

Job Loss and Child Support What You Need to Know

1. By law, you must tell your child support agency within 10 days if you lose your job, if your income changes, if you get a new job, or if you change jobs. This will not change your court ordered payment amounts.
2. Your court order for support continues after a job loss. (Only a court can change an order.)
3. If your job loss is expected to last longer than 6 to 8 weeks, you can ask to have your court order reviewed for a change. This is not automatic. (See “Review of Child Support Order” below.)
4. If child support payments were taken out of your paycheck, child support payments will now be withheld from your Unemployment Insurance checks. (See “Wisconsin Unemployment Benefits” below)

Wisconsin Unemployment Benefits


Your next child support payment may be due before you get your first Unemployment check. It is then your responsibility to make that support payment. The coupon in this handout may be used for making a payment.

It is also possible you will owe more support than what is withheld from your Unemployment checks. You can use the coupon in this handout to pay the difference.

State policy allows up to 50% of your unemployment checks to be withheld for support. If deductions related to unemployment (overpayments or penalties) reduce your unemployment benefits, 50 % of what remains can be withheld. For example: your unemployment is \$300 per week, but \$50 is deduction for an overpayment. The balance of your unemployment benefit is \$250 (\$300 - \$50). Up to \$125 (half of the balance) can be withheld for support. If you owe \$150 each week for support, you are still responsible to pay the remaining \$25.

Review of Child Support Order

When your job loss is for an extended period of time, you can ask to have your court order reviewed for a change. (Only a court can change a support order.) You can ask for a review by:

- Making a request for a review, in writing, to the child support office **if** the child support agency is providing services on your case. When asked, child support agencies will review your court order once every three years or when there has been a **substantial** change in circumstances.
- Asking the court for a review using a “do it yourself” (pro se) approach. Links to court forms for asking the court for a review are online at childsupport.wisconsin.gov.
- Hiring an attorney to ask the court for a review. 

(Cut along line, complete the reverse side, and mail to address below)

Payment Coupon

To Child Support Payer:

Complete the back of this coupon. Mail this coupon along with your check or money order (payable to **WI SCTF**). Be sure to write your KIDS PIN number (Child Support PIN number) on your check or money order.

Please mail to:

**Wisconsin Support Collections Trust Fund (WI SCTF)
Box 74200
Milwaukee, WI 53274-0200**

Thank you!

Contact Information

For information on your case, contact the child support office where your court case is located. County or tribal child support agencies are in your phone book under “county government” or tribal name and online at childsupport.wisconsin.gov. Most public libraries have free Internet access.

More Information

For information about your case, contact your child support agency. More information about paying support is online at childsupport.wisconsin.gov:

- income withholding
- changing a child support order
- court resources and court forms
- withholding limits
- when past-due support is owed
- setting child support amounts

Payment Coupon

To submit the Payment Coupon below, cut along the line, complete the required information, and mail to the Wisconsin Support Collections Trust Fund at the address listed on the reverse side.

Mail the completed coupon with a check or money order for any missed child support payments or for the amount that is not withheld from your Unemployment check. The coupon can also be used when you find a new job, and there is a delay before your new employer starts income withholding.

You can also print a payment coupon from the Child Support Online Services website at childsupport.wisconsin.gov or use the payment coupons that come with your monthly statement. If you do not get monthly statements, contact your child support agency.

If you have questions about how to use a coupon, please call the Wisconsin Support Collections Trust Fund, Monday through Friday, 8:00 a.m. – 5:00 p.m. (central time), at:

TEL: (800) 991-5530
TDD: (877) 209-5209

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please call (608) 266-9909 or (800) 947-3529 TDD (toll free).

Providing your social security number is voluntary. You have the option of entering your KIDS PIN below. Your “KIDS PIN” is **your** child support PIN number. It is written on your Monthly Statements and on most notices sent by your child support agency. You can also contact your child support agency for your KIDS PIN.

Payment Coupon

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Your Name _____

Your Social Security Number _____

OR

Your KIDS PIN _____

Designated Court Case Number (Optional) _____

Amount Enclosed \$ _____