

## Forward Service Corporation

4600 American Parkway Suite 301 Madison, WI 53718

Phone: 608-244-3526

Email Example: John Smith – [jsmith@fsc-corp.org](mailto:jsmith@fsc-corp.org)

**Serving North Central, Northeast, and Southwest Areas**

Chief Executive Officer	Michelle Szabrowicz	608-268-2251	<a href="mailto:mszabrowicz@fsc-corp.org">mszabrowicz@fsc-corp.org</a>
W-2 Director	Lisa Omen	608-268-2253	<a href="mailto:lomen@fsc-corp.org">lomen@fsc-corp.org</a>
Assistant W-2 Directors	Tony Dziedzic Stacey Eggen Jennifer Marks Brian Wolfe	262-719-6520 608-268-2283 920-292-1332 608-268-2255	<a href="mailto:tdziedzic@fsc-corp.org">tdziedzic@fsc-corp.org</a> <a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a> <a href="mailto:jmarks@fsc-corp.org">jmarks@fsc-corp.org</a> <a href="mailto:bwolfe@fsc-corp.org">bwolfe@fsc-corp.org</a>
Director of Finance	Michelle Knutson	608-268-2281	<a href="mailto:mknutson@fsc-corp.org">mknutson@fsc-corp.org</a>
IT Manager	Sara Jackson	608-665-1981	<a href="mailto:sjackson@fsc-corp.org">sjackson@fsc-corp.org</a>
QA Manager	Stacey Eggen	608-268-2283	<a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Director of Human Resources	Patty Haggerty	608-268-2278	<a href="mailto:phaggerty@fsc-corp.org">phaggerty@fsc-corp.org</a>
Emergency Assistance Manager	Stacey Eggen	608-268-2283	<a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Complaint Coordinator	Erin Ditscheit	608-620-9058	<a href="mailto:editscheit@fsc-corp.org">editscheit@fsc-corp.org</a>
Fact Finders	Erin Ditscheit Kailee Hutchcraft	608-620-9058 715-257-5321	<a href="mailto:editscheit@fsc-corp.org">editscheit@fsc-corp.org</a> <a href="mailto:khutchcraft@fsc-corp.org">khutchcraft@fsc-corp.org</a>
Fraud Coordinators	Erin Ditscheit Stacey Eggen	608-620-9058 608-268-2283	<a href="mailto:editscheit@fsc-corp.org">editscheit@fsc-corp.org</a> <a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Child Welfare Liaisons	Tony Dziedzic Jennifer Marks Brian Wolfe	262-719-6520 920-292-1332 608-268-2255	<a href="mailto:tdziedzic@fsc-corp.org">tdziedzic@fsc-corp.org</a> <a href="mailto:jmarks@fsc-corp.org">jmarks@fsc-corp.org</a> <a href="mailto:bwolfe@fsc-corp.org">bwolfe@fsc-corp.org</a>
Child Care Coordinator	Jennifer Marks	920-292-1332	<a href="mailto:jmarks@fsc-corp.org">jmarks@fsc-corp.org</a>
CARES Coordinators	Kailee Hutchcraft (primary) Erin Ditscheit Stacey Eggen	715-257-5321 608-620-9058 608-268-2283	<a href="mailto:khutchcraft@fsc-corp.org">khutchcraft@fsc-corp.org</a> <a href="mailto:editscheit@fsc-corp.org">editscheit@fsc-corp.org</a> <a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
ATL	Stacey Eggen	608-268-2283	<a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Policy Coordinators	Kailee Hutchcraft (primary) Erin Ditscheit Stacey Eggen	715-257-5321 608-620-9058 608-268-2283	<a href="mailto:khutchcraft@fsc-corp.org">khutchcraft@fsc-corp.org</a> <a href="mailto:editscheit@fsc-corp.org">editscheit@fsc-corp.org</a> <a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Security Officer	Stacey Eggen	608-268-2283	<a href="mailto:seggen@fsc-corp.org">seggen@fsc-corp.org</a>
Refugee Program Lead	Nathan Andrews	608-216-7661	<a href="mailto:NAndrews@fsc-corp.org">NAndrews@fsc-corp.org</a>

