

Child Care Counts: COVID-19 Programs Finding Your Payments

03/18/2021



Wisconsin Department of
Children and Families

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About This Guide

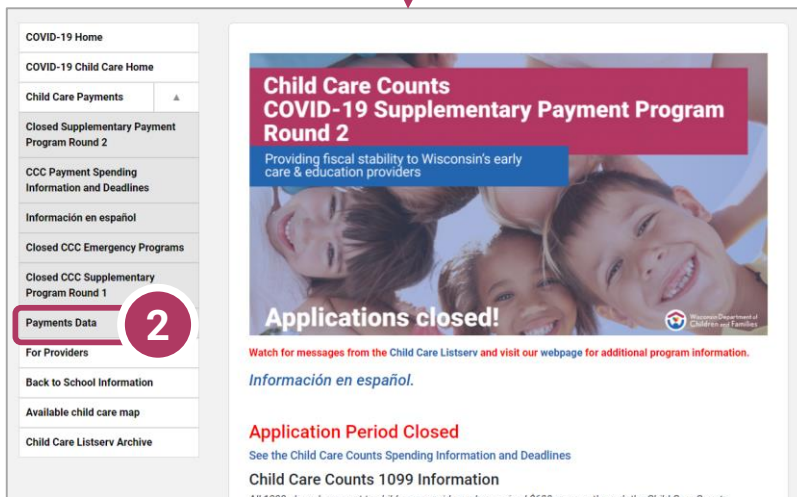
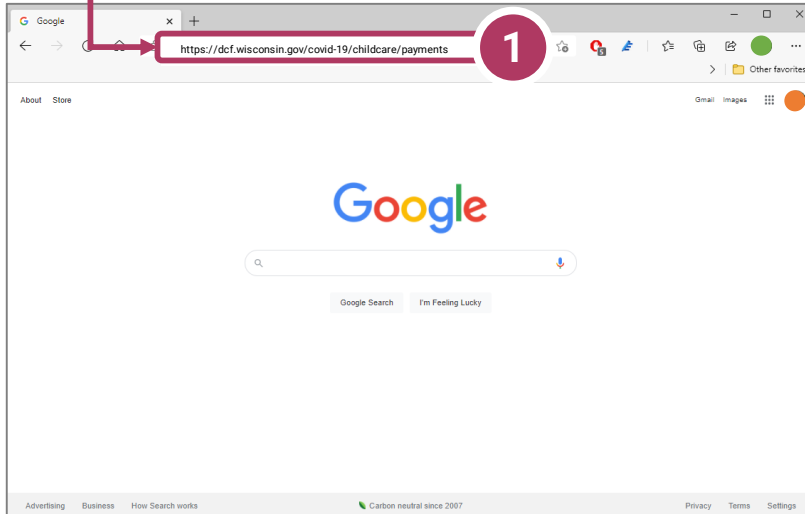
Child Care Counts payment programs are listed as either “Emergency” programs or “Supplementary” programs. This guide shows you how to determine if you received money in the **Emergency** and/or **Supplementary** payment programs, as well as how much you received for each payment program.

Application Period	Funding Period	Program Name	Program Type
5/18 - 5/29/2020	3/12 - 4/11/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
6/8 - 6/19/2020	4/12 - 5/11/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
6/29 - 7/10/2020	5/12 - 5/26/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
9/9 - 9/18/2020	Fall 2020	Supporting Quality Care (A) Staff Retention/Recruitment (B)	Supplementary
10/26 - 11/6/2020	Fall 2020 Round 2	Supporting Quality Care (A) Staff Retention/Recruitment (B)	Supplementary

Payments Data Page

There are two methods for you to access these details. The first can be done through the **Payments Data Page**.

Enter <https://dcf.wisconsin.gov/covid-19/childcare/payments> in the URL bar.



Click the link in the sidebar for **Payments Data**

Facility List

This takes you to the **Child Care Payments Dashboard**. From here, click the link that says **Facility List**. It is at the top of the page, just under the site navigation bar and search field.

