

YoungStar Evaluation Criteria Family Child Care¹

This document outlines the items that will be evaluated for YoungStar and can be used by Providers to prepare for a YoungStar rating. The categories that will be evaluated are listed below.

- A. Education and Training of Family Child Care Provider (Provider)
- B. Learning Environment and Curriculum (including Child Outcomes)
- C. Business and Professional Practices
- D. Health and Wellness (including Social and Emotional Wellbeing of Children/Inclusive Practices, Child Abuse Prevention, and Strengthening Families)

The Provider education and training qualifications will be verified by The Registry using the criteria listed below. **Technical Consultant/Rating Observer is not responsible for verifying this information for points in YoungStar.**

Each Quality Indicator will be listed by name and the number of points available for that indicator (as circled in yellow in the example below). For some Quality Indicators, the number of points available may vary with increased points based upon the depth of implementation. An explanation of the Quality Indicator will be given and if the Quality Indicator is required to attain a certain star level, it will be clearly stated in red text. After each Quality Indicator, there is a box (in the green square in the example below) with an area for checking if the Indicator was met or not, an area for the corresponding points and an area for comments.

B. Learning Environment and Curriculum

QUALITY INDICATOR	POINTS AVAILABLE
E.1.1-3 Self-Assessment and Quality Improvement Plan	1, 2 or 3 Total
E.1.1 Self-Assessment	
<p>For 1 point REQUIRED for three star programs</p> <p>Documented annual use of self-assessment process for quality improvement using environment rating scales, accreditation self-study, or other approved methods, with a written improvement plan. The program must identify what quality improvement assessment tool has been used, including date the assessment process was completed, and who completed the assessment.</p> <p>Tools that may be used include:</p> <ul style="list-style-type: none"> • YoungStar Implementation Checklist • YoungStar Implementation Checklist for Toddlers/Twos – Implementation Planning Tool • Early Childhood Environment Rating Scale • Grow In Quality MAP Tool – 2 Parts • Program Evaluation Early Childhood Environment Rating Scales (ECERS – R and ITERS – R) • HighScope Preschool Program Quality Assessment (PQA) • NAEYC Accreditation Self-Assessment Observable Criteria Tool 	
E.1.1 Self-Assessment	
Indicator Met: <input type="checkbox"/> Yes <input type="checkbox"/> Not Met	Point(s) Awarded: ____/1
Comments/areas for future work:	

¹ This track includes licensed family, certified family, and provisionally certified family providers.

If the Quality Indicator can be informed by an item or subscale from any of the following tools, it will be in a shaded box as shown in the example below.

- Family Child Care Environment Rating Scale-Revised (FCCERS-R)²
- Business Administration Scale (BAS)³

TOOLS USED TO INFORM INDICATOR B-3	
FCCERS-R	
Program Structure	
34. Provisions for children with disabilities	Item 8: Community Resources
<ul style="list-style-type: none"> • Does provider have information from available assessments? 	

NOTE: The BAS is listed merely as a reference and a tool for YoungStar staff to use when determining if a Provider meets an indicator or not. For Technical Ratings, Providers WILL NOT be scored on any of these tools directly.

Children in Regular Attendance

Some quality indicators may have exceptions for children who are not in regular attendance. To be in “regular attendance” means that the child attends the program 50% or more of the hours the program is open for that age group of child. For example, if a program is open 20 hours per week, a child in regular attendance would attend 10 hours or more per week. Then, if the program were open for 40 hours per week in the summer, the child in regular attendance definition would change to 20 hours or more per week.

In most cases, the quality indicators apply to the entire program. If the quality indicator has an exception for children who are not in regular attendance, this will be clearly stated.

Full-Time vs. Part-Time

YoungStar recognizes that some child care programs have different operating schedules based on the time of year. For all of the measures within this document, the quantities shall be pro-rated based upon the average number of hours per day or per week a program is open based upon an 8 hour day and a 40 hour week. For example, if a quality indicator asks a program to provide 60 minutes of physical activity per day, the part-time program operating 4 hours per day would be asked to provide 30 minutes of physical activity. If the operating hours vary during the week, a Consultant/Rating Observer will use the average number of hours per day to award points for items like this.

For the purposes of YoungStar, the definition of a full-time employee is someone who works an average of 40 hours per week for 6 months of the year or more.

² Harms, Thelma, Richard M. Clifford, and Debby Cryer. Family Child Care Environment Rating Scale, Revised Edition, Updated. New York: Teachers College Press, 2007.

³ Talan, Teri N. and Paula Jorde Bloom. Business Administration Scale for Family Child Care. New York: Teachers College Press, 2009

A. Education and Training of Provider

A.1 Provider Qualifications

In the following chart, the points are not cumulative. The Provider will receive credit for the highest education level attained.

Quality Indicators – Director Qualifications	Verification	Points Awarded
Provider has CDA	Registry Level 6	2
6 related credits	Registry Level 7	3
Infant/Toddler or Inclusion Credential or 18 related credits – <i>Required for 3 Stars</i>	Registry Level 9	4
Provider has CDA and Infant/Toddler or Inclusion Credential or 18 related credits	Registry Levels 6 and 9	6
Administrator Credential or Preschool Credential or 24 related credits – <i>Required for 4 Stars</i>	Registry Level 10	10
Related Associate’s Degree (or unrelated Bachelor’s Degree) – <i>Required for 5 Stars</i>	Registry Level 12	12
Related Bachelor’s Degree or Higher or related bachelor’s degree with DPI License.	Registry Level 14	13
Related Bachelor’s Degree or Higher with Credential or Related Bachelor’s Degree or Higher with Credential and DPI License or Master’s Degree or Doctorate	Registry Level 15 or higher	14

B. Learning Environment and Curriculum

QUALITY INDICATOR	
B.1 Self-Assessment and Quality Improvement Plan	
POINTS AVAILABLE	3
<p><u>B.1.1 Self-Assessment</u></p> <p>For 1 point REQUIRED for 3, 4, and 5 star programs</p> <p>Documented annual use of Self-Assessment process for quality improvement using Environment Rating Scales, accreditation self-study, or other approved methods, with a written improvement plan. The program must identify what quality improvement assessment tool has been used, including date(s) the assessment process was completed, and who completed the assessment process within the last 12 months. The Provider should choose a self-assessment tool that matches the ages of the children in care. If there are children of all ages in care, the Provider should choose the tool that matches the age of the majority of children in care.</p> <p>Examples of Self-Assessment tools that may be used include:</p> <ul style="list-style-type: none"> • Optional Self-Assessment Tool for YoungStar—Family • Business Administration Scale for Family Child Care (BAS) • Family Child Care Environment Rating Scale-Revised (FCCERS – R) • Grow In Quality MAP Tools – 2 Parts • National Association for Family Child Care (NAFCC) Accreditation Self Study <p><u>Options For Programs with School-Age Children</u></p> <ul style="list-style-type: none"> • Optional Self-Assessment Tool for YoungStar—School-Age • California After School Program Quality Self-Assessment Tool • National Afterschool Association Standards for Quality School Age Care Self-Assessment • New York State Afterschool Network (NYSAN) Quality Self-Assessment Tool • Youth Program Quality Assessment (YPQA) – High Scope Youth Program Quality Assessment <p>The Technical Consultant/Rating Observer will verify that a Self-Assessment has been completed within the past 12 months, and document what Self-Assessment tool has been used and the date the Self-Assessment was completed.</p>	
B.1.1 Self-Assessment	
Indicator Met: <input type="checkbox"/> Yes <input type="checkbox"/> Not Met	Point(s) Earned: _____/1
<p><i>Self-Assessment used:</i> _____</p> <p><i>Date of Self-Assessment:</i> _____</p> <p><i>Who completed the Self-Assessment?</i> _____</p> <p>Comments/areas for future work on Self-Assessment:</p>	

B.1.2 Quality Improvement Plan

For 1 point

Quality Improvement Plan (QIP) developed based upon Self-Assessment using the quality improvement Self-Assessment process described above.

Identify the following within the Quality Improvement Plan:

- Who completed the Self-Assessment process and what the findings were?
- What goals have been identified for quality improvement over the next year?
- What steps will be taken to meet those identified goals, including what timeline is necessary to complete the action plan identified?

NOTE: The Technical Consultant/Rating Observer is responsible for the verification of a complete Quality Improvement Plan that is based upon a Self-Assessment.

B.1.2 Quality Improvement Plan

Indicator Met: Yes Not Met

Point(s) Earned: _____/1

Date of Quality Improvement Plan: _____

Who completed the QIP? _____

What goals have been identified for quality improvement over the next year (list top three)?

1. _____

2. _____

3. _____

Comments/areas for future work on QIP:

B.1.3 Additional work on Quality Improvement Plan

For 1 point

Option 1: Quality Improvement Plan verified by an outside entity within the last 12 months

OR

Option 2: At least **two hours** of additional time spent working with a Professional Development Approval System (PDAS) Approved Technical Consultant (outside of YoungStar technical consultation hours) on an item identified in the Provider's Quality Improvement Plan.

Option 1 Notes

“Outside entity” means an individual other than the Provider's Technical Consultant/Rating Observer who is a PDAS-Approved Technical Consultant. The outside entity must complete the on-site assessment process and develop a Quality Improvement Plan in collaboration with

the Provider. The outside entity can be a PDAS-Approved Technical Consultant from the same Local YoungStar Office as the Provider's YoungStar Technical Consultant if resources allow. See Appendix A for criteria in selection of a Self-Assessment and Quality Improvement Planning tools. Verification will be completed by the Technical Consultant/Rating Observer.

Option 2 Notes

This option is available for programs who want to work more in-depth on a specific issue outside of the hours allotted for YoungStar. The time must be at least two hours in length and must focus on an item in the program's Quality Improvement Plan. The time must be spent with a PDAS-Approved Technical Consultant. The program may request to have their YoungStar Technical Consultant provide this service as Consultant time permits. Local YoungStar Offices charge fees for this service which may vary by location and Technical Consultant.

Verification

Verification of this indicator will be a copy of the receipt from the PDAS-Approved Technical Consultant OR a copy of the YoungStar Quality Improvement Plan Additional Work/Outside Verification Worksheet.

