

# Summary of the Annual Survey of Certified Provider Information 2007

## Certified Providers

Below is a summary of the child care certification program, developed from a survey conducted by the DWD Child Care Section. All counties/tribes returned the survey this year. The survey included certification statistics as of December 31, 2006.

The number of certified providers is taken from the automated Child Care Provider Certification (CCPC) system (except the Forest County Potawatomi tribe). The **total** number of certified family child care providers decreased by 8.79% from the previous year. The number of **provisional** providers decreased by 9.12% and the number of **regularly** certified providers decreased by 7.95%. The chart below includes information for Wisconsin counties and tribes.

Type of providers	2000	2001	2002	2003	2004	2005	2006	Change
Provisional	1167	1441	1335	1194	1308	1270	1169	-7.95%
Regular	3933	4092	3855	3686	3546	3180	2890	-9.12%
Total	5100	5533	5190	4880	4854	4450	4059	-8.79%

Note: The previous years' survey did not include all 72 counties and 8 tribes. Below is the return rate by year:  
 2001: 78 agencies returned the survey  
 2002: 78 agencies returned the survey  
 2003: 80 agencies returned the survey  
 2004: 75 agencies returned the survey  
 2005: 80 agencies returned the survey  
 2006: 77 agencies returned the survey

In addition to the above, there were 26 school age sites certified as of 12/31/06, 1 less than in 2005.

## Site Visits

The day care certification rules require certifying agencies to conduct a site visit to certified providers at initial certification, at renewal (every two years) and if the provider moves to a new location. All agencies are complying with the site visit requirement. Forty-six percent of agencies visit providers at least once each year.

Visit frequency	2001	2002	2003	2004	2005	2006
Once every two years	24	32	36	36	39	43
Annual	37	34	32	36	28	29
More than annually	16	14	7	8	10	8
Total	77	80	75	80	77	80

## Provider Training

The statewide competency based curriculum was implemented on September 1, 2003. Seventy-three agencies require the competency based training. Six agencies did not answer the question and one agency accepts another type of training.

## Continuing Education

According to the certification rules, the certifying agencies may require regularly certified providers to complete up to 5 hours of continuing education each year. Thirty-three (33) agencies have this requirement. The total number of regularly certified providers in these agencies is 1,727, which represents 59% of the regular certified provider population.

	2001	2002	2003	2004	2005	2006
Require 5 hours of continuing education	31	29	27	34	35	33
No training required	47	50	48	46	41	43
No information reported	0	1	0	0	1	4
Total	78	80	75	80	77	80

## Information on Agencies Charging Fees for Certification and Background Checks

The DWD 55 Certification rules allow the certifying agencies to charge a fee for their service. The fee cannot exceed 150% of licensed family fees. According to the survey, they fees ranged from \$15 to \$92.

Type of fee	2002		2003		2004		2005		2006	
Certification fee only	35	44%	30	40%	31	38%	33	43%	30	38%
Background check fee only	7	9%	7	9%	7	9%	8	10%	7	9%
Certification and Background check fee	11	14%	15	20%	15	19%	17	22%	19	24%
No fees	27	34%	23	31%	27	34%	19	25%	24	30%
Total	80	100%	75	100%	80		77	100%	80	100%

## Denials/Revocations

The number of providers whose certification was denied, revoked or refused to renew increased considerably from the previous year. In 2005, 216 were revoked/denied. The number for 2006 was 371 – an increase of 72%. The number of providers who appealed the decision to revoke/deny or who requested a rehabilitation review increased by 32% from 2005.

Reason for Denial/Revocation	2000	2001	2002	2003	2004	2005	2006
Caregiver Law	205	104	85	74	48	35	37
DWD 55 - Certification rules	268	155	515	457	291	181	334*
Appealed	27	33	107	54	95	59	80
Rehabilitation Reviews	58	24	25	13	11	13	15

\*253 denials/revocations in Milwaukee county.

## Complaints Received by Counties/Tribes on Certified Providers:

Fifty-six agencies reported receiving complaints about certified providers in 2006. The total number of complaints filed against certified providers increased slightly from the previous year. The chart below shows this information in more detail.

Complaints	2001	2002	2003	2004	2005	2006
Total number of complaints	371	434	370	388	341	334
Substantiated	110 (29%)	145 (33%)	140 (38%)	156 (40%)	76 (22%)	84 (25%)

## Information provided on professional development opportunities

- Thirty-seven agencies shared the Wisconsin Model Early Learning Standards with certified providers in 2006 (22 agencies shared the information in 2005).
- Shaken Baby Syndrome training became mandatory for certified providers on 4/1/07. Forty-one agencies offer the training to their providers. The rest of the certifying agencies refer the providers to other sources such as Child Care Resource and Referral agencies, Public Health department, Technical Colleges, etc.

Information about previous years' survey can be found at:

<http://dwd.wisconsin.gov/dws/programs/childcare/certification/default.htm>.

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