



CCWIS Compliance Review

Report to the Secretary's Office
WI Department of Children and Families



WISCONSIN DEPARTMENT OF
CHILDREN AND FAMILIES

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Presented by

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CCWIS Rule History

Department of Health and Human Services,
Administration for Children and Families

- **Original Rule - 1993**
 - SACWIS/TACWIS regulations
 - Electronic information management
 - Federal reporting requirements
 - **Title IV-E payments tied to reporting**
- **Revised Rule –2016**
 - Expanded data requirements
 - Application development standards
 - Revised cost allocation plan
 - July 2018 deadline to announce decision and submit required documentation
 - **Development funds tied to CCWIS compliance**



CCWIS Rule Guidelines

- **Enhanced Data Exchanges**
 - State/Federal agencies
 - Courts
 - Education
 - ICPC information sharing
- **Reusability/Portability**
 - State agencies must own application & data
 - Reuse of existing assets where applicable
 - Applications can be shared with other states
- **Modularity**
 - Greater design flexibility
 - Reduced development costs
 - Staged development
 - Increased partner options
- **Data Quality/Reporting**
 - Enhanced monitoring capabilities
 - Increased automation
 - National data potential
 - Annual reviews



CCWIS Rule Guidelines

Current eWiSACWIS CCWIS Compliance

Compliant

- Cost effective & efficient development § 1355.52
- State-determined scope and functionality § 1355.52
- State data source for all reporting § 1355.51

Partially Compliant

- Autonomous data exchanges § 1355.52, 53, 57
 - New contributing agencies requirements
 - Not bi-directional
 - Lacks court data exchange (CCAP)
- Modular, mobile, multi-platform § 1355.53
 - Lacks mobile apps
 - Not fully modular

Not Compliant

- Reusable & portable § 1355.53
 - Does not meet sharing requirements
 - Software not fully modular
- Data quality plan § 1355.52
 - Current process is ad hoc
 - Lacks documentation and scheduling



CCWIS Rule Guidelines

CCWIS Benefits

- Expected to support state or tribal child welfare policies and practices - designed to meet state, not federal needs
- Provides child welfare staff with enhanced information to make informed decisions and take action
- Supports and rewards innovation
- Supports collaboration with other human service, health and education programs/systems
- Promotes continuous quality improvement
- Encourages new technology and flexibility to design and implement a child welfare information system that meets the needs of state and tribal agencies
- Fewer federal requirements
 - CCWIS final rule has only 14
 - S/TACWIS regulations included 51



CCWIS Evaluation Process

- Interviews & Discussions
 - 47 interview sessions
 - 250 + participants
 - 2 worker shadowing experiences
 - DCF staff, county workers, tribal representatives
 - Identify bottlenecks, pain points, opportunities
- Independent Research
 - ACF and Child Welfare Bureau webinars
 - Federal publications
 - Vendor publications (no direct contact)
- Multi-State Collaboration
 - Public document review
 - CCWIS Navigator conversations
 - Shared analysis and project plans
 - Supports practice trends
- Financial Analysis
 - Existing payments to WI from federal sources
 - Potential upgrade effort resource costs
 - Comparison to similar efforts in other states



eWiSACWIS Stakeholders

Comments and Requests

- Update development, testing and release process
- Improve the overall system user interface
- Build a youth justice module (case management)
- Reduce electronic bureaucracy
- Build better mobile functionality
- Improve reporting flexibility
- Create provider and client portals
- Update training activities and resources
- Enable additional geolocation services and interfaces
- Expand access for WI tribal child welfare directors