B.1.3 Additional work on Quality Improvement Plan

Indicator Met: Yes Not Met Point(s) Earned: _____/1

Option 1

Name of outside entity: _____

Date of review by outside entity: _____

OR

Option 2

Name of PDAS-approved Technical Consultant that was hired to do additional work: _____

Date of additional work: _____

Comments/areas for future work on additional work on QIP:

Total points earned for Indicator B.1.1-3 _____/3

QUALITY INDICATOR

B.2 Wisconsin Model Early Learning Standards or School-Age Curricular Framework

POINTS AVAILABLE

2

B.2.1 Wisconsin Model Early Learning Standards (WMELS) or School-Age Curricular Framework (SACF) training

For 1 point

Provider has completed either full WMELS training (15-18 hours) or training in SACF (15 hours). Provider has the option of completing either training only if school-age children are enrolled.

NOTE: Verification will be completed through automated linkage with The Registry to confirm that the Provider has completed either the full WMELS 15-18 hour training delivered by an approved WMELS trainer or has completed WMELS credit based training or the SACF training. The intent of this indicator is that the Provider is trained in the tool that matches the age group(s) served but having one training or the other is acceptable as long as at least one of the children in care matches the age group of the tool that in which the Provider is trained.

B.2.1 WMELS or SACF training

Indicator Met: Yes Not Met

Point(s) Earned: _____/1
VERIFIED BY THE REGISTRY

Comments/areas for future work on WMELS or SACF training:

B.2.2 Curriculum/Programming aligned with WMELS or SACF

For 1 point

The program uses a curriculum aligned with the Wisconsin Model Early Learning Standards (WMELS) or School-Age Curricular Framework (SACF). This means WMELS or SACF is implemented for the curriculum/programming for all children in care.

WMELS

WMELS are NOT a curriculum or assessment tool. The WMELS provide a framework of developmentally appropriate expectations for young children and should be used as a tool to help the Provider determine goals for children based on their developmental age level and implement plans for developmentally appropriate environments and experiences that support children's approach to learning and accomplishment of goals.

Overall, when a Provider is developing lesson plans, the five domains of the WMELS should be recognized:

1. Health and Physical Development
2. Social and Emotional Development
3. Language Development and Communication
4. Approaches to Learning
5. Cognition and General Knowledge

Child care programs must demonstrate how their curriculum aligns with the Wisconsin Model Early Learning Standards' five domains of early learning and development through all of the following:

- Lesson plans reflect the WMELS five domains with goals for learning written on lesson plans.
- Interest centers reflect the WMELS five domains.
- Learning experiences are linked to child assessments and goals/outcomes for children and the program as a whole.

Many programs that implement WMELS utilize the Implementation Plan for Child Learning.

This tool, available at the link below should help the Provider identify specific activities for large group, small group and individualized planning.

Implementation Plan for Child Learning:

http://dcf.wisconsin.gov/youngstar/pdf/wmels_implementation_plan.pdf

The questions listed on the back page also help the Provider to be reflective on what are the relationships in the classroom: “How is the environment set up to support children's learning?” and “How does the Provider set up the curriculum and environment for the child care program based on the needs of the children in care?”

In addition to curriculum alignment, WMELS is also used to provide information to parents and staff (if applicable). This can be demonstrated through two or more of the following: Parent handbook; document from parent meetings, support group meetings and/or other events where the WMELS are reviewed and discussed with parents and other interested parties; daily information sheets that are given to parents; parent conference reports; newsletter; or orientation materials.

School-Age Curricular Framework

The SACF is NOT a curriculum or an assessment tool, but a framework that guides what the Provider is teaching and how the Provider is teaching. A school-age curricular framework is child/youth-centered; developed to meet the unique needs of all children and youth; and requires the Provider to be intentional about planning experiences to enhance learning and development. Curricular framework planning is informed by ongoing, appropriate assessment. Providers use a variety of authentic assessment strategies and tools to gauge the effectiveness of curriculum activities in meeting objectives for children/youth. Resource materials are available which contain ideas for school-age program activities.

School-age programming should show evidence of the following:

- Matching up programming/activities with children’s general needs in development, scope and sequence, and interests;
- How children will benefit from the program activity;
- Appropriateness of activities based on the developmental needs of children, the cultural needs of the children, and inclusion practices for children;
- Equipment, supplies and set up needed for the program activity;
- Time needed to experience program activity; and
- Supervision needed to support program activity.

Programs that have school-age children must demonstrate how their programming or curriculum aligns with the School-Age Curricular Framework’s nine content areas:

1. Language, Literacy, and Numeracy
2. Arts and Culture
3. Global Learning
4. Health and Wellness
5. Media and Technology
6. Science, Technology, Engineering, and Math Education
7. Social Emotional Development/Character Education
8. Environmental Learning
9. Service Learning.

This must be demonstrated through all of the following:

- Lesson plans reflect the School-Age Curricular Framework nine content areas with goals for enrichment written on lesson plans,
- Interest areas reflect the School-Age Curricular Framework nine content areas
- Enrichment experiences are linked to the goals/outcomes for children and the program as a whole and are:
 - project based, hands on, inquiry based
 - age-appropriate and developmentally appropriate
 - include 21st century skill-building and leadership activities
 - improve life skills and character education
 - integrated across multiple curriculum areas
 - be conducted using a variety of grouping levels (individual, small group, full group work)
 - intentional in scope and sequence

Verification of programming alignment will be done by the Technical Consultant/Rating Observer. The Consultant/Rating Observer may review up to four weeks' lesson plans for this indicator. If there are questions, the Department will make a determination. The Department will review curriculum that is submitted to them to determine if a curriculum is in line with the School-Age Curricular Framework.

B.2.2 Curriculum/Programming aligned with WMELS or School-Age Curricular Framework

Indicator Met: Yes Not Met Point(s) Earned: _____/1

To verify that curriculum is aligned with WMELS, Consultant/Rating Observer must see all of the following:

- Lesson plans reflect the WMELS five domains with goals for learning written on lesson plans.*
- Interest centers reflect the WMELS five domains.*
- Learning experiences are linked to child assessments and goals/outcomes for children and the program as a whole.*

How is WMELS information communicated to families?

To verify that curriculum is aligned with the School-Age Curricular Framework, consultant must see all of the following:

- Lesson plans reflect the School-Age Curricular Framework nine content areas with goals for learning written on lesson plans.*
- Interest areas reflect the School-Age Curricular Framework nine content areas.*
- Enrichment experiences are linked to the goals/outcomes for children and the program as a whole and are:*
 - project based, hands on, inquiry based*
 - age-appropriate and developmentally appropriate*
 - include 21st century skill-building and leadership activities*
 - improve life skills and character education*
 - integrated across multiple curriculum areas*
 - conducted using a variety of grouping levels (individual, small group, full group work)*

intentional in scope and sequence

Comments/areas for future work on curriculum alignment with WMELS or SACF:

TOOLS USED TO INFORM INDICATOR B.2	
FCCERS – R	Business Administration Scale (BAS)
Space and Furnishings	
4. Arrangement of indoor space for child care	
Listening and Talking	
13. Helping children understand language 14. Helping children use language	Item 7: Provider-Parent Communication
Activities	
16. Fine Motor 17. Art 18. Music and movement 19. Blocks 20. Dramatic play 21. Math/number 22. Nature/science 23. Sand and water play	
Program Structure	
31. Schedule 32. Free Play	

Total points earned for Indicator B.2.1-2 _____ /2

QUALITY INDICATOR

B.3 Child Outcomes

POINTS AVAILABLE

5

B.3.1 Individual child portfolios

For 1 point

Program uses individual child portfolios to document individual children’s progress over time.

Portfolios are records of the child’s process of learning and must demonstrate all of the following (which will be verified by Consultant/Rating Observers):

- o What the child has learned and how the child has gone about learning;

- How the child thinks, questions, analyzes, synthesizes, produces, creates;
- How the child interacts – intellectually, emotionally and socially – with others;
- Goals for child outcomes are included in child portfolios; and
- Artifacts/samples of the child’s work.

Portfolios for Children Birth to Five

Portfolios would ideally also include child assessments, screening tools, inventories or developmental checklists but this is not necessary to earn the point for this Indicator.

Portfolios for School-Age Children

For school-age children, screeners are used in school, but not often used in before and after school care. To supplement a screener, a survey or inventory can be used to initially document children’s growth and development as they begin participation in the program. The survey/inventory asks parents questions about their child. This allows school-age programs to identify meaningful, efficient, and engaging ways to share important information with parents. An inventory tool is a way to bring children’s experiences in school-age programs to life for parents. It can help parents recognize the important ways school-age programs support their children’s development. The portfolios will vary from child to child because of individual differences among children.

Items that may be included in a School-Age Portfolio:

- Developmental Checklists of Tasks used to support, help, guide or encourage children in developmental tasks including physical development, new thinking skills, social skills, learning about the world beyond home and family, competence, new thoughts and feelings, and independence.
- Anecdotal records
- Running observations
- Work samples
- Photographs
- Video and Audio recordings
- Children's Journaling Excerpts

YoungStar staff and the Wisconsin Afterschool Network have developed an enrollment inventory for school-age children that is available online free of charge here:

http://dcf.wisconsin.gov/youngstar/pdf/enrollment_inventory.pdf.

Verification

“Progress over time” can be verified through seeing copies of child portfolios. Ideally, programs will start a portfolio for a child at the time of first enrollment and the portfolio will continue until the child leaves the program. **Programs must be able to demonstrate at least one year of portfolio use.** The Consultant/Rating Observer must use his/her judgment to determine if portfolios are used actively and in an ongoing manner.

If a Provider sends portfolios home with families every so often and does not keep copies of these as proof, the program can still earn the point for this indicator if this practice is noted in the parent handbook and supported in practice. In this case, a Consultant/Rating Observer may encourage a Provider to make photocopies of these things over the year to demonstrate this practice for YoungStar.

To earn this point, portfolios must be used for every child ages birth to five and must be robust for every child who is in regular attendance.⁴ For school-age children, portfolios must be used for every child who is in regular attendance.

B.3.1 Individual child portfolios

Indicator Met: Yes Not Met

Point(s) Earned: _____/1

Portfolios must include demonstration of all of the following to earn the point for this indicator:

- What the child has learned* *How the child thinks* *How the child interacts*
- Goals for child outcomes* *Artifacts/samples of child's work*

How is children's progress over time demonstrated? _____

Comments/areas for future work on child portfolios:

B.3.2 Program Uses Intentional Planning to Improve Child Outcomes

For 1 point

Program uses intentional planning to improve child outcomes. This includes the use of an individual child assessment tool.

