

WWP User Migration with Existing MyWisconsin ID Account

Summary

The following instructions are for external WWP users who have **both** a WWP WAMS Login account and an existing MyWisconsin ID account. If a user does not have an existing MyWisconsin ID account, please refer to document, “WWP User Migration with No MyWisconsin ID Account”.

If user has created a MyWisconsin ID account for CWW or ECF, the same MyWisconsin ID account should be used to link WWP.

This project is part of an effort to introduce multi-provider authentication to support migration from the current WAMS authentication system to **Okta** for external users.

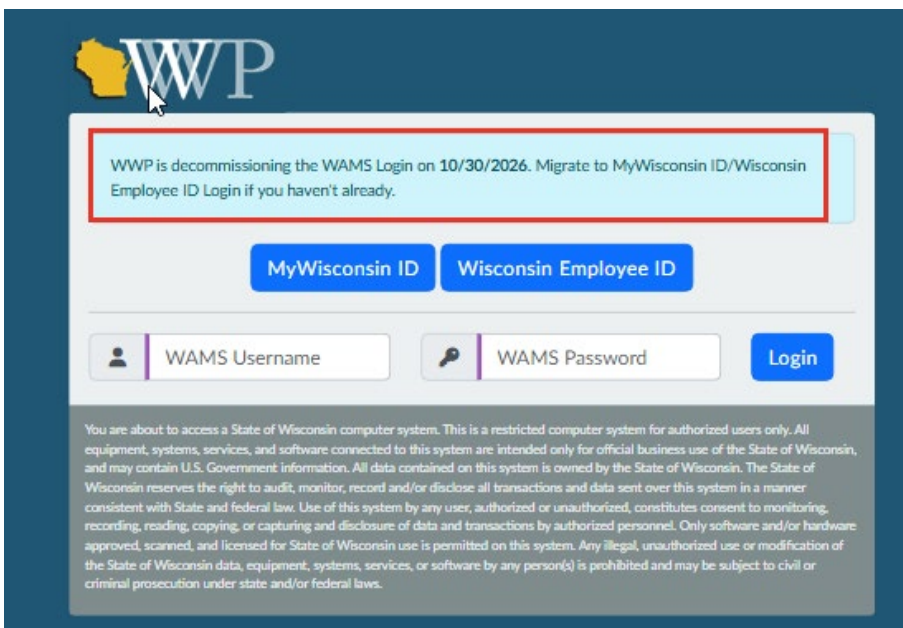
External users will use the “MyWisconsin ID” button on the WWP Login page after migration is complete.

External User Migration Process with Existing MyWisconsin ID Account

WWP will decommission the WAMS login on 10/30/2026. All users must migrate to MyWisconsin ID before that date.

Beginning 8/28/2026, the following message will display on the WWP login screen:

“WWP is decommissioning the WAMS Login on 10/30/2026. Migrate to MyWisconsin ID/Wisconsin Employee ID Login if you haven’t already.”



