

Settlement Agreement Second Semi-Annual Report  
January 2006 – December 2006

Semi-Annual Outcomes  
for the Period July 2006 – December 2006

Provisions from which the BMCW has reached  
compliance and has been released



For Informational Purposes Only

Division of Children and Family Services  
Bureau of Milwaukee Child Welfare (BMCW)  
Prepared by the BMCW Program Evaluation Managers

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**Please note this information is embargoed (not for public release or publication)  
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**Previously Released Provisions**

(There are no established performance standards for these items)

§I.B.3 At least the following percentages of children in BMCW custody more than 15 of the last 22 months in out-of-home care without a TPR previously filed or an available exception previously documented shall have had a TPR petition filed on their behalf, or an available Adoption and Safe Families Act (ASFA) exception documented in their case by the end of the period.

CY 2006 (Cumulative Total)			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
66%	89%	89%	>= 75%	88%	>= 85%	93%	>= 90%	92%

§I.B.4. Within Period 3, if the State does not obtain a federal Title IV-E waiver allowing subsidized guardianship before January 1, 2003, then no more than 25% of children in BMCW out-of-home care shall be in care for more than 24 months. The percentage shall be calculated against a baseline of 5,533 children in BMCW out-of-home care.

CY 2006 (Cumulative Total)			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
19%	18%	18%	<=40%	44%	<=35%	30%	<=25%	23%

§I.C.2 – Referrals from the Intake unit to the independent investigation agency within three business days

CY 2006			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
98%	97%	97%	>=80%	99%	>=85%	99%	>=90%	99%

§I.C.3 – Upon receipt of referral, assigned to an investigator within three business days

CY 2006			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
97%	95%	96%	>=80%	99%	>=85%	99%	>=90%	99%

§I.C.4 – Determination of the Independent Investigations within 60 days of receipt of the referral

CY 2006			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
100%	96%	98%	>= 80%	98%	>= 85%	98%	>= 90%	99%

Table continued on next page

§I.D.1 – The BMCW shall ensure that Ongoing Case Managers have caseloads not to exceed 11 families per case carrying manager per site . . . (the data provided is the BMCW average for June and December 2006)

CY 2006			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
10	10	10	<= 13	9.6	<= 11	10	<= 11	10

§I.D.3 – By January 1, 2003 and thereafter for the duration of the agreement, the BMCW will include a contract holdback provision in its Site case management contracts ... that will impose a sufficient holdback on each site that does not meet 90% compliance with monthly face-to-face contact ...

CY 2006			Past performance					
Jan–June Result	Jul–Dec Result	Annual Result	Period 1 Standard	Period 1 Result	Period 2 Standard	Period 2 Result	Period 3 Standard	Period 3 Result
97%	97%	97%	>= 90%	90%	>= 90%	97%	>= 90%	97%

## Introduction

This is the second semi-annual report for 2006 including annual outcomes of the BMCW's performance from January 1, 2006 through December 31, 2006 **regarding items, with which the BMCW was determined to be in compliance and therefore was released and are no longer enforceable.**

The Settlement Agreement requires the BMCW to attain specific outcomes regarding the permanency, safety, and well-being of children in out-of-home care in Milwaukee County. As of December 31, 2005, the BMCW reached the conclusion of the third year of the Settlement Agreement between Children's Rights, Inc., on behalf of the plaintiffs, and other State defendants.

Plaintiffs and defendants agreed that the Article I provisions, as listed below, are no longer subject to enforcement because the defendants were in compliance with the provisions. These provisions are:

The BMCW was released from 10 provisions of the Settlement Agreement in 2006.



