




Automating Response Time for Access Reports

An open discussion on how
to automate the response
time for Access Reports in
eWiSACWIS



Automating Response Time

- Current Response Time tools
 - Response Time Matrix
 - Response Priority Tree
- Proposed Response Time Enhancement
 - Revise narrative sections describing present and possible/likely impending threats to child safety
 - Add checkboxes listing the present and possible/likely impending danger threats to child safety along with narrative to support identified threats
 - Generate response time based on selected values



Response Time Matrix

- Launched from CPS Report under Options>RT Matrix

eWiSACWIS Print Spell Check ABC Help ?

Response Time Designation

Same Day
 Within 24 hours
 Within 48 hours
 Within 5 Business Days

Supervisor Modification of Response Time?

Response Time Matrix

▶ Is child being maltreated NOW?

▶ Is there something about the maltreatment or parents/caregivers behavior that suggests that maltreater has little self-control or little concern for the child?

▶ Is there anything about the family that lessens the opportunity for influences to mitigate against repeated maltreatment?

▶ Is there anything about the child(ren) that makes them more vulnerable?

▶ Is there anything about the situation that suggests things are out of control or getting out of control?

▶ Other considerations may be taken into account in determining the response time but may not be used to delay a response time judged necessary to prevent harm to the child:

Save Close



SDM Response Priority Tree

- Template launched from CPS Report under Options>Response Priority Tree

STRUCTURED DECISION MAKING COUNTY RESPONSE WISCONSIN SDM COUNTIES' RESPONSE PRIORITY FOR REPORTS ACCEPTED FOR ASSESSMENT

Instructions: Check appropriate answer for each question below.

Case Name [REDACTED]	
Name - Child (Last, First, MI) [REDACTED]	Name - Worker [REDACTED]

- Yes No Maltreatment is occurring NOW?
If "Yes", **Emergent Response**.
- Yes No The child is in a dangerous situation NOW? (To be defined by present danger threats.)
If "Yes", **Emergent Response**.
- Yes No The child needs medical attention NOW?
If "Yes", **Emergent Response**.
- Yes No Will the child be entering one of these situations before the close of the day?
If "Yes", **Same Day or Emergent Response**.
If "No", consider other present danger threats to determine response time, Or, proceed to other response trees below.

A. Physical Abuse

- Yes No Are serious injuries evident or is medical care required?
If "Yes", proceed to number 2. If "No", proceed to number 5.
- Yes No Is child under seven years of age or limited by disability?
If "Yes", **Level 1**. If "No", proceed to number 3.
- Yes No Will maltreater have access to child in next 48 hours?
If "Yes", proceed to number 4. If "No", **Level 2**.
- Yes No Is non-maltreater caregiver's response appropriate and protective of child?
If "Yes", **Level 2**. If "No", **Level 1**.
- Yes No Were severe or bizarre methods used or was abuse premeditated?
If "Yes", proceed to number 6. If "No", proceed to number 8.
- Yes No Will maltreater have access to child in next 48 hours or is child fearful of home situation?
If "Yes", proceed to number 7. If "No", **Level 2**.
- Yes No Are domestic violence issues present?
If "Yes", **Level 1**. If "No", **Level 2**.



Response Time Matrix and Response Priority Tree

- Are these tools currently being used by counties?
- Could one or both of the tools be removed if this enhancement is implemented? Why or why not?



Existing Narrative Boxes on CPS Report

- Present Danger Threats on Narrative tab:

Describe any present danger threats ([See Related Appendix](#)), including a description of possible or likely emergency (exigent) circumstances.

- Impending Threats on Allegation Narrative tab when Alleged Maltreater is considered a Primary:

Describe the possible or likely impending threats to child safety ([See Related Appendix](#)).



Possible New Look for Present Danger Threats

- Expandos for each area, Details for policy



eWiSACWIS TM  Print  Spell Check  Help 

Access Information

Report Name: Worker: Wutt, Jason A., V Access Report Type: CPS Report 

Date/Time Report Received: 10/17/08 2:48 PM R/T: ID: 9001457

Narrative | **Participants** | **Allegation** | **Allegation Narr** | **Prior Involvement** | **Decision**

