

Applying for Emergency Assistance: What you need to know

Is your family being legally evicted from your home for not paying your rent or mortgage?

Is your family living in a shelter or other temporary place?

Is your heat or electricity being disconnected?

If you have answered “yes” to any of these questions and you already have pursued other financial options, your family may be eligible for an **Emergency Assistance (EA)** payment for housing or utilities costs.

EA Program Requirements:

- Your family must include at least one adult and at least one dependent child.
- Everyone in your family must be a resident of Wisconsin and a citizen or qualified alien of the United States.
- Your family must be low income.
- Your bills must be more than the funds you have available to pay those bills for the month of the emergency (or for the next 30 days after the emergency).
- Your family has pursued all other financial options.
- You have not received EA in the last 12 months.

Application:

To apply for EA, you must:

- Complete an EA Application form. You can get this form at your local W-2 agency.
- Give the W-2 agency proof that the information reported in your EA application is true.

Assistance:

The maximum eligible payment amount is based on the emergency type and group size.

Time Frame:

The goal of EA is to get families help quickly (usually five days). If you have given the W-2 agency all the information they asked for, and are found to be eligible, the W-2 agency must make the EA payment within five business days of the date you applied. The payment may take longer if your family is homeless and has not yet found a new home.

Where to Apply:

The Division of Family and Economic Security (DFES) is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternative format, or need it translated to another language, please call (608) 266-3400 or (866) 864-4585 TTY (Toll Free). For civil rights questions call (608) 266-5335.