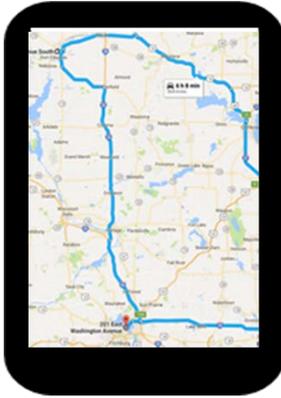


CCWIS Opportunities

- **Process Re-design**
 - Start with an operations review
 - Evaluate stakeholders, bottlenecks, ownership, technology pain points
 - Incorporate expanded practice areas
- **Data Governance and Exchange**
 - Update and document data governance model
 - Create data exchange standards, policies, data quality monitoring plan
- **Mobility**
 - Assess readily available options
 - Provide improved worker flexibility
 - Explore vendor partnerships
 - Support new practice trends
- **Self-Service**
 - Develop client and provider portals
 - Communicate appointment reminders
 - Allow electronic document submission

CCWIS Opportunities

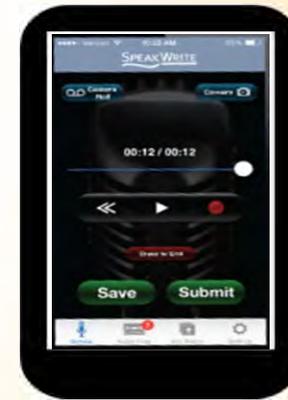
Mobile Functionality



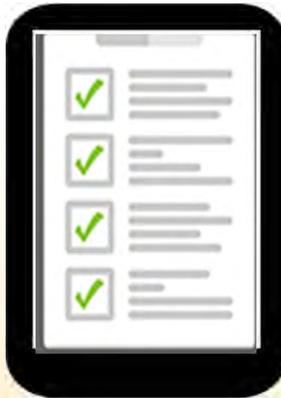
**Route
Planning**



**Image
Capture**



