

KidStat

Purpose: The purpose of KidStat is to improve DCF agency performance.

Description: KidStat is a performance management approach that discusses data-driven reports and information in meetings where we hold each other accountable by following up until problems are resolved and results are improved. KidStat is not simply another layer of reporting but it is the way you manage your work so that you achieve results.

Management: Led by the Secretary and the KidStat Leadership Team (Deputy Secretary, Executive Assistant, OPQA Director, Division of Enterprise Solutions Division Administrator, Bureau Directors of Budget, Finance, Human Resources, Information Technology, and Chief Legal Counsel) and managed by the Office of Performance and Quality Assurance

Process:

1. **Real Results** - The Secretary's office identifies the priorities or key outcomes that each Division seeks to achieve.
2. **The Data** - Division staff works with OPQA to identify Performance Measures for each Real Result using existing data.
3. **The Meeting** - OPQA analyzes and organizes the data that the Division Administrators discuss at the meeting. Bureau Directors, Section Chiefs and other Division staff join the meeting to discuss the data with the Secretary's Office.
4. **Follow-Up** – OPQA distributes an Action Plan that facilitates relentless follow up from one meeting to the next by outlining specific requests and next steps for the Division.

Timeline: The Secretary's office has been conducting KidStat meetings on a weekly basis beginning since July 28 with a different Division each week.