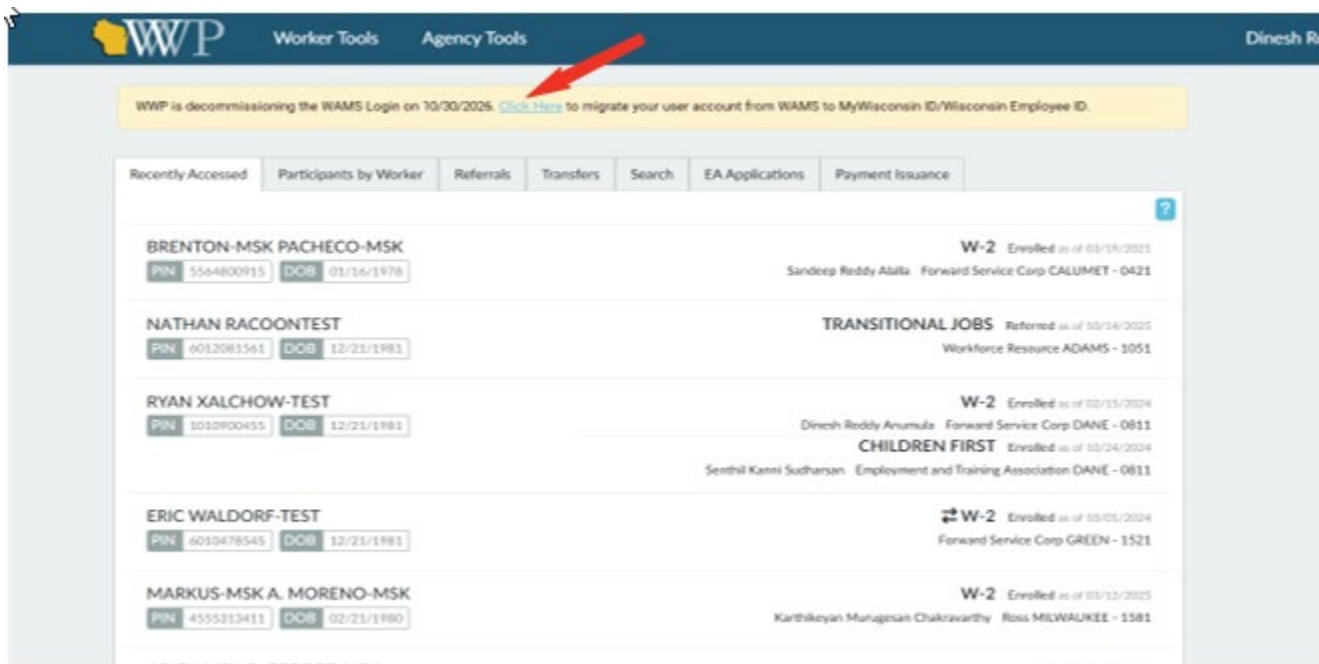
The screenshot shows the WWP login interface. At the top left is the WWP logo, which includes a yellow outline of the state of Wisconsin. Below the logo, a red-bordered box contains the message: "WWP is decommissioning the WAMS Login on 10/30/2026. Migrate to MyWisconsin ID/Wisconsin Employee ID Login if you haven't already." Below this message are two blue buttons: "MyWisconsin ID" and "Wisconsin Employee ID". Underneath the buttons are two input fields: "WAMS Username" and "WAMS Password", each with a corresponding icon (a person for username and a key for password). To the right of the password field is a blue "Login" button. At the bottom of the screen, there is a small block of text providing a disclaimer about the restricted nature of the system and the consequences of unauthorized use.

To begin the migration process, enter your WAMS Username and Password.