*§I.B.1. Negotiation with Milwaukee District Attorney to ensure adequate legal representation for the prosecution of termination of parental rights (TPRs) petitions, consistent with ASFA requirements*

*§I.B.3. Belated compliance with Adoption and Safe Families Act requirements*

*§I.B.4 Length of Stay while in out of home care*

*§I.C.2. Timeliness of processing referrals to independent investigator*

*§I.C.3. Timeliness of making case assignments and completing investigations*

*§I.C.4. Timeliness in making determination of independent investigations*

*§I.D.1- 2 BMCW shall ensure that Ongoing Case Managers have caseloads not to exceed an average of 11 families per case-carrying manager per Site.*

*§I.D.3 Contract hold-back for monthly face-to-face contacts.*

*§I.D.4. Monthly face-to-face contacts*

*§I.D.8 The Division of Children and Family Services shall make its best efforts to seek legislative approval of foster parent reimbursement rates consistent with USAD standards*

## Data Source

Most of the data presented in this report has been generated from the electronic Wisconsin Statewide Automated Child Welfare Information System (eWiSACWIS). To consistently and systematically assess the Agreement outcomes, a process was undertaken to identify the data elements that could be generated using the eWiSACWIS system and identify required system enhancements. This included changes designed to measure many of the Agreement elements. Work continues on managing artifact data and data validation issues within the eWiSACWIS system. The quality of the data is dependent upon complete and accurate data entry by staff, system conversions, and system builds/updates. When identified, improvements to the data system are made as soon as possible to improve the accuracy and consistency of reporting.

## Released Provisions

The released provisions of the Settlement items discussed in this report include:

*§I.B.3 Adoption and Safe Families Act (Belated ASFA): Children in out-of-home care more than 15 of 22 months without a termination of parental rights previously filed, or an available exception previously documented, shall have a termination of parental rights petition filed on their behalf, or an exception documented in their case file by the end of the period.*

*The percentage was calculated against the baseline of 160 children identified on January 1st, 2006 who were in an out-of-home care placement more than 15 of the last 22 months and did not have an ASFA exception identified.*

At the end of CY 2006, 89% (143) of the 160 children met “belated” ASFA compliance. This is a cumulative measure: as a child subsequently moves into “belated” compliance, the measure shows cumulative performance over the course of 12 months.

*I.B.4 Length of stay in out of home care: Within Period 3, if the State does not obtain a federal Title IV-E waiver allowing subsidized guardianship before January 1, 2003, then no more than 25% of children in BMCW out-of-home care shall be in care for more than 24 months. The percentage shall be calculated against a baseline of 5,533 children in BMCW out-of-home care.*

At the end of CY 2006, on average, 18.2% of the children in out-of-home care were in care 24 or more months (as calculated against the baseline of 5,533 children).

*§I.C.2 Timeliness in processing referrals of abuse and neglect to the independent investigation agency.*

In CY 2006, 97% of reports alleging abuse and neglect of a child in an out-of-home care placement were referred from the BMCW Intake unit to the independent investigation agency within three business days.

*§I.C.3 Timeliness in making case assignments and completing independent investigations.*

In CY 2006, 96% of the reports sent to the independent investigation agency were assigned to an investigator within three business days of the independent investigation agency's receipt of the referral.

*§I.C.4 Timeliness in making determination of the independent investigation.*

In CY 2006, 98% of determinations completed by the independent investigator were made within 60 days of receipt of the referral to the independent investigation agency as required by Wisconsin Statue 48.981(3)(c)4.

*§I.D.1.-2 BMCW shall ensure that ongoing case managers have caseloads not to exceed an average of 11 families per case-carrying manager per Site.*

In CY 2006, no regions exceeded the monthly rolling average of 11 families per ongoing case manager.

*§I.D.3-4 Face-to-face contacts with children in out-of-home care.*

On average, each month, 97% of the children in out-of-home care had monthly face-to-face contact with their case manager.

## Information Regarding the Released Provisions

*I.B.3. At least the following percentages of children in BMCW custody more than 15 of the last 22 months in out-of-home care without a TPR previously filed or an available exception previously documented shall have had a TPR petition filed on their behalf, or an available Adoption and Safe Families Act (ASFA) exception documented in their case by the end of the period. The percentage is calculated against the baseline of 160\* such children at the beginning of Period.*

\* The baseline initially provided in the Settlement Agreement was 1,146 children, but was modified November 14, 2003 to provide the actual number of children out of compliance with ASFA as identified at the start of each Period (January 1st).