Early Childhood (birth to five years)

Intentional planning means acting purposefully (based on an individual child assessment), with a goal in mind and a plan for accomplishing it. Programs can demonstrate this through assessing individual children and using what is learned from the assessment to establish lesson plans and program areas where they aim to improve child outcomes. Authentic child assessment must be used by the Provider on every child in the program to earn the point for this Indicator.

Authentic child assessment can be defined as focused observations which use reliable and valid evidence-based methods to incorporate strength-based functional assessment in natural environments using natural supports. It uses everyday relationships, observations of growth and development; consideration of individual learning styles and differences; and utilization of all environments in which the child lives and learns.

Assessment is on-going, continuous, and not done on a fixed timeline. Assessments will bring

⁴ See definition of "child in regular attendance on page 3.

about benefits for children, programs and families. They should not add undue burden to families, Providers or local and state administrators.

Providers must be trained on the assessment tool that they use to inform their practice and individualize instruction for children in their care. The training needed for each assessment tool varies by assessment tool but could include any of the following: reading a book; watching a video; or attending a training by a PDAS-approved trainer or by other staff at the program. If there is no physical proof of the training (i.e. a certificate of attendance or similar artifact), the Consultant/Rating Observer needs to ensure the person who took the training understands the training content and can explain how the training will influence their practice.

Assessment and evaluation should be used at least twice per year to ascertain individual strengths, plan potential learning goals, and make knowledgeable instructional decisions. This can be demonstrated through lesson plans that are informed by child assessments. The Consultant/Rating Observer is looking for demonstration of intentional planning based on goals for the group of children as a whole and for individual children from a review of the past two months of lesson plans.

Examples of assessment tools that may be used for children birth to five years:

- Assessment, Evaluation, and Programming Systems (AEPS) for Infants and Children (Volumes 3 and 4)
- Creative Curriculum Child Assessment Tools
- High Scope – COR Assessment
- New Portage Guide
- Six Simple Ways to Assess Young Children—Developmental Milestone Checklist
- Work Sampling—Rebus, Inc.

School-Age

The Program should use intentional planning to improve child outcomes. This includes the use of an individual child assessment/inventory/survey for every child in regular attendance. Assessment should be consistent with the developmental and learning goals identified for children and expressed in the curriculum.

Intentional planning means acting purposefully (based on an individual child assessment, surveys and inventory tools), with a goal in mind and a plan for accomplishing it. Programs can demonstrate this through:

1. Assessing individual children
2. Using what is learned from the assessment process to establish lesson plans and program areas where they aim to improve child outcomes
3. Refine how they plan and implement activities based upon child assessments

Assessments/Surveys/Inventories

Assessments, surveys and/or inventories are tied to children's daily activities, including during child-guided experiences (e.g., in learning areas or work on projects) and peer-to-peer interactions. Staff may record on-the-spot assessments whenever possible (i.e., observe, ask, listen in, check), using the information to shape their teaching moment by moment with individual children.

Authentic child assessment can be defined as focused observations, which use reliable and valid evidence-based methods to incorporate strength-based functional assessment in natural

environments using natural supports. It uses everyday relationships, observations of growth and development; consideration of individual learning styles and differences; and utilization of all environments in which the child lives and learns.

Assessment/inventory/survey tools and evaluations should be used at least twice per year to ascertain individual strengths, plan potential learning goals, and make knowledgeable instructional decisions. This can be demonstrated through lesson plans that are informed by child assessment/inventory tools. Consultant/Rating Observer is looking for demonstration of intentional planning based on goals for the group and individual children from the past two months of lesson plans.

Assessment is on-going, continuous, and not done on a fixed timeline. Assessments will bring about benefits for children, programs and families. They should not add undue burden to families, providers or local and state administrators.

Assessment tools/inventories for school-age children can be customized or adapted to suit the assessment goals of a program and implemented internally without assistance. It is not expected that all school-age programming would address similar outcomes. It is also expected that there can be valid outcomes for programs to achieve that may not be included in assessment/inventory tools. Different indicators may be used for different age groups to ensure the outcomes are developmentally appropriate.

A well-constructed program with clear goals and activities linked to those goals may achieve a wide range of youth outcomes. Youth programs operating during the non-school hours are important partners that work alongside families and schools to support learning and development. Some programs prioritize academics; others prioritize enrichment, recreation or leadership development; others combine together a combination of these. Most of these programs aim to develop cross-cutting skills that will help youth to be successful now and help ensure they are ready for college, work and life. Partnering with the classroom teacher from the child's school is an opportunity to receive external evaluations or insight into the child's work from school. External evaluations can be valuable when partnering to support children's development.

Surveys

Each family enrolled in the program should have an opportunity to evaluate the program. Older children should complete a questionnaire; younger children may need assistance.

User satisfaction methods measure the perceptions of the people who use and benefit from the program. Results from user satisfaction questionnaires can separate those program operations that are rated highly by users from those areas that may need attention or modifications. The results can also be used to corroborate findings from other types of evaluation data that is collected by the program. While satisfaction questionnaires provide useful information, they do have limitations. Parent ratings of high levels of satisfaction are sometimes taken as indications of program quality when, in fact, the two may be very different. Parents may like characteristics of a particular program that have nothing to do with producing favorable outcomes. Parents substantially overestimate the quality of services their children receive. Because of the limitations of satisfaction data, a program should not rely exclusively on satisfaction surveys to evaluate the effectiveness of the program. Satisfaction questionnaires do provide an easy way to assess user perceptions and to respond to concerns.

Teacher surveys are opportunities to assess teacher perceptions of the program so the

program can respond to concerns and questions.

Training

The training needed for school-age assessment/inventory/survey tool varies by tool but could include any of the following: reading a book; watching a video; or attending a training by a registered PDAS trainer. If there is no physical proof of the training (i.e. a certificate of attendance or similar artifact), the Consultant/Rating Observer needs to ensure the person who took the training understands the training content and can explain how the training will influence their practice. Some tools require no training to administer. In this case the Consultant/Rating Observer needs to ensure the person who is using the tool understands the tool and can explain how the information gleaned from the tool will influence their practice.

Examples of assessment tools that may be used for school-age children:

- Creating Portfolios With Kids in Out-of-School Programs (Developmental Checklist for School-Age)
- National Institute on Out-of-School Time (NIOST):
 - [Survey of Afterschool Youth Outcomes \(SAYO\)](#)
 - [Collections of Youth Outcome Measure Tools](#)
- Parent, Provider, child surveys, questionnaires, or evaluations

Verification

Program must be able to demonstrate that they do all of the following:

1. Assess individual children
2. Use what is learned from the assessment process to establish lesson plans and program areas where they aim to improve child outcomes
3. Refine how they plan and implement activities based upon child assessments

To earn the point for this Indicator, intentional planning must be used for all children in regular attendance.

Note: Assessments that are designed by the program may be used if, in the opinion of the Consultant/Rating Observer, they are appropriate. If the Consultant/Rating Observer has any doubts or wants verification, he or she may send the assessment to DCF for review.

B.3.2 Intentional planning to improve child outcomes

Indicator Met: Yes Not Met Point(s) Earned: _____/1

Child assessments (or inventories/surveys for school-age children) performed at least twice per year?

Yes No

If Yes, which assessment(s) is/are used? _____

Consultant/Rating Observer verified that lesson plans and program areas use what is learned from the assessment process to establish goals for improving child outcomes

Yes No

Consultant/Rating Observer verified that the Provider refines how he/she plans and implements activities based upon child assessments

Yes No

How did the Technical Consultant/Rating Observer verify that the Provider is trained in the assessment they are using? _____

Comments/areas for future work on intentional planning:

B.3.3 Provider Trained in Annual Developmental Screenings

For 1 point

Provider is trained to provide annual developmental screenings and assure appropriate referrals are made, including linkages to appropriate resources. Provider demonstrates that they have received training on screening tools used in their program.

School-Age

There are no commercial screeners for school-age children to use in afterschool programs. National youth development organizations have developed inventory tools to use with the children to give the staff and program an opportunity to plan for the interests and development of school-age children. An inventory is similar to a screen for early childhood programs, only it is more self-reported. Screeners that are used in early childhood programs are filled out by teachers and parents to help parents understand the child development and to inform program staff of the child's need for supportive services. During the school-age years, children are working on different tasks. They are at differing levels for each task: they may excel in one area and may be just beginning in another. Whatever task they are working on, school-age children thrive when staff tune in to their needs and provide them with appropriate support, help and guidance. The YoungStar School Age Enrollment Inventory has been adapted from the national youth organizations that support the use of such tools.

Examples of screening tools that may be used include:

- Ages and Stages Questionnaires
- The Brigance
- Early Screening Inventory Preschool
- [YoungStar Optional School-Age Enrollment Inventory](#) (for school-age children, if enrolled)

To earn this point, screenings must be completed for every child who is in regular attendance. The training needed for each screening tool varies by screening tool but could include any of the following: reading a book; watching a video; or attending a training by a registered PDAS trainer or other trainer. If there is no physical proof of the training (i.e. a certificate of attendance or similar artifact), the Consultant/Rating Observer needs to ensure the person who took the training understands the training content and can explain how the training will influence their practice.

Additional screening and early intervention resources are available at the Collaborating Partners website: <http://www.collaboratingpartners.com/screening-early-identification-resources.php>

B.3.3 Provider trained in developmental screenings	
Indicator Met: <input type="checkbox"/> Yes <input type="checkbox"/> Not Met	Point(s) Earned: _____/1
<i>Screenings verified?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>Training verified?</i> <input type="checkbox"/> Yes <input type="checkbox"/> No <i>How?</i> _____ _____ _____ _____	
Comments/areas for future work on Provider training in developmental screening: _____ _____ _____ _____ _____	

TOOLS USED TO INFORM INDICATOR B.3	
FCCERS-R	BAS
Program Structure	
34. Provisions for children with disabilities	Item 8: Community Resources

B.3.4 Individual Child Outcomes Tracked

For 2 points

Provider tracks individual child outcomes to demonstrate that Provider training and child interactions improve children’s individual outcomes. **This point CANNOT be earned if the program did not earn a point for Indicators B.3.1 and B.3.2. Programs must be able to demonstrate at least six months of tracking child outcomes to earn the points for this indicator.** See indicator B.3.2 for examples of assessment tools that may be used. If an initial assessment has been done on the children in the group, and because of the timing of the rating, a follow up assessment has not been completed, the Provider may still earn the point by demonstrating past assessments.

