

eWiSACWIS Release Highlights

October 24th, 2026

Below you will find highlights for the upcoming October 2026 eWiSACWIS release. These highlights include changes that may affect workflow, data entry, procedures, and reporting.

eWReports Successor: Child Welfare Insights

Business Purpose: The State Child Welfare Reporting Application is undergoing a major modernization effort to streamline daily workflows, improve system performance, and deliver a clean, intuitive user experience across the application. As part of this transition, **eWReports is being officially rebranded as Child Welfare Insights**.

This release moves reporting to a modernized web application, updates system links across state tools, introduces clear menu structures for daily and custom reporting, and simplifies access through single sign-on from eWiSACWIS.

System Access & Rebranding Updates

- **Google Chrome Browser Support**
 - The application is now fully supported and optimized for both Edge and Google Chrome.
- **Department Rebranding & New Web Address**
 - The application name label displays Child Welfare Insights (accessible via Knowledge Web Quick Links; URL will be updated prior to release).
 - The former eWReports login page will now automatically redirect users to the new Child Welfare Insights URL. Users should update any saved bookmarks or access the new page directly via Knowledge Web; the page now provides a clear redirect notice and hyperlink to the new web address.
- **eWiSACWIS Integration & Single Sign-On (SSO)**
 - Staff can launch Child Welfare Insights directly from eWiSACWIS via the Quick Links tab or the Child Welfare Professional Statistics icon without signing in a second time.
 - System security integrates directly with MyWisconsin ID/Entra(state) login credentials.

Navigation & Application Capabilities

- **Core Reporting Views**
 - Current tab (default landing page): Opens automatically upon entry, giving staff immediate access to standard daily, weekly, and monthly reports.
 - Dashboards tab: Launches Child Welfare Dashboards (Safety, Performance, Well-Being, Administrative) in a separate browser window, just like they do today. On-Demand Requests: Features built-in calendar date pickers for start and end dates, allowing users to select parameters and launch custom requests efficiently.
 - 10-Day Archive: Automatically stores current and on-demand reports older than 10 days to keep primary views uncluttered while retaining quick access to historical outputs.

- **Centralized Resources & Cleanup**
 - Resources Menu: Relocates state user guides, catalogs, and documentation (Knowledge Web, BITS, BCRA) into separate tabs within a single left-menu section.
 - Menu Streamlining: Legacy elements (such as the redundant "Utilities" dropdown, "Help" menu, and obsolete launch points) will be removed. System version and build details now sit directly at the bottom of the side navigation menu.

Security & Administration

- **Top Banner Navigation & County Filtering**
 - Displays user details (Reports for [First Name]), quick logout icon, and role-based access menu items.
 - Includes a "County" filter dropdown for "All County" security holders. Single-county users are defaulted and restricted to their assigned county.
- **Administrative & Security Management**
 - Maintain Security Access ("By User" / "By Report"): Authorizers can assign or update user report permissions by Child Welfare Professional or specific report name within their assigned county levels. (Note: These options are located under Maintain > Security and are visible only to users with Authorizer access).
 - Report Information & On-Demand History: : Level 4 administrators can review and edit report parameters or track submitted requests from the Report Information and On-Demand History tabs. Child Welfare Professionals retain read-only access to the Report Information tab

eWiSACWIS - MyWisconsin ID Migration Off WAMS Application Changes

Business Purpose: eWiSACWIS and Child Welfare Insights are transitioning from the legacy Web Access Management System (WAMS) to the state's more secure single user ID and password platforms: **Microsoft Entra** (for state employees) and **MyWisconsin ID hosted by OKTA** (for county and non-state Child Welfare Professionals). This change strengthens overall system security, standardizes user access rules, and modernizes user account workflows across the system.

Key Release Highlights:

- **Dedicated Sign-In Entry Points**
 - State employees will log in using their state Microsoft Entra account credentials.
 - County and non-state Child Welfare Professionals will log in using a MyWisconsin ID (Okta) account credentials using their work email address.
 - The eWiSACWIS login page layout and branding have been refreshed to improve digital accessibility and remove outdated WAMS references.
- **Automatic Account Linking & ID Tracking**
 - Background processes automatically match Child Welfare Professional's email addresses and assign unique Entra or MyWisconsin ID identifiers to existing eWiSACWIS user records.
 - Users will maintain access even if a Child Welfare Professional's email address or agency domain changes in the future.