This section is a cumulative measure: as a child subsequently moves into compliance the measure shows cumulative performance over the course of 12 months.

**Performance January – December 2006: 89%**

### **Belated ASFA Compliance**

	Children who subsequently achieved compliance with ASFA J	(N)	CY 2006 (cumulative percentage)
January – December cumulative	143	160	89%

### **Semi-annual and annual performance regarding “belated” ASFA compliance**

	January - June (Cumulative)	July - December (Cumulative)	Year End (Cumulative Total)
<b>BMCW Period 1 (2003)</b>	56%	88%	88%
<b>BMCW Period 2 (2004)</b>	56%	93%	93%
<b>BMCW Period 3 (2005)</b>	68%	93%	93%
<b>BMCW CY 2006</b>	66%	89%	89%

### **Discussion**

Section I.B.3 relates to children in BMCW custody in out-of-home care more than 15 of 22 months without a termination of parental rights petitions (TPR) previously filed or an available exception previously documented (children later moved into ASFA compliance). This is a cumulative measure, not a year-to-date average, nor an annualized measure. Therefore, as each child subsequently moves into compliance, the performance data show the cumulative total throughout the course of 12 months.

As of January 1, 2006, there were 160 children in an out-of-home care placement for more than 15 of 22 months who did not have a TPR petition previously filed or an available exception previously documented.

At the end of CY 2006, 143 of the 160 children subsequently moved “belatedly” into compliance. The data presented in the table below illustrate the different ways children who were not in compliance subsequently moved into “belated” ASFA compliance.

***How children subsequently moved into belated compliance during CY 2006***

	<b>N=143</b>	<b>Percent of 143 children who subsequently moved into compliance</b>
<b>TPR</b>	66	46%
<b>Not Best Interest</b>	29	20%
<b>Relative</b>	17	12%
<b>Reunified</b>	16	11%
<b>Transfer of Guardianship</b>	14	10%
<b>Other</b>	1	1%

46% of the children met subsequent “belated” compliance through the filing of a TPR petition. Having a TPR petition filed continues to be the most frequent way children move “belatedly” into compliance.

## Length-of-stay

*I.B.4. Within Period 3, if the State does not obtain a federal Title IV-E waiver allowing subsidized guardianship before January 1, 2003, then no more than 25% of children in BMCW out-of-home care shall be in care for more than 24 months. The percentage shall be calculated against a baseline of 5,533 children in BMCW out-of-home care.*

**Performance January 1– December 31, 2006: 18.2% (as calculated against the baseline of 5,553)**

### ***Length-of-stay in out-of-home care***

<b>Month</b>	<b>Number of children in OHC more than 24 months</b>	<b>Baseline</b>	<b>Compliance percentage for month (as calculated against baseline)</b>	<b>YTD average compliance percentage</b>
<b>January</b>	1,056	5,533	19.1%	19.1%
<b>February</b>	1,050	5,533	19.0%	19.0%
<b>March</b>	1,044	5,533	18.9%	19.0%
<b>April</b>	1,034	5,533	18.7%	18.9%
<b>May</b>	1,043	5,533	18.9%	18.9%
<b>June</b>	1,015	5,533	18.3%	18.8%
<b>July</b>	989	5,533	17.9%	18.7%
<b>August</b>	970	5,533	17.5%	18.5%
<b>September</b>	978	5,533	17.7%	18.4%
<b>October</b>	997	5,533	18.0%	18.4%
<b>November</b>	971	5,533	17.5%	18.3%
<b>December</b>	948	5,533	17.1%	18.2%

**Semi-annual and annual performance regarding length-of-stay CY 2003 through CY2006**

(Average compliance percentage)

	January – June	July – December	Annual compliance percentage
<b>BMCW Period 1, (2003)</b>	49%	38%	44%
<b>BMCW Period 2, (2004)</b>	32%	28%	30%
<b>BMCW Period 3, (2005)</b>	26%	21%	23%
<b>BMCW CY 2006</b>	19%	18%	18%

**Discussion**

The following is information about the children who were in out-of-home care 24 or more months as of December 31, 2006.

