



# Nurse Hotline\*

## 1-833-763-2001

Available 24/7

### Qualifications of Responders:

- Registered Nurses & Other Professionals experienced in acute behavioral health
- Experience in telephonic acute crisis care, utilizing Schmidt & Thompson Gold Standard in telephone triage

### Responders Will:

- Assess the entire person, not only the symptom
- Conduct a focused assessment to generate a disposition and plan of care
- Provide clinical support to facility staff, in the moment



\* Satisfies the 24/7 Nursing requirement for QRTP certification. Does not replace requirements in Administrative Rule.