Child outcome standards describe the knowledge and skills children should acquire by the end of the year. Comprehensive child outcome standards define the range of knowledge and skills that children should master. They can also extend beyond knowledge and skills, describing the kinds of habits, attitudes, and dispositions children are expected to develop as a result of classroom experiences.

Outcome statements very often are called STANDARDS. These standards (outcomes) include developmental domains, but also specify what information or facts children are expected to know. For outcome standards to strengthen instruction and boost achievement they must be receptive to assessment. Outcome standards are written in ways that take into account the unique ways that children develop and learn. Programs must be able to document child outcome standards (the knowledge, skills, and dispositions children demonstrate).

Outcomes, curriculum, and assessment should align. Once expectations for learning are agreed on, the curriculum should align with those expectations; (curriculum should teach children the things they will be expected to have learned). Assessment tools should align with both outcomes and the curriculum, measuring what the outcomes specify and what the curriculum teaches.

Programs should use a cycle of:

1. Assessment of children to learn where children are;
2. Planning of goals for child outcomes
3. Implementation of those plans; and
4. Review of child outcomes after implementation to learn which strategies worked to further the children’s development.

To earn this point, Technical Consultants and Rating Observers should ensure the Provider shows an understanding of child outcomes and can explain how individual child outcomes are tracked over the duration of a child’s enrollment. Providers must be able to demonstrate they track child outcomes through portfolios and lesson plans. The Provider must show that lesson plans are adapted to reflect goals from individual child assessments. For example, the WMELS implementation plan for child learning form provides an area for individual goals that can be used for lesson planning.

If an initial assessment has been done on the children in care, and because of the timing of the rating, a follow up assessment has not been completed for every child that year, the Provider may still earn the point by demonstrating past assessments.

To earn this point, individual outcomes must be tracked for every child in regular attendance.

B.3.4 Individual outcomes tracked

Indicator Met: Yes Not Met Point(s) Earned: _____/2

Note: this point cannot be earned if Provider does not earn points for Indicators B.3.1 and B.3.2 AND they cannot earn this point in the first year if they have not already started tracking child outcomes.

Lesson plans verified? Yes No

How does Provider show an understanding of child outcomes and the importance of tracking them throughout the child’s enrollment? _____

Comments/areas for future work on tracking individual child outcomes:

TOOLS USED TO INFORM INDICATOR B.3

BAS

Item 8: Community Resources

Total points earned for Indicator B.3.1-4 _____/5

QUALITY INDICATOR

B.4 Environment Rating Scales (ERS)

Note: These points are not available for programs that choose a Technical Rating. This only applies to programs that have a Formal Rating with Observation.

POINTS AVAILABLE

3 or 4

B.4.1 Environment Rating Scale

For 3 points

REQUIRED for four star programs

Environment Rating Scale average score of 4.

B.4.2 Environment Rating Scale

For 4 points

REQUIRED for five star programs

Environment Rating Scale average score of 5.

**TOOLS USED TO INFORM
INDICATOR B.4**

FCCERS – R

Subscales 1- 34

Total points earned for Indicator B.4.1-2 _____/4

C. Business and Professional Practices

QUALITY INDICATOR

C.1 Signed YoungStar Contract

POINTS AVAILABLE

0

C.1 Signed YoungStar Contract

For 0 points

REQUIRED for 2, 3, 4, and 5 star programs

Program must sign and hand in a YoungStar Contract to participate in YoungStar. They do not earn any points for doing this; it is just a prerequisite for participation. This contract is valid for one year.

QUALITY INDICATOR

C.2 Business Practices

POINTS AVAILABLE

3

C.2.1 Ongoing Yearly Budget, Budget Review, Record-Keeping & Taxes

For 1 point

REQUIRED for 3, 4, and 5 star programs

The program does all of the following:

1. Develops an annual line-item budget which includes funding for at least one item in the program’s Quality Improvement Plan
2. Reviews the budget annually and makes adjustments to future budgets if necessary
3. Demonstrates record-keeping practices that track income and expenses including meals and snacks served and hours worked caregiving vs. performing business and administrative tasks for the child care program
4. Completes timely and accurate tax documents

The information below describes how the Technical Consultant/Rating Observer will verify the following four items for this indicator:

1. **Line-item Budget:** The program has an annual line-item operating budget which includes all of the following:
 - Projected income and expenses for current year divided into line-items: this is to be a 12-month budget but does not necessarily need to follow the calendar year—they may use the state or federal fiscal years or some other time period. The Technical Consultant/Rating Observer needs to verify that the program has a budget for the current 12-month period using whatever fiscal year the program has chosen to use. For example, if the Provider is using a state fiscal year (July to June), and it is October 2012, the Technical Consultant/Rating Observer would need to see the budget that runs from July 2012 to June 2013. The requirement is to show this for a 12-month period. This could be shown in one sheet that covers a 12-month span or could be broken down monthly or quarterly, depending on the program’s preference.
 - One line-item which includes funding for at least one item in the program’s Quality Improvement Plan (QIP): this may be a line-item by itself or may be an item within a line-item. For example, a program may have WMELS training in their QIP and they may be shown within a line-item for “Training” or may be named “QIP line-item” explicitly.
2. **Budget Review:** The program reviews the budget annually and makes adjustments to future annual budgets if necessary. Providers should not continually update or change dollar amounts on their current budgets, but rather review them periodically and use the information to inform and create future budgets. This should be shown through all of the following:
 - The program has a report of actual income and expenses divided into line-items for the previous fiscal year and can demonstrate to the Technical Consultant/Rating Observer at least one area where the actual income and expenses from the previous year informed the annual budget for the current year. This may be shown as a separate document or as part of the annual budget document in the form of additional columns or notes.

3. **Record-Keeping Practices:** The program demonstrates record-keeping practices that track income and expenses including hours worked caregiving vs. performing business and administrative tasks for the child care program. All of the following must be verified for this indicator:

- **Tracking income and expenses:** Verification will be completed by the Technical Consultant/Rating Observer reviewing documents that demonstrate that the Provider is keeping track of income received and expenses paid within categories for the line-item budget. The Technical Consultant/Rating Observer needs to see evidence of one month's worth of records. Extrapolating information from one month to determine *actual income received* for the whole year is not accepted business practice.
- **Tracking Meals and Snacks:** CACFP claims (last 2 months and an in-progress claim) would satisfy this requirement. Providers not on CACFP must be able to provide records (Technical Consultant/Rating Observer can request up to 3 months' worth) documenting:
 - Menus
 - Meal/snack components (what was actually served if different from printed/posted menu)
 - Children served that meal/snack
 - Date meal/snack was served
 - Time meal/snack was served (a meal "window" posted on a schedule is fine [i.e., LUNCH 11-1130AM], as long as this is reasonably accurate to what is observed by TC/RO.)

Note: if children bring all meals and snacks from home, this part of the indicator does not need to be verified.

- **Hours worked in the home:** Verification will be completed by the Technical Consultant/Rating Observer reviewing documents that demonstrate hours worked in the home caring for children and for business hours worked in the home (those hours spent on business tasks *when children are not there* – menu planning, lesson planning, etc.). In each six-month period in a calendar year one month must be chosen for review – (ex. in February, last year's documentation could be adequate, but by July there would need to be at least one month's documentation for the current year.) If the Provider has not been in business for a full calendar year, at least one month's documentation for the current year is required. Any of the following would be acceptable documentation of hours worked in the home:
 - Sign-in/out record: License hours with adjustments documented for the days as needed, such as vacation or if closed early would be acceptable (these adjustments must be in writing per "written record" definition). License hours alone would **not** be acceptable documentation.
 - A *written* record which documents hours of work which support the business (business hours) but not direct care of children. Documentation must include:
 - the date
 - activity done
 - length of time spent on activity

4. **Accurate Taxes:** The program completes timely and accurate tax documents. For a family child care Provider, the Technical Consultant/Rating Observer needs to see all of the following:
- If the family child care Provider is a sole-proprietor or single-member LLC:
 - Copy of the Federal 1040 (including Schedule C0)
 - If the family child care Provider is a multi-member LLC:
 - Copy of last 4 quarterly 941's or 944's
 - Copy of last year's Federal Income Tax Return (Form 1065, Form 1120, Form 1120S or Form 990)
 - If they have employees: Copy of last year's State WT-7 OR W3 if they don't file WT-7 because the employees are exempt from paying taxes

Budget Definitions

Actual Report of Income and Expenses: A report of actual income and expenses that shows the same line-items as the budget, but with the real (not estimated) amounts in the document. This is often called an "Income Statement" or a "Profit and Loss Statement." Technical Consultant/Rating Observers should make sure the budget is **not** a report of actual income and expenses, but an estimate of the year to come. The actual report of income and expenses of the previous year should be used by the program to inform budget planning for the coming year.

Budget: An annual operating budget is a line-item projection or estimate of income and expenses that the program will have for a 12-month period, either the calendar year or the program's fiscal year.

Fixed vs. Variable: Many budgets show the projected income and expenses as annual dollar amounts, separated into fixed and variable. Fixed income or expenses generally stay the same throughout the year. For example, the rent or house payment for the space used for the program is a fixed expense. Variable income or expenses change, and may increase or decrease depending on the number of children attending. Variable expenses can be budgeted by something other than a set yearly/monthly amount, such as a percentage of income or the cost per child. An example of a variable cost is food, which increases and decreases depending on enrollment. Tuition is an example of a variable income that increases or decreases as enrollment fluctuates.

Line-Items: Line-items are descriptions of income or expenses within a budget. For providers who are at the three-star level, line-items may be general and broad. At the four- and five-star level, Consultants should encourage providers to get more detailed with the line-items they use in their budgets. There is no specific number and/or type of line-item required for this indicator outside the requirement for the QIP being present in one line-item. Line items used are decided by the program, based on their needs.

What if a Program Doesn't Have a Budget?

- **If a new program opens and wants to create a budget,** the Provider can create a budget that includes current month and every month for the rest of the calendar year (Example: if it is August 2011, the starting month of the budget would be August 2011 and the ending month would be Dec 2011). The Technical Consultant/Rating Observer needs to see a projected budget for at least three months in advance. So, if it is October, November or December, the Provider will need to show budgets for the next three months, even if it goes into the next calendar year. In order to receive credit for "assessing the program's financial status" during this first budget period, the Provider

would need to provide actual income and expense amounts for the months completed of the budget time span, current within a one month lapse. A budget must be created annually after the initial budget period is completed.