***Age of children in care 24 or more months***

Age at Period End	Dec. '05% N=1,076	Dec. '06% N=948	Combined Age Groups
2 to 4 yrs.	5.2%	8.0%	35.5%
5 to 11 yrs.	26.3%	27.5%	
12 to 15 yrs.	35.6%	33.6%	64.5%
16 + yrs.	32.8%	30.8%	

On December 31, 2006, 43% (1,081) of all children in out-of-home care (regardless of length-of-stay) were 12 years or older.

However, of all children in out-of-home care 24 or more months, 65% of the children were 12 and older as of December 31, 2006. The percentage of children 12 or older is over-represented; which is consistent with data from other years. This percentage is slightly lower than in CY 2005, when 68.4% of the children in out-of-home care were 24 or more months were 12 and older.

- Between January and December 2006, 21% of all children entering out-of-home care were 12 years or older.
- Between CY 2003 thru CY 2005, an average of 27% of the children who entered out-of-home care were 12 years or older.
- As the number and percentage of children 12 years or older decreased, the percentage of children remaining in care more than 24 months was over-represented by children in this age group.

The table below provides the number of children in an out-of-home care placement 24 or more months as a percentage of the actual number of children in out-of-home care. This is for informational purposes only.

**Actual percentage of children in an out-of-home care placement 24 or more months**

	Jan. 03	June 03	Dec. 03	June 04	Dec. 04	June 05	Dec. 05	June 06	Dec. 06
<b>Children LOS* greater than 24 months</b>	2,810	2,413	1,967	1,668	1,534	1,292	1,073	1,015	948
<b>Actual number of children in an OHC placement</b>	4,472	3,981	3,489	3,345	3,151	3,044	2,825	2,742	2,521
<b>% of children in an OHC placement 24 or more months</b>	62.8%	60.6%	56.4%	49.9%	48.6%	42.4%	37.9%	37.0%	37.6%

\*LOS – Length-of-stay: The values presented for each identified month represent of the number of children in an out-of-care placement 24 or more months on the last day of the month (point-in-time measurement).

*§I.B.5 – If the State successfully obtains a federal Title IV-E waiver allowing subsidized guardianship before January 1, 2003, then no more than the following percentages of children in BMCW out-of-home care within the period shall be in care for more than 24 months. The percentage shall be calculated against a baseline of 5,533 children in BMCW out-of-home care.*

*Period 1 40%*

*Period 2 30%*

*Period 3 20%*

This section of the Agreement is inoperative because the Subsidized Guardianship waiver was not obtained before January 1, 2003, so the controlling requirement is I.B.4. However, the federal Department of Health and Human Services approved the Title IV-E waiver for the Subsidized Guardianship program in September 2004.

State enabling legislation to clarify the use of guardianship as a permanency option and establish the Subsidized Guardianship payment program was approved as part of the Governor’s 2005-2007 state budget bill, 2005 Wis. Act 25 and implemented in September 2005. The program will operate for five years under the federal waiver, which is renewable.