Refugee Program Liaisons Dane County Fox Valley Brown County	Rihab Taha Alleigh Sellen Libby Glabe	608-509-7513 920-940-6044 920-393-6498	<a href="mailto:rtaha@fsc-corp.org">rtaha@fsc-corp.org</a> <a href="mailto:asellen@fsc-corp.org">asellen@fsc-corp.org</a> <a href="mailto:lglabe@fsc-corp.org">lglabe@fsc-corp.org</a>
Transfer Coordinators – Northeast Primary Backup	Amber Hanson Megan Schade	920-940-6045 920-292-1333	<a href="mailto:ahanson@fsc-corp.org">ahanson@fsc-corp.org</a> <a href="mailto:mschade@fsc-corp.org">mschade@fsc-corp.org</a>
Transfer Coordinators – North Central Primary Backup	Ashley Bramm Laura Hartlaub	715-365-7824 920-395-9200	<a href="mailto:abramm@fsc-corp.org">abramm@fsc-corp.org</a> <a href="mailto:lhartlaub@fsc-corp.org">lhartlaub@fsc-corp.org</a>
Transfer Coordinators - Southwest Primary Backup	Carman Taylor Tina Counsell	608-216-7608 608-750-1562	<a href="mailto:ctaylor@fsc-corp.org">ctaylor@fsc-corp.org</a> <a href="mailto:tcounsell@fsc-corp.org">tcounsell@fsc-corp.org</a>
Job Access Loans Claims Contact	Jennifer Popelka	920-569-3261	<a href="mailto:jpopelka@fsc-corp.org">jpopelka@fsc-corp.org</a>

## Workforce Resource, Inc.

401 Technology Drive E Suite 100 Menomonie, WI 54751

Phone: 715-232-7380 Fax: 715-232-2240

Email Example: John Smith – [smithj@workforceresource.org](mailto:smithj@workforceresource.org)

### Serving Northwest Area

Chief Executive Officer	Richard Price	715-232-7380 Ext. 1012	<a href="mailto:pricer@workforceresource.org">pricer@workforceresource.org</a>
Program Manager	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
W-2 Operations Director	Sally Schrader	715-232-7380 Ext. 2510	<a href="mailto:schraders@workforceresource.org">schraders@workforceresource.org</a>
Accountant	Sara Jones	715-232-7380 Ext. 1017	<a href="mailto:sara.jones@workforceresource.org">sara.jones@workforceresource.org</a>
IT Manager	Richard Price	715-232-7380 Ext. 1012	<a href="mailto:pricer@workforceresource.org">pricer@workforceresource.org</a>
QA Manager	Renee Vavra	715-720-2840 Ext. 1216	<a href="mailto:vavrar@workforceresource.org">vavrar@workforceresource.org</a>
Director of Human Resources	Kathy Talford	715-232-7380 Ext. 1011	<a href="mailto:talfordk@workforceresource.org">talfordk@workforceresource.org</a>
Emergency Assistance Manager	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Complaint Coordinator	Kathy Talford	715-232-7380 Ext. 1011	<a href="mailto:talfordk@workforceresource.org">talfordk@workforceresource.org</a>
Fact Finder	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Fraud Coordinator	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Child Welfare Liaison	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Child Care Coordinator	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
CARES Coordinator	Renee Vavra	715-720-2840 Ext. 1216	<a href="mailto:vavrar@workforceresource.org">vavrar@workforceresource.org</a>
ATL	Ryan Westaby	715-232-7380 Ext. 1513	<a href="mailto:ryan.westaby@workforceresource.org">ryan.westaby@workforceresource.org</a>
Policy Coordinator	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Security Officer	Kathy Talford	715-232-7380 Ext. 1011	<a href="mailto:talfordk@workforceresource.org">talfordk@workforceresource.org</a>
Refugee Programs Contact	Jody Conner	715-232-7380 Ext. 1313	<a href="mailto:connerj@workforceresource.org">connerj@workforceresource.org</a>
Transfer Coordinators Primary	Renee Vavra	715-720-2840 Ext. 1216	<a href="mailto:vavrar@workforceresource.org">vavrar@workforceresource.org</a>
Backup	Brooke Hansen	715-232-7380 Ext. 1717	<a href="mailto:hansenb@workforceresource.org">hansenb@workforceresource.org</a>
Job Access Loans Claims Contact	Sally Schrader	715-232-7380 Ext. 2510	<a href="mailto:schraders@workforceresource.org">schraders@workforceresource.org</a>