- **If an existing program would like to create a budget for the first time**, the Provider can create a budget which includes estimates of income and expenses for 6 months prior to the current month and 6 months forward, for a total of 12 months. In order to receive credit for “assessing the program’s financial status” during this first budget period, the Provider would need to provide actual income and expense amounts for the first 6 months of the budgeted time span and use this to inform the second 6 months of their annual budget. A budget must be created annually after the initial budget period is completed.
- **If the program is currently using a budget**, the program must create a new annual budget each year. To satisfy the “yearly assessment of program financial status” the Provider must show that ACTUAL expenses/income for the past 12-month time frame informed the current annual budget.
- **If a program has not been in existence for 12 months**, the program would not be eligible for a formal rating with observation.

C.2.1 Ongoing yearly line-item budget, budget review, record-keeping and taxes

Indicator Met: Yes Not Met Point(s) Earned: _____/1

All checkboxes below must be marked “Yes” to earn the point for this indicator.

Budget

Does the program have a line-item budget for the current fiscal year?

Yes No

Is there at least one line of the budget that reflects a goal from the Provider’s Quality Improvement Plan?

Yes No

Notes on budget: _____

Budget Review

Does the program have a report of actual income and expenses for the current fiscal year that is used to inform the budget?

Yes No

Notes on budget: _____

Record-keeping

Does the program track income received?

Yes No

Documentation provided: _____

Does the program have a written record of the following?

CACFP claims (last 2 months submitted and in-progress claim would satisfy this)

OR

Providers not on CACFP must be able to provide records (RO can request up to 3 months' worth) documenting:

- menus
- meal/snack components (what was actually served if different from printed/posted menu)
- children served that meal/snack
- date meal/snack was served
- time meal/snack was served (a meal "window" posted on a schedule is fine [i.e., LUNCH 11-1130AM], as long as this is reasonably accurate to what is observed by TC/RO.)

Note: if children bring all meals and snacks from home, this part of the indicator does not need to be verified.

Does the Provider track caregiving hours worked in the home?*

Yes No

Documentation provided: _____

Does the Provider track business hours worked in the home?*

Yes No

Documentation provided: _____

* **Note:** A weekly or monthly schedule of business-supporting activities is acceptable (i.e., Provider always does payment paperwork Monday nights, or has a posted cleaning schedule for business (sanitize all toys on Monday night, deep clean bathroom on Tuesday, wash floors on Wednesday; etc.) An example of hours which could be documented: menu planning, cleaning child care space, writing the newsletter, calling parents, organizing art materials. *This is not an exhaustive list.*

Tax records

Sole-Proprietor Family Child Care Provider or Single-Member LLC

Does the program have a signed copy of the most recent year's Federal 1040?

Yes No

Multi-Member LLC

Does the program have a signed copy of all of the following:

The last 4 quarterly 941's or 944's

Yes No

Last year's Federal Income Tax Return (Form 1065, Form 1120, Form 1120S or Form 990)

Yes No

If they have employees: Copy of last year's State WT-7 OR W3 if they don't file WT-7 because the employees are exempt from paying taxes

Yes No

Comments/areas for future work on budget, budget review, taxes and/or record-keeping:

TOOLS USED TO INFORM INDICATOR C.2.1
BAS
Item 4: Fiscal Management
Item 5: Recordkeeping

C.2.2 Parent Handbook

For 1 point **REQUIRED for 4 and 5 star programs**

Parent handbook identifies program policies for vacation, holidays, Provider time off, procedures for sick Provider days, parent procedures for sick days and related family questions including contracts with parents for days of paid time off.

Parent handbook must be written or typed and include policies around the following:

- **Vacation:** YS does not outline the **content** of the policy, just that vacation is addressed.
- **Holidays:** YS does not outline the **content** of the policy, just that holidays are addressed.
- **Provider time off:** Outlines the protocol for the Provider giving notice to parents for time off.
- **Procedures for Provider sick days:** Outlines the protocol Provider will take when using a sick day.
- **Parents' procedures for sick days:** Outlines protocol for parents to follow if they need to utilize a sick day for their child enrolled in the program; includes Provider's expectations about picking up ill child.
- **Related family questions:** Outlines the procedures parents should follow if they have questions about the program; the handbook may also provide answers for *anticipated* questions or address situations that have *already* come up (previous family questions) and now are a regular policy or procedure (for example, what happens if a parent is late to pick up or pay tuition; how a Provider approaches toilet training; or who is responsible for payment for damages beyond normal wear and tear on materials or household furniture.)
- **Contracts with parents for paid time off:** At this level, YS does not specify

which days off must be paid, only that the Provider has “days of paid time off.”
Contracts are separate documents from handbooks, though handbooks may further explain the paid time off. Language needs to be **in the contract** to indicate the provider will be paid for X number of days off. Contract must be signed by Provider and financially responsible parties.

C.2.2 Parent handbook

Indicator Met: Yes Not Met Point(s) Earned: _____/1

Provider has a parent handbook that covers the following policies:

- Vacation* *Holidays* *Provider paid time off*
- Procedures for Provider sick days* *Parents’ procedures for sick days*
- Related family questions*

Provider has contract with parents for paid time off Yes No

Comments/areas for future work on overall parent handbook:

TOOLS USED TO INFORM INDICATOR C.2.2
BAS
Item 2: Income and Benefits
Item 7: Provider-Parent Communication

C.2.3 Written Policies to Reduce Risk/Program Financial Planning

For 1 point **REQUIRED for 5 star programs**

Program has written policies that reduce risks including posted information about emergency drills, emergency contact numbers and insurance coverage for various risks of doing business in a home setting. Priorities, budget and program planning are intentional and in-line with the program budget; procedures are in place for timely review of budget, and long term fiscal records are maintained and demonstrate sound financial planning.

Policies to Reduce Risk

Program policies to reduce risk must be written or typed and must address at least two of the following:

- Documentation of policies and procedures are in place that ensure the child care home and child care property are safe and free of hazards, including unobstructed access to fire extinguisher and working smoke alarms on each level of the home, and policies and procedures that minimize the spread of contagious disease, (including universal precautions).
- Field Trip parental authorization release forms are completed for each child participating in the program for each planned field trip, including weekly activities such as swimming or other reoccurring lessons, and whenever transportation services are used.

- Program policies in handbook or other documented material shared with parents that clearly indicates that if a person who is suspected to be under the influence of alcohol or drugs (who is otherwise authorized to pick up the children) attempts to pick up the children, the Provider will suggest that the person not take the children and, if the suggestion is not followed, the Provider will call the local law enforcement authorities.
- Program policies in handbook or other documentation that discourages the release of children to any person who does not have an appropriate car seat or seat belt to transport children. If a Provider observes this behavior, they should use community resources to educate the parents about proper car restraints for children. If the behavior continues, Provider should contact the local child welfare office.
- Emergency procedures are in place around fire, severe weather, natural disasters or power loss.
- Procedures for reducing the risk that a child is abused or neglected at the program (yearly training, written policies documenting Provider actions if they suspect abuse, mandated reporter procedures, etc.)

Program must post emergency drill records for the past year and emergency contact numbers. “Posted” means it must be easily visible to a visitor, not posted in a non-child care room or place where a visitor would not have easy access to seeing it.

Program must have liability insurance to provide coverage for accidents and lawsuits. Consultant/Rating Observer must see copy of policy to verify this.

Program Financial Planning

Program planning is intentional and in-line with the program budget. Provider’s identified priorities are present **and** financially supported in budget. (Examples: Provider writes in handbook: “We believe sustainable food is important” and Provider *then budgets additional money for organic food*; Provider has identified improving outdoor play space in her QIP and then budgets money to support that plan; or lesson plans include field trips funded by program and budget has line item budgeted for field trips.)

Program has procedures for a timely review of the budget. In addition to the annual review (once every 12 months) at the three-star level, “timely” review at the five star level includes a review at the half-way point (i.e., 6 months), which would allow for more accurate financial awareness. Line items needed to support identified priorities must be present. The review process is defined as comparing **actual** expenses to **budgeted** projections.

Long-term fiscal records are maintained. These records would include receipts for business purchases, credit and debit card monthly statements, bank statements, bank deposit slips, calendar notations (showing hours worked or business trips), child attendance records, mileage records, records indicating how many hours you used your home for business, photographs, and so on. A variety of these, but not all of them, must be available for review.

IRS does not describe *how* records must be maintained, just that they are. Best practice: records are organized by year. Can be in long-term storage, but the **Provider must have access to the current year and previous year for the review window.** IRS recommends keeping fiscal records for 7 years (standard) plus 3 years (audit period extension) to equal 10 years total; tax returns (both state and federal) are to be kept forever.

Program demonstrates sound financial planning. This indicator can be satisfied by meeting two of five practices listed below. In reviewing tax forms, please follow proper YS tax form protocol.

- Shows a profit three of last five years (if in business for at least five years); amount of profit not specified or important. Profit or loss is shown on 1040, line 12 or Schedule C (Profit of Loss From Business), line 31
- Provider claims at least three expenses for the business on tax form 1040 Schedule C, lines 8-27
- Within the past three years of operation, the Provider has increased at least one type of family day care fee. Fees include private pay weekly/hourly price, registration fee, late payment fees, materials fee, etc. Establishing a new fee would earn credit here as “increased a fee.”
- A qualified tax preparer is consulted with yearly to assure taxes are paid as required and reporting requirements are met. “Consults with” does not require that Provider’s taxes are prepared by or filed by qualified tax preparer.
- Two written policies (or documented practices) to ensure adequate income is being earned; please mark policies found in gray box below:
 - Charging NSF fee if a check is bounced
 - Requiring parents to pay in cash after bounced checks; number of bounced checks which would trigger cash-only payment specified by Provider
 - Charging a late payment fee if parent pays after tuition is due
 - Policy which requires payment before care is provided
 - Policy which links lack of timely payment with refusal of care for child until payment made
 - Policy which links lack of timely tuition payment with termination
 - Tuition or fees owed is reported to parents on an official form on a timely basis
 - Provider has clear policies and procedures around late or missing tuition or fees, and repayment plans are identified
 - Parents are given the option of directly depositing payments electronically

C.2.3 Policies to reduce risk

Indicator Met: Yes Not Met Point(s) Earned: _____/1

Program has at least two policies to reduce risk (see list on page 27).

1. _____

2. _____

Does the program have emergency numbers posted?