**Case Notes,
Dictation**



**Inspection
Checklists**



**Document
Management**



**Client Portal,
Scheduling**

Evaluation & Recommendations

eWiSACWIS Options

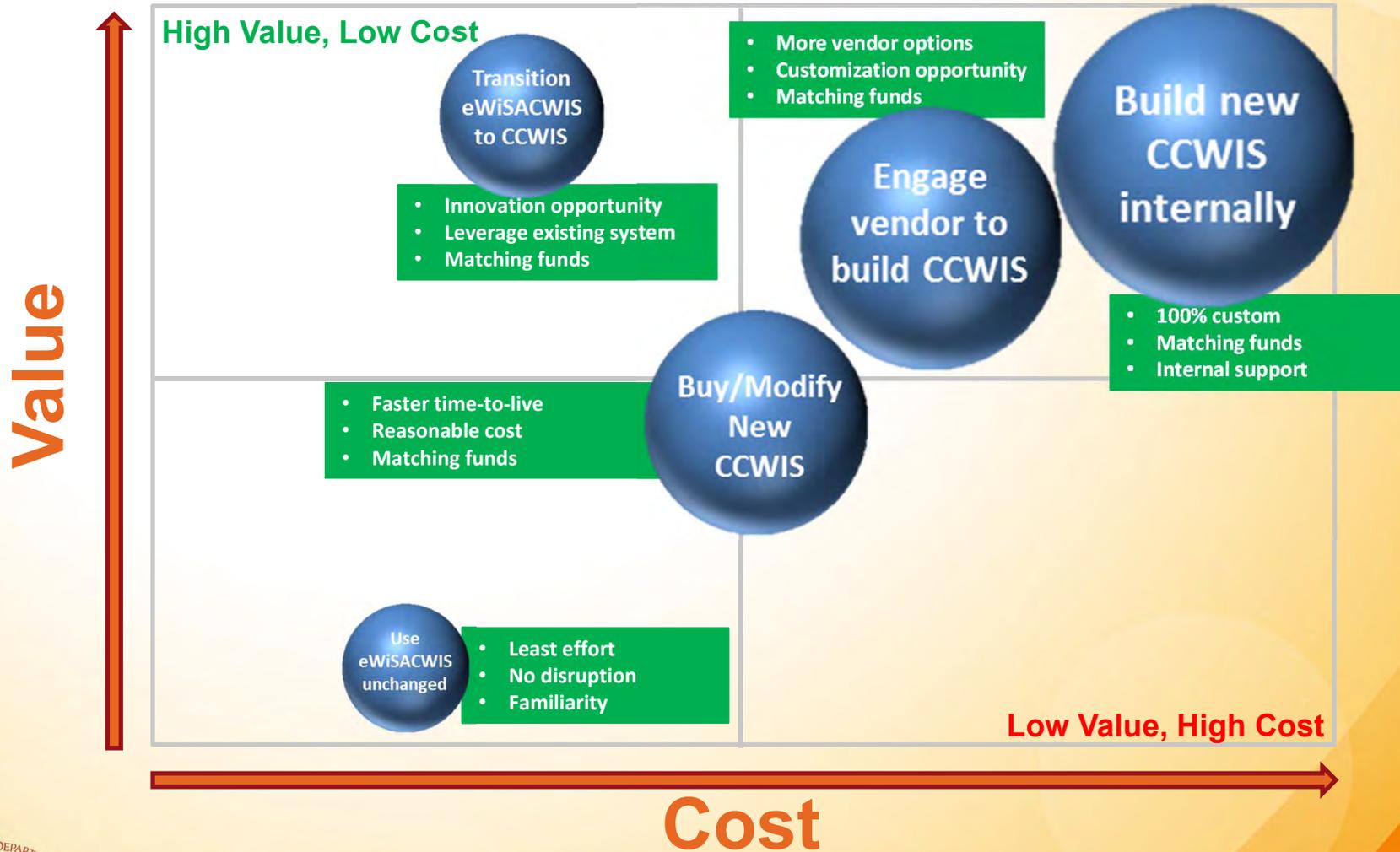
- **Use eWiSACWIS Unchanged**
 - Significant operational impact
 - No CCWIS compliance matching funds
 - Loss of opportunity for improvement
- **Transition eWiSACWIS into CCWIS**
 - Combine current system with increased innovation
 - Leverages existing technology and business process
 - Small impact on operations
- **Buy/Modify new CCWIS**
 - Limited Options
 - Little/no eWiSACWIS reuse
 - Long time-to-completion
- **Engage vendor to build custom CCWIS**
 - Very costly
 - Little/no eWiSACWIS reuse
 - Long time-to-completion
- **Build new CCWIS internally**
 - Highest cost, longest time-to-completion
 - Significant staff restructuring



