

Business Objects/WebIntelligence (WebI) Upgrade to Version XI

What: Business Objects and WebIntelligence (WebI) are being upgraded from version 6.5.1 to Version XI (BOXI).

When: August 10, 2009

Impact on Current Users:

1. Users should be able to access the same reports and retain the same functionality as they had prior to the upgrade.
2. Users will be able to access the new system in the same way they accessed the old system.
3. As part of the migration process, IDs and reports were copied from the current system on July 10, 2009. When accessing WebI on or after August 10th, you will need to use your password that was in effect on July 11th.
4. Any personal documents you have saved in your Inbox or Personal Documents folder will still be available after the upgrade. It's possible that the conversion process may modify the formatting used in personal documents (e.g., column widths may change). Users should review their documents prior to printing them.
5. All Corporate Documents will be converted to the new BOXI format – and similar to personal documents, some formatting changes may occur during the conversion process. DCF staff will be working to identify any report problems and will work to correct them prior to August 10th. Please report any post-conversion report problems you experience to the dcfmbwisdom@wisconsin.gov e-mail address.

Application Freeze:

Any personal documents saved to your Inbox or Personal Documents folder during the period of July 10 – August 10 **will not be available in the new application after August 10th**. You will need to recreate these reports in the application as necessary.

Navigation Changes:

BOXI is similar to the current version but is somewhat different in navigation and report editing capabilities. For report viewers, the main difference is the way users navigate to content such as reports. The new interface is designed to look and feel like Windows folder navigation rather than category links. Additionally, functions that are simply links in the current version, like editing reports and viewing their properties, are now accessed through drop downs and toolbar buttons. However, the functionality is similar enough that report viewers should have little difficulty learning the new interface.

Training:

WebI training documents are being updated to contain information pertaining to the new version, and can be accessed via the [PTS Learning Center](#). Please contact PTSTrainingSupp@wisconsin.gov for more information.

Support:

Problems can be reported by e-mailing dcfmbwisdom@wisconsin.gov, or by calling the DWD Service Desk at (608) 266-7252. The Service Desk will continue to handle all password-related issues.