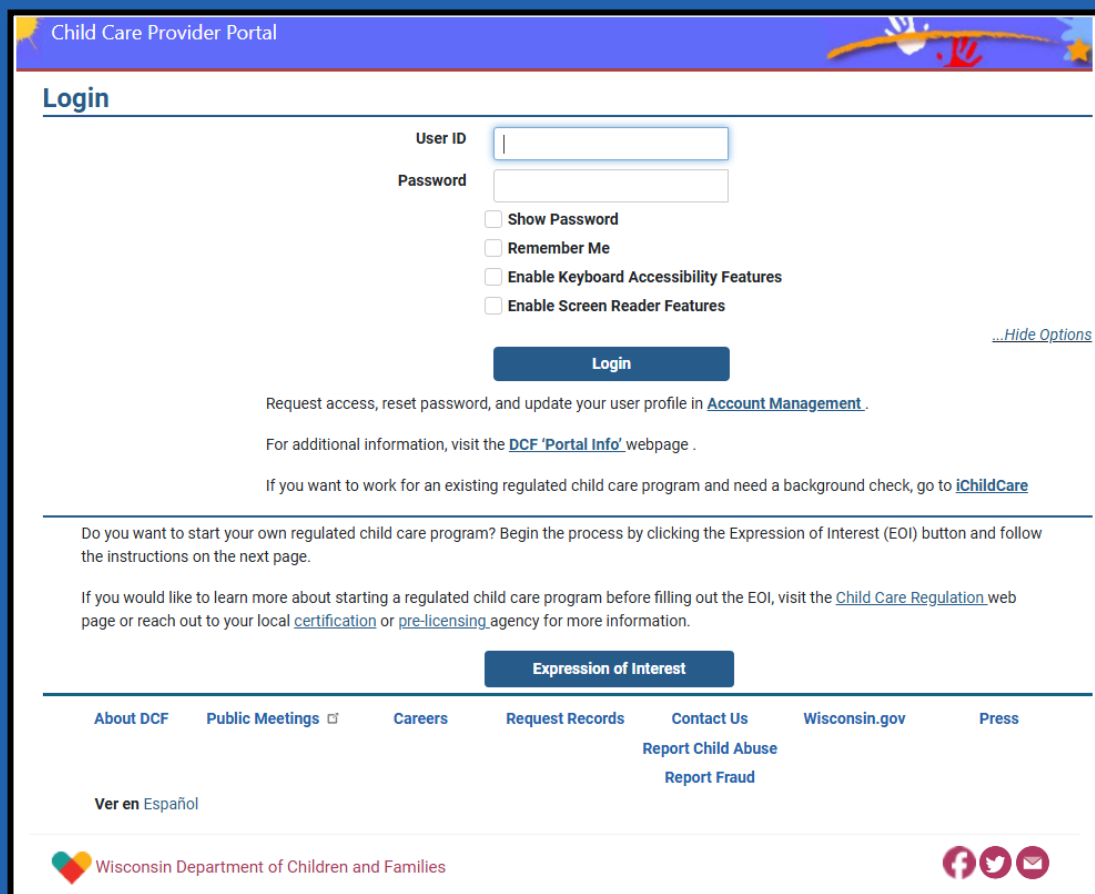


# Child Care Bridge Payments

## How to Access the Child Care Provider Portal Guide (CCPP)

August 2025



The screenshot shows the 'Child Care Provider Portal' login page. At the top, there's a purple header with the portal name and a decorative graphic of hands holding a star. Below the header, the word 'Login' is prominently displayed. The login form includes fields for 'User ID' and 'Password', with a 'Show Password' checkbox. There are also checkboxes for 'Remember Me', 'Enable Keyboard Accessibility Features', and 'Enable Screen Reader Features'. A 'Login' button is positioned below these options. To the right of the button is a link for '...Hide Options'. Below the login button, there are three lines of text: 'Request access, reset password, and update your user profile in [Account Management](#).', 'For additional information, visit the [DCF 'Portal Info'](#) webpage .', and 'If you want to work for an existing regulated child care program and need a background check, go to [iChildCare](#)'. A horizontal line separates this section from the next. The next section asks if the user wants to start their own regulated child care program, providing instructions to click the 'Expression of Interest' button and follow the instructions on the next page. It also provides a link to the 'Child Care Regulation' web page for more information. Below this is a large blue button labeled 'Expression of Interest'. At the bottom of the page, there is a navigation bar with links: 'About DCF', 'Public Meetings', 'Careers', 'Request Records', 'Contact Us', 'Wisconsin.gov', and 'Press'. Under 'Contact Us', there are links for 'Report Child Abuse' and 'Report Fraud'. A link for 'Ver en Español' is also present. The footer features the Wisconsin Department of Children and Families logo and social media icons for Facebook, Twitter, and YouTube.