Evaluation & Recommendations

eWiSACWIS to CCWIS Options

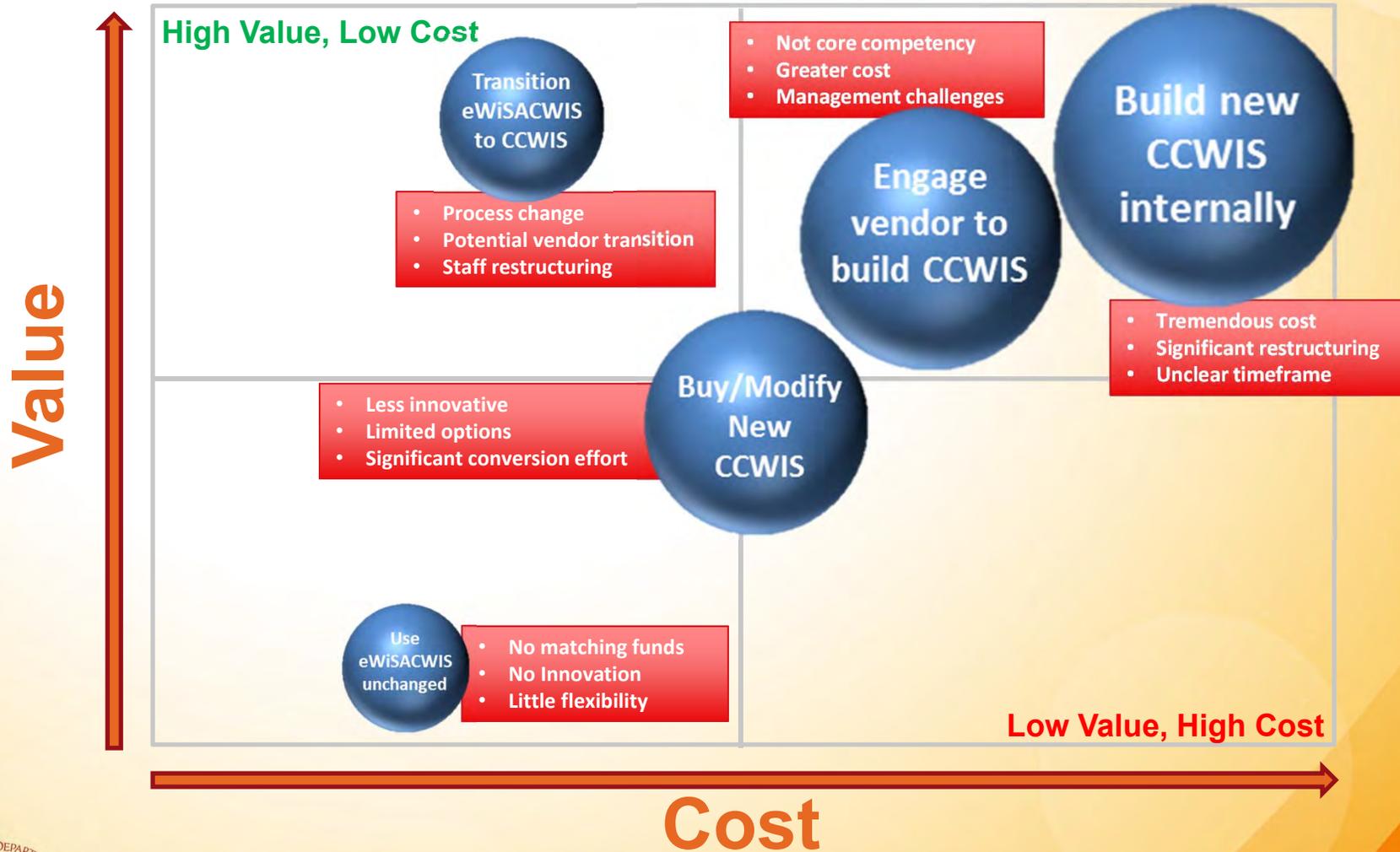
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Evaluation & Recommendations

