate housing to victims of domestic violence and their children managed by the domestic violence program. Include only communal living spaces and other buildings owned or rented by the program. This number should not include safe homes, motels, or shelter beds provided by other programs.

8. Classification for Rural-Urban Communities (choose one).

Choose the classification that most closely matches your service area. If unknown, you may use https://www.ruralhealthinfo.org/am-i-rural to find classification.

◯ Urban

◯ Rural

◯ Suburban

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2. Residential Services

Shelter services or Residential services means onsite shelter managed by the domestic violence program, program-sponsored hotel rooms and safe homes (residences of volunteers who offer their private homes for short-term crisis situations) or other temporary housing that your program arranges.

Nights that a victim stays in a shelter not managed by your program should not be counted.

9. How many new domestic violence victims (clients) were seen during this reporting period who received residential services?

Clients should be counted only <u>once</u> regardless of the number of times served during the year. Clients who received shelter should only be counted in this element and not counted in Clients Served with Non-Shelter Services (Question 12). Clients who were referred to another domestic violence shelter program should not be counted here.

Children/Youth	
Adult Women	
Adult Men	
Adult Transgender (male to female)	
Adult Transgender (female to male)	
Adult Other (not specified)	

10. Shelter Nights.

What is the number of shelter nights for each person who arrives and is provided a bed, including onsite shelter, safe home or hotel room. Include victims of domestic violence and their dependents. Count the number of people housed times the number of nights. For example, a victim and her 3 children stay in the shelter or safe house for 5 nights; this means 4 people x 5 nights = 20 shelter nights.

Children	
Adult Women	
Adult Men	
Adult Transgender (male to female)	
Adult Transgender (female to male)	
Adult Other (not specified)	

11. Unmet Requests for Shelter.

Count the number of unmet requests for shelter due to program shelter, safe homes or program sponsored hotel rooms being at capacity or unavailable. Count adult victims of domestic violence only. This count should not include individuals who were not served because their needs were inappropriate for the services of your program (i.e. homelessness not related to domestic violence). Count the total number of times request for shelter were declined, even if the program provided other services.

3. Non-Shelter Services

12. How many domestic violence victims (clients) were seen during this reporting period who received only non-shelter services.

Calls to a crisis line or hotline should not be counted here. Clients counted in question 6 (Clients served in shelter) should not be counted here. Do not count persons receiving Batterer Intervention Services or those attending educational presentations.

Women	
Children	
Men	
Transgender (male to female)	
Transgender (female to male)	
Other (not specified)	

13. Crisis/Hotline Calls.

Calls received on any agency line that relate to an individual or family in need of some kind of service. A program does not have to have a dedicated hotline to count these calls. Count all calls including repeat callers and calls from third parties such as a family member.

Do not count calls about donations or for general information about program or violence issues unrelated to a specific individual or family.

14. Crisis Intervention.

Crisis Intervention: Process by which a person identifies, assesses, and intervenes with an individual in crisis so as to restore balance and reduce the effects of the crisis in her/his life. In this category, report crisis intervention that occurs in person and/or over the telephone with an established client.

This does not include hotline calls where the caller isn't a client receiving services.

Children/Youth	
Adult	

15. Victim Advocacy Services.

Victim Advocacy Services: Actions designed to help the victim/survivor obtain needed resources or services including employment, housing, shelter services, health care, victim's compensation, etc.

Do not include clients who receive any type of criminal or civil legal advocacy.

Children/Youth	
Adult	

16. Individual or group counseling/support group.

Individual/Group Counseling: Individual or group counseling or support provided by a volunteer, staff or advocate.

Children/Youth	
Adult	

17. Number of adult victims receiving criminal/civil legal advocacy.

Criminal/Civil Legal Advocacy: Assisting a client with civil legal issues, including preparing paperwork for protection orders; accompanying a client to a protection order hearing, or other civil proceeding; and all other advocacy within the civil justice system. This also includes accompanying a client to an administrative hearing, such as unemployment, Social Security, TANF, or food stamp hearing. Assisting a client with criminal legal issues including notifying the client of case status, hearing dates, plea agreements, and sentencing terms; preparing paperwork such as victim impact statements; accompanying a client to a criminal court proceeding or law enforcement interview; and all other advocacy within the criminal justice system.