## Timeliness of referrals from the Intake unit to the independent investigation agency

*I.C.2. At least the following percentage of reports within the period alleging abuse or neglect of a child in BMCW custody shall be referred to the independent investigation agency for independent investigation within three business days.*

**Performance January – December 2006: 97%**

### Reports from Intake unit to independent investigation within three days

	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total
<b>Actual number of reports requiring Independent Investigations during period</b>	38	23	38	27	27	20	25	30	31	15	29	22	325
<b>Number referred to Independent Investigations agency within 3 business days</b>	38	21	36	27	27	20	25	29	30	15	29	19	316
<b>Percentage of reports to Intake referred to independent investigation within 3 days</b>	100%	91%	95%	100%	100%	100%	100%	97%	97%	100%	100%	86%	97%

### Semi-annual and annual performance

	Jan - June	July – Dec	Annual
<b>BMCW Period 1 (2003)</b>	99%	100%	99%
<b>BMCW Period 2 (2004)</b>	99%	99%	99%
<b>BMCW Period 3 (2005)</b>	98%	99%	99%
<b>BMCW CY 2006</b>	98%	97%	97%

Between January and December of 2006, there were 325 reports that required an independent investigation. Of that total, 316 (97%) were referred by the BMCW Intake unit to the independent investigation contract agency (Community Impact Program) within three business days.

## Timeliness of the assignment by the independent investigation agency to an independent investigator

*I.C.3 At least the following percentage of reports referred for independent investigation within the period shall be assigned to an independent investigator by the independent investigation agency within three business days of the independent investigation agency's receipt of the referral from BMCW.*

**Performance January – December 2006: 96%**

### Assignment to Investigator within three days

	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total
<b>Number of referrals to independent investigations agency</b>	38	23	38	27	27	20	25	30	31	15	29	22	325
<b>Number assigned within three business days</b>	38	23	36	26	25	20	24	28	31	14	27	20	312
<b>Percentage of referrals assigned to investigator within 3 days</b>	100%	100%	95%	96%	93%	100%	96%	93%	100%	93%	93%	91%	96%

### Semi-annual and annual performance

	Jan - Jun	July - Dec	Annual
<b>BMCW Period 1 (2003)</b>	98%	100%	99%
<b>BMCW Period 2 (2004)</b>	99%	100%	99%
<b>BMCW Period 3 (2005)</b>	99%	99%	99%
<b>BMCW CY 2006</b>	97%	95%	96%

Between January and December 2006, 96% (312) of all reports (325) were assigned to an independent investigator within three business days.

## Timeliness of the independent investigation agency completing the independent investigations

*I.C.4. The determination required by section 48.981(3)(c)4. of the Wisconsin Statutes must be made within 60 days of receipt of the referral by the independent investigation agency in at least the following percentages of independent investigations referred by BMCW.*

**Performance January – December 2006: 98%**

### ***Timeliness in completing Independent Investigations CY 2006***

	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	YTD
<b>Total number of determinations completed for the period</b>	24	28	25	23	17	29	20	33	25	17	26	11	278
<b>Number of determinations completed within 60 business days during the period</b>	24	28	25	23	17	29	20	30	25	17	25	10	273
<b>Percentage of investigations completed within 60 days (Month &amp; Annual)</b>	100%	100%	100%	100%	100%	100%	100%	91%	100%	100%	96%	91%	98%

### ***Semi-annual and annual performance in completion of timely independent investigations***

	Jan - Jun	Jul- Dec	Annual
<b>BMCW Period 1 (2003)</b>	97%	98%	98%
<b>BMCW Period 2 (2004)</b>	99%	98%	98%
<b>BMCW Period 3 (2005)</b>	100%	99%	99%
<b>BMCW CY 2006</b>	100%	96%	98%

Of the 278 Independent Investigations completed during the period, 273 (98%) were completed within 60 days of receipt of referral.

## Caseload Size for Ongoing Case Managers

*§I.D.1. BMCW shall ensure that Ongoing Case Managers have caseloads not to exceed an average of 11 families per case-carrying manager per Site. Compliance with this requirement at any given point in time shall be measured by averaging each Site's current monthly caseload average with the corresponding Site averages for the preceding two months.*

*§I.D.2 The above provision shall be phased in incrementally and shall be fully effective by January 1, 2004, but not enforceable until April 1, 2004. During the phase-in period, commencing January 1, 2003, no Site shall have average caseloads of over 13 families per case-carrying ongoing case manager.*

The table below shows monthly performance illustrating the rolling calculation of caseload size January – December 2006.