## Workforce Connections

2615 East Avenue South, Suite 300, La Crosse, WI 54601

Phone: 608-789-5620

Email Example: John Smith – [smithj@workforceconnections.org](mailto:smithj@workforceconnections.org)

**Serving Western Area**

Chief Executive Officer	Teresa Pierce	608-790-7482	<a href="mailto:piercet@workforceconnections.org">piercet@workforceconnections.org</a>
W-2 Director	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Assistant W-2 Director	None		
Director of Finance	None		
IT Manager	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
QA Manager	Shannon Franek	608-432-4247	<a href="mailto:franeks@workforceconnections.org">franeks@workforceconnections.org</a>
Director of Human Resources	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Emergency Assistance Manager	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Complaint Coordinator	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Fact Finder	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Fraud Coordinator	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Child Welfare Liaison	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Child Care Coordinator	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
CARES Coordinator	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
ATL	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Policy Coordinator	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Security Officer	Gina Brown	608-386-1629	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a>
Refugee Programs Contacts	Gina Brown Shannon Franek	608-386-1629 608-432-4247	<a href="mailto:browng@workforceconnections.org">browng@workforceconnections.org</a> <a href="mailto:franeks@workforceconnections.org">franeks@workforceconnections.org</a>
Transfer Coordinators Primary Backup	Shannon Franek Andrea Brownlee	608-432-4247 608-790-8137	<a href="mailto:franeks@workforceconnections.org">franeks@workforceconnections.org</a> <a href="mailto:brownleea@workforceconnections.org">brownleea@workforceconnections.org</a>
Job Access Loans Claims Contact	Shannon Franek	608-432-4247	<a href="mailto:franeks@workforceconnections.org">franeks@workforceconnections.org</a>

## Equus Workforce Solutions

1425 Summit Ave, Suite 104

Waukesha, WI 53188

Phone: 1-800-821-821-4076 Fax: 262-638-6782

Email Example: John Smith –

john.smith@equusworks.com

**Serving Southeast Area**

Chief Executive Officer	Doug Cotter	917-817-6167	<a href="mailto:doug.cotter@equusworks.com">doug.cotter@equusworks.com</a>
Vice President	Chytania Brown	414-552-8422	<a href="mailto:chytania.brown@equusworks.com">chytania.brown@equusworks.com</a>
Regional Director	Katie Dziejczak	414-265-6543	<a href="mailto:katie.dziejczak@equusworks.com">katie.dziejczak@equusworks.com</a>
W-2 Director	Sarah Kaminski	262-282-8153	<a href="mailto:sarah.kaminski@equusworks.com">sarah.kaminski@equusworks.com</a>
Operations Manager	Kanwen Shao	407-491-2318	<a href="mailto:kanwen.shao@equusworks.com">kanwen.shao@equusworks.com</a>
Project Accountant	Joseph Kabke	414-550-1573	<a href="mailto:joseph.kabke@equusworks.com">joseph.kabke@equusworks.com</a>
IT Manager	Jeff Andresen	414-915-0887	<a href="mailto:jeff.andresen@apmnet.us">jeff.andresen@apmnet.us</a>
QA Manager	Jason Evraets	262-695-7954	<a href="mailto:jason.evraets@equusworks.com">jason.evraets@equusworks.com</a>
HR Manager	Joan Zimmerman	262-391-6119	<a href="mailto:joan.zimmerman@equusworks.com">joan.zimmerman@equusworks.com</a>
Emergency Assistance Manager	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Complaint Coordinator	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Fact Finder	Jason Evraets	262-695-7954	<a href="mailto:jason.evraets@equusworks.com">jason.evraets@equusworks.com</a>
Fraud Coordinator	Jason Evraets	262-695-7954	<a href="mailto:jason.evraets@equusworks.com">jason.evraets@equusworks.com</a>
Child Welfare Liaison	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Child Care Coordinator	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
CARES Coordinator	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
ATL	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Policy Coordinator	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Security Officer	Latashia Harris	262-695-7953	<a href="mailto:latashia.harris@equusworks.com">latashia.harris@equusworks.com</a>
Refugee Programs Contact	Kyle Hundt	262-374-5160	<a href="mailto:Kyle.Hundt@equusworks.com">Kyle.Hundt@equusworks.com</a>
Transfer Coordinators			
Primary	Sonya Gordon	262-638-6554	<a href="mailto:sonya.gordon@equusworks.com">sonya.gordon@equusworks.com</a>
Backup	Anni Prideaux	262-697-4623	<a href="mailto:anni.prideaux@equusworks.com">anni.prideaux@equusworks.com</a>
Job Access Loans Claims Contact	Kyle Hundt	262-374-5160	<a href="mailto:Kyle.Hundt@equusworks.com">Kyle.Hundt@equusworks.com</a>

