

CY2027 State – County Scope of Services Language Proposed Changes

Item	Sect	Title	Proposed Changes	Proposed Date/By	Status
1	All	All	Correct any grammar or spelling, excluding IRS Pub. 1075 language.	2/10/26 BCS	3/5/26 Approved
2	2.12	2.12 Reimbursement for Failure to Follow Policy	Current Language: The county CSA shall be responsible for reimbursement to case participants when the disbursement error is caused solely by the failure of the county CSA to follow state statute, DCF written policy directives, or published IV-D directives that are communicated appropriately and timely to the county CSA by the Department. DCF will provide notice to the county CSA that the county CSA's next quarterly reimbursement will be reduced by the disbursement error amount. In the event of a dispute, the county CSA may follow the Dispute Resolution process. When a dispute is filed, any disbursement error amount will be determined once the process is completed. Clarification requested by WCSEA, proposed language: <u>If the money is unable to be recovered otherwise,</u> the county CSA shall be responsible for reimbursement to case participants when the disbursement error is caused solely by the failure of the county CSA to follow state statute, DCF written policy directives, or published IV-D directives that are communicated appropriately and timely to the county CSA by the Department. DCF will provide notice to the county CSA that the county CSA's next quarterly reimbursement will be reduced by the disbursement error amount. In the event of a dispute, the county CSA may follow the Dispute Resolution process. When a dispute is filed, any disbursement error amount will be determined once the process is completed.	2/2/26 WCSEA	4/20/26 WCSEA language approved by DCF.
3	3.15	Annual Director's Dialogue	Annual Director's Dialogue-Proposed Language from WCSEA: Host an annual "Director's Dialogue" to allow discussion among all County CSA leadership throughout the state. Proposed Language from DCF: Host an annual "Directors' Dialogue" virtually or in person to allow discussion among all County CSA leadership throughout the state.	2/2/26 WCSEA	4/20/26 WCSEA language approved by DCF. Virtually or in person added by DCF.

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4	3.16	WCSEA/State Meetings	BCS Attendance at WCSEA State Meetings-Proposed Language from WCSEA: Provide in-person program representation for up to three WCSEA/State meetings per year. If in-person representation is beyond the reasonable control of the Department, WCSEA will be notified as soon as possible.	2/2/26 WCSEA	4/20/26 WCSEA language approved by DCF.