

**WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES  
Division of Family and Economic Security  
Bureau of Child Support**

**To: Child Support Directors  
Child Support Supervisors or Lead Workers  
Child Support Attorneys**

**From: Director  
Bureau of Child Support**

**CHILD SUPPORT  
BULLETIN**

**No.: 09-25R**

**Date: 11/03/2009**

**Subject: CP Account Statements with No Fee**

**This CSB is being revised to clarify the free statement to CPs under Policy (in bold).**

**Purpose**

This bulletin informs child support agencies of recent legislative action to prohibit charging a fee for a child support account statement.

**Background**

The 2009-2011 Biennial Budget, Wis. Stat. §767.57(1)(d) was created to require the Department of Children and Families or its designee to offer to every individual to whom child support or family support payments are disbursed the option to receive a paper statement of account.

The statement will be sent to the individual whenever money is received on behalf of or disbursed to the individual under this section. The department or its designee may not charge an individual a fee for providing the statement of account.

**Policy**

To meet this statutory requirement, child support agencies must provide payees with account histories or other payer statement of payments received, upon request. CSAs may refer payees to the Wisconsin Child Support Trust Fund (WI SCTF) to obtain these statements. **The CP must have a free option--and can be directed to the WI SCTF.** The WI SCTF does not charge for statements provided to CPs or Noncustodial Parents (NCPs). However, if the CP prefers to receive an account statement directly from the CSA, the CSA can charge the usual fees.