## Maximus Inc

4201 North 27<sup>th</sup> Street Suite 400 Milwaukee, WI 53216

Phone: 414-203-8500 Fax: 414-203-8501

Email Example: John Smith – johnsmith@maximus.com

### Serving Milwaukee West Central Area

Chief Executive Officer	Rachel Zietlow	859-338-2623	<a href="mailto:rachelzietlow@maximus.com">rachelzietlow@maximus.com</a>
Vice President	Rachel Zietlow	859-338-2623	<a href="mailto:rachelzietlow@maximus.com">rachelzietlow@maximus.com</a>
W-2 Director	Autumn Morgan	414-203-8531	<a href="mailto:autumnmorgan@maximus.com">autumnmorgan@maximus.com</a>
Senior Operations Manager - Interim	Tashuna Jackson	414-203-8618	<a href="mailto:tashunaljackson@maximus.com">tashunaljackson@maximus.com</a>
Director of Finance	Michelle Brookshire	414-203-8556	<a href="mailto:michellebrookshire@maximus.com">michellebrookshire@maximus.com</a>
IT Manager	Ventura Cruz	414-203-8635	<a href="mailto:venturacruz@maximus.com">venturacruz@maximus.com</a>
Quality Assurance Coordinator	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Human Resources Director	Miriam C Bane	512-767-4804	<a href="mailto:miriamcbane@maximus.com">miriamcbane@maximus.com</a>
Emergency Assistance Supervisor	Valerie McCall	414-203-8636	<a href="mailto:valeriekmccall@maximus.com">valeriekmccall@maximus.com</a>
Refugee Services	Tashuna Jackson	414-203-8618	<a href="mailto:tashunaljackson@maximus.com">tashunaljackson@maximus.com</a>
Complaint Coordinator	Tashuna Jackson	414-203-8618	<a href="mailto:tashunaljackson@maximus.com">tashunaljackson@maximus.com</a>
Fact Finding Coordinator	Keli Poppe	414-203-8562	<a href="mailto:KeliPoppe@maximus.com">KeliPoppe@maximus.com</a>
Fraud Coordinator	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Child Welfare Liaison	Tashuna Jackson	414-203-8618	<a href="mailto:tashunaljackson@maximus.com">tashunaljackson@maximus.com</a>
Child Care Coordinator	Lisa Adams	414-203-8525	<a href="mailto:lisaadams@maximus.com">lisaadams@maximus.com</a>
CARES Coordinator	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
ATL	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Policy Coordinator	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Security Officer	Meena Harmon	414-203-8567	<a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Refugee Team Lead	Hilaire Ntabala	414-203-8537	<a href="mailto:HilaireNtabala@maximus.com">HilaireNtabala@maximus.com</a>
Refugee Program Liaison	Hilaire Ntabala	414-203-8537	<a href="mailto:HilaireNtabala@maximus.com">HilaireNtabala@maximus.com</a>
Refugee Lead Financial and Employment Planner (FEP)	Hilaire Ntabala	414-203-8537	<a href="mailto:HilaireNtabala@maximus.com">HilaireNtabala@maximus.com</a>
Transfer Coordinators Primary Backup	Heather Prest Meena Harmon	414-203-8587 414-203-8567	<a href="mailto:heatherprest@maximus.com">heatherprest@maximus.com</a> <a href="mailto:meenaharmon1@maximus.com">meenaharmon1@maximus.com</a>
Job Access Loans Claims Contacts Primary Backup	Lisa Adams Tina Henn	414-203-8525 414-203-8656	<a href="mailto:lisaadams@maximus.com">lisaadams@maximus.com</a> <a href="mailto:tinamhenn@maximus.com">tinamhenn@maximus.com</a>