### Caseload size per Ongoing Case Management program by region

	Jan. (Nov. '05 – Jan. '06)	Feb. (Dec '05 – Feb. '06)	Mar. (Jan. – Mar.)	Apr. (Feb.- Apr.)	May (Mar.- May)	June (Apr.- June)	July (May- July)	Aug. (June- Aug.)	Sept. (July Sept.)	Oct. (Aug.- Oct.)	Nov. (Sept.- Nov.)	Dec. (Oct.- Dec.)
Region 1 (CFCP)	9.6	9.8	9.9	10.1	9.8	9.5	9.4	9.7	10.1	10.3	10.5	10.4
Region 2 (CFCP)	9.2	8.8	8.6	9	9.1	9.1	9.2	9.4	9.7	9.8	9.9	10.3
Region 3 (La Causa)	9.8	9.9	10.1	10	10.2	10.1	10.0	9.8	10.1	10.5	10.7	10.7
All Regions	9.5	9.4	9.5	9.6	9.7	9.5	9.5	9.6	9.9	10.1	10.3	10.4

The overall three-month rolling average for all regions was under the established caseload level for all 12 months January to December 2006. The data in the above table provide the monthly rolling caseload calculation for each month, and identify the three months that provided the data for the calculation.

Mentors who are carrying cases, typically with a reduced caseload, or supervisors who may temporarily be carrying a case, are not included in the computation of the caseload statistics. The data reflect only the ongoing case managers with an active caseload. By design, the mentors carry lower caseloads since they have other duties and responsibilities; including the mentors in the calculation might artificially reduce the average caseload numbers at each region. Although the mentors are not included in the measurement, the cases that they carry are included in the overall three-month rolling average.

### Discussion

The data in the following four tables show, by region, the three-month rolling average caseload rating (average number of family cases per worker over a three-month period) per ongoing case manager during January through December 2006.

Overall, BMCW and its partner agencies consistently maintained an average monthly (rolling) rating below the 11 families per worker during CY 2006.

