

Applying for Emergency Assistance: What you need to know

Are you behind in your rent or mortgage?

Has your landlord given you notice to leave?

Have you received a foreclosure notice?

Is your family living in a shelter or other temporary place?

Have you received a disconnect notice for your utilities or is your heat or electricity shut off?

If you answered “yes” you may be eligible for **Emergency Assistance (EA)**.

Eligibility Requirements:

Your family must include at least one adult and at least one minor child.

Your family must be low income.

You have not gotten Emergency Assistance in the last 12 months.

Application:

To apply for Emergency Assistance, you must:

Complete and Emergency Assistance Application form. You can get the application at your location W-2 agency.

Give the W-2 agency proof that the information reported in your Emergency Assistance application is true.

Assistance:

The assistance payment amount is based on your family size and your situation.

Time Frame:

The goal of Emergency Assistance is to get help to you quickly. If you have given the W-2 agency all the information they asked for, and are eligible, a payment will be issued within five business days of the date you applied. The payment may take longer if your family is homeless and has not yet found a new home.

Where to Apply:

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Bureau of Working Families at (608) 535-3665. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.