

## SECONDARY PERFORMANCE STANDARDS INFORMATION MAP FOR 2008 - 2009

### Wisconsin Works (W-2) and Related Programs Contract For the period January 1, 2008 through December 31, 2009

The secondary measures have been established to identify additional areas the Department expects the agency to be performing at a base level. These measures and the targeted benchmarks will be used as a monitoring tool for Contract Managers.

#### **W-2 Contract Agency Category**

W-2 Contract Agencies are assigned to one of five categories based on their location, size and function. Benchmarks are identified for each standard based on the type of agency. Agency types include:

1. Small Agencies are agencies that are outside of Milwaukee County and not listed as a Large Agency.
2. Large Agencies have an average monthly caseload greater than 50 (caseload data from 9/2006 – 8/2007) and are located outside of Milwaukee County. The following agencies have been identified as large
  - a. Kenosha
  - b. Rock
  - c. Racine
  - d. Capitol Consortium
  - e. Marathon
  - f. Arbor
  - g. PAW Consortium
3. Case Management Agencies (CMA) are agencies within Milwaukee County that have been designated to provide CMA services.
4. Job Development and Placement Agencies (JDPA) are agencies within Milwaukee County that have been designated to provide JDPA services.
5. SSI/SSDI Agency is located within Milwaukee County and has been designated to provide services to individuals applying for SSI/SSDI benefits.

The attached chart shows the three secondary standards that agencies will be measured on a monthly basis and the agencies that will be measured. Specific secondary measures include:

- Work Participation Rate – All Family (CMA, JDPA's and Large)
- Work Participation Rate – 2 Parent (CMA, JDPA's and Large)
- Participant Employment (All Agency Types)

The adjustment process and case credits are not applicable to the Secondary Performance Standards.

February 11, 2008

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<b>INDICATOR</b>	<b>DEFINITION</b>	<b>SELECTION CRITERIA</b>	<b>TARGET PERFORMANCE LEVEL</b>
<p><b>Work Participation Rate- All Family</b> <i>Point-in-Time</i></p>	<p>The percent of paid W-2 participants included in the calculation for calculating the All Family Federal Work Participation Rate (WPR).</p> <p>(The All Family rate includes single parent and two parent households.)</p>	<p>All W-2 cases that are paid for the report month (10/1/2007 – 9/30/2008) in a contract agency and are included in the All Family calculation for TANF reauthorization.</p> <p>Calculate percentage of participants meeting the WPR. The measurement will factor in time limited activities and missed hours of participation to determine if the Federal Fiscal Year (FFY) Federal All Family WPR is met. Reports will exclude cases not meeting the All Family rate and are Caring for a Disabled Family Member (CF) and/or Caring for a Disabled Child (CD).</p> <p>FRED Report #1.</p>	<p><u>2008 FFY Benchmarks</u></p> <p>Small Agencies – Does Not Apply</p> <p>Large Agencies – 33.8%</p> <p>CMA Agencies – 33.8%</p> <p>JDPA Agencies – 63%</p> <p>SSI Agency – Does Not Apply</p> <p>2009 Rate TBD</p>
<p><b>Work Participation Rate- Two-Parent Rate</b> <i>Point-in-Time</i></p>	<p>The percent of paid W-2 participants who meet the two-parent definition and are defined by TANF reauthorization to be in the denominator for the Two-Parent WPR.</p>	<p>All W-2 two parent cases that are paid for the report month (10/1/2007 – 9/30/2008) in a contract agency and are included in the Two-Parent calculation for TANF reauthorization.</p> <p>Calculate percentage of participants meeting the WPR. The measurement will factor in time limited activities and missed hours of participation to determine if the Federal Fiscal Year (FFY) Two-Parent WPR is met. Reports will exclude cases not meeting the Two-Parent rate and are Caring for a Disabled Family Member (CF) and/or Caring for a Disabled Child (CD).</p> <p>FRED Report #1.</p>	<p><u>2008 FFY Benchmarks</u></p> <p>Small Agencies – Does Not Apply</p> <p>Large Agencies – 33.8%</p> <p>CMA Agencies – 33.8%</p> <p>JDPA Agencies – 33.8%</p> <p>SSI Agency – Does Not Apply</p> <p>2009 Rate TBD</p>

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<p><b>Participant Employment</b> <i>Year-to-Date</i></p>	<p>Unduplicated individuals served by the agency for which an eligible Entered Employment (EE) placement is recorded on WPEH in the Client Assistance for Reemployment and Economic Support (CARES) system.</p> <p>Success is measured by each unduplicated individual who obtains an EE after the work program (WP) referral or transfer date, whose employment is expected to last 30 days or more and who meets the following EE definition:</p> <ol style="list-style-type: none"> <li>1. an individual who is unemployed and, after referral or transfer to the work program subsystem in CARES, obtains unsubsidized employment that is expected to last 30 days or longer; or</li> <li>2. an individual who is employed in unsubsidized employment and, after referral or transfer to the work program subsystem in CARES, obtains new employment that is expected to last 30 days or longer with higher gross wages.</li> </ol>	<p>All unduplicated W-2 cases that were referred to or transferred into a contract agency with an eligible EE recorded on WPEH in CARES with an employment start date of greater than the referral or enrollment date.</p> <p>Only EE's with a begin date of 1/1/08 or greater and entered within 90 days of the begin date of employment will be counted when calculating the percentage.</p> <p>Individuals may only be counted once per year in the Participant Employment Rate per contract agency.</p> <p><u>Numerator =</u></p> <ul style="list-style-type: none"> <li>• Entered Employment field on WPEH = Y</li> <li>• Entered Employment with Duration on WPEH as Full-Time &gt; = 30 days, or Part-Time &gt; = 30 days</li> <li>• Begin Date of Entered Employment must be between 1/1/2008 and 12/31/2009</li> <li>• Individual PIN only counted once per calendar year.</li> <li>• Not deleted Entered Employment</li> </ul> <p><u>Denominator =</u> W-2 applicants/participants except:</p> <ul style="list-style-type: none"> <li>• All W-2 cases referred, transferred for which W-2 begins or is ongoing within the contract period and subsequently disenrolled, or transferred out (by 1/31/10) with:             <ol style="list-style-type: none"> <li>a. no intervening activities or only Upfront activities assigned; or</li> <li>b. only assigned to W-2 T, CMM, CMP, CMC, and CMN placement unless the individuals obtained employment.</li> </ol> </li> </ul>	<p><u>2008-2009 Benchmarks</u></p> <p>Small Agencies – 35%</p> <p>Large Agencies – 35%</p> <p>CMA Agencies – 35%</p> <p>JDPA Agencies – 55%</p> <p>SSI Agency – Does Not Apply</p>