Child Care Provider Portal

### Login

User ID

Password

☐ Show Password

☐ Remember Me

☐ Enable Keyboard Accessibility Features

☐ Enable Screen Reader Features

[...Hide Options](#)

**Login**

Request access, reset password, and update your user profile in [Account Management](#).

For additional information, visit the [DCF 'Portal Info'](#) webpage .

If you want to work for an existing regulated child care program and need a background check, go to [iChildCare](#)

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Do you want to start your own regulated child care program? Begin the process by clicking the Expression of Interest (EOI) button and follow the instructions on the next page.

If you would like to learn more about starting a regulated child care program before filling out the EOI, visit the [Child Care Regulation](#) web page or reach out to your local [certification](#) or [pre-licensing](#) agency for more information.


**Expression of Interest**




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[About DCF](#) [Public Meetings](#) [Careers](#) [Request Records](#) [Contact Us](#) [Wisconsin.gov](#) [Press](#)

[Report Child Abuse](#)  
[Report Fraud](#)

[Ver en Español](#)

 Wisconsin Department of Children and Families



Wisconsin Department of  
Children and Families

# About this guide

This guide contains information to help you get access to the [Child Care Provider Portal](#) (CCPP).

<https://dcf.wisconsin.gov/childcare/provider-portal/info>



If you need any assistance, please send an email to:

[DCFDECECOVID19CCPayments@wisconsin.gov](mailto:DCFDECECOVID19CCPayments@wisconsin.gov)

Or call and leave your details at:

608-535-3650



# Child Care Provider Portal



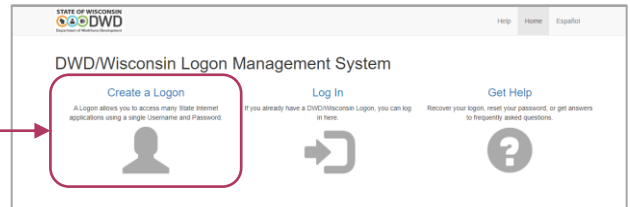
# Child Care Provider Portal

## DWD/Wisconsin Login

To get started, you must have a DWD/Wisconsin Login and password. If you have not created a DWD/Wisconsin Login, you will need to do so now. Log on to the [DWD Management](https://accounts.dwd.wisconsin.gov/) page to obtain a DWD/Wisconsin Login.



<https://accounts.dwd.wisconsin.gov/>



Fill in all fields on the login creation page. Follow the on-screen instructions. Create a username and password you will remember.



Enter a security question you will remember. This allows you to recover your account if you lose or forget your password.

Be sure to make note of your username and password and store them somewhere safe.



If you need help with Provider Portal access, please contact [DCFPlcBECRCBU@wisconsin.gov](mailto:DCFPlcBECRCBU@wisconsin.gov)



## Child Care Provider Portal

**For Provider Locations that do not have a current user with Owner/Director role.**

After you have successfully created the DWD/WISCONSIN Login ID, go to the Provider Portal login page below in your web browser.

<https://mywchildcareproviders.wisconsin.gov/>

From there, you will complete the **New User Setup** page.

**Note:** You will need a **Provider/Location Number** and **Tax ID** to complete this process.

Select **Get Owner/Director Access** and follow the steps provided in the **CCPP Security Module User Guide** to request a PIN for Owner/Director access.

<https://dcf.wisconsin.gov/files/publications/pdf/5400.pdf>

**Note:** You can find the general **CCPP User Guide** below:

<https://dcf.wisconsin.gov/files/publications/pdf/5221.pdf>



## Child Care Provider Portal

### For access to a Provider Location (all roles except Owner/Director)

After you have created your DWD/WISCONSIN Login ID and password, you need to contact your center owner/director or administrator for a unique PIN, a 10-digit provider number, and a 3-digit location number for the facility.

Once you have received a PIN from your owner/director or administrator, access the Provider Portal Login page to complete the *New User Setup* page.

<https://mywchildcareproviders.wisconsin.gov/>

**Note:** You will need a **Provider/Location Number** to complete this process.

Select **Additional Users for a Facility** and follow the steps also provided in the **CCPP Security Module User Guide** to activate your user access to most non-confidential pages.

<https://dcf.wisconsin.gov/files/publications/pdf/5400.pdf>

If you need role access other than **Basic**, contact the owner/director or administrator for a different role.

**Note:** You can find the general **CCPP User Guide** below:

<https://dcf.wisconsin.gov/files/publications/pdf/5221.pdf>



If you need any assistance, please send an email to:

[DCFDECECOVID19CCPayments@wisconsin.gov](mailto:DCFDECECOVID19CCPayments@wisconsin.gov)

Or call and leave your details at:

608-535-3650