**Average Caseload per ongoing case manager by region January through December 2006**

Region 1 CY 2006 (CFCP)	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Family Cases Open EOM	675	663	621	613	603	597	595	582	561	576	603	532
Active OCM's EOM	71	65	62	61	64	66	61	56	56	55	55	55
Monthly Average	9.5	10.2	10.0	10.0	9.4	9.0	9.8	10.4	10.0	10.5	11.0	9.7
	Jan. '06 (Nov. '05 – Jan. '06)	Feb. (Dec. '05 – Feb. '06)	Mar. (Jan. – Mar.)	Apr. (Feb. – Apr.)	May (Mar. – May)	June (Apr. – June)	July (May – July)	Aug. (June – Aug.)	Sept. (July – Sept.)	Oct. (Aug. – Oct.)	Nov. (Sept. – Nov.)	Dec. (Oct. – Dec.)
Average Rating	9.6	9.8	9.9	10.1	9.8	9.5	9.4	9.7	10.1	10.3	10.5	10.4
Region 2 CY 2006 (CFCP)	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep	Oct.	Nov.	Dec.
Family Cases Open EOM	618	631	686	680	673	670	660	664	673	644	628	674
Active OCMs EOM	75	75	74	74	75	74	69	69	68	66	62	62
Monthly Average	8.2	8.4	9.3	9.2	9.0	9.1	9.6	9.6	9.9	9.8	10.1	10.9
	Jan. '06 (Nov. '05 – Jan. '06)	Feb. (Dec. '05 – Feb. '06)	Mar. (Jan. – Mar.)	Apr. (Feb. – Apr.)	May (Mar. – May)	June (Apr. – June)	July (May – July)	Aug. (June – Aug.)	Sept. (July – Sept.)	Oct. (Aug. – Oct.)	Nov. (Sept. – Nov.)	Dec. (Oct. – Dec.)
Average Rating	9.2	8.8	8.6	9.0	9.1	9.1	9.2	9.4	9.7	9.8	9.9	10.3
Region 3 CY 2006 (La Causa)	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep	Oct.	Nov.	Dec.
Family Cases Open EOM	570	559	555	561	559	552	540	540	542	541	562	571
Active OCMs EOM	56	56	55	56	53	56	57	54	50	51	53	53
Monthly Average	10.2	10.0	10.1	10.0	10.5	9.9	9.5	10.0	10.8	10.6	10.6	10.8
	Jan. '06 (Nov. '05 – Jan. '06)	Feb. (Dec. '05 – Feb. '06)	Mar. (Jan. – Mar.)	Apr. (Feb. – Apr.)	May (Mar. – May)	June (Apr. – June)	July (May – July)	Aug. (June – Aug.)	Sept. (July – Sept.)	Oct. (Aug. – Oct.)	Nov. (Sept. – Nov.)	Dec. (Oct. – Dec.)
Average Rating	9.8	9.9	10.1	10.0	10.2	10.1	10.0	9.8	10.1	10.5	10.7	10.7
BMCW CY 2006	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sep	Oct.	Nov.	Dec.
Family Cases Open EOM	1863	1853	1862	1854	1835	1819	1795	1786	1776	1761	1793	1777
Active OCMs EOM	202	196	191	191	192	196	187	179	174	172	170	170
Monthly Average	9.2	9.5	9.7	9.7	9.6	9.3	9.6	10.0	10.2	10.2	10.5	10.5
	Jan. '06 (Nov. '05 – Jan. '06)	Feb. (Dec. '05 – Feb. '06)	Mar. (Jan. – Mar.)	Apr. (Feb. – Apr.)	May (Mar. – May)	June (Apr. – June)	July (May – July)	Aug. (June – Aug.)	Sept. (July – Sept.)	Oct. (Aug. – Oct.)	Nov. (Sept. – Nov.)	Dec. (Oct. – Dec.)
Average Rating	9.5	9.4	9.5	9.6	9.7	9.5	9.5	9.6	9.9	10.1	10.3	10.4

## Face-to-Face Contact

*I.D.3. By January 1, 2003, and thereafter for the duration of this agreement, BMCW will include a contract holdback provision in its BMCW Site case management contracts for each BMCW case management Site that will impose a sufficient holdback on each Site that does not meet 90% compliance with monthly face-to-face visits of children in BMCW custody by their case manager.*

The Ongoing Case Management program contracts for each region identify a performance incentive for achieving the BMCW performance standard of 95% compliance with monthly face-to-face visits.

### **Face-to-Face contact by region performance levels**

*I.D.4. BMCW will enforce the monthly face-to-face visit holdback provisions in case of noncompliance for months beginning with July 2003.*

**Performance January – December 2006: 97%**

### ***Face-to-face contact by ongoing case manager by region January to December 2006***

	Region 1 (CFCP)	Region 2 (CFCP)	Region 3 (La Causa)
January	98%	98%	98%
February	95%	97%	97%
March	97%	96%	98%
April	97%	98%	98%
May	97%	98%	99%
June	97%	95%	97%
July	95%	95%	98%
August	96%	95%	97%
September	98%	95%	97%
October	97%	95%	99%
November	97%	97%	98%
December	97%	97%	99%

### ***Semi-annual and annual performance regarding face-to-face contact***

	January to June	July to December	Annual
<b>BMCW Period 1 2003</b>	84%	96%	90%
<b>BMCW Period 2 2004</b>	97%	97%	97%
<b>BMCW Period 3 2005</b>	97%	97%	97%
<b>BMCW CY 2006 (YTD)</b>	97%	97%	97%

The tables below provide additional region-specific information regarding monthly face-to-face contact January 1, 2006 – December 30, 2006.