## Ross Innovative Employment Solutions

7800 W. Brown Deer Rd. Suite 200 Milwaukee, WI 53223

Phone: 414-760-6060

Email Example: John Smith – john.smith@rossworks.com

**Serving Milwaukee Northern Area**

Chief Executive Officer	Shawn Brenner	810-326-4447	<a href="mailto:shawn.brenner@rossworks.com">shawn.brenner@rossworks.com</a>
W-2 Director	Nicole Hagen	414-716-0430	<a href="mailto:nicole.hagen@rossworks.com">nicole.hagen@rossworks.com</a>
IT Manager	Donald Daniel	414-716-0438	<a href="mailto:donald.daniel@rossworks.com">donald.daniel@rossworks.com</a>
Operations Manager	Thomas Prescott	414-760-6060 Ext 513	<a href="mailto:thomas.prescott@rossworks.com">thomas.prescott@rossworks.com</a>
Systems Manager	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>
QA Supervisor	Latasha Dula	414-760-6060 Ext 493	<a href="mailto:latasha.dula@rossworks.com">latasha.dula@rossworks.com</a>
Director of Human Resources	Brenda Motley-Aikens	313-308-0792	<a href="mailto:brenda.motley-aikens@rossworks.com">brenda.motley-aikens@rossworks.com</a>
Emergency Assistance Supervisor	Latasha Dula	414-760-6060 Ext 493	<a href="mailto:latasha.dula@rossworks.com">latasha.dula@rossworks.com</a>
Complaint Coordinator	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>
Fact Finder	Samantha Wendt	920-390-0844	<a href="mailto:Samantha@parallelservices.net">Samantha@parallelservices.net</a>
Fact Finding Coordinator	Xai Xiong	414-760-6060 Ext 516	<a href="mailto:xai.xiong@rossworks.com">xai.xiong@rossworks.com</a>
Fraud Coordinator	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>
Child Welfare Liaison	Patrice Wright	414-760-6060 Ext 512	<a href="mailto:patrice.wright@rossworks.com">patrice.wright@rossworks.com</a>
Child Care Coordinator	Patrice Wright	414-760-6060 Ext 512	<a href="mailto:patrice.wright@rossworks.com">patrice.wright@rossworks.com</a>
CARES Coordinator	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>
ATL	Xai Xiong	414-760-6060 Ext 516	<a href="mailto:xai.xiong@rossworks.com">xai.xiong@rossworks.com</a>
Child Support Liaison	Michael Burns	414-760-6060 Ext 504	<a href="mailto:michael.burns@rossworks.com">michael.burns@rossworks.com</a>
Policy Coordinator	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>
Security Officer	Nicole Hagen	414-716-0430	<a href="mailto:nicole.hagen@rossworks.com">nicole.hagen@rossworks.com</a>
Adult Education Navigator	Terrece Irving	414-760-6060 Ext 561	<a href="mailto:terrece.irving@rossworks.com">terrece.irving@rossworks.com</a>
Youth Education Navigator	Jacqueline Billings	414-760-6060 Ext 406	<a href="mailto:jacqueline.billings@rossworks.com">jacqueline.billings@rossworks.com</a>
TEMP Coordinator	Patrice Wright	414-760-6060 Ext 512	<a href="mailto:patrice.wright@rossworks.com">patrice.wright@rossworks.com</a>
Transfer Coordinators			
Primary	Akeba Franklin	414-760-6060 Ext 463	<a href="mailto:akeba.franklin@rossworks.com">akeba.franklin@rossworks.com</a>
Backup	Xai Xiong	414-760-6060 Ext 516	<a href="mailto:xai.xiong@rossworks.com">xai.xiong@rossworks.com</a>
Job Access Loans Claims Contact	Scarlet Garcia	414-760-6060 Ext 502	<a href="mailto:scarlet.garcia@rossworks.com">scarlet.garcia@rossworks.com</a>