WWP User Migration with Existing MyWisconsin ID Account



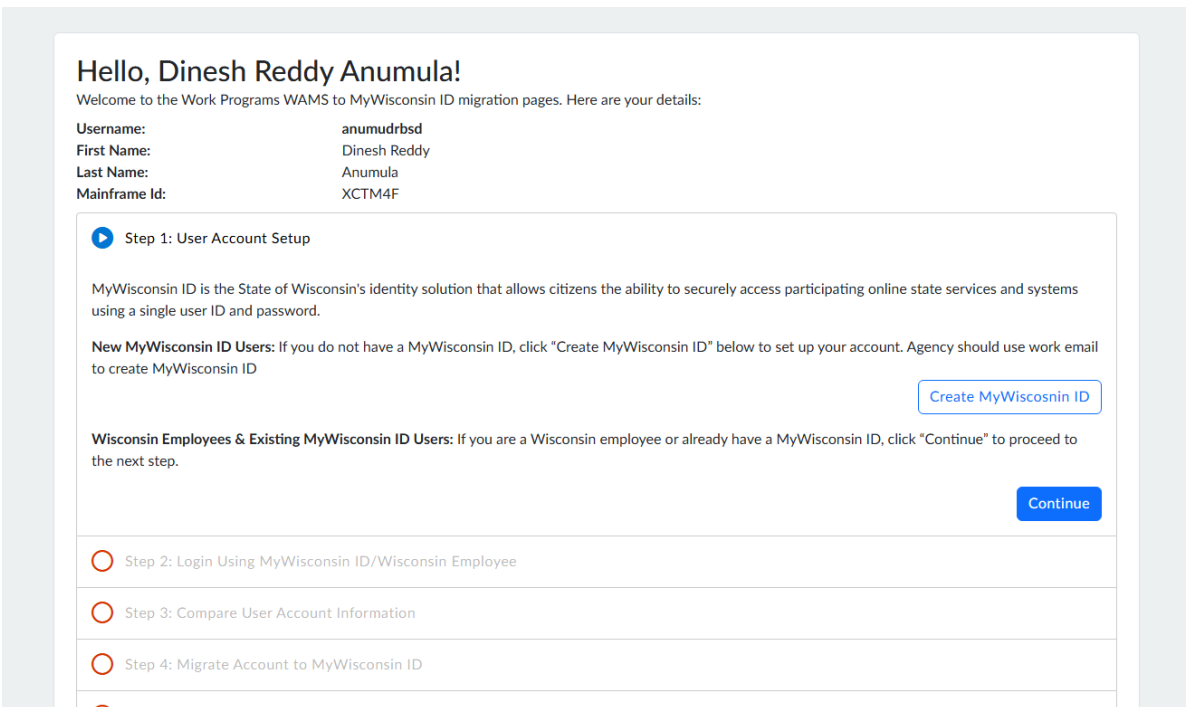
The user will see the warning message on the WWP home page, “WWP is decommissioning the WAMS Login on 10/30/2026. [Click Here](#) to migrate your user account from WAMS to MyWisconsin ID/Wisconsin Employee ID.”



Click the link ‘Click here’ in the alert message on WWP home screen to open WAMS to Wisconsin Employee ID migration pages.

The user will see the following screen that displays their WAMS username and other user information.

WWP User Migration with Existing MyWisconsin ID Account



Hello, Dinesh Reddy Anumula!

Welcome to the Work Programs WAMS to MyWisconsin ID migration pages. Here are your details:

Username:	anumudrbsd
First Name:	Dinesh Reddy
Last Name:	Anumula
Mainframe Id:	XCTM4F

Step 1: User Account Setup

MyWisconsin ID is the State of Wisconsin's identity solution that allows citizens the ability to securely access participating online state services and systems using a single user ID and password.

New MyWisconsin ID Users: If you do not have a MyWisconsin ID, click "Create MyWisconsin ID" below to set up your account. Agency should use work email to create MyWisconsin ID

[Create MyWisconsin ID](#)

Wisconsin Employees & Existing MyWisconsin ID Users: If you are a Wisconsin employee or already have a MyWisconsin ID, click "Continue" to proceed to the next step.

[Continue](#)

Step 2: Login Using MyWisconsin ID/Wisconsin Employee

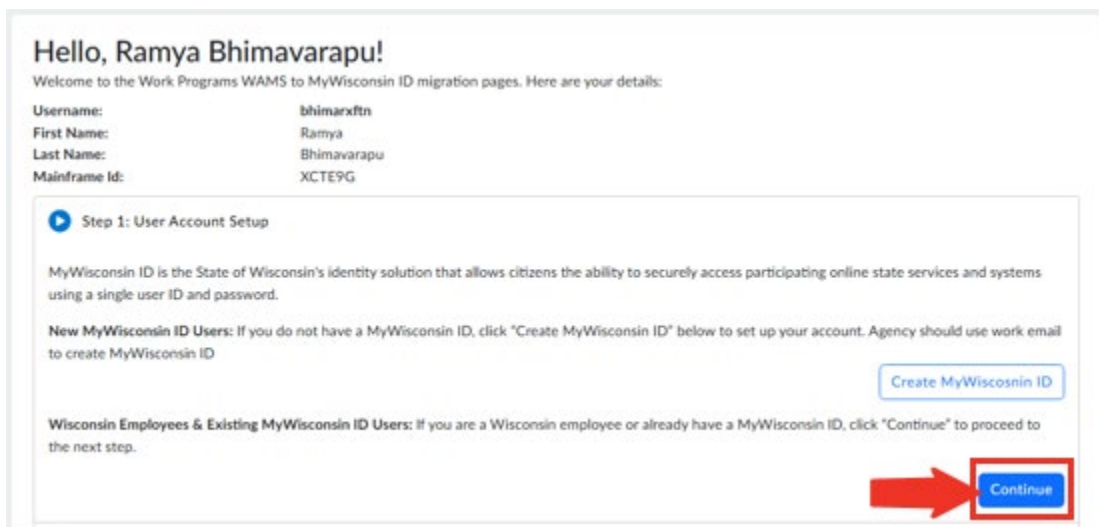
Step 3: Compare User Account Information