***Additional information regarding face-to-face contact, January through December 2006***

<b>January</b>		<b>No Contact</b>	<b>Contact</b>	<b>Total Children</b>	<b>Month %</b>	<b>YTD AVG %</b>
	Region 1	24	943	967	97.5%	97.5%
	Region 2	18	978	996	98.2%	98.2%
	Region 3	18	843	861	97.9%	97.9%
	BMCW	60	2764	2824	97.9%	97.9%
<b>February</b>						
	Region 1	44	908	952	95.4%	96.5%
	Region 2	28	994	1022	97.3%	97.7%
	Region 3	25	813	838	97.0%	97.5%
	BMCW	97	2715	2812	96.6%	97.2%
<b>March</b>						
	Region 1	33	927	960	96.6%	96.5%
	Region 2	39	1002	1041	96.3%	97.2%
	Region 3	21	816	837	97.5%	97.5%
	BMCW	93	2745	2838	96.7%	97.0%
<b>April</b>						
	Region 1	25	918	943	97.3%	96.7%
	Region 2	21	1002	1023	97.9%	97.4%
	Region 3	20	828	848	97.6%	97.5%
	BMCW	66	2748	2814	97.7%	97.2%
<b>May</b>						
	Region 1	24	889	913	97.4%	96.8%
	Region 2	22	1000	1022	97.8%	97.5%
	Region 3	11	830	841	98.7%	97.8%
	BMCW	57	2719	2776	97.9%	97.3%
<b>June</b>						
	Region 1	28	871	899	96.9%	96.8%
	Region 2	51	986	1037	95.1%	97.1%
	Region 3	29	796	825	96.5%	97.5%
	BMCW	108	2653	2761	96.1%	97.1%

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July	No Contact	Contact	Total Children	Month %	Jul - Dec YTD %	2006 YTD AVG %
Region 1	44	848	892	95.1%	95.1%	96.6%
Region 2	43	898	941	95.4%	95.4%	96.9%
Region 3	16	793	809	98.0%	98.0%	97.6%
BMCW	103	2539	2642	96.1%	96.1%	97.0%
<b>August</b>						
Region 1	33	880	913	96.4%	95.7%	96.6%
Region 2	51	927	978	94.8%	95.1%	96.6%
Region 3	27	773	800	96.6%	97.3%	97.5%
BMCW	111	2580	2691	95.9%	96.0%	96.9%
<b>September</b>						
Region 1	21	899	920	97.7%	96.4%	96.7%
Region 2	47	942	989	95.2%	95.2%	96.5%
Region 3	28	774	802	96.5%	97.1%	97.4%
BMCW	96	2615	2711	96.5%	96.1%	96.8%
<b>October</b>						
Region 1	28	889	917	96.9%	96.5%	96.7%
Region 2	45	926	971	95.4%	95.2%	96.4%
Region 3	11	783	794	98.6%	97.4%	97.5%
BMCW	84	2598	2682	96.9%	96.3%	96.8%
<b>November</b>						
Region 1	38	901	926	97.3%	96.7%	96.8%
Region 2	38	939	964	97.4%	95.6%	96.4%
Region 3	13	805	818	98.4%	97.6%	97.6%
BMCW	89	2645	2708	97.7%	96.6%	96.9%
<b>December</b>						
Region 1	28	903	931	97.0%	96.7%	96.8%
Region 2	29	896	925	96.9%	95.8%	96.5%
Region 3	6	814	820	99.3%	97.9%	97.7%
BMCW	63	2613	2676	97.6%	96.8%	97.0%

NOTE: During any given month, on average, there may be several hundred children who are not part of the universe (or computation of data) of children included for face-to-face contact. This group includes, but is not limited to children who reside in an out-of-state placement (children placed in other states are seen by the local agency in that state/jurisdiction), children in non-contiguous counties (supervised by that county), and children who may be on an extended vacation with their foster family (for the duration of the month). It also includes children under the jurisdiction of other states who, for the best interest of the child, live in Milwaukee County. The BMCW provides courtesy supervision for these children.