Location: _____

Does the program have emergency drill records posted?

Location: _____

Does the program have liability insurance?

Yes No

Is intentional planning reflected in budget priorities?

Yes Verified through: _____

No

Does the program have procedures for a review of the budget every six months?

Yes Verified through: _____

No

Does the program maintain long-term fiscal records?

Yes Verified through: _____

No

Does the program demonstrate sound financial planning? This can be demonstrated through use of two of the five policies list on page 20. Consultants and Rating Observers can use their judgment if additional policies qualify for this point.

Yes Policy 1: _____

Policy 2: _____

No

Comments/areas for future work on policies to reduce risk:

TOOLS USED TO INFORM INDICATOR C.2.3
BAS
Item 4: Fiscal Management
Item 6: Risk Management

Total points earned for Indicator C.2.1-3 _____/3

QUALITY INDICATOR

C.3 Professional Development

POINTS AVAILABLE

1

C.3.1-4: Professional development

1 point is awarded if TWO or more of the following practices are evident

- C.3.1—Provider has a Professional Development Plan (PDP) created that identifies annual goals: The PDP must be written or typed and must include Provider’s professional development, not just program development. This could include participation in T.E.A.C.H. or access to other funds to support completion of education or training. Goals identified must be able to be accomplished in 12 months (i.e., “Earn AA” would not likely be an annual goal, unless Provider is almost finished with program. “Earn 6 credits” may be more likely an annual goal.) **Note:** Provider’s long term goals may be documented on the QIP but then the Provider must also include a document with *annual*

goals.

- C.3.2—Written copy of employment policies and procedures including job descriptions: Written policies and procedures must include:
 - A written job description is available for all hired teaching staff
 - A written process for hiring is available
 - Written personnel policies are available
 - Written program policies are available to employees
- C.3.3—Family Provider and staff (if applicable), program board and advisory committee (if applicable), and parents are able to access accurate and timely information on program finances: Provider can produce the following accurate and timely information about their finances when requested by the following persons/entities:
 - **Board and/or Advisory Committee:** Any financial information asked for from the Board/Advisory Committee including but not limited to an accurate and timely budget; tax records; insurance payments and claims for staff and Provider; and receipts for purchases of materials or services for the program.
 - **Provider:** Any financial information that the employee's job description necessitates which may include but not be limited to budget; payroll; insurance payments and claims; worker compensation; and staff salaries. (This indicator will require some discretion from the Technical Consultant/Rating Observer as the information necessary for this person to do their job will change depending on the person's job description.)
 - **Assistant Teacher or other staff member:** Information including but not limited to the staff member's own payroll; insurance (if applicable) (staff may want to verify they the employer's portion of the insurance has been paid); worker's compensation (if applicable); and employer contributions toward professional development (if applicable).
 - **Parents and families:** Information regarding any financial transactions or agreements between the Provider and the parent/family including but not limited to payment receipts; child care subsidy (Wisconsin Shares) payment receipts (if applicable); and written agreements about payment to Provider for time off for Provider or sick days for children (if applicable).
- C.3.4—Provider has active membership in a professional association focused on ECE or School-Age: The Provider plays an active role in a professional ECE or School-Age association. Proof of membership can be membership cards, letters and/or invoices with dates of membership. Active membership means that they are current members who attend 4 meetings per year: either regular meetings of the association or of committees/groups/teams per year (in person or by phone or web conference). Meeting schedules, agendas, notes/minutes of the meetings will provide proof of active participation. Both must be proven for this point. Associations may include NAEYC, WECA, Local AEYC, NAFCC, WFCCA, or NAMTA. School-age association could include the Wisconsin Afterschool Association or the National Afterschool Association.

C.3 Professional development

Indicator Met: Yes Not Met

Point(s) Earned: _____/1

At least two Indicators in C.3 must be verified to earn this point. Place a checkmark in the boxes that correspond to the Indicators that were verified.

C.3.1 Provider has Professional Development Plan

Twelve-month goals of Professional Development Plan(list up to three):

- 1. _____
- 2. _____
- 3. _____

C.3.2 Provider has written copy of employment policies and procedures

C.3.3 Proper entities have access to appropriate financial information as outline above

Notes on C.3.3: _____

C.3.4 Membership in a professional association

Does the Provider belong to an Early Childhood or School-Age professional association?

Yes No

If Yes, which association(s)?

How did the Consultant/Rating Observer verify that the Provider is a member? (invoice, membership card, letter, etc.)

How did the Consultant/Rating Observer verify that the Provider is an active member? (meeting notes, agendas, etc.)

Comments/areas for future work on overall professional development:

Total points earned for Indicator C.3.1-4 _____/1

QUALITY INDICATOR

C.4 Provider Benefits

POINTS AVAILABLE

1

C.4.1-4: Provider benefits

1 point is awarded if TWO or more of the following practices are evident

- C.4.1—Provider has health insurance for self and dependent children: Documentation must be provided that demonstrates *current* access to health insurance and *previous* access demonstrated from past 12 months. Family Providers may be enrolled in BadgerCare or BadgerCare Plus and must provide same documentation. Badger Care sends verification letters when participants are renewed, so current access could be documented if they are on BadgerCare longer than 12 months.

Verification beyond an insurance card is needed unless the insurance card has an expiration date on it. Technical Consultants and Rating Observers are not to call the insurance company to verify. Documentation could include proof of payment of either premium or co-payment. This can be achieved by seeing any of the following:

- 1) A payroll stub or electronic stub with an insurance contribution from 12 months ago AND from the most recent pay period (all other information can be blocked if the Provider wants);
- 2) An explanation of benefits from a doctor/insurance co-pay showing what was paid by insurance (any other information can be blocked off);
- 3) A bill from a doctor showing that the child care Provider paid a co-payment (this would indicate insurance covered the rest); or
- 4) A letter from the insurance company verifying the coverage for the past 12 months and forward.

Any medical information on these forms of documentation such as diagnosis codes, etc. may be blacked out. All of these would have to be from the past 12 months.

- C.4.2—Provider contracts with parents to have a minimum of 10 days off per year, 5 of these being paid: These paid days can be a mix of holidays, sick leave, personal days, professional development days, etc. These 10 days are a requirement for the Provider only; 10 days are **not** required for each staff person. Days may be considered paid if the amount paid per month remains constant, even if the Provider is closed (i.e., holiday, personal day, or professional development day, etc.) – this payment structure must be reflected in the contract (i.e., this must be explained to parents). Language needs to be in the contract to indicate the provider will be paid for 10 days off. Contract must be signed by Provider and financially responsible parties.
- C.4.3—Provider has contributed to a retirement plan during the past year: Contribution must be made in the Provider’s name; contributions to a spouse’s plan would not earn credit for this indicator but if the plan is in both the Provider and the spouse’s name, this would be okay. Contribution must be made to a formal retirement plan – a savings account or “rainy day fund” would not suffice. Documentation could include: (mark documentation verified; only **one** needed)
 - **statement from retirement plan/financial planning agency** must show date of deposit. The amount can be blacked out
 - **print out from computer documenting online contribution** must show

date of deposit. The amount can be blacked out

- **bank statement containing transaction** must show name of retirement plan/ financial planning agency and date of payment. The amount can be blacked out

C.4 Provider benefits

Indicator Met: Yes Not Met

Point(s) Earned: _____/1

At least two Indicators in C.4 must be verified to earn this point. Place a checkmark in the boxes that correspond to the Indicators that were verified.

- C.4.1 Access to health insurance for Provider and dependent children**
Does the Provider have health insurance for self and dependent children?

Verified through:

- A payroll stub or electronic stub with an insurance contribution (all other information can be blocked if the Provider wants);
- An explanation of benefits from a doctor/insurance co-pay showing what was paid by insurance;
- A bill from a doctor showing that the child care Provider paid a co-payment (this would indicate insurance covered the rest).

- C.4.2 Contract with parents for 10 days off per year, 5 of the 10 are paid**
Verified through (parent handbook, letter, etc.): _____

- C.4.3 Provider has contributed to retirement plan in last 12 months**
Verified through (financial statement, print out, bank statement): _____

Comments/areas for future work on overall Provider benefits:

TOOLS USED TO INFORM INDICATOR C.4.1-3

BAS

Item 2: Income and Benefits

Total points earned for Indicator C.4.1-3 _____/1

QUALITY INDICATOR

C.5 Parent/Family Involvement

POINTS AVAILABLE

1 or 2

C.5.1-4: Parent/family involvement

1 point is awarded if TWO of the following practices are evident

2 points are awarded if THREE or more of the following practices are evident

- C.5.1—Parents given philosophy, orientation and resources: A written policy is available to families that details the program’s philosophy. Examples might include statements like “I believe that play is important for children’s development” or influences of theorists (i.e., “We are a Montessori-based program) or movements (i.e., children accessing nature or Reggio Emilia); it could also include any religious basis of program’s intents. “Available” means that this philosophy is *offered* to families (included in enrollment materials or out in an accessible resource area, for example) but it is not mandated that families take philosophy documentation.

The materials for families are provided in their native language or resources are made available to families so that they will understand the materials.

A written procedure is available explaining how new families are oriented. A written policy is available to families encouraging them to observe the program prior to enrolling and periodically while enrolled.

- C.5.2—Families provide input on program policies and procedures: A written policy is available to families explaining how their input on program policies and procedures will be gathered. Families are given the opportunity to participate in advisory committee, board membership or other committees. Parent surveys alone do not meet this requirement.
- C.5.3—Parent conferences are updated at least annually and more often if needed to discuss children’s progress: Documentation of dated conference agenda with any additional notes from the meeting available for each child who has been enrolled for at least 12 months (best practice: documentation includes parent signatures or initials). Sign-up sheet or notes on calendar/planner is not enough to show that the meeting ACTUALLY happened; only that it was planned. If the parent refused a conference, documentation of attempts (phone call/email/letter to parents) should be presented to the TC/RO.
- C.5.4—Frequent, on-going, regular communication between Provider and families: The program has documentation showing that there is frequent, on-going communication between Provider and parents. Documentation may include notes, emails, newsletters, phone call logs and logs of conversations.

C.5 Parent/family involvement

Indicator Met: Yes Not Met

Point(s) Earned: _____/2

Two Indicators in C.5 must be verified to earn one point and at least three Indicators in C.5 must be verified to earn two points. Place a checkmark in the boxes that correspond to the Indicators that were verified.