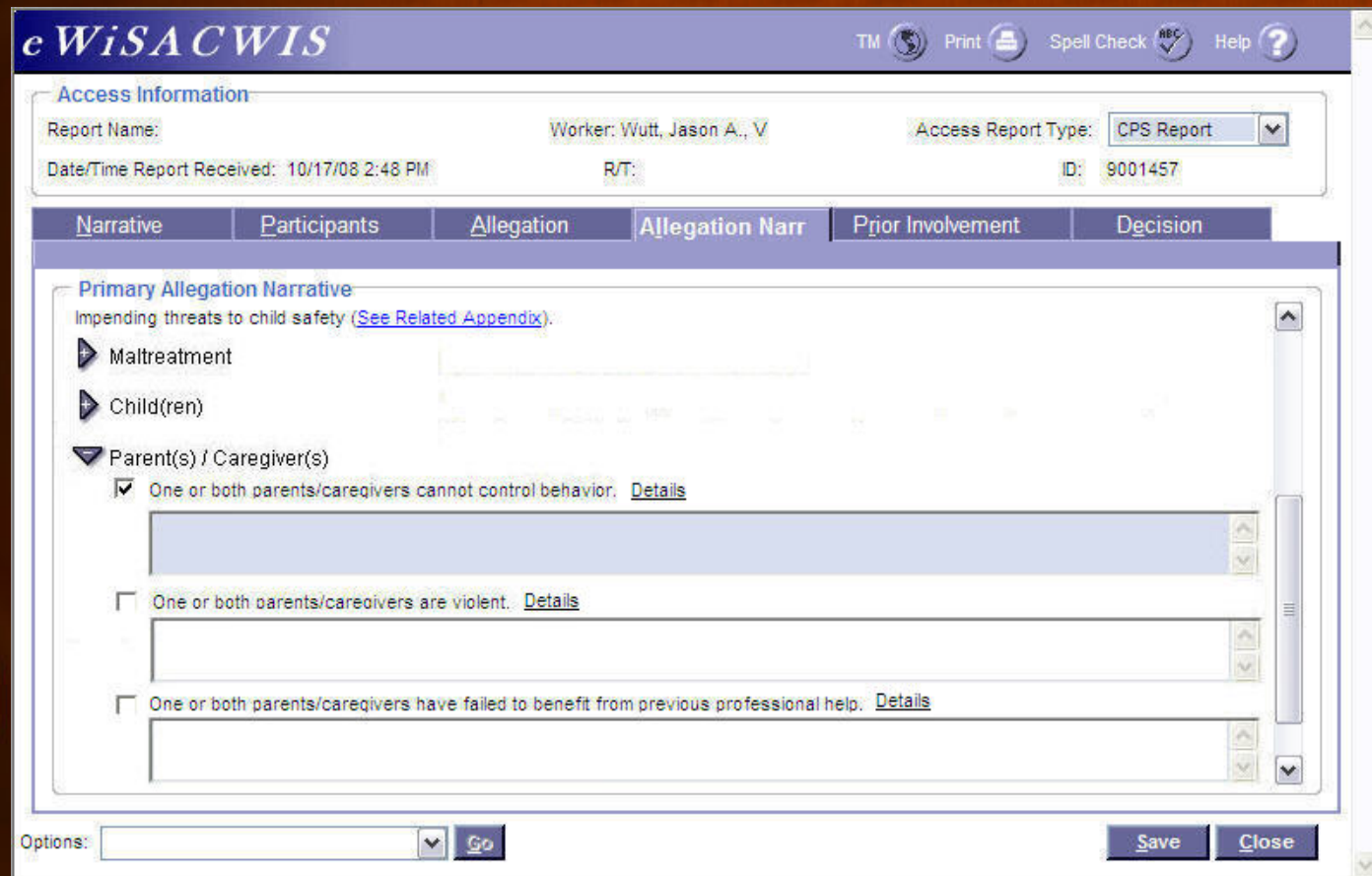
Describe any present danger threats ([See Related Appendix](#)), including a description of possible or likely emergency (exigent) circumstances.

-  Maltreatment
-  Child(ren)
-  Parent(s) / Caregiver(s)
-  Family
 - The Family May Flee [Details](#)
Describe
 - The Family Hides the Child [Details](#)
Describe
 - Child is subject to present/active domestic violence [Details](#)

Options:  Go Save Close

Potential New Look of Possible or Likely Impending Threats

- Checkboxes with one narrative
- Details provides definitions / guidance



The screenshot displays the eWiSACWIS web application interface. At the top, the header includes the logo 'eWiSACWIS' and navigation icons for 'TM', 'Print', 'Spell Check', and 'Help'. Below the header, the 'Access Information' section contains the following data:

- Report Name: [Empty]
- Worker: Wutt, Jason A., V
- Access Report Type: CPS Report
- Date/Time Report Received: 10/17/08 2:48 PM
- R/T: [Empty]
- ID: 9001457

The main content area features a tabbed interface with the following tabs: Narrative, Participants, Allegation, Allegation Narr, Prior Involvement, and Decision. The 'Allegation Narr' tab is currently selected, displaying the 'Primary Allegation Narrative' section. This section includes the text 'Impending threats to child safety (See Related Appendix)' and a list of three categories:

- Maltreatment
- Child(ren)
- Parent(s) / Caregiver(s)
 - One or both parents/caregivers cannot control behavior. [Details](#)
 - One or both parents/caregivers are violent. [Details](#)
 - One or both parents/caregivers have failed to benefit from previous professional help. [Details](#)

At the bottom of the interface, there is an 'Options:' dropdown menu, a 'Go' button, and 'Save' and 'Close' buttons.



Possible Automation Rules

- One (or more) identified Present Danger Threats would default to Same Day
- One (or more) Possible/Likely Impending Danger Threat identified would default to 24-48 hours
- No safety threats (risk) would default to 5 business days
- Supervisory override with explanation available for exceptions



Benefits of Automating the Response Time

- Help workers become more familiar with Present Danger Threats and Possible/Likely Impending Danger Threats
- Use common language
- Be more specific and accurate when identifying a Present Danger Threat or Possible/Likely Impending Danger Threat
- More consistent response times across the State for screened in CPS Reports



Conclusion

- Questions?
- Comments?
- Any additional feedback?