The screenshot shows the Wisconsin Department of Children and Families website. The navigation bar includes links for Home, How do I..., I Am, Assistance Programs, Child Care, Protecting Children, and DCF Partners. A search field is located on the right. The main content area is titled "Child Care Counts: COVID-19 Emergency Payment Program" and features a "Facility List" link highlighted with a red circle containing the number 3. Below the title, there is a "Funding Period" dropdown menu set to "(All)". The main text describes the program's purpose and provides a link for more information. A map of Wisconsin shows the locations of child care providers. To the right, there are several informational graphics: "Wisconsin set aside \$51 Million for the Child Care Counts Emergency program", "To date, \$50,949,747 has been paid to 2,712 child care providers affected by COVID-19", "Helped keep over 20,000 workers employed and paid", "Enabled child care to continue for nearly 80,000 Wisconsin children", and "Almost 3,000* child care providers applied for Care Counts program, seeking financial assistance to COVID-19".

This is a close-up screenshot of the navigation bar and the top of the main content area. The "Facility List" link is highlighted with a red box. Below it, the "Funding Period" dropdown menu is visible, set to "(All)". The title "Child Care Counts: COVID-19 Emergency Payment Program" is partially visible.

Click the **Facility List** link and you will be taken to the facility list where you can find your location or locations depending on whether you have more than one location where you provide child care.

Center Search

On this page you can select by **Facility Name**, **Payment Program**, **Funding Period**, **County**, and **Funding Type** as well as search by **Provider Location Number**.

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The two fastest ways to find the payments your facility was awarded is by either entering your **Provider Location Number**, or by selecting the **Facility Name** drop down. Deselect the **All** button and then scroll through the list to find your facility and check the box beside each one. Click **Apply**.

Child care providers are listed in alphabetical order, so scroll down through the list until you arrive at your facility.

Search Results

The **Provider Detail** results show the **Funding Period**, **Payment Program** and **Payment Amount** for each Funding Period

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Wisconsin Department of Children and Families

Home How do I... I Am Assistance Programs Child Care Protecting Children DCF Partners Start Typing to get Search Suggestions

COVID-19 Home

COVID-19 Child Care Home

Child Care Payments

Closed Supplementary Payment Program Round 2

CCC Payment Spending Information and Deadlines

Información en español

Closed CCC Emergency Programs

Closed CCC Supplementary Program Round 1

Payments Data

Emergency Payments Supplementary Payments Facility List

Provider Detail - Child Care Counts Program Payments

Facility Name Provider Location Number Payment Program Funding Period County Funding Type

THE TEENYWEENY SA [redacted] (All) (All) (All) (All)

Funding Period	Payment Program	Payment Amount
03/12/2020 - 04/11/2020	Essential Workers	\$8,875
	Incentive Pay	\$880
04/12/2020 - 05/11/2020	Essential Workers	\$3,625
	Incentive Pay	\$420
05/12/2020 - 05/26/2020	Essential Workers	\$1,053
	Incentive Pay	\$220
Fall 2020	Supporting Quality Care	\$2,745
	Staff Retention/Recruitment	\$2,050
Fall 2020 Round 2	Supporting Quality Care	\$4,520
	Staff Retention/Recruitment	\$4,600

Note that the **Funding Type defaults to All**. In this example, we can see the payment amounts for all Funding Types, both Emergency and Supplementary.

Funding Type

(All)

(All)

Emergency Payments

Supplementary Payments

Cancel Apply

Deselecting the (All) checkbox and selecting either **Emergency Payments** or **Supplementary Payments** shows you the amounts for that **Funding Type**.

In this example, you see that we filtered by Emergency Payments to see that specific Funding Type.

Funding Period County Funding Type

(Multiple Values) (All) Emergency Payments

Funding Period	Payment Program	Payment Amount
03/12/2020 - 04/11/2020	Essential Workers	\$8,875
	Incentive Pay	\$880
04/12/2020 - 05/11/2020	Essential Workers	\$3,625
	Incentive Pay	\$420
05/12/2020 - 05/26/2020	Essential Workers	\$1,053
	Incentive Pay	\$220

Search Results

Be sure to note ALL the Programs you received payments for. If you received payments for *any* of the five programs in *any* of the Funding Periods – **Essential Workers, Incentive Pay, or Temporary Closure, Supporting Quality Care (A), Staff Retention/Recruitment,** you should note **ALL** of them and their Program Type as outlined in the table below.