C.5.1 Parents given philosophy, orientation and resources

Is there a written policy that outlines all of the following?

Program philosophy

How materials/resources are given to parents

How new families are oriented

Notes on philosophy, orientation and resources: _____

C.5.2 Families provide input on program policies and procedures

Is there a written policy that explains families' opportunities for input?

Yes No

*Are parents allowed to participate in advisory committees, boards or the like?
(Parent surveys alone are not sufficient for this Indicator.)*

Yes No

Notes on family input: _____

C.5.3 Annual parent conferences

Does the program have a written policy that says parent conferences are held at least annually and more frequently if needed?

Yes No

Did the program provide documentation that the parent conferences occur or that the program has made a best effort to get parents to attend these conferences?

Yes No

Notes/documentation provided on parent conferences: _____

C.5.4 Frequent, on-going, regular communication between Provider and families

Does the program have a record of regular communication between Provider and families such as a message board, notes in children's files, emails, etc.?

Yes Verified through the following THREE types (emails, newsletter, etc.):

No

Notes on communication: _____

Comments/areas for future work on overall parent/family involvement:

TOOLS USED TO INFORM INDICATOR C.5.1-4

BAS

Item 7: Parent-Provider Communication

D. Health and Wellness

QUALITY INDICATOR

D.1 Health and Wellness

POINTS AVAILABLE

5

D.1.1 Child and Adult Care Food Program (CACFP) participation/nutritious meals and snacks

For 1 point **REQUIRED for 3, 4 and 5 star programs**

To earn this point, Providers must meet BOTH requirements 1 and 2 below:

1. The program **EITHER** participates in the Child and Adult Care Food Program (CACFP) (confirmed by DPI) including mandatory participation in CACFP-related training opportunities **OR** provides well-balanced meals and snacks daily which can be demonstrated through three months of menus. Further proof may be required in some instances.

AND

2. The program must have policies and procedures to address children’s allergies and accommodate dietary restrictions. This requirement applies even if there are no children in care with allergies or dietary restrictions.

Note: If the children bring their own meals and snacks, the Consultant/Rating Observer will verify that the Provider ensures that the meals and snacks brought into the program meet CACFP guidelines and supplements when they do not meet the guidelines.

D.1.1 CACFP/nutritious meals and snacks

Indicator Met: Yes Not Met

Point(s) Earned: _____/1

Program participates in CACFP or can provide three months of menus: Yes No

Consultant/Rating Observer verified the following:

Information on child allergies and dietary restrictions are in policies

Comments/areas for future work on nutritious meals/snacks:

D.1.2 60 minutes of physical activity

For 1 point

- Program provides at least sixty minutes of physical activity for children 2 years old and older as documented in lesson plans and verified by Consultant/Rating Observer. Basic daily schedule exists that is familiar to the children and the schedule provides balance of Provider-led and unstructured play.
 - The program will provide children with outdoor play at least two times a day with a minimum of 15 minutes of Provider-led activity each time. The activity time will be in 15 minute increments. If inclement weather prohibits outside time, equivalent time indoors for physical activity will be available.

- Children will be provided with physical activities at the moderate to vigorous level of intensity during transitions from one activity to another in a least half of the daily transitions taking place during the daily schedule (e.g., hopping to the next space, follow the leader to another space in the area used for care).

AND

- Program provides physical activity for infant and one year olds – infants having the opportunity to move around in their environment with no more than 15 minutes at a time of placement in restrictive equipment such as swings, bouncy seats, or play pens. Children may be in strollers on walks and in high chairs to eat for longer periods of time and these practices should not be counted against the program for this indicator. Ideally, children should be in restrictive equipment as little as possible and should never be placed in these devices to sleep. At this time there is no limit for total time children are allowed in these devices in YoungStar.
 - The program will provide infants and one year olds with outdoor play at least two times a day with opportunities for infants to explore and one year olds to have active (free) play.
 - If inclement weather prohibits outside time, equivalent time indoors for physical activity will be available. Definition of inclement weather follows licensing standards from Wisconsin Administrative Code 251.03(14).
 - One year olds will be provided with physical activities at the moderate level of intensity during the day for at least 30 minutes (Provider-led) in 5 – 10 minute increments.

AND

- The program’s daily schedule must include Provider-led music and movement for at least 10 minutes each day separate from outside time. These 10 minutes are counted toward the 60 minutes of physical activity total.

Note: The 60 minutes is pro-rated for programs that operate less than 8 hours per day. **For example, a program operating 2 hours per day would need to have 15 minutes of staff-led physical activity.**

Unstructured Play: This is free play which may be outdoors or indoors. Examples of these types of activity include: riding tricycles, a game of tag, climbing. An indoor play area is an area where children are free to run around and do ALL types of movement. Unstructured activity help’s children develop imagination, body awareness, and creativity. This type of activity should be child-initiated, where the child directs his/her own activity and play. This type of activity typically is sporadic with a lot of stop and start activity.

Provider-led: This means physical activities that are led by Providers or parents and are daily structured. Structured activity involves setting aside a specific time to be active and planning activities to do during that time period. Provider should plan for these activities but children should not be forced to join in. Try and schedule a few, 10-15 minute structured physical activity breaks each day to help teach children how to move. Programs will get credit for Provider-led activities that are offered even if not all children actively participate.

To earn the point for this Indicator, Provider must follow the guidelines outlined above. Lesson plans and daily schedules can be used to support this observation as well.

TOOLS USED TO INFORM INDICATOR
D.1.2
FCCERS-R

Space and Furnishings
4. Arrangement of indoor space for child care
Activities
18. Music and movement 22. Nature/science 26. Active physical play
Program Structure
31. Schedule 32. Free play 33. Group time

D.1.2 60 minutes of physical activity

Indicator Met: Yes Not Met Point(s) Earned: _____/1

Lesson plans verify the following:

At least sixty minutes of physical activity is provided for children 2 and older

Yes No Not Applicable because this age group is not served

Physical activity is provided for infants and one-year-olds

Yes No Not Applicable because this age group is not served

The program's schedule includes at least 10 minutes of music and movement in a day

Yes No

Comments/areas for future work in physical activity:

D.1.3 Social Emotional/WI Pyramid Model/Inclusion Training

For 2 points

Provider has completed one of the following **Registry-verified** trainings/equivalencies:

- 3 credits of inclusion training;
- the Wisconsin Pyramid Model for Social and Emotional Competence Infant Toddler and Preschool Modules (24 hours);
- 15 or more hours of training in Positive Behavior Intervention and Supports (PBIS);
- 15 or more hours of Guiding Children's Behavior;
- 12 or more hours of training in Tribes® TLC; or
- 15 or more hours of YoungStar-approved non-credit training on inclusive practices, serving children with disabilities, and children with special health needs.

Notes:

- Verification for each of the trainings/equivalencies accepted for this indicator will be completed by The Registry.
- Wisconsin Pyramid Model Training—delivered in multiple formats by Approved Trainers including: two or more full-day workshop training sessions, or an eight-week series training. The total number of hours for this training is 24. Each of these training

pathways meets the requirements of Social Emotional content delivery. When the individual has completed the full Wisconsin Pyramid Model Training and the Approved Trainer verifies this within the Registry the Provider's training requirement is met. See Appendix B for a list of the course titles that are accepted for this Indicator.

- Non-credit training—must meet one or more of the Wisconsin State Personnel Development Grant priorities (see appendix for definition). Consultants and Rating Observers do not need to verify that the training meets these guidelines; The Registry does this.

TOOLS USED TO INFORM INDICATOR
D.1.3
FCCERS - R
Activities
24. Promoting Acceptance of Diversity
Program Structure
34. Provisions for Children with Disabilities

D.1.3 Social Emotional/WI Pyramid Model/Inclusion Training	
Indicator Met: <input type="checkbox"/> Yes <input type="checkbox"/> Not Met	Point(s) Earned: _____/2
VERIFIED BY THE REGISTRY	
Comments/areas for future work:	

D.1.4 Strengthening Families/Child Protective Services Abuse and Neglect Prevention Training

For 1 point

- Provider is trained in protective factors around working with parent through the Strengthening Families Initiative, Family Services Credential⁵ or Registry-approved equivalent that demonstrates knowledge of protective factors;
- OR**
- Provider has completed Department-approved Suspected Child Abuse and Neglect Mandated Reporter Training (SCAN-MRT) or Darkness to Light training to assist in identification, prevention and reporting of child abuse and neglect.

NOTE: Automated linkage with The Registry will verify the Provider has completed full Strengthening Families Protective Factors Training and/or SCAN-MRT. The SCAN-MRT training is also available online to be taken by a family Provider on his or her own time at <http://wcvpds.wisc.edu/related-training/mandated-reporter/>. See **Appendix B** for a list of the course titles that are accepted for the SCAN-MRT or Darkness to Light portion of this point. Other trainings may be submitted to the Department for evaluation to see if they meet the intent of the indicator.

D.1.4 Strengthening Families/Child Protective Services Abuse and Neglect Prevention Training	
Indicator Met: <input type="checkbox"/> Yes <input type="checkbox"/> Not Met	Point(s) Earned: _____/1
VERIFIED BY THE REGISTRY	

⁵ See **Appendix A** for a definition of the Family Services Credential.
03/05/2012

Comments/areas for future work:

Total points earned for Indicator D.1.1-4 _____/5

Score Sheet for Rating

Quality Indicator	Points Available	Points Earned	Verification		
			Conslt Initials	Provider Initials	Date Verif.
A. Education and Training of Provider					
<i>Note: Consultants do not verify quality indicators in this category. Points in this category are automatically awarded using Registry data. This section is included on the score sheet so that programs can get a picture of total points earned.</i>					
A.1 Provider	14		Registry Verified		
Subtotal for section A	14				
B. Learning Environment and Curriculum					
<i>Note: Consultants do not verify some of the quality indicators in this category. Points in these categories (denoted by "Registry Verified") are automatically awarded using Registry data. These indicators are included on the score sheet so that programs can get a picture of total points earned.</i>					
B.1.1 Self-Assessment <i>(required for 3, 4 and 5 stars)</i>	1				
B.1.2 Quality Improvement Plan	1				
B.1.3 Outside verification of/additional work on Quality Improvement Plan	1				
B.2.1 WMELS/ School-Age Curricular Framework training	1		Registry Verified		
B.2.2 Curriculum aligned with WMELS/ School-Age Curricular Framework	1				
B.3.1 Individual child portfolios	1				
B.3.2 Intentional planning to improve child outcomes	1				
B.3.3 Provider trained to provide developmental screenings	1				
B.3.4 Individual outcomes tracked	2				
B.4.1 ERS average score of 4 <i>(required for 4 stars)</i>	3	N/A for Technical Ratings			
B.4.2 ERS average score of 5 <i>(required for 5 stars)</i>	4				
Subtotal for section B	14				
C. Business and Professional Practices					
C.1 Signed YoungStar contract <i>(required for all programs participating in YoungStar)</i>	0	--			
C.2.1 Ongoing yearly budget/budget review/record-keeping/accurate taxes <i>(required for 3, 4 and 5 stars)</i>	1				
C.2.2 Parent handbook <i>(required for 4 and 5 stars)</i>	1				
C.2.3 Written policies to reduce risk/Program financial planning <i>(required for 5 stars)</i>	1				
C.3.1 Professional development plan	1 point if two or more practices are evident				
C.3.2 Written copy of employment policies					
C.3.3 Access to accurate financial information					
C.3.4 Membership in a professional association					
C.4.1 Access to health insurance	1 point				