eWiSACWIS to CCWIS Options

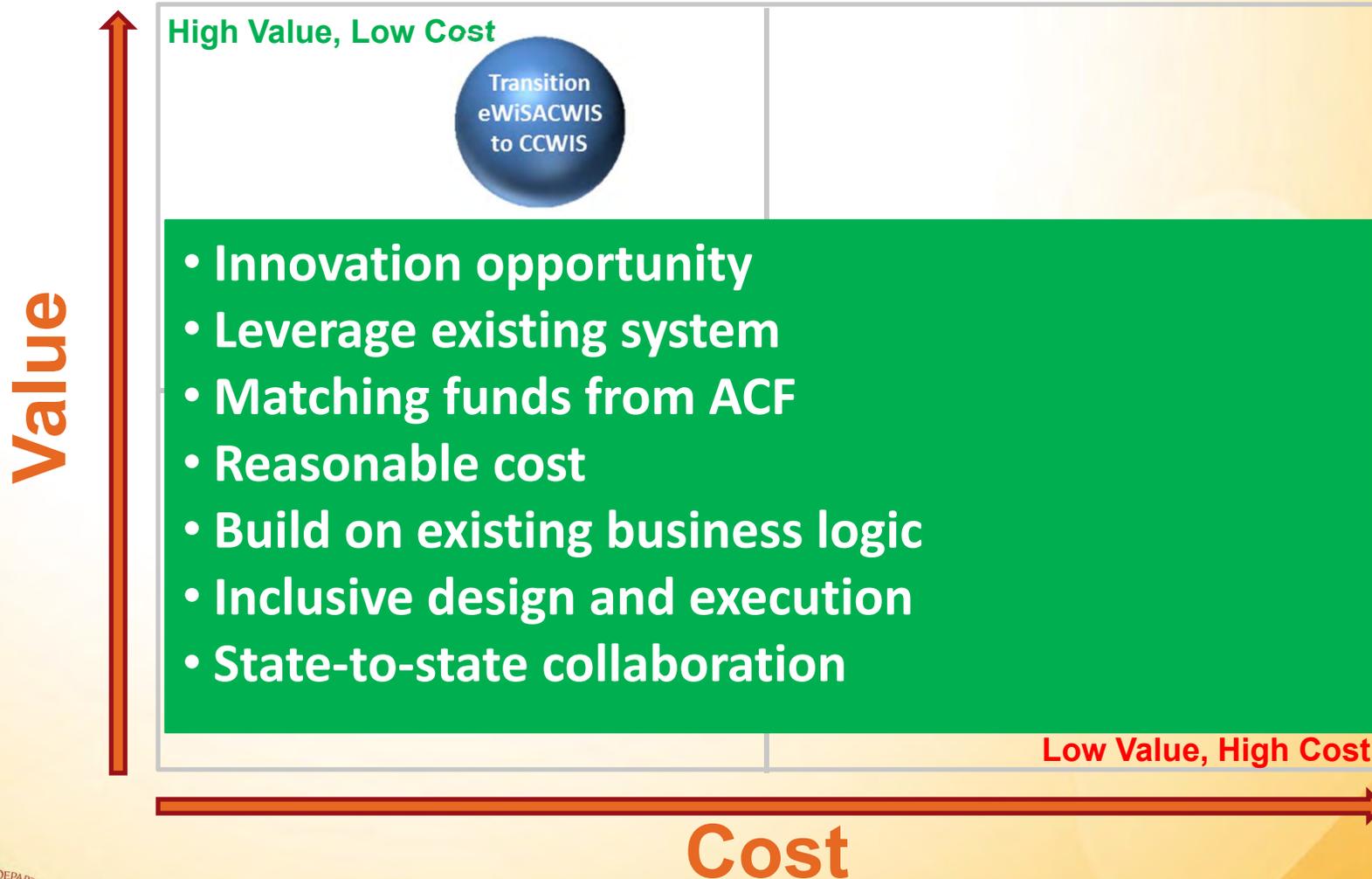
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Evaluation & Recommendations

eWiSACWIS to CCWIS Options

*Size indicates relative time-to-completion



Recommendation - #1

DCF declares intention to become CCWIS compliant and begins transitioning eWiSACWIS utilizing current resources

Benefits

- Our current system meets many of the requirements
- Compliance allows WI to take advantage of the technology and program benefits of the CCWIS rule
 - Modularity
 - Portability
 - Mobility
 - Improved data exchanges
 - Heightened efficiency and impact
 - Enhanced federal reimbursement
 - Reduced federal requirements (from 51 to 14)

Declaration Deadline - due July 30th, 2018

- File Notice of Intent and Advanced Planning Document
 - Describes how our system will meet CCWIS Requirements
 - Lists automated functions
 - Outlines data quality plan



Recommendation - #2

DCF conducts a CCWIS modernization analysis in 2018 that defines an eWiSACWIS transition plan