Application Period	Funding Period	Program Name	Program Type
5/18 - 5/29/2020	3/12 - 4/11/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
6/8 - 6/19/2020	4/12 - 5/11/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
6/29 - 7/10/2020	5/12 - 5/26/2020	Essential Workers (1) Incentive Pay (2) Temporary Closure (3)	Emergency
9/9 - 9/18/2020	Fall 2020	Supporting Quality Care (A) Staff Retention/Recruitment (B)	Supplemental
10/26 - 11/6/2020	Fall 2020 Round 2	Supporting Quality Care (A) Staff Retention/Recruitment (B)	Supplemental

Finding your amount via the Provider Portal

Child Care Provider Portal

Login
Existing CCPI Users can log in with their User ID and password that you used for CCPI.

User ID

Password

Show Password
 Remember Me
 Enable Keyboard Accessibility Features
 Enable Screen Reader Features

[Hide Options](#)

Login

Request access and update your user profile in [Account Management](#).
For additional information, visit the [DCF Portal Info](#) webpage.

[About DCF](#) [Public Meetings](#) [Careers](#) [Request Records](#) [Contact Us](#) [Wisconsin.gov](#) [Press](#)

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1. Login Screen

Go to <https://mywchildcareproviders.wisconsin.gov/>

For this second method, you need to type your **User ID** and **Password** into the appropriate fields. Click the **Login** button to continue.



Child Care Provider Portal
Welcome, [Logout](#)

My Facilities

Lakeland Group Centre 123 Main St Anytown, WI 54554	2800040092-001	▶
Randy's Preschool 203 Corporate Dr Madison, WI 53714-2408	3800036563-001	▶
Randy's Group Care Inc 444 School Age Rd Milwaukee, WI 53245	3800036563-002	▶
Randy's Daycamp 123 New Address Smalltown, WI 53121	3800036563-003	▶
Fifth Location 345 Test St Milwaukee, WI 53245	3800036563-005	▶
Johnson Early Care Locn 1 254 W Main Milwaukee, WI 53333	3800034813-001	▶
Watts Valley Day Care 2702 Monroe St Milwaukee, WI 53203	4800039704-001	▶
Nordic Wonderland 123 Modified Address Rd Northwoods, WI 54554	9800039909-001	▶

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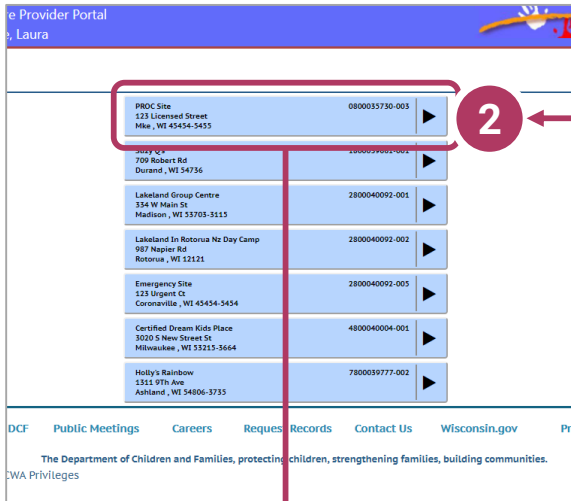
IMPORTANT REMINDER: Default Home Screen

After you log in, the default home screen displays if you only have access to one facility/location.

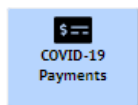
If you have access to **multiple sites**, a list of facilities displays like this example on the left.

Select your location

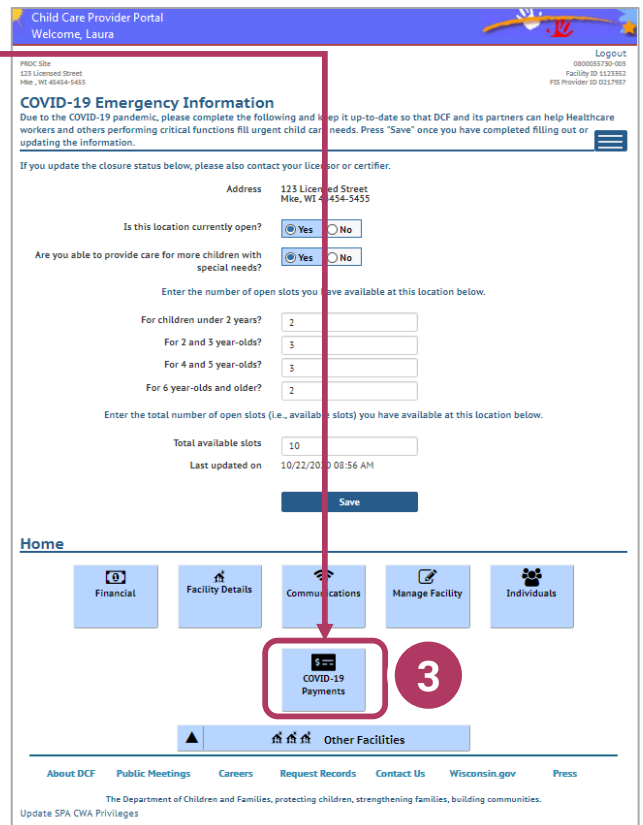
At the **Home** screen, select your location. If you have more than one location, select the location you want to find the amount for. If you have more than one location, repeat the following steps for each one.