## UMOS

2701 South Chase Avenue Milwaukee, WI 53207

Phone: 414-389-6600

Email Example: John Smith – john.smith@umos.org

**Serving Milwaukee Southern Area**

Chief Executive Officer	Jose Martinez	414-389-6006	<a href="mailto:jose.martinez@umos.org">jose.martinez@umos.org</a>
VP of Workforce Development / W-2 Director	Tim Schindler	414-389-6057	<a href="mailto:timothy.schindler@umos.org">timothy.schindler@umos.org</a>
Assistant W-2 Director	Sandra Salazar-Lozano	414-389-6381	<a href="mailto:sandra.salazar-lozano@umos.org">sandra.salazar-lozano@umos.org</a>
Chief Financial Officer	Renee Dudley	414-389-6650	<a href="mailto:renee.dudley@umos.org">renee.dudley@umos.org</a>
Chief Information Officer	Barb Felske	414-389-6082	<a href="mailto:barb.felske@umos.org">barb.felske@umos.org</a>
QA Managers	Petrina Johnson Jodi Prout	414-389-6017 414-389-6032	<a href="mailto:petrina.johnson@umos.org">petrina.johnson@umos.org</a> <a href="mailto:jodi.prout@umos.org">jodi.prout@umos.org</a>
Director of Human Resources	Susan St. Amand	414-389-6010	<a href="mailto:susan.stamand@umos.org">susan.stamand@umos.org</a>
Emergency Assistance Manager	Anabel Martinez	414-389-6629	<a href="mailto:anabel.martinez@umos.org">anabel.martinez@umos.org</a>
Complaint Coordinator	Anabel Martinez	414-389-6629	<a href="mailto:anabel.martinez@umos.org">anabel.martinez@umos.org</a>
Fact Finder	Samantha Wendt	920-390-0844	<a href="mailto:samantha@parallelservices.net">samantha@parallelservices.net</a>
Fraud Coordinator	Aileen Campos	414-389-6307	<a href="mailto:aileen.campos@umos.org">aileen.campos@umos.org</a>
Child Welfare Liaison	Lisa Montoto-Pallen	414-389-6264	<a href="mailto:lisa.montoto-pallen@umos.org">lisa.montoto-pallen@umos.org</a>
Child Care Coordinator	Sergio Cantu	414-389-6340	<a href="mailto:sergio.cantu@umos.org">sergio.cantu@umos.org</a>
CARES Coordinator	Lisa Montoto-Pallen	414-389-6264	<a href="mailto:lisa.montoto-pallen@umos.org">lisa.montoto-pallen@umos.org</a>
ATL	Elizabeth Muniz-Herrera	414-389-6322	<a href="mailto:elizabeth.munizherrera@umos.org">elizabeth.munizherrera@umos.org</a>
Policy Coordinator	Lisa Montoto-Pallen	414-389-6264	<a href="mailto:lisa.montoto-pallen@umos.org">lisa.montoto-pallen@umos.org</a>
Security Officer	Jennifer Munguia-Sanchez	414-389-6227	<a href="mailto:Jennifer.munguia@umos.org">Jennifer.munguia@umos.org</a>
Refugee Team Lead	Sergio Cantu	414-389-6340	<a href="mailto:sergio.cantu@umos.org">sergio.cantu@umos.org</a>
Refugee W-2 Program FEP	Yahya Dildar	414-389-6302	<a href="mailto:Yahya.dildar@umos.org">Yahya.dildar@umos.org</a>
Refugee W-2 Program FEP	Hawo Shidad	414-389-6624	<a href="mailto:Hawo.shidad@umos.org">Hawo.shidad@umos.org</a>
Refugee W-2 Program FEP	Zaker Dildar	414-389-6613	<a href="mailto:Zaker.dildar@umos.org">Zaker.dildar@umos.org</a>
Refugee W-2 Program FEP	Aziz Kamal	414-389-6215	<a href="mailto:Aziz.kamal@umos.org">Aziz.kamal@umos.org</a>
Refugee Cash Assistance (RCA)	Mohibullah Amin	414-389-6251	<a href="mailto:Mohibullah.amin@umos.org">Mohibullah.amin@umos.org</a>
Transfer Coordinators Primary Backup	Sergio Cantu Africka Pettaway	414-389-6340 414-389-6310	<a href="mailto:sergio.cantu@umos.org">sergio.cantu@umos.org</a> <a href="mailto:africka.pettaway@umos.org">africka.pettaway@umos.org</a>
Job Access Loans Claims Contact	Lisa Montoto-Pallen	414-389-6264	<a href="mailto:lisa.montoto-pallen@umos.org">lisa.montoto-pallen@umos.org</a>

