

BWF System Updates July 23, 2026

The Wisconsin Work Programs (WWP) and CARES Worker Web (CWW) systems will be updated on July 23, 2026. These changes will be available for users on July 24, 2026. Here is what you need to know.

W-2 Payment Issuance Modernization

WWP System

The following WWP changes were made to resolve issues that workers were experiencing after implementation of Phase Two of W-2 Payment Issuance Modernization.

Changes to the Payment Issuance Check Return Process

When making edits on the W-2/JAL Payment page for a returned W-2 check, if Release and Reissue is initially selected as the return method, it can later be updated to Return to Madison if the participant fails to pick up the check. After a worker has recorded the final Reissue to Assistance Group action, they will no longer be able to update the return method to Return to Madison.

Editing Payment Dispositions for Job Access Loan (JAL) Checks

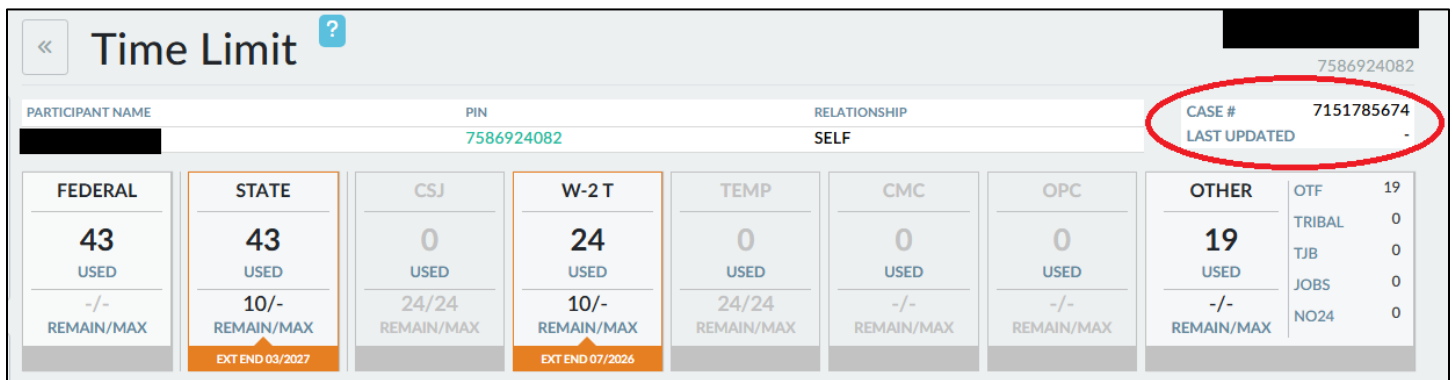
Typically, a worker does not enroll a W-2 participant in WWP if the only W-2 request is for a JAL. In some cases, the absence of a current WWP enrollment was preventing the worker from making needed edits for a JAL on the W-2/JAL Payment page. A change made in WWP will give workers the ability to make edits for a JAL check on the W-2/JAL Payment page regardless of the participant's current enrollment status in WWP.

Time Limits Updates

WWP System Updates

Case Number Display

In the Time Limits Tracking application in WWP, the Case # field in the upper right-hand corner currently displays "Unavailable" for all PINs. WWP will now display the Case # for each PIN, when available.



PARTICIPANT NAME	PIN	RELATIONSHIP	CASE #	LAST UPDATED
	7586924082	SELF	7151785674	-

FEDERAL	STATE	CSJ	W-2 T	TEMP	CMC	OPC	OTHER	OTF	TRIBAL	TJB	JOBS	NO24
43 USED -/- REMAIN/MAX	43 USED 10/- REMAIN/MAX EXT END 03/2027	0 USED 24/24 REMAIN/MAX	24 USED 10/- REMAIN/MAX EXT END 07/2026	0 USED 24/24 REMAIN/MAX	0 USED -/- REMAIN/MAX	0 USED -/- REMAIN/MAX	19 USED -/- REMAIN/MAX	19	0	0	0	0

Display Change for Months between Extensions

When a participant is within six months of their 24-month time limit or a 24-month time limit extension and is also reaching their 48-month state limit, the W-2 agency must determine eligibility for a 48-month state lifetime limit extension rather than a 24-month placement time limit extension. (See [W-2 Manual 2.10.6.7](#))

