

## BWF System Updates June 2026

The Benefit Recovery Investigation Tracking System (BRITS) was updated on June 16, 2026. Here is what you need to know.

### BRITS Generated Overpayment Notice

To successfully generate and print overpayment notices through BRITS, the worksheet must meet specific criteria. Since the implementation of BRITS Phase II (December 2024), the worksheets have been manually reviewed to ensure compliance of print standards. Due to the manual review, the printing and mailing of overpayment notices was delayed by a day.

Effective June 16, 2026, manual worksheet reviews will become fully automated, eliminating the delay. Overpayment claims created will generate notices in the nightly batching and be available for view on the BRITS CCOR page the following day.

Please ensure worksheets are fully compliant before for print, by applying these best practices:

1. No Full Social Security Numbers (SSNs) or Electronic Benefit Transfer (EBT) card information should be included on a worksheet.
2. Font should be at least 10 point font.
3. Avoid highlighting. Worksheets are printed in black and white; highlight makes this difficult to read.
4. Limit the number of pages in the worksheet to content. Avoid blank pages and pages with labels but no content.
5. Place page breaks where appropriate.
6. Ensure comments fit in the assigned box to avoid truncated text.
7. Confirm line numbering aligns to the correct reference to explain calculation.
8. Review headers to ensure they do not overlay any of the text in the body of the worksheet.

### Impact

These steps for best practices will help with BRITS system to generate the notice correctly to properly inform participant of overpayments.

Any questions related to BRITS system can be sent to [dcfservicedesk@wisconsin.gov](mailto:dcfservicedesk@wisconsin.gov).

For W-2, CARES, and WWP Functionality Questions: BWF Work Programs Help Desk  
[BFWORKPROGRAMSHD@wisconsin.gov](mailto:BFWORKPROGRAMSHD@wisconsin.gov)