- **Standardized Session Timeouts & Automatic Logout**
 - Active sessions for both Entra and MyWisconsin ID users will automatically time out after 2 hours (120 minutes) of inactivity.
 - A pop-up notification will display at 90 minutes of inactivity, allowing Child Welfare Professionals to save ongoing work or extend their active session.
 - Logging out or timing out completely closes all underlying active sessions (Entra, MyWisconsin ID, and eWiSACWIS/Child Welfare Insights). This prevents unauthorized users from accessing sensitive data using the browser's "Back" arrow on shared workstations.
- **Standardized Password Security Rules:**
 - Accounts managed through Entra and MyWisconsin ID require passwords to be a minimum of 16 characters long.
 - Passwords must be updated once every 90 days.
- **Automated Security & Access Notifications:**
 - Access Granted: Child Welfare Professionals and their county security delegates will receive an automated confirmation email once the Child Welfare Professional's account is successfully linked and ready for eWiSACWIS access.
 - Access Removed: County security delegates will automatically receive an email whenever a Child Welfare Professional's account is unlinked or deactivated in Entra or MyWisconsin ID.
 - Email Mismatch Alert: The system will send an automated alert if the email address listed in eWiSACWIS does not match the email address associated with the Child Welfare Professional's MyWisconsin ID account.
 - Registration Emails: System-generated registration messages sent by security delegates now route Child Welfare Professionals directly to Entra and MyWisconsin ID setup pages instead of legacy WAMS registration pages.
- **System-Wide Terminology Updates:**
 - All references to "WAMS" across eWiSACWIS pages - including Child Welfare Professional Security Search page, Security Request page, automated distribution messages, and exported Excel file - have been updated to modern MFA, MyWisconsin ID, and Entra terminology.

Support for DCF 57 changes

Business Purpose: To update eWiSACWIS to support the 2026 DCF 57 rule changes by enabling the capture and tracking of non-compliance information in alignment with updated regulatory requirements.

- Group Home and Residential Care Center (RCC) licensors will be able to select and view updated Target Groups and Other Provider Characteristics across system pages and generated forms.
- Functionality will be introduced on the Geographical Placement Resource (GPR) page allowing users to select updated target groups from both GPR locations, removing 'Pregnant Teens' and 'Teen Mothers with Babies' while adding 'Expectant or custodial parent w/ child'.
- License Continuation Process Form (5013) and Application Template (5008) will be updated for RCC and Group Home provider types to reflect revised DCF 57 standards:

- Inactivated legacy target groups ('Pregnant Teens' and 'Teen Mothers with Babies') and added 'Expectant or custodial parent w/ child'.
- Revised static text and disclosure fields within Provider Information Exchange, Licensing History, Personnel Requirements, and Physical Plant sections to mirror new administrative rules.

A reminder to fill out SSN or Citizenship when a Kinship child does not have one documented

Business Purpose: To support completion of required documentation by ensuring Child Welfare Professionals document both Social Security Numbers (SSN) and Citizenship status for children in Kinship Care placements and services.

- **Automatic Reminders (Ticklers):** The system will automatically generate a reminder task when a child receiving qualifying Kinship Care placements or services are missing a SSN or Citizenship status in Person Management.
- **Separate Reminders for SSN and Citizenship:** Missing SSN and missing Citizenship status create individual reminders so Child Welfare Professionals can track and complete each requirement independently.
- **Smart Task Cleanup:** When the Child Welfare Professional enters and saves the missing SSN or Citizenship status on the Person Management page, the system automatically clears the reminder task. If documented information is later removed while the placement or service is active, the reminder will regenerate.
- **Case Protection:** Open reminders prevent a case from being closed until all required SSN and Citizenship details are documented or appropriately resolved by a supervisor.