## America Works of Wisconsin, Inc.

310 West Wisconsin Avenue #300E Milwaukee, WI 53203

Phone: 414-386-5765

Email Example: John Smith – [jsmith@americaworks.com](mailto:jsmith@americaworks.com)

**Serving Milwaukee East Central Area**

Chief Executive Officer	Dr. Lee Bowes	212-599-5627	<a href="mailto:lbowes@americaworks.com">lbowes@americaworks.com</a>
W-2 Director	Carlyle Outten	262-290-2310	<a href="mailto:coutten@americaworks.com">coutten@americaworks.com</a>
Assistant W-2 Director	Vangpao Lee	262-649-1540	<a href="mailto:vlee@americaworks.com">vlee@americaworks.com</a>
Project Accountant	Gail Hodges	262-649-9698	<a href="mailto:ghodges@americaworks.com">ghodges@americaworks.com</a>
IT Manager	Sid Krishanadat	718-206-9675 ext 101	<a href="mailto:sk@h2tecs.com">sk@h2tecs.com</a>
QA Manager	Sasha Jones	262-290-2122	<a href="mailto:sjones@americaworks.com">sjones@americaworks.com</a>
Director of Human Resources	Carlyle Outten	262-290-2310	<a href="mailto:coutten@americaworks.com">coutten@americaworks.com</a>
Emergency Assistance Manager	Erica Coles	262-290-2267	<a href="mailto:ecoles@americaworks.com">ecoles@americaworks.com</a>
Complaint Coordinator	Darcy Cooper	262-290-2266	<a href="mailto:dcooper@americaworks.com">dcooper@americaworks.com</a>
Fact Finder	Samantha Wendt	920-390-0844	<a href="mailto:samantha@parallelservices.net">samantha@parallelservices.net</a>
Fraud Coordinator	Adenike Joyner	262-923-2011	<a href="mailto:ajoyner@americaworks.com">ajoyner@americaworks.com</a>
Child Welfare Liaison	Kim Wilson	262-290-2234	<a href="mailto:kwilson@americaworks.com">kwilson@americaworks.com</a>
Child Care Coordinator	Sasha Jones	262-290-2122	<a href="mailto:sjones@americaworks.com">sjones@americaworks.com</a>
CARES Coordinator	Vangpao Lee	262-649-1540	<a href="mailto:vlee@americaworks.com">vlee@americaworks.com</a>
ATL	Darcy Cooper	262-290-2266	<a href="mailto:dcooper@americaworks.com">dcooper@americaworks.com</a>
Policy Coordinator	Vangpao Lee	262-649-1540	<a href="mailto:vlee@americaworks.com">vlee@americaworks.com</a>
Security Officer	Vangpao Lee	262-649-1540	<a href="mailto:vlee@americaworks.com">vlee@americaworks.com</a>
Transfer Coordinators Primary Backup	Adenike Joyner Yesenia Godoy	262-923-2011 262-290-2163	<a href="mailto:ajoyner@americaworks.com">ajoyner@americaworks.com</a> <a href="mailto:ygodoy@americaworks.com">ygodoy@americaworks.com</a>
Job Access Loans Claims Contact	Adenike Joyner	262-923-2011	<a href="mailto:ajoyner@americaworks.com">ajoyner@americaworks.com</a>