On the **Facility Details** page, navigate down to the bottom, to the **COVID-19 Payments** button.



Clicking this button takes you to the **COVID-19 Payment Application List** page.



Select the program

4 Home Provider Portal
Home, Laura

PRDC Site
123 Licensed Street
New, WI 53004-1455

Log out
0000010730-001
Facility ID 11223852
PRD Provider ID 02027957

COVID-19 Payment Application List

Apply for COVID-19 payments and view details of payment program applications already started or completed.

Funding Period	When Can I Apply?	Payment Program	Status	
March 12 - April 11	May 03 - May 15	Providing Funding To Care For Essential Workforce Families	Approved	Details ▶
March 12 - April 11	May 03 - May 15	Incentive Pay	Approved	Details ▶
March 12 - April 11	May 03 - May 15	Support For Closed Child Care Programs	Not Available	
April 12 - May 11	May 31 - June 14	Providing Funding To Care For Essential Workforce Families	Not Available	
April 12 - May 11	May 31 - June 14	Incentive Pay	Not Available	
April 12 - May 11	May 31 - June 14	Support For Closed Child Care Programs	Approved	Details ▶
May 12 - June 11	June 29 - September 08	Providing Funding To Care For Essential Workforce Families	Not Available	
May 12 - June 11	June 29 - September 08	Incentive Pay	Not Available	
May 12 - June 11	June 29 - September 08	Support For Closed Child Care Programs	Not Available	
Fall 2020	August 28 - September 08	Providing Safe, Healthy, And High-Quality Child Care Opportunities	Approved	Details ▶
Fall 2020	August 28 - September 08	Funding Staff Recruitment And Retention Efforts	Not Available	
Fall 2020, Round 2	October 14 - October 31	Providing Safe, Healthy, And High-Quality Child Care Opportunities	Approved	Details ▶
Fall 2020, Round 2	October 14 - October 31	Funding Staff Recruitment And Retention Efforts	Approved	Details ▶

Home

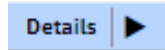
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Update SPA CWA Privileges

On the **COVID-19 Payment Application List** page, select the program you want to view. In our example, approved applications are highlighted.

These are indicated by having a **Status** which reads **Approved**.

Scroll down to the **Payment Program Details** section to see the **Awarded Payment Amount** for the selected **Payment Program**, click the **Details** button.



languages other than English? Yes
Did your facility serve any children who are experiencing homelessness? Yes
Did your facility serve any children from tribal communities? Yes
Did your facility serve any children living in rural areas? Yes

Modify Common Details ▶

Payment Program Details for Funding Staff Recruitment And Retention Efforts

Payment Program Funding Staff Recruitment And Retention Efforts
Grant Application ID R000000253
Number of Children Enrolled 3
Grant Status Approved (view Terms and Conditions)
Awarded Payment Amount \$800.00

Modify Application Details ▶

Temporary Closure Operational Hours Staff Children Payment Documents Program Integrity Documents

Payment Program Summary

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Update SPA CWA Privileges

Payment Program Details for Funding Staff Recruitment And Retention Efforts

Payment Program Funding Staff Recruitment And Retention Efforts
Grant Application ID R000000253
Number of Children Enrolled 3
Grant Status Approved (view Terms and Conditions)
Awarded Payment Amount \$800.00

Modify Application Details ▶

The **Awarded Payment Amount** indicates the payment amount you received for that Payment Program.



Child Care Counts Call Center

If you need any assistance, please send an email to:
DCFDECECOVID19CCPayments@wisconsin.gov.
Or call and leave your detailed questions at
608-535-3650.