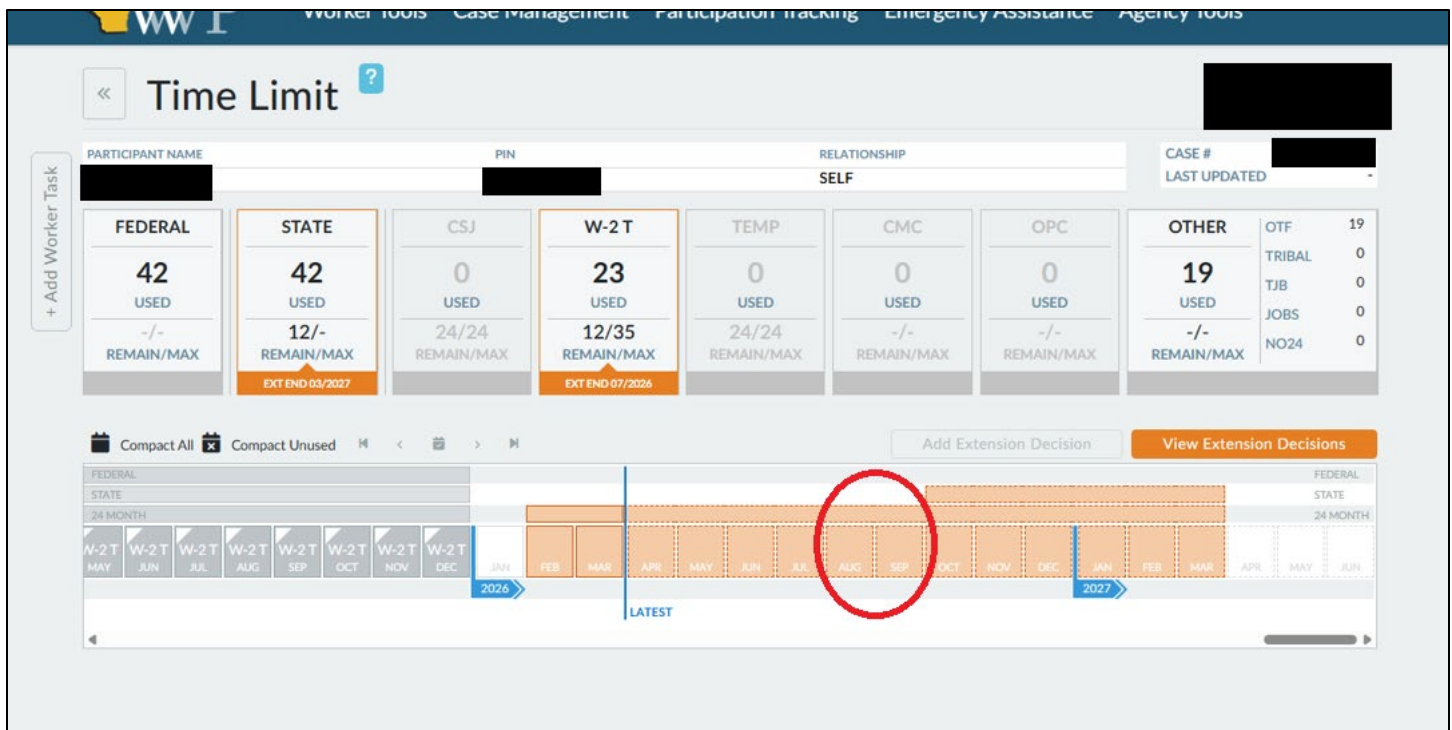
The FEP must enter the 48-month state lifetime limit extension into the Time Limit Tracking application in WWP before the participant reaches the end of their 24th month or the end of a 24-month placement time limit extension.

The WWP Time Limit Tracking application currently displays this scenario by showing one or more months without the orange highlight, causing confusion since the participant is eligible for the month(s) even though

they are not highlighted. This system update will change the display of the months between extensions in the WWP Time Limit Tracking application to now highlight in orange.

EXAMPLE: The current date is in April 2026.

- The participant is currently in a W-2 T 24-month extension February 2026 – July 2026.
- While in the 24-month extension, they were approved for a 48-month extension, starting in October 2026 (when the participant reaches their 48-month limit).
- While there are two months between when the 24-month placement extension ends and the 48-month placement extension begins, the approved 48-month extension gives both the W-2 T placement and the state time limit 12 months remaining eligibility (April 2026 through March 2027).
- With this system update, August and September 2026 will now be highlighted in orange, along with the other months in the extension. (See screen shot below)



CWW System Updates

Included Adult (IA) Review for Placement Changes

When making a placement change, CWW will now review the time limit months used of Included Adults (IA) on a case, in addition to reviewing those of the placed parent and any Eligible Adults (EA). This supports existing W-2 policy. (See [W-2 Manual 2.10.2.1](#))

A system error will populate on the W-2 Placement page in CWW if any EA or IA on a case are at or have exceeded the 48-month time limit without an extension, preventing the placement change. In addition, error code XE088 will be updated:

XE088: A paid placement or CMC placement cannot be entered if the state lifetime limit has expired for any eligible or included adult on the case.



sin.gov/cares/caresController

User ID: XCTF6N User Name: A RAEMISCH Quick Select: CASE/RFA Go Help Logout

Primary Person: [Redacted] Case: [Redacted] Status: Open Mode: Ongoing 3.5 08/23/2026

Action Items (0) Documents (0) Discrepancies (0) Work Items (0) Held Items (0)

W-2 Placement

Cancel ☐ Reset

The following events have occurred:

XE088: A paid placement or a CMC placement cannot be entered if the state lifetime limit has expired for any eligible adult on the case.

total: 1

Record Management

Last Updated: 06/23/2026 Episode Number: 1

Delete Reason: [Dropdown]

W-2 Episode

W-2 Eligibility Begin Date: 06/23/2026

Episode Begin Date: 06/23/2026

Episode End Date: [MM][DD]/YYYY [Calendar Icon]

Work Program End Reason 1: [Dropdown]

Work Program End Reason 2: [Dropdown]

Individual Placement Information

Check for Non-CMF/+ Placement Eligibility

Individual: [Dropdown] EFT on file: Account Holder:

Placement: [Dropdown] Account Type:

Placement Begin Date: [MM][DD]/YYYY [Calendar Icon] Account Number:

Routing Number:

The W-2 agency could complete the placement change in CWW once an approved extension decision has been entered in WWP for the EA or IA on the case.