Step 4: Migrate Account to MyWisconsin ID

Step 5: Complete Migration

Step-1 User Account Setup

As a user with an existing MyWisconsin ID Account, click the "Continue" button in Step 1 to proceed to the next step.



Hello, Ramya Bhimavarapu!

Welcome to the Work Programs WAMS to MyWisconsin ID migration pages. Here are your details:

Username:	bhimarxftn
First Name:	Ramya
Last Name:	Bhimavarapu
Mainframe Id:	XCTE9G

Step 1: User Account Setup

MyWisconsin ID is the State of Wisconsin's identity solution that allows citizens the ability to securely access participating online state services and systems using a single user ID and password.

New MyWisconsin ID Users: If you do not have a MyWisconsin ID, click "Create MyWisconsin ID" below to set up your account. Agency should use work email to create MyWisconsin ID

[Create MyWisconsin ID](#)

Wisconsin Employees & Existing MyWisconsin ID Users: If you are a Wisconsin employee or already have a MyWisconsin ID, click "Continue" to proceed to the next step.

[Continue](#)

Step-2 Login Using MyWisconsin ID/Wisconsin Employee ID

Select the "MyWisconsin ID" button.

WWP User Migration with Existing MyWisconsin ID Account

Hello, Ramya Bhimavarapu!
Welcome to the Work Programs WAMS to MyWisconsin ID migration pages. Here are your details:

Username: bhimarxftn
First Name: Ramya
Last Name: Bhimavarapu
Mainframe Id: XCTE9G

Step 1: User Account Setup

Step 2: Login Using MyWisconsin ID/Wisconsin Employee ID

Non-Wisconsin Employees should use their MyWisconsin ID to login.

Wisconsin Employees with emails that end with @wisconsin.gov or @dhs.wisconsin.gov must use their Accounts Credentials to login to Work Programs.

MyWisconsin ID

Wisconsin Employee ID

Step-3 Compare user Account Information

The system will display the Username, First Name, Last Name and Wisconsin User ID (WIUID) from both WAMS and the MyWisconsin ID account.

The user must verify the accuracy of the details displayed and click 'Continue'.

Note: Only log out at this step if you do not want to continue with the migration process.

Hello, Ramya Bhimavarapu!
Welcome to the Work Programs WAMS to MyWisconsin ID migration pages. Here are your details:

Username: bhimarxftn
First Name: Ramya
Last Name: Bhimavarapu
Mainframe Id: XCTE9G

Step 1: User Account Setup

Step 2: Login Using MyWisconsin ID/Wisconsin Employee ID

Step 3: Compare User Account Information

Step 4: Migrate Account to MyWisconsin ID

Verify your authorizations before migrating them to your MyWisconsin ID account. If the information is not accurate, contact your DCF Administrator.

Mainframe ID: XCTE9G
Agency: Forward Service Corp
Roles: SysAdmin, W-2 Case Management Supervisor, W-2 Auxiliary Approver, EA Supervisor, W-2 Claim Approver
Regions: Southwest, North Central, Northeast

[Return to home screen](#) [Migrate Accounts](#)

Step-4 Migrate account to MyWisconsin ID

The system displays the user's authorizations that will migrate to the MyWisconsin ID account. Verify the data and click the "Migrate Accounts" button to complete the migration.