18. Number of adult victims receiving medical accompaniment.

Medical Accompaniment: Accompanying a domestic violence victim to, or meeting a victim at, a hospital, clinic, or medical office.

19. Number of adult victims receiving transportation services.

Transportation Services: Provision of transportation, either directly or through bus passes, taxi fares, or other means of transportation.

4. Community Education

20. Number of Presentations to Adults/General Population.

Count the number of presentations or trainings about domestic violence and/or services related to victims of domestic violence and their children.

This number does not include health fairs, media interviews or advertising.

[   ]

21. Number of Participants to Adults/General Population.

Count the number of individuals in attendance during presentations or trainings about domestic violence and/or services related to victims of domestic violence and their children.

[   ]

22. Number of Presentations for Youth Targeted Education.

Count the total number of presentations or trainings about domestic violence, dating violence, healthy relationships or available services for victims.

[   ]

23. Number of Participants during Youth Targeted Education.

Count the total number of individuals in attendance during presentations or trainings about domestic violence, dating violence, healthy relationships or available services for victims.

[   ]

5. Demographic Data

24. Age.

Report the age demographic totals for individuals receiving both shelter and non-shelter services. The age demographics totals should equal the program's numbers totaled in Clients Served in Shelter and Clients Served with Non-Shelter.

0-12	
13-17	
Unknown Child Age	
18-24	
25-59	
60+	
Unknown Adult Age	

25. Race/Ethnicity.

Clients may self-identify in more than one category; therefore, total number may exceed number of unduplicated clients.

American Indian/Alaska Native	
Hispanic or Latino	
Native Hawaiian/ Other Pacific Islander	
Southeast Asian	
Other Asian	
Black or African American	
White	
Unknown/Other	

26. Number needing language services, such as interpretation.

Language Services: Provision of interpretation and/or translation. Provision of English as a second language class.

27. Number of self-identifying as lesbian, gay, bisexual, transgender or queer (LGBTQ).

[   ]

28. Number of youth age 13-17 receiving services due to being a victim of dating violence.

Teen dating violence: This is a count of all of the youth age 13-17 receiving services due to being a victim of dating violence in their own relationships. These youth could be receiving services on their own, as an emancipated minor or other minor eligible to receive services, or could be a youth who accompanies their parent to shelter and self-identified as needing their own services.

[   ]

6. Results of Service Outcome Surveys

For each program area from which you collected outcome data, indicate how many surveys were completed and how many "YES" responses you received to each of the outcome questions.

29. Number of surveys returned.

Shelter	
Support services and advocacy	
Counseling	
Support group	

30. Number of "YES" responses to Resource Outcome.

Resource Outcome: "I know more about community resources."

Shelter	
Support services and advocacy	
Counseling	
Support group	

31. Number of "YES" responses to Safety Outcome.

Safety Outcome: "I know more ways to plan for my safety."

Shelter	
Support services and advocacy	
Counseling	
Support group	

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7. Budget of Domestic Abuse Program

32. Provide the total annual budget for all domestic abuse services offered by your agency (not just through the DCF grant). Use the budget from the most recent completed period used by your agency (e.g., if you agency keeps a budget on a calendar year, provide the 2018 budget). Use whole dollar amounts only. Complete only those categories that apply to your domestic abuse agency or program. If you operate a separate program, do not include the expenditures for those programs/activities. If the domestic abuse program is part of a larger multi-service/purpose agency (such as a YWCA or Family Service agency), do not include the expenditures for the non-domestic abuse services of the larger agency. Do not include expenditures for sexual assault services or general crime victim services.

DCF Funding	
Funding through other State Agency	
Local Government (city, county, tribal)	
Federal (direct funding from federal agency, not through a state agency)	
Community Development Block Grant (CDBG)	
United Way	
Private Foundations	
Fundraising (e.g., events, individual donations, etc.)	
Other	