Approach

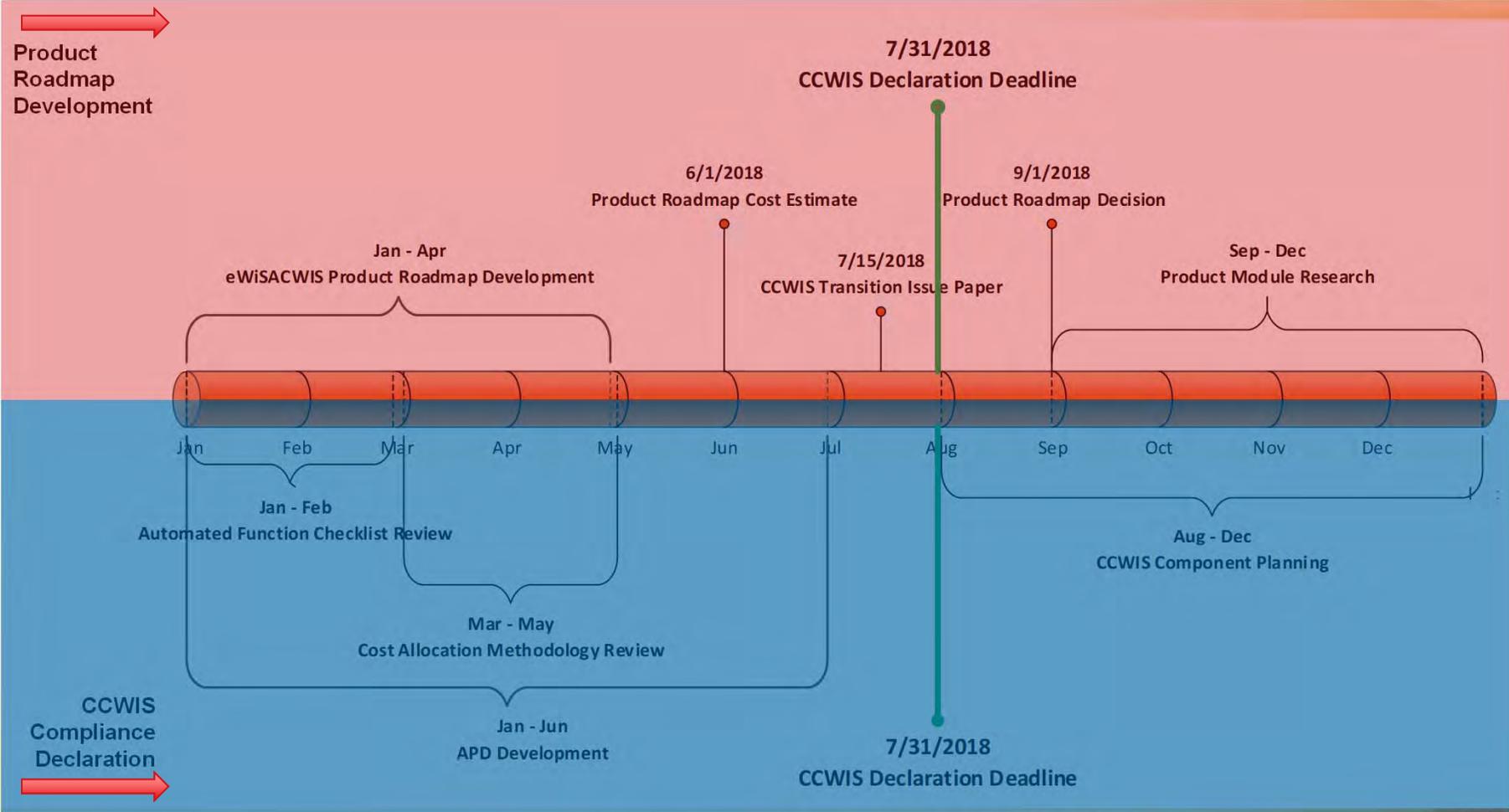
- Develop a Product Roadmap that defines the technology, functionality, costs, and resources needed to improve eWiSACWIS
 - Modularize our current system
 - Add mobile applications
 - Add a client portal and self-service components
 - Incorporate a document management system
 - Enhance reporting functionality
 - Develop role based security views
- Leverage Product Roadmap
 - Receive cost estimates from current vendor on scope of current contract
 - Develop cost estimates on other requirements
 - Develop high-level timeline and resource model
 - Develop financial model options using current resources, available federal reimbursement & biennial budget request

Analysis Timeline

- Complete analysis in June and present options and financial models to the secretary's office for decisions and direction

Evaluation & Recommendations

Next Steps / Proposed Timeline



Questions ?