C.4.2 Contracted time off (10 days per year)	if two or more practices are evident			
C.4.3 Retirement contribution				
C.5.1 Parents given philosophy, orientation and resources	1 point if two practices are evident; 2 points if three or more practices are evident			
C.5.2 Families provide input on program policies and procedures				
C.5.3 Annual parent conferences				
C.5.4 Frequent, on-going, regular communication between Provider and families				
Subtotal for section C	7			
D. Health and Wellness				
<i>Note: Consultants do not verify some of the quality indicators in this category. Points in these categories (denoted by "Registry Verified") are automatically awarded using Registry data. These indicators are included on the score sheet so that programs can get a picture of total points earned.</i>				
D.1.1 CACFP/nutritious meals and snacks <i>(required for 3, 4 and 5 stars)</i>	1			
D.1.2 60 minutes of physical activity	1			
D.1.3 Pyramid Model/Inclusion training	2			Registry Verified
D.1.4 Strengthening Families/Suspected Child Abuse and Neglect Mandated Reporter Training (SCAN-MRT)	1 point if one of the two practices are evident			Registry Verified
Subtotal for section	5			
TOTALS				
	40			

The Technical Consultant/Rating Observer has reviewed these indicators with me and I agree to the point levels earned in each category.

Provider Signature: _____ Date: _____

Consultant/Rating Observer Signature: _____ Date: _____

Required Quality Indicators for YoungStar Levels Family Child Care

	☆☆ 0-10 Points	☆☆☆ 11-22 Points	☆☆☆☆ 23-32 Points	☆☆☆☆☆ 33-40 Points
All programs must be in Regulatory Compliance to earn two or more stars.				
Education	N/A	Infant/Toddler Credential, Inclusion Credential or 18 related early childhood credits	Administrator Credential, Preschool Credential or 24 related early childhood credits	Related Associate's Degree or unrelated Bachelor's Degree
Environment and Curriculum	N/A	Indicator B.1.1: Self-Assessment	Indicator B.1.1: Self-Assessment Indicator B.4.1: Environment Rating Scale (ERS) average score of 4	Indicator B.1.1: Self-Assessment Indicator B.4.2: ERS average score of 5
Business and Professional Practices <i>NOTE: All programs must sign a YoungStar Contract to participate in YoungStar</i>	N/A	Indicator C.2.1: Ongoing yearly budget, budget review, record-keeping and accurate tax record	Indicator C.2.1: Ongoing yearly budget, budget review, record-keeping and accurate tax record Indicator C.2.2: Written copy of parent handbook	Indicator C.2.1: Ongoing yearly budget, budget review, record-keeping and accurate tax record Indicator C.2.2: Written copy of employment policies Indicator C.2.3: Written policies to reduce risk
Child Health and Wellness		Indicator D.1.1: CACFP and/or nutritious meals	Indicator D.1.1: CACFP and/or nutritious meals	Indicator D.1.1: CACFP and/or nutritious meals
Additional Optional Points Needed		4 or more points	6 or more points	12 or more points

Appendix A

This document outlines the criteria for Self-Assessment and Quality Improvement Plans when the program/Provider has their own format or template for Self-Assessment or Quality Improvement Plan. Programs can use a variety of different tools that lead to a written quality improvement plan. The program must demonstrate effort to assess key elements of program quality that are linked to higher quality care and have developed a plan to improve in areas identified. The quality improvement plan is developed in accordance with authentic quality improvement tools. For YoungStar purposes, the following must be identified.

What is a Self-Assessment?

Self-assessment tools help programs become better aware of important indicators of quality demonstrated within their own program. It is not a test that a Provider can pass or fail. Instead, it is a tool that supports an intentional review of program policies and delivery of services. The focus is on improvement. For YoungStar, the program is responsible for completing a Self-Assessment on:

- space and furnishings,
- personal care routines,
- literacy and language components,
- activities that engage children,
- promoting acceptance of diversity,
- provisions for children with disabilities
- interactions among children and children and staff
- program structure, and
- business and professional practices

Items in a Self-Assessment tool should represent high quality standards that are above and beyond what are included in the licensing/certification standards.

What is a Quality Improvement Plan (QIP)?

The QIP provides the framework for a program's quality improvement work; it outlines the tasks the program needs to complete in order to meet the YoungStar level they are working to achieve.

Develop a Quality Improvement Plan

Developing a Quality Improvement Plan is an important step in the YoungStar process for programs to begin their quality improvement journey. The Quality Improvement Plan will serve as a guide for how your program will spend funds, prioritize staff time, determine curriculum and instructional practices, and choose staff development. The areas of quality improvement for consideration might include:

- Credit-based Education Qualifications
- Professional Development (credit or non-credit based)
- Environments – indoor and outdoor
- Curriculum
- Health and Wellness
- Business and Professional Practices
- Parent Engagement
- Inclusive Practices
- Wisconsin Pyramid Model for Social and Emotional Development for Young Children
- Strengthening Families approach to Child Abuse and Neglect Prevention

The Provider or Director and his or her staff team will identify and prioritize areas of need based upon the results of the program's Self-Assessment. The Provider or team will then identify steps to be taken, resources needed, timelines for completion, and evidence of change. If a Technical Consultant is available, the Provider or team is

encouraged to work with the Technical Consultant to develop a Quality Improvement Plan. A QIP for YoungStar will address the following:

- Aims or desired outcomes
- Barriers or challenges
- Tasks that will need to be completed
- Responsible party/parties
- Resources that are in hand or resources that are needed
- Measurement – How will the team know if the aim is achieved?
- Timelines or benchmarks for completion
- Test of the plan
 - o Is the plan worth doing?
 - o Are there concrete and specific measures?
 - o Will the plan improve outcomes for children, families, staff or the program?
 - o Are the outcomes inclusive of all, culturally competent and developmentally appropriate?

Verify and Maintain Continuous Program Quality

Each family child care program will need to annually review their Quality Improvement Plan based upon the annual Self-Assessment to determine progress and to adjust goals. Significant changes would include changing location or site of the program, or new employee. Programs are encouraged to continually examine the data from the Quality Improvement Plan as well as progress of the children to address continuous quality improvement. A sample Quality Improvement Plan is available from the Local YoungStar Office and on the YoungStar website at: http://www.dcf.wisconsin.gov/youngstar/pdf/ys_sample_qip.pdf.

Other Definitions

- o **Authentic Assessment:** The authentic assessment can be defined as focused observations which use reliable and valid evidence-based methods to incorporate strength-based functional assessment in natural environments using natural supports. They use everyday relationships, observations of growth and development; consideration of individual learning styles and differences; and utilization of all environments in which the child lives and learns.

Assessment is on-going, continuous, and not done on a fixed timeline. Assessments will bring about benefits for children, programs and families. They will not add undue burden to families, Providers or local and state administrators.

- o **Family Services Credential:** The Family Service Credential is a comprehensive, competency and credit based training experience, designed to support direct service staff in their work with children and families. The content is structured into four modules and designed to support staff in the refinement of skills and strategies to incorporate the core values of being family centered, relationship focused, strengths based, ecological and reflective. The training content corresponds to the Head Start Performance Standards, and the Focus Group Recommendations of September 1999 for Federal Competency Goals and Indicators for Head Start Staff working with families. For more information, contact Ruth Chvojicek, CESA 5, 1-800-862-3725 ext. 245 or chvojicekr@cesa5.k12.wi.us.

Appendix B

Below is a list of courses that are accepted for the point for Indicator D.1.3.

Title
SEFEL Pyramid Model Infant Toddler Module 1 (24 hours)
SEFEL Pyramid Model Infant Toddler Module 2 (24 hours)
SEFEL Pyramid Model Infant Toddler Module 3 (24 hours)
SEFEL Pyramid Model Preschool Module 1 (24 hours)
SEFEL Pyramid Model Preschool Module 2 (24 hours)
SEFEL Pyramid Model Preschool Module 3 (24 hours)
Positive Behavioral Intervention and Supports (PBIS) (15 hours)
TRIBES® TLC Process (12 hours)
Guiding Children's Behavior in School-Age Programs (15 hours)

Wisconsin State Personnel Development Grant priorities:

1. Legal Rules and Regulations in Wisconsin (Example: Individualized Family Service Plan (IFSP)/Individual Education Program (IEP), Least Restrictive Environment, Disability Descriptions and Eligibility Criteria).
2. Collaboration related to Children with Disabilities and their Families (Example: Working across program areas, working within multidisciplinary teams, team decision-making).
3. Evidence-based Practices (Example: Screening, assessment, inclusion strategies, caring for children with special health care needs).

Below is a list of courses that area accepted for the point for Indicator D.1.4.

Title
Suspected Child Abuse and Neglect - Mandated Reporter Training (SCAN-MRT)
Child Abuse & Neglect Prevention - Mandated Reporter
SCAN/MRT Training and Strengthening Families Protective Factors
SCAN-MRT Training
Darkness to Light –administered by a PDAS-approved trainer

Note: SCAN-MRT trainings which are administered by a PDAS-approved trainer will count as tiered training for Registry purposes and are acceptable for Indicator D.1.4. . They are 3 hour trainings. SCAN-MRT trainings which are taken by an individual child care Provider using the materials available online at

<http://wcpds.wisc.edu/related-training/mandated-reporter/> will be counted for Indicator D.1.4 but will only count as registered training for Registry purposes.