

DISABILITY ETIQUETTE WEB SITES

City of San Antonio Disability Access Office

www.sanantonio.gov/planning

Click on services, then on Disability Handbook in alphabetical listing

Memphis Center for Independent Living

www.mcil.org/mcil/mcil/etiqu01.htm

United Spinal Association

www.unitedspinal.org

Click on free publications to download handbook on disability etiquette

Americans with Disabilities Act: ADA Business Connection

www.usdoj.gov/crt/ada/business.htm

includes the following (and other) publications:

- *ADA Business Briefs on communicating with people who are deaf or hard of hearing in various types of business and service settings.
- *ADA Business Brief on service animals
- *ADA Business Brief on re-stripping parking lots
- *ADA Readily Achievable Checklist for Barrier Removal
- *ADA Questions and Answers