

April 18, 2025

To: DCF/DMCPS Administrator
DCF Area Administrators
Child Placing Agency Directors
Child Welfare Agency Directors
County Departments of Community Programs Directors
County Departments of Human Services Directors
County Departments of Social Services Directors
Group Home Providers
Private Child Placing Agencies
Residential Care Center Providers
Shelter Care Providers
Tribal Chairpersons



From: John Elliott
Administrator

Re: **Out of Home Care (OHC) Placement Referral Dashboard**

PURPOSE

This memo describes how placing agencies with eWiSACWIS access can access the new Out of Home Care (OHC) Placement Referral Dashboard. This new dashboard contains information related to referrals made through the website Supporting Youth and Children (SYNC).

BACKGROUND

Child welfare professionals who have full access to eWiSACWIS can transmit referrals for placement to licensed residential care centers (RCC), group homes, and child placing agencies (CPA) in Wisconsin via eWiSACWIS to SYNC. Referral information exchanged between eWiSACWIS and SYNC results in data about where and how many referrals were sent, response time and status, rate of placement acceptance and denials, and other metrics, which are available to view on the OHC Placement Referral Dashboard.

INFORMATION SUMMARY

The data from SYNC is now available to be viewed on the new OHC Placement Referral Dashboard. Child welfare professionals must request access from the county eWiSACWIS security delegate to view this data. Once access has been granted, child welfare professionals can find this dashboard in eWiSACWIS, within the Child Welfare Dashboards under the Quick Links tab on the user's desktop or eWReports.

REGIONAL OFFICE CONTACT: DCF Area Administrator

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MEMO WEB SITE: <https://dcf.wisconsin.gov/cwportal/policy>

ATTACHMENTS