WWP User Migration with Existing MyWisconsin ID Account

Hello, Ramya Bhimavarapu!

Welcome to the Work Programs WAMS to MyWisconsin ID migration pages. Here are your details:

Username:	bhimarxftn
First Name:	Ramya
Last Name:	Bhimavarapu
Mainframe Id:	XCTE9G

✓ Step 1: User Account Setup

✓ Step 2: Login Using MyWisconsin ID/Wisconsin Employee ID

✓ Step 3: Compare User Account Information

▶ Step 4: Migrate Account to MyWisconsin ID

Verify your authorizations before migrating them to your MyWisconsin ID account. If the information is not accurate, contact your DCF Administrator.

Mainframe ID:	XCTE9G
Agency:	Forward Service Corp
Roles:	SysAdmin, W-2 Case Management Supervisor, W-2 Auxiliary Approver, EA Supervisor, W-2 Claim Approver
Regions:	Southwest, North Central, Northeast

Return to home screen
Migrate Accounts

After clicking 'Migrate Accounts', the system will display a message "Account merge is in progress. This process can take up to two minutes. Please stay on the page."

✓ Step 1: User Account Setup

✓ Step 2: Login Using MyWisconsin ID/Wisconsin Employee ID

✓ Step 3: Compare User Account Information

▶ Step 4: Migrate Account to MyWisconsin ID

Verify your authorizations before migrating them to your MyWisconsin ID account. If the information is not accurate, contact your DCF Administrator.

Mainframe ID:	XCTE9G
Agency:	Forward Service Corp
Roles:	SysAdmin, W-2 Case Management Supervisor, W-2 Auxiliary Approver, EA Supervisor, W-2 Claim Approver
Regions:	Southwest, North Central, Northeast

Return to home screen
Migrating Accounts

Account merge is in progress. This can take up to two minutes. Please stay on the page.

○ Step 5: Finalize Updated Information

For login problems, call the Department of Children and Families (DCF) Service Desk at:

(608) 264-6321 (Madison)
(414) 264-6323 (Milwaukee)
(855) 264-4323 (Toll Free)

Regular hours are Monday-Friday 7:00 am-5:00pm

If there are questions email us at DCFServiceDesk@wisconsin.gov and we will follow up next business day

Step-5 Finalize Updated Information

WWP User Migration with Existing MyWisconsin ID Account

The account information will display after migrating to MyWisconsin ID. If any information is missing or inaccurate user must contact the DCF Service Desk.

✓ Step 1: User Account Setup

✓ Step 2: Login Using MyWisconsin ID/Wisconsin Employee ID

✓ Step 3: Compare User Account Information

✓ Step 4: Migrate Account to MyWisconsin ID

▶ Step 5: Finalize Updated Information

Your account is now migrated to MyWisconsin ID. Your access to WWP through WAMS is no longer valid. Verify the information shown below from your MyWisconsin ID account is valid. If there is any information missing or inaccurate, please contact DCF Administrator.

Username:	dcf.bwlapps.ramya1@gmail.com
First Name:	Ramya
Last Name:	B
Mainframe ID:	Forward Service Corp
Agency:	DCF-IT, W-2 Claim Approver, W-2 Auxiliary Approvers, W-2 Case Management Supervisor,
Roles:	EA Supervisor
Regions:	Region - Southwest, Region - North Central, Region - Northeast

Important: Logout of WAMS using the button below and log back in through MyWisconsin ID account

Logout of WAMS

For login problems, call the Department of Children and Families (DCF) Service Desk at:

(608) 264-6321 (Madison)
(414) 264-6323 (Milwaukee)
(855) 264-4323 (Toll Free)

Regular hours are Monday-Friday 7:00 am-5:00pm

If there are questions email us at DCFServiceDesk@wisconsin.gov and we will follow up next business day

After migration, click “Logout of WAMS” and log in by clicking the “MyWisconsin ID” button on WWP login page.

Note: Once a user has migrated their WAMS to their MyWisconsin ID account, they will not be able to login using WAMS credentials going forward.